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A Marketing-background Designer who is comfortable at the intersection of Business + Design

EDUCATION

Jun 2013 - May 2014 Syracuse, NY

Master of Science in New Media Management

S.I. Newhouse School of Public Communications, Syracuse University

GPA: 3.88/4.00

Sep 2009 - Jun 2013 Shanghai, China

Bachelor of Arts in Advertising

School of Journalism, Fudan University

- GPA: 3.30/4.00
- Chosen to complete one semester's course in Communication Design in Taiwan based on exceptional performance in National Advertising Contest in 2012

EXPERIENCE

Apr 2014 - present Syracuse, NY

UI/UX Designer @LivableCNY

- Designed all stages of digital development for livablecny.com from design proposals, brand manual, wireframes, user flow, prototypes, to final website
- Collaborated with business analysts, marketing professionals, editors, and engineers to improve user experience everyday
- Started earning advertising revenue 3 days after go live

Syracuse, NY

Nov 2013 - Mar 2014 UX Design Intern @SMDStrategic

- Assisted in designing customer journey map for Global Experience Specialist's mobile app Expresso to help users in pre-show planning
- Created initial user interface mockup

Mar 2012 - Feb 2013 Shanghai, China

Visual Design Intern @LVMH Cosmetics&Perfumes Company

- Designed training plans and visual tools, and internal communication materials like posters, bulletin, and videos
- Created infographics of monthly sales reports

Jul 2011 - Feb 2012 Shanghai, China

Account Executive Intern @BBDO Shanghai

- Hands-on experience on Esprit's 6-month public relation campaign
- Hosted brainstorms for digital campaigns targeting college students
- Planned and organized a Esprit campaign called 'Make a Wish' in Fudan University, which attracted over 300+ student in one day and took over 50 feature photos

PROJECTS

Feb - Apr 2014 Syracuse, NY

Product Designer, WonderGirls Tween Girl Cosmetics

- Developed the WonderGirls cosmetics for tween girls age 8 to 15 from concept to prototype; ranked 1 out of 15 teams in class
- Conducted research among tween girls and their parents; developed the business model and distribution channel; designed user flow
- Designed the product prototype and advertisement campaign

Nov 2013 - Jan 2014 Syracuse, NY

Content Analyst & UX Designer, paramountbooks.com

- Reorganized the information architecture and redesigned the website
- Constantly improve the design by analyzing Google Analytics report

Oct 2012 - Feb 2013 Syracuse, NY

UX Researcher, Chinese College Students' Mobile Search Behavior

- Conducted user research via observations, interviews, focus group, and diary studies
- Collaborated with Baidu (the biggest search engine in China)

Sep - Dec 2012 Syracuse, NY

UX Designer, Fudamni -- Mobile App for Fudan Alumni

- Conducted research among current students, alumni around globe, existing alumni associations through survey and interviews
- Delivered a comprehensive deck of wireframes

SKILLS

Design graphic design web design UX/UI design

> Persona Sketching Storyboarding Wireframing Prototyping Scenario Customer Journey

Balsamia Photoshop Illustrator InDesign Lightroom

Mapping

HTML CSS *iQuery* PHP D3.js

Marketing

Market Research Competitor Analysis SWOT Analysis PEST Analysis

SEO Google Analytics Google Adsense

Language

English Chinese (Mandarin)

Photography

4 years' experience as part-time photojournalist for Shanghai Youtth