­ **WEB-BASED VEHICLE IMPOUND MANAGEMENT SYSTEM FOR CABUYAO CITY TRAFFIC MANAGEMENT OFFICE**

**Software Evaluation Sheet for Users (Employees)**

**Name (Optional):**  **Date:­**

**Email Address (Optional)\* :**

***\*Your email address will be used in order to receive the accurate results of the study including the tabulations, and summary of findings, conclusions, and recommendations, for transparency between the proponents and the participants of this study.***

**Direction:** The following questions will measure and evaluate the quality of the software titled “Web-based Vehicle Impound Management System for Cabuyao City Traffic Management Office”. These questions were formulated in accordance with the *ISO 25010: 2011 or the System and Software Quality Requirements and Evaluation (SQUARE).*

Please put a **check (✓)** mark in **each question** according to the scale.

**Legend:**

**SA –** Strongly Agree **A –** Agree **U –** Undecided **D –** Disagree **SD –** Strongly Disagree

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| **CRITERIA** | **SA** | **A** | **U** | **D** | **SD** |
| **FUNCTIONAL SUITABILITY**   * indicates the extent to which a product or system meets stated and implied needs when used under specific settings. |  | | | | |
| 1. The system provides a modernize process of recording vehicle owner violations. |  |  |  |  |  |
| 1. The system can efficiently monitor the impounding and retrieval of vehicle. |  |  |  |  |  |
| 1. The system provides accurate analytics based on the objective of the system. |  |  |  |  |  |
| 1. The system can generate reports with the appropriate data coming from the system. |  |  |  |  |  |
| 1. The system chat support response is accurate. |  |  |  |  |  |
| 1. The map provides accurate visualization of the impounding area. |  |  |  |  |  |
| **Accessibility**   * Degree to which a product or system can be used by people with the widest range of characteristics and capabilities to achieve a specified goal in a specified context of use. |  | | | | |
| 1. The process of recording violation is easy to understand. |  |  |  |  |  |
| 1. The impounding and retrieval monitoring process is performed by authorized personnel. |  |  |  |  |  |
| 1. The system analytics report display is real-time. |  |  |  |  |  |
| 1. Generating reports for unsettled violations is fast. |  |  |  |  |  |
| 1. CTMO and vehicle owner can easily communicate in system chat support. |  |  |  |  |  |
| 1. Accessing the map for the CTMO and vehicle owner is easy to understand. |  |  |  |  |  |
| **Performance Efficiency**   * indicates performance in relation to the amount of resources used under specified conditions. |  | | | | |
| 1. The process of recording violations can be quickly processed by the system. |  |  |  |  |  |
| 1. The system does not make the client’s device slow when uploading images. |  |  |  |  |  |
| 1. The web application can quickly display the analytics based on the objective of the system. |  |  |  |  |  |
| 1. The system efficiently generates reports for unsettled violations. |  |  |  |  |  |
| 1. The system chat support responded with accurate information. |  |  |  |  |  |
| 1. The functions in the system can be executed repeatedly without any problem. |  |  |  |  |  |
| **Security**   * Degree to which a product or system protects information and data so that persons or other products or systems have the degree of data access appropriate to their types and levels of authorization. |  | | | | |
| 1. Record in the system can only be accessed by an   authorized user |  |  |  |  |  |
| 1. The system has the capability to help users recover their accounts in case they forget their passwords. |  |  |  |  |  |
| 1. Users of the system are given appropriate access levels based on their category. |  |  |  |  |  |
| 1. The system provides additional verification upon accessing map in the system. |  |  |  |  |  |
| 1. The information provided by chat support was helpful. |  |  |  |  |  |
| 1. The user’s privacy on the map is protected. |  |  |  |  |  |

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| **User Interface Aesthetics**  **-** Degree to which a user interface enables pleasing and satisfying interaction for the user. |  | | | | |
| 1. The user interface is visually appealing. |  |  |  |  |  |
| 1. The user interface is easy to use. |  |  |  |  |  |
| 1. The text on the screen is easy to read and understand. |  |  |  |  |  |
| 1. The colors used in the user interface are pleasing to the eye. |  |  |  |  |  |
| 1. The chat support interface is simple so the user will not be confused when using it. |  |  |  |  |  |
| 1. The images and icons used in the user interface are relevant and informative. |  |  |  |  |  |