Frequently asked questions about Sabi

1) If I change my phone, will I lose my data?
   After re-downloading the app, you can log in your existing account instead of creating a new account. This allows you to have access to your data.

2) What kind of message will my customers receive when I send a debt reminder?
   Our default message is "Here is a reminder to pay (your brand name) (amount owed) for some items you purchased.". You can also customize your messaging

3) What do I need to open a Sabi account.?
   All you need to do is own a smartphone.

4) Must my business be registered with CAC before I register on the Sabi app?
   Your business doesn't have to be registered with CAC for you to use.

5) Do I need to have data to access my business finances?
   Sabi app works perfectly offline. As such, you don't need data to have access to your transactions on the app.

6) How am I sure my business data is safe?
   All data pertaining to your business is safe and secure.

7) How can I change my password?
   Changing your password is very easy. Click on more and then click on change password.

8) Is there a minimum or a maximum number of transactions I can record daily?
   There is no limit to the number of transactions you can record on the Sabi app.

9) Can I edit my personal/business information?
   Yes! You can continuously edit your business/professional information by clicking on more and then account details.

10) How can I contact support?
You can text support via Whatsapp on +2349131111166, send a mail to info@sabipay.com or send us a dm on instagram via @sabicash

11) Is the app really free?
Sabi is 100% free. We do not charge you anything for using the app.

Quick receipts

1) Can I print a receipt after generating it?
Just in case your customer insists on a physical receipt, you can have it. All you need to do is generate your receipt and then share it with your printer.

2) How many receipts can I generate daily?
There's no limit to the number of receipts you can generate daily.

3) Can I add my logo to the receipt?
Quick receipt allows you to add your logo on your receipts.

4) Will Quick receipt not make my customers view my business as unprofessional?
Quick receipt helps you generate professional and on the go invoices and receipts.

5) I don't have the invoicing feature on my app, what do I do?
If you don't have the invoicing feature on your Quick receipt app, don't fret. All you need to do is update your app.

6) What if I get paid Bitcoin?
Quick receipt allows you to change the currency on your receipt even if you get paid Bitcoin.

7) Where can I find all of my generated invoices/receipts?

Click on the icon at the top right corner of your interface. This allows your profile to pop up. You can then click on 'your receipts' or 'your invoice' depending on your choice.

8) Can I customize my invoices and receipts in Quick receipts?
   Quick receipt allows you to add your personal touch. You can customize your invoices and receipts to have your brand feel before generating them.

9) Do I have to pay to download my generated receipt?
   Quick receipt is absolutely free. As such, you don't need to pay.

10) Can I generate receipts offline and for free?
Yes really, no tricks! Our software is 100% free, offline with no hidden fees. Use it as much as you want, for as long as you want,