

ChenXiang “Chen” Jiang

Lexington, KY • (646)-898-9246So • cxjiang05@gmail.com • [linkedin.com/in/cxjiang](https://www.linkedin.com/in/cxjiang)

EDUCATION

UNIVERSITY OF KENTUCKY COLLEGE OF ENGINEERING

Bachelor of Science in Computer Science

Minor in Music Performance (Vocal)

GPA: 3.3/4.0

Relevant Coursework: Programming and Operating System Interface, Programming Design, Data Structure, Engineering Computing, Discrete Mathematics, Engineering Exploration

Awards/Activities: William C. Parker Scholarship Nominee

Lexington, KY

May 2028

PAUL LAURENCE DUNBAR HIGH SCHOOL

High School Diploma

GPA:3.9/4.0

Awards/Activities: FCPS Music Seal of Arts Excellence Recipient, President of Concert Choir, Choir Leader of Concert & Chamber Choir

Lexington, KY

May 2024

WORK EXPERIENCE

TOKU REVOLVING SUSHI

Hostess & Server

Lexington, KY

Dec 2024 - Present

- Welcomed and seated 100+ guests per shift, creating a positive first impression that improved customer satisfaction.
- Maintained a clean, organized front station that supported fast service and a positive dining experience.
- Ensured timely, accurate food delivery that reduced errors and improved table turnover.

APPLE RETAIL

Product Specialist

Lexington, KY

Aug 2024 - Jan 2025

- Guided customers through product selection, troubleshooting and scheduling, helping maintain Apple's reputation for premium service.
- Received 30+ positive customer reviews recognizing quality service and product expertise.
- Collaborated with 40+ teammates to maintain seamless store operations during peak hours, while ensuring workspace stayed clean, organized and welcoming for customers.

ZUNDO IZAKAYA

Cashier & Food Prep

Lexington, KY

Oct 2022 - Aug 2024

- Prepared beverages and food orders while handling cashier transactions in a fast-paced environment.
- Provided attentive service that contributed to positive customer experiences and strong online reviews.
- Monitored and managed inventory for beverage and food supplies to prevent shortages and waste.

KROGER

Click-list / E-commerce Representative

Lexington, KY

Jul 2022 - Apr 2023

- Fulfilled online grocery orders with accuracy and attention to freshness.
- Provided friendly curbside service, loading customer orders efficiently.
- Assisted other departments as needed to keep store operations on track.

Cashier & Courtesy Clerk

Nov 2021 - Jul 2022

- Processed customer transactions quickly and accurately while learning and operating POS systems.
- Assisted with bagging, cart retrieval and general front-end support.
- Received positive customer feedback for professionalism and attentiveness.

SKILLS AND INTEREST

Technical: JavaScript, HTML/CSS, Microsoft Office, Google Workspace

Operational: POS systems, inventory management, cash handling, food & beverage preparation

Interpersonal: Customer service, team collaboration, time management

Languages: Fluent in Mandarin & English

Interests: Vocal performance, music production, gymnastics, creative programming, and technology-driven projects