

## Pou āwhina

### Te wāhi tono āwhina

Mēnā ka raruraru tō whakamahi i tēnei kōpae, me whakapā atu ki te wāhi tono āwhina (ICT), waea utukore 0800 22 55 428 (0800 CALLICT).

Koinei ngā hōtaka rorohiko me matua whiwhi, e pai ai tō whakamahi i tēnei kōpae:

- Windows: Internet Explorer v6 (runga ake rānei)
- Mac: Internet Explorer v5 (runga ake rānei), Safari 1.2 rānei

### Flash Player v6

Pāwhiria te hononga e hāngai ana i raro nei hei whakauru i te Flash Player v6 ki tō rorohiko:

- Windows / Internet Explorer – [Flash player installer](#)
- Mac OS X – [Flash Player installer](#)

### Adobe Reader

Mā te Adobe Acrobat Reader e whai wāhi atu koe ki te pānui i tētahi tuhinga kua tāpirihia te .pdf ki tōna ingoa.

Pāwhiria te hononga e hāngai ana i raro nei hei whakauru i te Adobe Reader ki tō rorohiko:

- Windows XP, Windows 2000 SP2 – [Adobe Reader 7.0 installer](#)
- Windows 2000 SP1 – [Adobe Reader 6.0 installer](#)
- Windows 98 SE – [Adobe Reader 6.0 installer](#)
- Windows 98 – [Adobe Reader 5.0 installer](#)
- Mac OS 9.1-10.2.7 – [Adobe Reader 7.0 installer](#)
- Mac OS 10.2.8-10.3 – [Adobe Reader 7.0 installer](#)

## Kia mōhiotia ai: Ngā mea e whakamahi ana i te Windows XP

Me tono atu mā te kaiwhakahaere rorohiko o tō kura e whakauru tēnei hōtaka. He tawhito tonu te Flash Player o roto i te Windows XP, nō reira me whakahou tēnei wāhanga kia whai wāhi atu ki ngā akoranga matihiko.

### Whakamārama

He maha ngā kura e whakamahi ana i te Windows XP i ā rātou rorohiko. Ahakoa kāore i hangaia ngā akoranga matihiko o TLF kia haere tahi me te Windows XP, ka pai tonu i te nuinga o te wā. Engari ka raruraru ētahi o ngā akoranga matihiko i te whakaurunga aunoa o te Windows XP.

Mēnā kua whakaurua te Flash Player 5 (kaua ko te Flash Player 6) ka kitea tētahi whārangi wātea i te mata o te rorohiko, anō nei e tīkina atu ana te akoranga matihiko. Ka pēnei anō te raruraru mēnā kua whakaurua te Flash Player 6 me te kore i tika te mana whakahaere.

Me whakahou te Flash Player, mai i te 5 ki te 6, kia pai ai te haere o ngā akoranga matihiko (Flash TLF). E tutuki pai ai te whakauru i te Flash Player 6 ki te Windows XP, me matua whiwhi te mana whakahaere mō taua hōtaka

## Pāhekoheko Tau Matihiko

rorohiko. Ko te raruraru, kāore te nuinga o ngā tāngata whakamahi rorohiko i ngā kura e whiwhi ana i te mana whakahaere hei whakahou i te Flash Player.

### Te whakahou i te Flash Player

Hei whakatau i tēnei raruraru, me whakahou te Flash Player o roto i te Windows XP, mai i te 5 ki te 6. E tika ana kia riro i a koe te mana whakahaere i te rorohiko hei whakatutuki i tēnei whakahoutanga. Kuhu atu ki te rorohiko hei kaiwhakahaere.

1. Tīkina te hōtaka hei whakauru i te Flash Player 6, mai i:  
<http://www.macromedia.com/support/flash/ts/documents/oldplayers.htm>.  
He rerekē te hōtaka whakauru e hāngai ana ki te Internet Explorer me te Netscape, me te pūnaha whakahaere mō te Windows me te Mac.
2. Whakahaeretia te hōtaka whakauru mō te Flash Player 6, ka whai ai i ngā tohutohu.
3. Whakamātauria te whakaurunga mā te toro atu ki:  
<http://www.macromedia.com/shockwave/welcome/>.
4. Kimihia te wāhanga o tēnei whārangi e pā ana ki te Flash Player.
5. Pāwhiria te pūtohu About kia kite ai koe mēnā i tika te whakauru i te Flash Player 6.

Ko tētahi atu whakamātau, ko te whakahaere i tētahi o ngā Akoranga Matihiko (Flash TLF) kāore i tika te haere i mua.

### Whakaritenga Mamaru

Mō ētahi rorohiko e whakahaere ana i te Windows XP me te Internet Explorer 6.0 SP2, me whakarerekē tētahi o ngā whakaritenga mamaru i roto i te pūmanawa tiroiro, e tika ai te haere o ngā akoranga matihiko. Koinei ngā tohutohu:

1. Huakina te Internet Explorer.
2. Kōwhiria 'Tools' > 'Internet Options' > 'Advance Tab'.
3. Haere whakararo ki 'Security' – tohua 'Allow active content from CDs to run on My Computer'.
4. Kōwhiria 'Apply'.
5. Kōwhiria 'OK'.