**3.4.System Models**

**Scenario 1:**

**Scenario Name: Sign-Up**

**Participant actor instances: Darwin : Consumer**

The flow of events:

1. Darwin wants to sign-up the system. In order to do that he has to sign-up to the system. When he

entered the site he clicked \*color\* sign-up button which is located to the \*location of button\*.

2. The upcoming page consists of required information. So, Darwin fills the information which are:

name, surname, nickname, sex, profile photo(not required) e-mail address, social security number and password confirmation. Darwin filled blanks and agrees on terms & conditions then press the sign-up button.

3. After clicking the sign-up button if any error occurs user is informed and wrong information are shown with red color. After re-filling, Darwin clicks the sign-up button again.

4.If any error occurs event #3 is followed. If done, the new page informs the user to activate his

membership via. e-mail address. Activation link is sent to the user's given mail address.

5. Darwin opens corresponding e-mail and opens the activation link which send by bot. The new page informs him that his membership is activate and now user id is the users e-mail address.

**Scenario 2:**

**Scenario Name : Log-in**

**Participant actor instances: Darwin: Member of the site**

The flow of events:

1. Darwin opens the \*application name\* mobile application by ios device in order to log in.

2. The \*can be nickname\* e-mail address and password fields are filled. He presses the sign-in button.

4. Both password and email match, there is no error so logging in process is successfully

completed.

5. System briefly asks Darwin if he wants to be remembered next time he attempts logging in.

6. He chooses yes.

**Scenario 2 Extensions:**

2a. Darwin inputs wrong email or password so logging in the process fails and system give pop-up alert which written “wrong email or password”. He is asked to recheck the information he provided.

2b. Darwin inputs wrong email or password so logging in the process fails. He is asked to recheck the information he provided. He realized he has forgotten his password. The system guides him to reset the password by sending a reset link to his attached email address.

5. He chooses no so next time he tries logging he has to manually input all his information.

**Scenario 3:**

**Scenario Name: Edit Profile**

**Participant actor instances: Gamze: Member of the site**

Flow of events:

1. Gamze is an existing user and she wants to make some modifications to her profile.

2. She logs into the system.

3. She can choose to modify:

- profile picture

- email address

- information

4. She makes the change she wants to make and clicks save changes.

**Scenario 3 Extensions:**

3. She change e-mail address then system sends activation code to her email address.

**Scenario 4:**

**Scenario name: Log-out**

**Participant actor instances: Aden: Member of the site**

Flow of events:

1. Aden decides to log out from account.

2. He looks for the log out button at the \*location of button\*top right next to his profile” and touch it.

3. System immediately logs him out.

**Scenario 5:**

**Scenario name: Update User Info**

**Participant actor instances: Larry : Admin , Matt : Manager**

1.Larry enters the application to log in.

2. He chooses the administration log in to get in to the system.

3. He types his e-mail and password to log in and then clicks to continue.

4. Then, he finds the “Manager lists” option and clicks it.

5. In that list, he finds the Matt, who is a manager.

6. He clicks Matt’s profile and then clicks edit.

7. He changes Matt’s password and clicks “save”.

8. A warning appears to the screen which says “ Are you sure?”

9.He taps “Continue” .After he clicks continue, new password is being saved in the database and the system shows a message which says “ Operation successfully done”.

10.After the change, he finishes his job and clicks “log out.

**Scenario 6:**

**Scenario Name: Delete User Account**

**Participant Actor Instances: Neşet: Admin, Kenan: Manager**

One of the managers-Kenan- which was working at the company left his job. The company wants to remove his account from the system.

1. Neşet enters the application to log in.

2.He chooses the administration login to get in to the system.

3. He types his e-mail and password to login and then taps to continue.

4. He finds the “Manager Lists” option and taps it. In that list, he finds Kenan.

5.He taps Kenan’s profile and then taps delete.

6. A warning appears to the screen which says “ Are you sure?” .

7.He taps “Continue”, Kenan’s profile is being deleted from the database and the system shows a message which says “Operation successfully done”.

8. After the deletion, he taps “log out” and exits.

**Scenario 7:**

**Scenario Name: Edit Booking**

**Participant Actor Instances: Neşet: Admin, Ayyüce: Customer**

A customer, whose name is Ayyüce, wants to change her ticket destination from İstanbul (departure 19.45) to Antalya(22.00).

1. Neşet enters the application to log in.

2.He chooses the administration login to get in to the system.

3. He types his e-mail and password to login and then taps to continue.

4. He chooses “Manage Booking” function.

5. He chooses “ Edit Booking” function.

6. On searching bar, he searchs Ayyüce, the customer.

7. He taps Ayyüce’s profile ,then taps travel information.

8.He chooses her İstanbul ticket and taps “Change”.

