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**OBJECTIVE:** Obtain an engaging career relevant to my major field of study; preferably in a Systems Administration position working with virtualization technology.

**EDUCATION:**

**Kaplan University**

- M.S in Information Technology with a specialization in Information Security and Assurance

Current GPA: 3.86

**Online**

**Expected Fall '15**

**Rochester Institute of Technology**

- B.S. in Information Technology with a minor in Criminal Justice

**Rochester, NY**

**Feb 2013**

**EXPERIENCE:**

**Modis Contract at Xerox**

**System Administrator**

- Application Support for public development and production environments using Microsoft Server, SQL and IIS
- Management of VMware virtual infrastructure including vCloud and vCenter backed environments
- Powershell scripting
- Familiar with EMC's networker for use with file system and database backups And restores

**Rochester, NY**

**09/23/13 – Current**

**Synergy Global Solutions**

**Field Service Engineer**

- Responsible for closing day-to-day service tickets
- Projects involving upgrading of high-end engineering systems
- Worked on projects and tickets for executive level clients
- Developed scripts to make day-to-day tasks easier and more efficient
- Break/Fix tickets involving:
  - Imaging and package deployment with Symantec Altiris
  - Quest Active Roles, Active Directory
  - A/V Conference Room Support
  - Engineering Software installations

**Rochester, NY**

**04/15/13 – 6/21/13**

**RIT Information Technology Services**

**Supervisory Assistant**

- Managed and trained 20+ lab assistants in the proper maintenance and protocol for a school computer lab
- Monitored stock inventory and replenished supplies when necessary

**Rochester, NY**

**05/05/12 – 11/01/12**

**RIT College of Science****Assistant PC Systems Administrator (Paid Internship)****Rochester, NY****08/22/11 – 03/01/12**

- Researched and implemented a monitoring solution for our infrastructure.
- Powershell scripting
- Ensured 200 system environment was up to date and functional utilizing these software packages:
  - Microsoft SCCM, Altiris, DeployStudio and Apple Remote Desktop
- Worked with both Windows and Mac Environments
  - Both personal and server clients
- Back up for ITS lab services

**NTID Technology Services****Rochester, NY****PC Technician Co-Op (Paid Internship)****03/11 – 05/11**

- Support faculty and staff with their technology issues
  - Worked with both Windows and Mac environments
- Imaged and built computers for deployment using Norton Ghost
- Worked on projects as assigned
- Found, researched and implemented a solution for netbooks that is both secure and won't affect performance. The solution was Faronic's Deep Freeze

**HONORS AND ACTIVITIES:**

- RIT48 Web Startup Competition 2013 – 3<sup>rd</sup> Place Team
- Sigma Alpha Mu Fraternity
  - Executive Counsel – President, Spring 2011 – Winter '11 – '12
  - Executive Counsel – Secretary, Spring 2010 – Winter '10 – '11
- Boy Scouts of America Eagle Scout, Spring 2006

**SKILLS:**

- **Programming Languages:** Java, HTML, CSS, Perl, JavaScript, PHP, jQuery, Batch, Powershell
- **Operating Systems:** Microsoft XP-8.1, Microsoft Server 2008-2012R2, Macintosh OS X 10.4 – 10.9, Linux (Debian, Fedora, Ubuntu)
- **Software:** Microsoft Office, MSSQL, Adobe Photoshop and Flash, VMWare, Altiris, SCCM, DeployStudio, Norton Ghost, McAfee Anti-Virus, Apple Remote Desktop, EMC's Networker
- **Courses:** Computer System Fundamentals, Network Fundamentals, Intro to Routing and Switching, Web Design and Development, OS Scripting, Programming for Information Technology I – III, Network Design and Performance, Computer networks, Cryptography, Database and SQL Query design, IT and Security Project Management.
- **Certifications:** CompTIA A+, VCA-DCV, VCA-Cloud
- **Other:** Excellent oral and written communication skills, PC Proficiency, Customer Service, Leadership and willingness to learn new things