# **Chris Yazbek**



# Product **Manager**

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Innovation is the result of co-creation & collaboration between passionate People. It all starts by daring to ask, "Why?" Digital shifts are fast, we can adapt & scale with an entrepreneurial mindset and a culture of empowerment.

One thing is certain, keep the human at the centre of everything we do, Success is eminent.

My philosophy: Curiosity, Communication & Disruption

## **Education & Certifications**

Concordia - B.S Computer Science Web Development & Entrepeneurship 2013 - 2017

# **Expertise & Skills**

Agile Coach, Product Management & Continuous Delivery.
Experimental: Extended Realities & Conversation UI

### AGILE - Scrum & SAFe Development and Strategy » December 2017

Accessibility - WAS Web & Mobile - WCAG 2.1 July 2016

Design Thinking, Mentorship, Recruitment, & Digital Transformation

Spruce Meadows - C2 - FineTech - Bombordier - CHUS - CUSEC - Controle Routier Québec - Hack Concordia - Al Weekend

# **Experiences**

### Travel and Transportation - Airline

Agile Coach and Integration Strategy - 8 Months

- Coordinated feature Releases and inter-team dependencies to ensure a successful Product Increment.
- Continuous increase in delivery velocity without compromise on product quality.
- Convert user feedback & data analytics into prodcut increment.
- Co-created & Scaled a team culture into a program wide culture. Lead 2 full-stack Distributed Pods (multi-vendors, multi-city & time-zones)

### Government & Inssurance - DMV

Strategy - UI/UX Developer - 1 Year

- Co-Created a Design System for a consistent User Experience on top of the SAP Platform (Hybris, S4HANA)
- A Self-serve platform for over 130 Services for the Quebec Citizens.
- Built 50 user testing sessions + collected 5K Post It of user insights and influenced the Product Roadmap.
- Prototyped multiple POCs throughout the delivery so that we would "Fail Fast, Fail Often & Learn."

### Government - COVID

Strategy - UI/UX Developer - 3 Months

- In response to the Pandamic we had to translasted client needs into small features that could be deployed daily.
- Coached the executives team on product management and extreme programing so they can pivot quickly with new Covid health requirements.
- Lead the delivery team for the first 3 Months.

### Sports - Fan Engagement

Product Manager & Delivery Lead - 6 Months

- Lead an Innovation workshop for an AR Fan experience.
- Managed the product development phase and deployment.
- Improved in venue experience and navigation.

### Financial - Banking

Strategy - UI/UX Developer - 6 Months

- Mobile Developer for Android. Built using Kotlin
- Mentored two developers in the team.
- Co-Created and scaled a team culture across the project.

# **Power Ups**

UI/UX Design Augmented Reality Rapid Prototyping Problem Solving Slack Moderator Online Team Games ( Pandamic and All )

# Tools

Jira + Trello

Miro + Mural

Sketch + Invision

Keynote + PPT

SparkAR + XCode

# **Profile**

Optimism & Yes'ness

Creativity / Hackiness

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Extrovert + Energetic

# **Passion**