9. He chooses the 22.00 departure to Antalya from the departure list and taps confirm.

10. A warning appears to the screen which says “ Are you sure?” .

11.He taps “Continue”, the destination changes as Antalya.

12. After the change, he logs out.

**Scenario 8:**

**Scenario Name: Delete Booking**

**Participant Actor Instances: Neşet: Admin, Ayten: Customer**

A customer, whose name is Ayten, wants to delete his travel to Amasya(17.00)

1. Neşet enters the application to log in.

2.He chooses the administration login to get in to the system.

3. He types his e-mail and password to login and then taps to continue.

4. He chooses “Manage Booking” function.

5.He chooses “Delete Booking” function.

6.On searching bar, he searchs Ayten,the customer.

7. He taps Ayten’s profile ,then taps travel information.

8.He chooses her Amasya ticket and taps “Delete”.

9. A warning appears to the screen which says “ Are you sure?” .

10.He taps “Continue”, the departure is deleted.

11. After the deletion, he logs out.

**Scenario 9: Freeze Account**

**Participant Actor Instances: Kerem: Customer**

A customer, whose name is Kerem, wants to freeze his account.

1. Kerem enters the application to log in.

2.He chooses the customer login to get in to the system.

3. He types his e-mail and password to login and then taps to continue.

4. He taps the function “Manage Account”.

5. On the new page, he taps the function “Freeze Account.”

6. A warning message is seen to the Kerem which says “ Are you sure?”

7. He taps “ Continue”.

8. A message appears which says “ Process is successful”.

9. System logs him out to the system.

**Scnerio 1:**

**Customer buys a ticket,**

İlkay decided to buy round ticket to Eskisehir.He opens the iOS app log in his account and choose the dates of trip.System lists all posible trips with related to given date.He also can see the time and price of the trip.He first choose the departure trip then system lists the arrival tickets.Same as before he can see all the details of trip.When he chooses arrival ticket system calculates total cost and guide him to make payment.After he click ‘’buy’’ system directs him to payment step.He enters his credit card information and aggrees the contract.A message and E-mail sent automaticly.Know he can see his ticket through his account.Sended messages includes e-ticket information in order to get the trip.

**Scnerio 2:**

**Menager add trip,**

Can,one of menager of bus company wants to add additional trips to Antalya due to popular demand of Ramadan Feast.He login through app and click add trip button.He fills the date and time to add a new trip.System checks the time and want some more details as capacity,bus model.He enter related info and then click red add click button.When addition is complete system give feedback’’trip number XXXX successfully added’’.

**Scnerio 3:**

**Admin deletes user,**

One of menager of the company quit.Admin wants to delete his menager account.He log in to admin system and clicks list menagers button.All menagers of the company are listed in name order.He find the menager and click the delete account button.System warns him ‘’Do you want to delete a User’’,admin clicks red yes button then system deletes the menager successfully.

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| **Use Case Name** | Sign-up |
| **Participating Actor** | Consumer |
| **Entry Condition** | Consumer opens application |
| **Flow of Events** | 1. Consumer touch the ‘Sign Up’ button.  2. The application go to sign up page. Give the signup form to user.  3. Consumer fill the blanks about information ‘Sign Up’.  4. Consumer touch the ‘Sign up’ button  5. The application checks the e-mail address is valid or not.  6. The application checks the other required blanks are filled.  7. Application check is true then save the information to database. |
| **Exit Condition** | Consumer fills correctly and touch sign up button. |

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| **Use Case Name** | Log-in |
| **Participating Actor** | Consumer |
| **Entry Condition** | Consumer opens application |
| **Flow of Events** | 1. Consumer touch the ‘Log-in’ button.  2. The application go to log-in page. Give the login form to user.  3. The consumer enters his/her e-mail address into e-mail address text field on the screen, also enters his/her password into password text field on the screen.  4. Consumer touch the ‘log-in’ button and sends a request to the system.  5. The application checks the e-mail and password is included in database. If it is not true application gives eror41 if is true application logs in. |
| **Exit Condition** | Consumer fills correctly and touch log-in button. |

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| **Use Case Name** | Edit Profile |
| **Participating Actor** | Consumer |
| **Entry Condition** | Consumer needs to login to the system. |
| **Flow of Events** | 1. Consumer touch the edit profile logins to the system.  2. The application go to edit profile page and give the consumer list of information which loaded from database.  3. Consumer fill the blanks about information which he/she want to change.  4. Consumer save the changes  5. New changes are saved in database.  6. System is updated with new changes.  7. System gives feedback about completing the changes. |
| **Exit Condition** | Consumer touch ‘Save’ button |

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| **Use Case Name** | Log-Out |
| **Participating Actor** | Consumer |
| **Entry Condition** | Consumer needs to login to the system. |
| **Flow of Events** | 1.Consumer go to profile menu.  2.Consumer touch log-out button for exit from account on phone. |
| **Exit Condition** | Consumer touch log-out button. |

