# MSCI152: Introduction to Business Intelligence and Analytics

Lecture 7: Measures of Spread

Lancaster University Management School

#### Overview

• Descriptive Measures: **Spread** 

# **Summary Statistics**

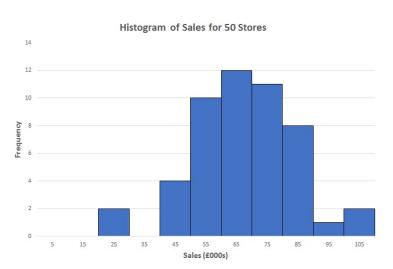
#### Location:

- Mean
- Median
- Mode

#### Spread:

- Standard deviation
- Range
- Percentiles and Quartiles

# How spread out is this data?



## Variability

**Variability:** How much difference is there between the values in the data

The more variable the data, the less relevant the average may be

E.g.: What would happen in a hospital which was equipped to treat the average number of emergency admissions per day?

E.g.: Average monthly demand for a product is 10,000 units. Should I plan to produce 10,000 units each month?

#### Sample Variance

Variance is important in some statistical methods:

- sum of the squared difference of each value from the mean
- variance is in squared units of what you are measuring

Sample Variance,  $s^2$ :

$$s^{2} = \frac{\sum_{i=1}^{n} (x_{i} - \bar{x})^{2}}{n-1}$$

Excel: VAR.S()

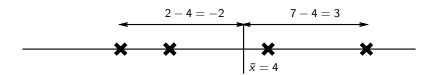
First let us unpick the numerator on the R.H.S. of this equation

$$\sum (x_i - \bar{x})^2$$

What does  $\sum (x_i - \bar{x})^2$  mean? Given data

$$x_1 = 2$$
,  $x_2 = 3$ ,  $x_3 = 7$ ,  $x_4 = 3$ ,  $x_5 = 5$ .

The mean, 
$$\bar{x}=\frac{\sum x_i}{n}=\frac{20}{5}=4$$
. Think about the difference  $(x_i-\bar{x})$ 



$$\sum (x_i - \bar{x})^2$$

Given data

$$x_1 = 2$$
,  $x_2 = 3$ ,  $x_3 = 7$ ,  $x_4 = 3$ ,  $x_5 = 5$ .

We have

$$\sum_{i=1}^{3} (x_i - \bar{x})^2 = (x_1 - \bar{x})^2 + (x_2 - \bar{x})^2 + (x_3 - \bar{x})^2 + (x_4 - \bar{x})^2 + (x_5 - \bar{x})^2$$

$$= (2 - 4)^2 + (3 - 4)^2 + (7 - 4)^2 + (3 - 4)^2 + (5 - 4)^2$$

$$= (-2)^2 + (-1)^2 + 3^2 + (-1)^2 + 1^2$$

$$= 4 + 1 + 9 + 1 + 1$$

$$= 16$$

So the variance of these data is

$$s^2 = \frac{\sum_{i=1}^{n} (x_i - \bar{x})^2}{n-1} = \frac{16}{4} = 4$$

#### Sample Standard Deviation

Standard deviation is used more often in practice

- standard deviation is the square-root of the variance
- so is in the same units as what you are measuring

#### **Sample Standard Deviation,** *s*:

$$s = \sqrt{\frac{\sum_{i=1}^{n} (x_i - \bar{x})^2}{n-1}}$$

Excel: STDEV.S()

Alternative formula easier to calculate by hand:

$$s = \sqrt{\frac{n \sum_{i=1}^{n} x_i^2 - (\sum_{i=1}^{n} x_i)^2}{n(n-1)}}$$

#### Sample Standard Deviation

Standard deviation is a measure of "typically" how far away the values are from the mean.

The higher the standard deviation, the more spread out the values are.

