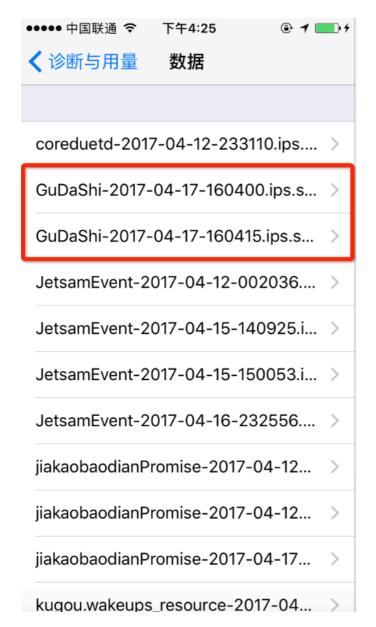
## 线上 app 闪退问题反馈流程

1. 闪退发生后,前往设置->隐私->诊断与用量->诊断与用量数据界面,如下图所示:



GuDaShi 开头的就是指定 app 的闪退日志,2017-04-17-160400, 是具体的闪退时间: 4月17日16点04分00秒。

2. 根据闪退时间找到指定的日志点击进入详情,如下图所示:





## GuDaShi-2017-04-17-16040...

(A) 1 (B) 4

{"app\_name":"GuDaShi","timestamp":"2017-04-17 16:04:00.27 +0800","app\_version":"1.5.1","slice\_uuid":"1f807c18-a57a-32a6-a38f-9caff8de3bd5","adam\_id":

0,"build\_version":"1.5.1","bundleID":"com.shiDaiWangLou.huaXun1","share\_with\_app\_devs":false,"is\_first\_party":false,"bug\_type":"109","os\_version":"iPhone OS 10.2.1

(14D27)", "incident\_id": "464C21D0-7F02-4BDB-AF2C-

FB7EB73F48BD", "name": "GuDaShi"}

Incident Identifier: 464C21D0-7F02-4BDB-AF2C-

FB7EB73F48BD CrashReporter Key:

e61a3ed6ef8b87e31e3572d34bd1a516f3be3035

Hardware Model: iPhone6,2 Process: GuDaShi [1607]

Path: /private/var/containers/Bundle/Application/ AC073AEE-1C9C-43E6-9536-AF1EF49A46EA/GuDaShi.app/

GuDaShi

Identifier: com.shiDaiWangLou.huaXun1

Version: 1.5.1 (1.5.1)
Code Type: ARM-64 (Native)
Role: Foreground
Parent Process: launchd [1]

Coalition: com.shiDaiWangLou.huaXun1 [1010]

Date/Time: 2017-04-17 16:04:00.0030 +0800 Launch Time: 2017-04-17 16:03:46.0649 +0800

OS Version: iPhone OS 10.2.1 (14D27)

Report Version: 104

Exception Type: EXC\_CRASH (SIGABRT) Exception Codes: 0x0000000000000000,

0x0000000000000000

Exception Note: EXC\_CORPSE\_NOTIFY

Triggered by Thread: 0

Application Specific Information:

abort() called

Filtered eveloa.

## 3. 长按文本, 拷贝所有内容, 如下所示:

## GuDaShi-2017-04-17-16040...

{"app\_name":"GuDaShi","timestamp":"2017-04-17 16:04:00.27 +0800","app\_version":"1.5.1","slice\_uuid":"1f807c18-

a57a-32a6-a38f-9caff8de3bd5", "adam\_id":

0,"build\_version":"1.5.1","bundleID":"com.shiDaiWangLou.huaXun1","share\_with\_app\_devs":false,"is\_first\_party":false,"bug\_type":"109","os\_version":"iPhone OS 10.2.1

(14D27)", "incident\_id": "464C21D0-7F02-4BDB-AF2C-

FB7EB73F48BD", "name": "GuDaShi"}

Incident Identifier: 464C21D0-7F02-4BDB-AF2C-

FB7EB73F48BD

CrashReporter ey:

e61a3ed6ef8h87a31a3573d34

Hardware N

Process:

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Path:

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4. 打开微信->QQ 邮箱提醒->写邮件界面,将 3. 中所拷贝内容粘贴至输入内容框,如下所示:



5. 将 4. 中内容发送至技术人员邮箱,技术人员可以根据用户所 提供的日志信息,快速定位闪退问题,进行修复。

注:关于如何解析 crash 文件,请参照文档:〈解析线上 app 崩溃报告〉