

DEFENSE INFORMATION SYSTEMS AGENCY

P. O. BOX 4502 ARLINGTON, VIRGINIA 22204-4502

REFER TO: Field Security Operations (FS41)

24 March 2011

TO: Mr. Charles King

THROUGH: Joni Kahn, SVP Services 5 Results Way Cupertino, CA 95014, USA

SUBJECT: Letter of Appreciation

- 1. I would like to take this opportunity to personally thank you for your professionalism and dedication to the Defense Information Systems Agency's (DISA) Network Assurance team. You are a key member of the DNC CONUS team, ensuring that all aspects of ArcSight support are carried out in a timely and effective manner. Your commitment to providing responsive and friendly customer service makes a huge difference in the success of our team.
- 2. As one of the most critical members of our team your in-depth knowledge and experience of DISA's Net Assurance Operations coupled with your technical IA expertise have been absolutely essential to the success of DISA's Net Assurance team. Your efforts to integrate data from numerous sources and projects such as Web Content Filtering (WCF) and the Community Data Center (CDC) are critical to the continuing success of DISA's ability to monitor, detect, analyze and respond to Cyber Threats.
- 3. It is evident from numerous comments and indications that you have become indispensible to DNC CONUS and the DISA Network Assurance team. The success of WCF and CDC, both high-visibility projects being worked until resolution was almost solely due to your dedication and tireless efforts. Your contribution to DISA is exemplary. Please accept my personal thanks for your outstanding support.

TERRY L. YOUNG

NetOps Branch Chief, Field Security

Operations