

Business rules:

- 1.) Customers who want to use in home dog sitting must pay for the higher customer tier.
- 2.) We only service dogs and we only allow dogs to stay a maximum of one month before needing to be checked out, this ensures that dogs are not abandoned at our facilities.
- 3.) If a dog has a history of being aggressive with other dogs, the dog must attend training to prevent future acts of aggression, if the customer does not want to do this, they must find dog day-care else where. Dogs are allowed two acts of aggression, third results in mandatory training.
- 4.) acts of aggression number is decremented by one, every 4 months, to ensure that dogs that have been here for a long time are not unfairly targeted by aggression rule.
- 4.) Dogs can have multiple owners: ex: husband and wife own one dog.
- 5.) An employee can take care of multiple dogs, but a dog can only be assigned to one employee.
- 6.) any employee can interact with any owner, and vice versa.
- 7.) employees can interact with any volunteer, but all volunteers must have at least one person they interact with to get orders for the day.
- 8.) Volunteers are not allowed to directly interact with dogs.
- 9.) Owners can have multiple dogs stay at our facilities. (I got many remarks on MV near dogs name)