#### Christina Vosnak

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#### **Skills Summary**

- Proficient in Microsoft Office (Excel Certified), Final Cut Pro, iMovie, Garage Band, MuseScore, Wix
- Experience with Python, R, SQL, Google Analytics, Power BI, Tableau, Workday HRIS
- Knowledge of basic office equipment (printers, scanners, copy machines, etc.)
- · Leadership experience, strong communication skills, well organized, punctual, works well under pressure

## **Education**

**Disney Aspire: Bellevue University** | November 2023 – present (Graduation: Spring 2025)

• Master of Science – Data Science

Syracuse University (SU) | September 2015 – May 2019

- Majors: Marketing Management, Political Science Minor: Music Industry
- Renée Crown University Honors Program, Distinction in Political Science

## **Experience**

#### Marriott Vacations Worldwide - Talent Acquisition Specialist | January 2023 - Present

- Assist and support the Corporate Talent Acquisition team in handling recruiting tasks and interview scheduling to ensure a seamless recruitment process for candidates
- Work directly with senior leadership team to analyze recruiting reports and make data driven decisions for financial planning of recruiting resources such as LinkedIn
- Partner with HRIS team to update workday features within the recruiting space to create a seamless application process for candidates
- Coordinate internal and external relocation requests and procedures for employees, facilitating smooth transitions within the company
- Collaborate with HRBPs to analyze open requisition reports and assist with administrative duties, contributing to efficient talent acquisition processes
- Support the orientation of new employees, ensuring they receive necessary information and resources for a successful start through the New Hire Welcome Program
- Engage with brand and digital teams to develop materials for social media and niche recruitment sites, effectively reaching potential candidates
- Foster positive working relationships with various partners, by communicating and integrating their needs into talent acquisition objectives

# Walt Disney World Parks and Resorts – PT Watercraft Coordinator & Cast Member | May 2019 – Present Previous: Watercraft CM (May 2019-August 2021) and Watercraft Coordinator (August 2021- January 2023)

- Safely manage a diverse staff rotation of 40-100 personnel, considering varying levels of training, to efficiently dispatch them to boat assignments using a cast deployment system
- Monitor daily labor metrics, adjusting staffing levels in accordance with budgetary constraints to ensure operational efficiency
- Complete daily paperwork, including pre-opening checklists, maintenance reports, and comprehensive daily recaps, to uphold safety standards and operational transparency
- Foster a culture of inclusion by maintaining open communication channels with management, actively updating them on downtimes, special events, and route changes, ensuring all team members feel valued and informed
- Monitor transportation operations, adjusting boat routes as required due to changing conditions, heavy guest flow, or any other operational challenges, demonstrating a commitment to guest safety and show quality

• Serve as a dedicated guest experience liaison, promptly addressing guest inquiries, providing relevant information, and facilitating service recovery efforts with courtesy and professionalism to enhance the overall guest experience

# SU Recreation Services – Challenge Course and Trip Supervisor | September 2016 – May 2019

Previous: Challenge Course Facilitator & Trip Leader (January 2016 – August 2016)

- Communicated with organizations to inform, promote, book potential challenge course reservations
- Developed weekly staff schedules based on scheduled programming, available personnel, and training levels
- Trained incoming/current staff and provided updates on various safety procedures and facilitation techniques
- Worked with office personnel and third-party vendors to purchase necessary catering, transportation, etc.
- Reviewed safety waivers and reservation paperwork to ensure they were properly completed prior to programs
- Facilitated high ropes, low ropes, and portable initiative activities to enhance team building skills and group development among various types of organizations
- Conducted daily inspections of challenge course elements and performed maintenance as needed
- Completed daily paperwork documenting checklists, operational reports, and incident reports
- Served as a tour guide for university students on trips skiing, whitewater rafting, hiking etc.

#### SU Office of Residence Life – Main Desk Assistant | September 2016 – May 2019

- Served as a business and information center representative for all Students living in the residence halls
- Maintained a professional and polite demeanor when interacting with guests
- Verified, accepted, sorted, and logged all incoming and outgoing packages, mail, and newspapers
- Monitored phones to assist students' questions/concerns with exceptional customer service
- Kept a detailed log of entire equipment inventory, and checked equipment in/out of the database daily
- Responsible for monetary transactions such as refunds and fee payments and processed transactions into the hall records