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| **Use Case Name** | Update User Info |
| **Participating Actor** | Admin |
| **Entry Condition** | The admin needs to login to the system. |
| **Flow of Events** | 1.Admin logins to the system.  2. Admin enters the manager accounts list.  3.Admin chooses the manager’s profile to edit the information.  4.Admin makes the changes which have been planned. (Username, password changes)  5. New changes are saved in database.  6. System is updated with new changes.  7. System gives feedback about completing the changes. |
| **Exit Condition** | The admin updates the information on manager accounts. |

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| **Use Case Name** | Delete User Account |
| **Participating Actor** | Admin |
| **Entry Condition** | The admin needs to log in to the system. |
| **Flow of Events** | 1. Admin logins to the system. 2. Admin enters the manager accounts list. 3. Admin selects the manager account. 4. Admin selects the option “Delete Account”. 5. The information about the selected manager is deleted from database. 6. System gives feedback about deleting the account. |
| **Exit Condition** | The admin deletes the selected manager account. |

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| **Use Case Name** | Delete Booking |
| **Participating Actor** | Admin & Manager |
| **Entry Condition** | The admin or the manager need to log in to the system. |
| **Flow of Events** | 1.Admin(manager) logins to the system.  2. Admin(manager) chooses the function “Delete Booking”.  3. Admin(manager) chooses the person from customer list.  4. Admin(manager) sees the travel information of customer.  5. Admin(manager) chooses the targeted departure and click “Delete”.  6. System gives feedback about deleting the booking. |
| **Exit Condition** | The admin(manager) deletes the selected booking. |

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| **Use Case Name** | Edit Booking |
| **Participating Actors** | Admin & Manager |
| **Entry Condition** | The admin or the manager need to log in to the system |
| **Flow of Events** | 1. Admin(manager) logins to the system.  2.Admin(manager) chooses the function “Edit Booking”  3.Admin(manager) chooses the person from customer list.  4. Admin(manager) sees the travel information of the customer.  5. Admin(manager) chooses the targeted departure and click “Change”.  6. Admin(manager) chooses the new departure from the departure list and clicks confirm.  7. System gives feedback about editing the booking. |
| **Exit Condition** | The admin(manager) edits the selected booking. |

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| **Use Case Name** | Add trip |
| **Participating Actor(s)** | Admin & Manager |
| **Entry Condition** | Admin/Manager needs to login to system. |
| **Flow Of Events** | 1. Admin/Manager get access to add trip function through the system.  2. Admin/Manager choose the related date to add trip.  3. The system lists the trips that are in given date for information.  4. Admin/Manager fill the info blanks of trip as capacity,bus model then clicks add button.  5. System checks the info and confirm show as successfully added. |
| **Exit Condition** | System adds the trip successfully. |

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| **Use Case Name** | Update Trip |
| **Participating Actor(s)** | Admin & Manager |
| **Entry Condition** | Admin/Manager needs to login to the system. |
| **Flow Of Events** | 1. Admin/Manager get access to update trip function through the system.  2. Admin/Manager choose the related date to update the trip.  3. The system lists the trips that are in given date.  4.Admin/Manager selects the trip needs to be updated.  5.Admin/Manager edits the information of trip then clicks done button.  6.System checks and successfully updates the info of trip. |
| **Exit Condition** | System successfully updates the trip. |

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| **Use Case Name** | Buy Ticket |
| **Participating Actor(s)** | Customer |
| **Entry Condition** | Customer needs to open the app and needs to sign in. |
| **Flow Of Events** | 1.Customer selecets dates and lists the trips,the system list the trips from database.  2.Customer checks the list and selects a trip and click next.  3.Customer checks the trip info and add additional info if needed(must be another person).  4.The system list the all information about trip and person(s) that are in trip.Consumer clicks check-out button.  4.The system calculate total cost and guide consumer to make payment.  5.Consumer fills his/her credit card info and clicks buy now button.  6.The system gets the cost of the trip given credit card information.  7.The system send feedback if proccess is done. |
| **Exit Condition** | Successfull payment and check-out. |

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| **Use Case Name** | Freeze Account |
| **Participating Actor(s)** | Customer |
| **Entry Condition** | Customer needs to login to system. |
| **Flow Of Events** | 1. Customer logins to the system.  2. Customer chooses the function “Manage Account”.  3. Customer chooses the function “ Freeze Account.”  4. Customer approves the warning message and continues.  5. System gives feedback about completing the process.  6. System logs the customer out. |
| **Exit Condition** | Customer freezes his/her account. |

**Scenario …**

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**-Advice for Scenario name - |**

**Scenario name : create trip |**

**Scenario name : add credit card |**

**Scenario name : view trips |**

**Scenario name : edit trip |**

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