

# Caleb Laing

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## Education

**Highfields School** *Wolverhampton, UK* Sep 2023 – Jul 2026  
A Levels: **Computer Science (B)**, **Business (C)** (*achieved 2025*); **Mathematics (A)** (*predicted 2026*)

**Wolverhampton Grammar School** *Wolverhampton, UK* Sep 2018 – Jul 2023  
10 IGCSEs incl. **Mathematics 8**, **English Language 7**, **English Literature 6**

## Experience

**Panoraxis** *Wolverhampton, UK* Jan 2025 – Present  
*Co-Founder & Lead Developer*

- Co-founded SaaS automation agency; negotiated **3 pilot SME clients** in Q1 via chatbot solutions.
- Designed product architecture and deployment; aligned delivery with client timelines and scope.
- Built AI FAQ platform (FastAPI, FAISS, Supabase) delivering **40% faster query resolution** vs manual responses.
- Implemented GDPR-aligned data handling with logging and PII redaction across deployments.

**IBM** *Leicester, UK* Nov 2024  
*Work Experience Placement*

- Engaged with professionals across project management, data engineering, and CSOC analysis.
- Gained insight into daily (BAU) and ad-hoc activities, and the essentials of project management including time and risk management.
- Explored tools such as JIRA, Trello, and Smartsheet to track workflows and improve team coordination.
- Learned the importance of clear communication and risk mitigation within security operations.

**BT** *Manchester, UK* Jul 2024  
*Work Experience Placement*

- Gained exposure to cybersecurity operations including threat hunting, incident response, and the use of Microsoft Defender and Sentinel.
- Observed a live DDoS mitigation and documented traffic filtering techniques.
- Learned threat-hunting practices such as automation, scheduled detection, and collaborative incident management.
- Explored the use of KQL and data analysis in monitoring systems, handling large volumes of security data.

**Creative Ideaz** *Birmingham, UK* Apr 2024  
*Internship*

- Collaborated with developers and SEOs on digital marketing, AI, and data interpretation projects.
- Analysed Google Analytics metrics (CTR, impressions, bounce rate) and recommended SEO changes to improve performance.
- Produced an AI-assisted promotional video for a new product (MiQuest), streamlining content production.
- Researched and tested AI-based image-editing workflows, identifying **3 viable automation tools** for potential integration.

**Freelance Programmer** *Remote* 2023 – Present

- Delivered automation scripts, websites, scrapers, and SaaS prototypes for small businesses.
- Shipped documented Python codebases with deployment-ready workflows and version control.

## Projects

**Panoraxis AI Chatbot Platform** — FastAPI, SentenceTransformers, FAISS, PostgreSQL 2025

- Retrieval-augmented FAQ system using SentenceTransformers + FAISS.
- Secure FastAPI service with input sanitisation, headers, validation, caching.
- Unknown-question logging (Supabase/PostgreSQL + CSV fallback) with LLaMA fallback path.
- Branded web widget for client sites; env-based configuration.

- Desktop planner for UK salary modelling, scenario comparison, and self-assessment prep.
- Features: historical graphs, autosave, dashboards, and PDF/CSV export.

- Developed a full-stack trading simulator with secure authentication (bcrypt) and session management; awarded **66/70** in A Level CS NEA.
- Built pricing engine with realistic volatility (normal distribution + spikes) and live auto-updates every ~5s.
- Integrated yfinance data with JSON endpoints and charting; implemented trade execution and portfolio tracking with validation.
- Authored 30,000-word technical report evaluating trading logic and system performance.

## **Skills**

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**Languages:** Python, JavaScript, SQL, HTML/CSS, KQL,  $\LaTeX$

**Frameworks/Libraries:** FastAPI, Flask, PySide6, Pandas, NumPy, Matplotlib, PyTorch, scikit-learn

**Cloud:** AWS, Azure, GCP (*familiarity via self-study*)

**Tools:** Git/GitHub, Docker, Linux, PostgreSQL, VS Code, Excel, n8n, Jupyter Notebooks, Ollama