# **CARLOS RAMOS**

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# PROFESSIONAL SUMMARY

- ➤ IT Database student experienced in working under pressure and adapting to new situations and challenges to best enhance the organizational brand.
- > Skilled Academic Analyst accomplished in completing regulatory projects quickly and cost-effectively.
- Also, a dedicated professional with a history of meeting company goals utilizing consistent and organized practices.

#### **ACCOMPLISHMENTS**

- As an IT Database Administration student and in less than 3 months of living in Canada, won the Extra Mile Award at the Halifax Innovation Challenge 2022 with Team 23, presenting the Eco Al idea.
- Also, as an IT Database Administration student, won the 3<sup>rd</sup> prize on the What's Your Challenge, part of the NSCC IT Job Fair, under the 20/20 Digital statement, also with Team 23.
- As an Academic Analyst responsible for the evaluation cycles of every program at the University, stayed above the goal 100% of the time through effectively working as a team.
- As an Academic Analyst, nominated a TEACH STAR in 2017 as per my performance.
- As a Legal Analyst, developed and implemented a dashboard, which resulted in increased company efficiency and productivity.
- As a Post-Graduate Intern, managed to raise the number of cases judged by 72%

#### **EDUCATION**

**Diploma** - IT Database Administration • *Nova Scotia Community College* Halifax, NS • Expected in May 2024

Post-Graduation - Law - Conflict Resolution Under BR Civil Law • Unifacs Online

Brazil • September 2023

M.B.A. - Corporate Management • UniRuy

Brazil • July 2016

**Bachelor** - Law • *UNIME* Brazil • December 2013

#### **SKILLS**

Java Office 365

Python Database Searching SQL Clerical Support Research and Analytical Skills Office Meetings Confidentiality and Data Protection Easy to Learn

## **WORK HISTORY**

Warehouse Worker · Nova Scotia Liquor Corporation

Halifax, Nova Scotia • June 2023 to Current

- Handled stock.
- Picked and prepared customer orders operating a motorized vehicle (Electric Pallet Jacks).
- Loaded and unloaded trucks and received inbound stock.

**Laundry Aide** • Nova Scotia Health Authority thru Compass Group Canada Halifax, Nova Scotia • September 2022 to Current

- Collected soiled linens and clothing and pretreated stains.
- Operated laundry equipment and loaded machines, paying careful attention to capacity restrictions.

# **Post Graduate Intern** • Bahia State Courthouse

Salvador-BA, Brazil • June 2021 to August 2022

- Worked and managed over 2000 cases.
- Recorded data and maintained source documentation following good documentation practices.
- Performed statistical, qualitative, and quantitative analysis.
- Supported department members with administrative, research and academic assistance.
- Produced legal documents such as briefs, pleadings and appeals.
- Reviewed, edited, and proofread litigation for proper grammar, spelling and punctuation.

## Academic Analyst • UniRuy

Salvador-BA, Brazil • July 2016 to December 2020

- Managed over 30 graduation courses over two Colleges.
- Demonstrated operational knowledge of Microsoft Office programs such as Excel, PowerPoint, and Outlook.
- Maintained accurate inventory of institution property, equipment, and operational supplies.
- Executed management oversight of integral regulatory functions and operational budgets.
- Supported departmental communication and training program development and implementation.
- Evaluated current processes to develop improvement plans.
- Verified paperwork accuracy and checked for completion prior to processing.
- Organized, reviewed, and filed paperwork for secure recordkeeping.

# **Legal Analyst** • UniRuy

Salvador-BA, Bra • September 2014 to June 2016

- Managed over 200 cases for two education companies.
- Handled clerical duties and provided first-level response to phone calls and correspondence.
- Completed 100% of assigned tasks by deadline to prepare legal team for trial and related proceedings.
- Refreshed databases and tracking systems.
- Compiled data and conducted research to draft legal documents for attorneys.
- Created monthly expense reports.