Chaiyaporn Yamma

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Education

Master of Data Science – Advance Data Analytics   **2016 – Present**   **Bachelor of Science**   **2013-2015**

Monash University (Due to complete in November 2017)   Charles Darwin University

Employment History

Data Analyst Internship   **November 2016 – February 2017**

Deloitte Melbourne – Strategic Capabilities Data Inside

- Anonymised data and worked with SQL to query and upload data to SQL Server
- Created a historical data volatility calculating tool in R
- Built data-driven visualisations using D3.js, JQuery.js, HTML, CSS, and Tabluea
- Conducted meetings and tutorial sessions on the development of interactive visualisations
- Finalised an overview of the project with supervisors and presented it to the director

Sales Assistant   **June 2011 – July 2016**

Puma Energy/Jopa Investments – Caltex Sales Assistant

- Met and exceeded customers' satisfactions through providing customer-oriented solutions
- Worked with diverse teams to complete tasks such as stock count, and achieved weekly grocery sales target
- Trained new staff in the area of safety, point of sales system, troubleshooting and how to be solution-oriented

Volunteering

Marketing and Analysis Team Leader   **March 2016 – January 2017**

AIESEC

- Analysed global issue data using R and Python, and delivered insights to audiences through presentations
- Organised events and supervised a team of marketing members that helped create brand-awareness materials
- Led a team of six that planned and conducted a regional sport event which connected students across Universities in Melbourne

*Achievement: Most Valuable Person Award

Student Ambassador   **February 2015 – March 2016**

Charles Darwin University

- Led a class and guided students through the use of the University's web-based learning platform, Learnline
- Visited suburban schools and gave talks that motivated students to achieve their best at school and continue their education
- Introduced and guided new students and visitors throughout different areas of the University

*Achievement: Student Ambassador Award

Skills Summary

Communication and Presentation Skills

- Contributed to productive and harmonious relations with customers during my time as a sales assistant
- Produced technical reports, along with story-telling visualisations, with clarity and brevity after in-depth analysis of the data at Deloitte

Teamwork and Leadership Skills

- Possess the ability to lead and mentor teams to achieve goals as demonstrated through being a team leader at AIESEC and throughout various University group projects.
- Able to build rapport with team members and contribute productively to achieve goals as evidenced through years of experience as a sales assistant and teamwork in analytical competitions.

Analytical Skills

- Have experiences in data analysis, data wrangling and exploration using scripting languages such as R and Python, and excel spreadsheet
- Possess the skills to detect anomalies and abnormal patterns within the data and formulate solutions as evidenced while working at Deloitte
- Possess the ability to perform complex queries and operations using SQL, Pig and Hive

Technical Skills

- Languages: R, Python, SQL, HTML, CSS, JavaScript(D3.js, Jquery, dc.js), Pig, Hive
- Software: Weka, Tableau, Hadoop, NetBeans, Oracle DBMS, SQL Server, Final Cut Pro, MS Office

Referee

Available on request