• Cannot be negative, larger value means more deviation

Sensitive to extreme values

Units are the same as the original data

• e.g., if the data is in cm then the standard deviation is in cm

#### Standard Deviation: Example

| Xi  | $(x_i - \bar{x})$ | $(x_i - \bar{x})^2$ |
|-----|-------------------|---------------------|
| 10  | -10               | 100                 |
| 12  | -8                | 64                  |
| 12  | -8                | 64                  |
| 14  | -6                | 36                  |
| 21  | 1                 | 1                   |
| 29  | 9                 | 81                  |
| 42  | 22                | 484                 |
| 140 | SUM               | 830                 |
|     |                   |                     |

$$\bar{x} = \frac{\sum x_i}{n} = \frac{140}{7} = 20$$

e.g. for 
$$x_2$$
,

$$(x_2 - \bar{x}) = (12 - 20) = -8$$
  
and  
 $(x_2 - \bar{x})^2 = (-8)^2 = 64$ 

The standard deviation is

$$s = \sqrt{\frac{\sum_{i=1}^{n} (x_i - \bar{x})^2}{n-1}}$$
$$= \sqrt{\frac{830}{6}}$$
$$= 11.76$$

#### Standard Deviation: Alternative Formula

We have,

$$n = 7, \sum x_i = 140, \sum x_i^2 = 3630$$

The standard deviation is then

$$s = \sqrt{\frac{n\sum_{i=1}^{n} x_i^2 - \left(\sum_{i=1}^{n} x_i\right)^2}{n(n-1)}}$$

$$= \sqrt{\frac{7 \times 3630 - (140)^2}{7(7-1)}}$$

$$= \sqrt{\frac{25,410 - 19,600}{42}}$$

$$= \sqrt{138.333}$$

$$= 11.76$$

|     | Xi  | $\bar{x}^2$ |
|-----|-----|-------------|
|     | 10  | 100         |
|     | 12  | 144         |
|     | 12  | 144         |
|     | 14  | 196         |
|     | 21  | 441         |
|     | 29  | 841         |
|     | 42  | 1764        |
| SUM | 140 | 3630        |
|     |     |             |

## Calculating Spread for Populations

To calculate the standard deviation or variance for a population (i.e., we have a complete set of the data), divide by N rather than by n-1. In Excel: VAR.P() and STDEV.P().

Usually, Greek letter  $\sigma$  denotes the standard deviation for a population.

In our data set the standard deviation is

$$s = \sqrt{\frac{\sum_{i=1}^{n} (x_i - \bar{x})^2}{n-1}} = \sqrt{\frac{830}{6}} = 11.76$$

If this data was the population

$$\sigma = \sqrt{\frac{\sum_{i=1}^{N} (x_i - \bar{x})^2}{N}} = \sqrt{\frac{830}{7}} = 10.89$$

If the sample n is large, this makes very little difference

### Range

**Range** = Maximum value - Minimum value

#### **Example:**

**Range** = 
$$42 - 10 = 32$$

Excel: MAX() - MIN()

#### Comparing Distributions

Coefficient of Variation, CV, is a ratio given by

$$CV = \frac{\text{Standard Deviation}}{\text{Mean}} = \frac{s}{\bar{x}}$$

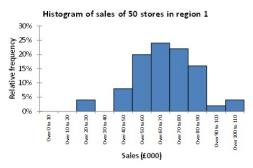
This can be useful in comparing populations with values of different magnitudes or different units

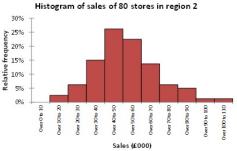
• For our data,

$$CV = \frac{11.76}{20} = 0.59 \text{ (or 59\%)}$$

EXCEL: STDEV.S() / AVERAGE()

## Comparing region 1 and region 2





#### Region 1:

Mean = 67.7 Median = 68.7 Mode = Over 60 to 70 St. dev. = 16.7 CV = 25%

#### Region 2:

 $\begin{array}{l} \text{Mean} = 51.3 \\ \text{Median} = 49.9 \\ \text{Mode} = \text{Over 40 to 50} \\ \text{St. dev.} = 17.6 \\ \text{CV} = 34\% \end{array}$ 

#### Percentiles

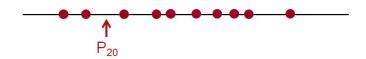
#### A **percentile value** $P_k$ is the value where:

- k% of ordered observations are less than this value; and
- (100 k)% ordered observations are more than this value
- Note: The median is P<sub>50</sub>

#### e.g. For $P_{20}$

- 20% of ordered observations are less than the percentile value
- 80% of ordered observations are more than the percentile value

So,  $P_{20}$  for a sample of 10 ordered observations:



#### Calculating percentiles

There are various ways of calculating percentiles (and quartiles)

We will use the method from the textbook on the next slides

Note that this method is consistent with the median calculation earlier

Excel: PERCENTILE.EXC(.,k), where k is the  $k^{th}$  percentile.

