Chris Wiggins

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cwiggs.com

SKILLS

- Network administration (DHCP, DNS, QoS, OpenWRT, Tomato, SNMP)
- Linux server administration (Ubuntu, Debian, Bash, Rsnapshot, NFS, SSHFS, Apache, MySQL)
- Windows server administration (2000, 2003, 2008)
- VOIP systems (Asterisk, FreePBX)
- Basic programming (HTML, CSS, PHP, Python, Bash)
- Virtualization (KVM, VMware, Virtualbox)
- Computer hardware setup/troubleshooting
- Linux/Windows workstation installation
- Expert in sales and customer service

EXPERIENCE

Hyperion Works LLC.   Tempe,AZ
Linux Specialist, Network Engineer   *Sep 2013– Current*
Responsible for multiple Ubuntu/Debian domain controllers (Samba 3/4) and file servers (CIFS, NFS, SSHFS) with RAID arrays and LVM. Deploy and maintain networks (DHCP, DNS, QoS, OpenWRT, OpenVPN, etc). Provide on-site support, remote (VNC, RDP) support and maintenance (software updates & security patches). Responsible for off-site and on-site backups using Rsnapshot, and Acronis. Configure and maintain VOIP systems (FreePBX, Asterisk) as well as the soft/hard phones

State Farm Insurance   Mesa & Phoenix, AZ
Insurance Producer   *Sept 2011 – June 2013*
Sales in property, casualty, life, and health insurance, along with bank loans. Meet with clients for financial reviews. Customer service, data management, and training of new team members.

Ubuntu Arizona LOCO   Mesa, AZ
Volunteer   *Dec 2007 – Current*
Installation of Ubuntu Linux on various machines as well as troubleshooting any problems with the new install. Troubleshooting of numerous customers personal Linux systems. Also helped with coordinating Installfests.

EDUCATION

Heat Sync Labs   Mesa, AZ
Self-directed learning   *May 2012 - Current*
- Focus on PHP, Python, MySQL
- Raspberry Pi projects