

Curriculum Vitae - Europass Format

Personal Information

Name: Darshan Dixit

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Phone: +39 353 217 7984

Location: Riga, Latvia

Personal Profile

Motivated and customer focused professional with experience in fast paced environments, food preparation, customer service and operational procedures. Able to join immediately.

Work Experience

McDonalds, Riga, Latvia - Crew Member (6 months)

- Performed food preparation, order assembly and workstation maintenance following McDonalds operational standards.
- Delivered friendly and efficient customer service while maintaining a clean and safe environment.
- Worked effectively in a multicultural and fast paced team setting.

Tata Consultancy Services (TCS), India - Customer Service Executive (1.5 years)

- Handled customer queries and provided support through calls and digital channels.
- Ensured customer satisfaction by resolving issues promptly and professionally.
- Maintained accurate service logs and followed company policies.

Education

Masters Degree in International Economic Relations - Riga Technical University, Latvia

Bachelors Degree in Science - University of Mumbai, India

Key Skills

- Customer Service and Communication
- McDonalds Operational Procedures
- Food Safety and Hygiene
- Teamwork and Time Management
- Fast paced Work Environment Handling
- Problem Solving

Languages

English - Fluent

Hindi - Native

Basic Latvian

Availability

Can join immediately.

References

Available upon request.