

CAS SPICER

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ABOUT ME

I'm a self-taught software developer with a passion for creating products that help people. As an enthusiastic lifelong learner and problem solver, I quickly developed a taste for programming after I started learning Javascript in December 2020. It wasn't long before I was building more complex and meaningful applications, and with the help of the support coaches at the Software Development Mastermind program, I've greatly expanded my skills and knowledge.

EDUCATION

SOFTWARE DEVELOPMENT MASTERMIND PROGRAM VIRTUAL (US-BASED)

Dec 2021 - April 2022

A rigorous, hands-on 16-week mentorship program which simulates a work environment by focusing on building real-world projects under deadlines. There is constant feedback and coaching throughout the process, which helps to refine and enhance my programming skills.

WASHINGTON STATE UNIVERSITY VANCOUVER VANCOUVER, WA

*Bachelor of Science in Psychology
SEPT 2006- JUNE 2008*

PROJECT EXPERIENCE

CHAT APP: LET'S CHAT DAY-2-NITE

- Includes secure user authentication using JSON web tokens
- Built using React.js, Node.js, Express.js, Axios, and SocketIO.
- Built for relaxation and connection, come complete with a choice between day and night mode.

TWITTER SHOWCASE APP: 15 MINUTES

- The app utilizes a RESTful API to retrieve data from the Twitter API.
- Built using React.js, Node.js, Express.js and Axios. I also used the Postman application during the development stage.
- 15 Minutes is based on the concept introduced by Andy Warhol; '15 minutes of fame'. I really enjoyed building this full-stack app, designed to bring awareness to the use of social media.

PROFESSIONAL EXPERIENCE

RUBY

PORTLAND, OR

PROBLEM SOLVER & HAPPINESS MAKER (CUSTOMER SUCCESS SUPPORT)

MAY 2018 - CURRENT

PRIORITIZING HUMAN CONNECTIONS IN AN INCREASINGLY VIRTUAL WORLD

- Team up with Internal Product Support, IT, and the Development team to troubleshoot and resolve customer technical problems
- Communicate on complex technical and account topics with my team and my customers
- Support feature adoption for customer facing Ruby products (Ruby mobile app, Ruby online portal, Ruby chat widget)
- Create WOW-worthy customer experiences through building relationships and customer loyalty

TECHNICAL SKILLS

Languages: Javascript, CSS3, HTML5

Frameworks/Libraries: React.js, Node.js, Axios, Express.js, SocketIO, React-Bootstrap

Platforms: Github, Heroku, Netlify

Technologies: Visual Studio Code, Command Line Interface, Postman, NPM, RESTful API's

Interests: Secure coding, cybersecurity, balancing online privacy with online safety, protecting children online