

ArrowNav Frequently Asked Questions

Are you experiencing issues while using ArrowNav? Take a look at these troubleshooting tips.

1. *My location is wrong, how do I fix it?*
 - a. First, verify that other similar apps or GPS utility apps are not showing similar symptoms. If the problem is only occurring in ArrowNav, refreshing or re-launching your browser app can help with this issue.
2. *Buildings/Courses are out of date. How can I request an update?*
 - a. ArrowNav updates its information regularly, and our team strives to keep it as up-to-date as possible. Currently, there's no option to request updates on our application.
3. *ArrowNav is crashing, what should I do?*
 - a. If ArrowNav is crashing on your device, there are a few things you can try to do to fix this issue:
 - i. Make sure your browser settings have "Use My Location" enabled
 - ii. The browser has to be updated to its most recent update
 - iii. Can also attempt to clear cache data from the browser
4. *What web browser do you recommend for using ArrowNav?*
 - a. We recommend using FireFox web browser for the best experience with our application.
5. *Can I add congestion updates to the map between my commutes?*
 - a. Yes, you can answer our surveys in order to update how congested or busy certain areas are on the map.
6. *Does it work on Chromebooks and Chrome for Android/iOS?*
 - a. ArrowNav will work on your Chromebook using the built-in Chrome browser as well as the Chrome application on Android and iOS.