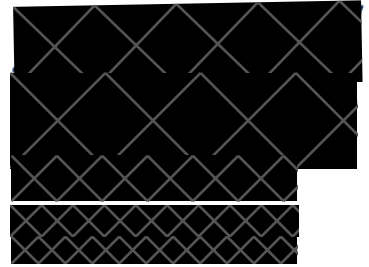


Auto Claims



In the event of an automobile accident:

1. Report the accident to the police.
2. Obtain information about the other people involved in the accident such as:
 - a. Names, addresses and phone numbers
 - b. Insurance company
 - c. Type of vehicle
 - d. Auto and driver's license numbers.
3. Have your vehicle towed to the nearest repair shop if the vehicle is not drivable. Do not authorize repairs until the claims adjuster gives you the authority to do so.
4. Call us to report the accident.

In the event of a windshield, vandalism or theft loss:

1. Report the vandalism loss or theft to the police.
2. Call us to report a loss.

After we report the claim to the insurance company, the claims adjuster will:

1. Contact you to request details of the accident and repair estimates
2. Arrange for an appraiser to inspect the damages of vehicles that are not drivable or extensively damaged
3. Contact you for a settlement
4. Deal directly with the others involved in the accident

You should not talk to others involved in the accident, but refer them to your claims adjuster.

**If at anytime the claim is not being handled to your satisfaction
or should you need assistance, please contact**



AUTOMOBILE CLAIM

LOSS

Date 10/15/2023

Location Intersection of 5th Ave and Elm St

City Chicago

State IL

Police Dept. Involved CPD

Ticket Issued Traffic Violation Ticket

DESCRIPTION OF ACCIDENT

I was traveling north on 5th Ave when the other vehicle, which was traveling east on Elm St, failed to stop at a red light and collided with the front passenger side of my vehicle. The impact caused significant damage to my car and minor injuries to me.

INSURED VEHICLE

Year 2020 Make Honda Model Accord

V.I.N. 1HGCV1F30LA123456 Plate XYZ 1234

Extent of Damages Front bumper, hood, fenders, head/tailights, windshield, doors

Present Location Impound Lot

Driver John Doe

(ASK IF OFFICER OF CO)

Date of Birth January 15, 1985

License No. ABC123456

State IL

OTHER VEHICLE

Year 2018 Make Ford Model F-150

Extent of Damages Bumper, side doors

Owner Michael Green

Phone 3129999999

Address 321 Main St

City Chicago

State IL

Zip 60601

Address _____

City _____

State _____

Zip _____

Insurance Information

Company Name XYZ Insurance

Policy No. 987654321

Agent Name _____

Phone _____

INJURED

Name John Doe

Phone (555) 123-4567

Address 123 Main St

City Chicago

State IL

Zip 60601

Extent of Injury Whiplash and bruising on the right arm

WITNESSES

Name Jane Smith

Phone (555) 987-6543

Address 123 Market St

City Chicago

State IL

Zip 60601

IMPACT

Is damaged auto essential to business? No

How? _____

INSTRUCTIONS TO INSURED:

If still on the scene:

1. Contact police.
2. Obtain information about other people involved in the accident or anyone who may have witnessed the accident.
 - Name
 - Address
 - Phone number
 - Insurance carrier
 - Policy number
 - Etc.
3. Take photos of the accident, if camera available.
4. Have vehicle towed if unable to drive.

If not on the scene:

1. Obtain two estimates for repair if vehicle can be driven.
2. The claims adjuster will either approve one of these two estimates or send an appraiser to see the vehicle.
3. The claims adjuster will deal directly with the other people involved in the accident; you should not deal with them yourself.
4. The insurance company will contact you within 48 hours.
 - If there is any reason that you need to be contacted immediately, please let us know.