**AI Chat BOT**

**Implementation** 3 phases

1. Implement One to One chat and queue system. maybe many to one queue for now.

2. store all messages into desired database with desired model and format.

Message  
 id, chatId, previousMsgId, customerId, supportId, message content, timestamp  
 User  
 id, First Name, Last Name, email Address, phone number, address

Chat  
 id, start time, end time, customer IP, Support IP, start question, rating, comments

3. Add interface for each user to input including customer and support. So the dialog will notes down who are the person chatting as well as other functions in the requirements

Similar Implementations:

http://bit.ly/2TzX3Yf (hotels chatbot)

http://bit.ly/2Z2etOB (real estate chatbot)

<https://sundarvar.com/product-detail/heritage-orange-colored-soft-silk-saree-fb3243>