#### Calculating Percentiles

Finding a certain percentile  $P_k$ 

• e.g.  $P_{20}$  is the  $20^{th}$  percentile value

**Position of percentile** is:  $P_k\% \times (n+1)$ 

E.g., If n = 10, the position is:  $20\% \times 11 = 0.2 \times 11 = 2.2$ 

- So we want the 2.2<sup>th</sup> observation
- But we only have the 2<sup>nd</sup> and 3<sup>rd</sup> observations

Take value that is 0.2 (i.e., 20%) between 2<sup>nd</sup> and 3<sup>rd</sup> value using **linear interpolation**.

## **Example: Calculating Percentiles**

Calculating  $P_{20}$  for ordered data:

n = 10, so the position of  $P_{20}$  is

$$20\% \times 11 = 0.2 \times 11 = 2.2^{\text{th}}$$
 observation

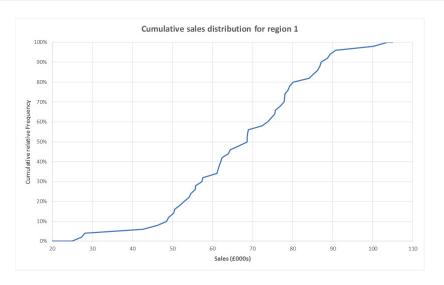
The value of  $P_{20}$  is

$$9 + 0.2 \times (12 - 9) = 9.6$$

Note:  $P_{20}$  lies 20% between "9" and "12".

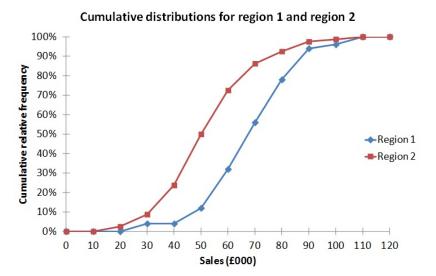
- The difference of the two is (12 9) = 3.
- 20% of 3 is **0.6**.
- Adding this amount to "9" gives us  $P_{20}$

# Cumulative Frequency Chart (Ogive)



Excel XY (scatter) chart plotting cumulative frequency against the each data point

# Cumulative Frequency Chart (Ogive)

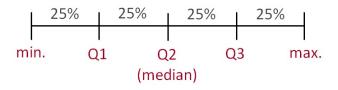


Excel XY (scatter) chart plotting cumulative frequency against the end point of each interval

#### Quartiles

Quartiles are just the 25, 50 and 75 percentiles,  $P_{25}$ ,  $P_{50}$ ,  $P_{75}$ , called **Q1**, **Q2**, **Q3**.

- Q1 is also called the Lower Quartile, [QUARTILE.EXC(.,1)]
- Q2 is the Median [MEDIAN() or QUARTILE.EXC(.,2)]
- Q3 is also called the Upper Quartile [QUARTILE.EXC(.,3)]



Divides the sorted data into 4 equal parts

The 5 values: min, Q1, Q2, Q3, max are called the **5 number summary** 

#### Quartiles: Example 1

$$n = 7$$
. Hence  $n + 1 = 8$ 

**Q1**: Obs. = 
$$25\% \times 8 = 0.25 \times 8 = 2^{\text{nd}}$$
. Therefore

$$Q1 = 12$$

**Q2**: Obs. = 
$$50\% \times 8 = 0.5 \times 8 = 4^{th}$$
. Therefore

$$Q2 = 14$$

**Q3**: Obs. = 
$$75\% \times 8 = 0.75 \times 8 = 6^{th}$$
. Therefore

$$Q3 = 29$$
.

