

Olawale Samuel Badekale

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LinkedIn: [linkedin.com/in/badekaleolawale](https://www.linkedin.com/in/badekaleolawale) | GitHub: github.com/cuthbertola

Professional Profile

Detail-oriented QA enthusiast with a Computer Science background and a passion for improving software reliability. Familiar with the software testing lifecycle, manual test execution, and documenting bugs. Projects and learning resources are maintained on GitHub. Brings an analytical mindset, user empathy, and commitment to delivering quality user experiences.

Key Skills

- Understanding of STLC and SDLC concepts
- Bug tracking and reporting (JIRA exposure)
- Manual test execution and result logging
- Attention to detail and UX testing
- Basic automation tools exposure (in learning)
- Documentation and process tracking
- Team collaboration and communication
- Microsoft Office, Google Docs for reporting

Work Experience

Front Desk Customer Support

Access Bank, Nigeria (2019 - 2023)

- Assisted customers with account-related issues and complaints.
- Used internal systems for issue resolution and record keeping.
- Maintained professional and empathetic communication daily.

Administrative Support (Student Services)

Ajayi Crowther School (2023 - 2024)

- Supported students and parents with academic and administrative queries.
- Managed records, resolved issues, and facilitated communication.

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- Used digital tools for scheduling, tracking, and reporting.

Education

MSc in Computer Science - Coventry University, UK (2025)

BSc in Computer Science - ESTG, Benin Republic (2021)

Certifications

- Proficient in Microsoft Office Suite

Availability

- Looking for: Full-time position in respective field
- Location: Coventry and surrounding areas
- Work status: Eligible to work in the UK