

Curtis Henley

Software Developer

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Jacksonville, Florida

[My LinkedIn](#)

[My Github](#)

Education

Full Stack Software Developer,

Coder Foundry Bootcamp

01/2023 – 03/2023

- Created StatTrack [🔗](#), a fully functional multi-tenant issue/ticket tracking system using ASP.NET Core MVC and PostgreSQL. Enables companies to track projects and the lifecycle of the trouble tickets within. Implemented user and role-based security to establish separation of duties
- Created a blog platform hosted on Railway called Tecture [🔗](#), a blog site using ASP.NET Core MVC and PostgreSQL. Implemented a role-based security system, file upload, search, and email service. Designed to be easily packaged and shipped to others for hosting and use. Database interaction is done through LINQ to Entity Framework. Established an API to push blog posts to my portfolio
- Created LinkList [🔗](#), a fully functional contact management site using ASP.NET Core MVC and PostgreSQL. Enables users to store contacts, filter by category, search, and email contacts directly or by category. Database interaction is done through LINQ to Entity framework
- Created Portfolio [🔗](#), a static site to showcase my abilities as a developer using HTML, Javascript, CSS, and Bootstrap. Called on the Tecture [🔗](#) API to populate blog posts.

Skills

ASP.NET

C#

MVC

JavaScript

HTML

CSS

Bootstrap

CI/CD with GitHub

PostgreSQL

Professional Experience

Junior Automation Engineer, 2barrels [🔗](#)

08/2022 – 12/2022

- Used puppeteer.js to test, automate, and whitelist software to be used in secure environments
- Reviewed all test cases and test scripts for quality and identified additional areas to review

Claims Generalist Associate,

Progressive Insurance

10/2019 – 07/2021

- Thoroughly inspected insurance contracts to ensure each assigned claim was resolved in a favorable outcome for the company and our customers
- Maintained an inventory of 250-300 new claims on a monthly basis and effectively managed departmental objectives to keep up on departmental objectives along with office administrative tasks in a fast-paced environment

Medical Transportation Coordinator,

One Call Care Management

07/2018 – 10/2019

- Coordinated transportation services by assessing the member's needs and acquiring the appropriate transportation accordingly
- Handled 3-5 calls per hour ranging from simple to complex inquiries, resolved issues in a timely manner, exceeded customer expectations, and mitigated member complaints. Received a 90% customer satisfaction rate