

Clark Winters

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Hello,

I am excited to apply for the Associate Engineer Cloud Operations position at Pega. I believe my experience in technical support, cloud infrastructure, and customer service would make me a valuable addition to your team.

You may notice from my resume that I have had several technical roles at different companies. I want to be transparent and explain that some of my previous roles were affected by significant health issues. While I enjoyed my work, I found myself struggling to balance my workload and maintain my health. This resulted in me leaving these positions earlier than I would have liked.

During my time off, I sought help and treatment to manage my health, and I am happy to report that I have made significant progress. I am now eager to re-enter the workforce and bring my renewed energy and skills to a company like Pega.

In my previous roles, I have gained experience in managing cloud servers, databases, and applications, resolving technical issues, and providing exceptional customer service. I am confident that my communication skills, problem-solving abilities, and dedication to customer satisfaction would make me a strong contributor to your team.

Thank you for considering my application. I look forward to the opportunity to discuss my qualifications further.

Kind regards,

Clark