### Quartiles: Example 2

$$n = 8$$
. Hence  $n + 1 = 9$ 

$$\mbox{\bf Q1}\colon \mbox{Obs.} = 25\% \times 9 = 0.25 \times 9 = 2.25^{th}.$$
 Therefore

$$Q1 = 12 + 0.25 \times (12 - 12) = 12$$

**Q2**: Obs. = 
$$50\% \times 9 = 0.5 \times 9 = 4.5$$
<sup>th</sup>. Therefore

$$Q2 = 14 + 0.5 \times (21 - 14) = 17.5$$

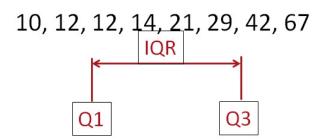
**Q3**: Obs. = 
$$75\% \times 9 = 0.75 \times 9 = 6.75$$
<sup>th</sup>. Therefore

$$Q3 = 29 + 0.75 \times (42 - 29) = 38.75.$$

#### Inter-quartile range (IQR)

- IQR = Q3 Q1
- This is the width of the middle 50% of the data
- In example on previous slide:

$$IQR = 38.75 - 12 = 26.75$$



Excel: QUARTILE.EXC(.,3) - QUARTILE.EXC(.,1)

#### **Boxplot**

A **boxplot** (or box-and-whisker-diagram) is a graph of a data set that consists of:

- a box from Q1 to Q3
- a vertical line showing the median
- lines from the sides of the box going to the last observation apart from outliers
- a special symbol (such as an asterisk) is used to identify outliers

#### Boxplot: 5 Number Summary and Outliers

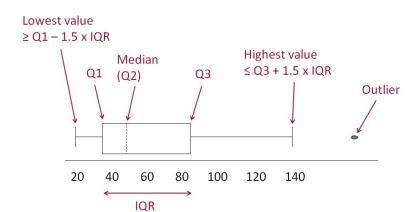
For a set of data, the **5-number summary** is:

- minimum value
- lower quartile, Q1
- median, Q2
- upper quartile, Q3
- maximum value

For a boxplot, a data point is an outlier if it is:

- ullet above Q3 by an amount greater than 1.5 imes IQR or
- below Q1 by an amount greater than  $1.5 \times IQR$

#### **Boxplot**

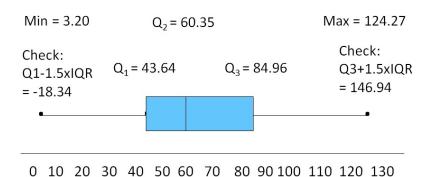


#### Creating a Boxplot

- Create a scale covering the smallest to largest values
- Mark the location of the five numbers
- Draw a rectangle beginning at Q1 and ending at Q3
- Check if there are outliers; if yes, then mark all outliers and mark the smallest and largest values that are not outliers
- Draw a line in the box representing the median
- Draw lines from the ends of the box to the smallest and largest values that are not outliers

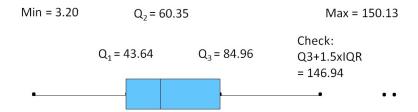
Data has observations  $\{3.20, 5.15, \ldots, 124.27\}$  with:

- smallest observation = 3.20
- Q1 = 43.64
- Q2 (median) = 60.35
- Q3 = 84.96
- largest observation = 124.27



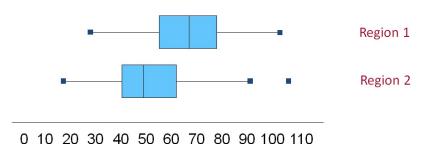
Data has observations  $\{3.20, 5.15, \dots, 124.27, 148.33, 150.13\}$  with:

- smallest observation = 3.20
- Q1 = 43.64
- Q2 (median) = 60.35
- Q3 = 84.96
- largest observation = 150.13



So, 148.33 and 150.13 are outliers highest that isn't an outlier is 124.27

## Boxplots for Sales Data



## Wrap up

#### Here we:

• Discussed summary statistics on spread

#### Next time:

 Anna will introduce relationships between variables: correlation and regression.