

# FAQs

- **Do you take card?**
  - No, at this time we do not unfortunately. If you need cash, there is an ATM on the first floor by the vending machines.
- **Do you take Venmo/Cash App/Apple Pay?**
  - No, at this time we do not unfortunately. If you need cash, there is an ATM on the first floor by the vending machines.
- **Can I return this?**
  - No, all sales are final.
- **Where did these clothes come from?**
  - Donors which include faculty and staff, alumni, business partners, community members, and fellow students and their family members.
- **What can you do about this stain or this doesn't fit?**
  - Nothing, you can take it to a local dry cleaner or tailor. (ex. Cotton Club, Elena's Professional Tailor, Greenacre Cleaners, V.I.P. Cleaners)
- **Can I try this on?**
  - Yes. We can collect your OneCard or ID and you may take it to the restroom to try on. Limit to 5 items per trip
- **Can I negotiate a price?**
  - No, we price all of our items fairly so that we can stay sustainable.
- **When will the store be open again?**
  - Check the Facebook for our next opening.
- **Can I have the item that is on the mannequin?**
  - No, the items on the mannequins are not currently for sale.
- **Can I keep the hanger?**
  - Yes, just let the cashier know when you check out.
- **Do you have bags?**
  - Yes, we reuse shopping bags so that we can stay eco-friendly. You are encouraged to bring your own bag.

If there are any questions that you do not know what answer to, please ask Emma or Cordnei.