

## CATEGORY

### ☒ Access

Requests related to application access and user profile management.

*Shared mailbox management, printers, distribution lists, SIT115, information requests etc.*

## ACCESS

Please select :

Printer - Access management



## PRINTER - ACCESS MANAGEMENT

Printer name(s) :

P9001SUPP

*Example : P9001SUPP*

Request details:

Unable to connect to the printer.



- Indicate the full name of the printers affected by this request
- Include the first and last name of all persons affected by this request
- Specify the required modifications (addition, removal, default printer modification)
- Color printer additions must be approved by your controller

## ATTACHED FILES

 [Click here to attach a file](#)



- It is possible to attach only one file.
- It is very important to attach a screenshot of any error messages or include any documents that could assist in resolving your issue as quickly as possible.
- Do not attach .Txt file type

## PRIORITY

### Impact

Affects a small number of users



### Urgency

Short term action required



### Impact

Affects a **small number of users** and has a minor impact on services

### Urgence

**Short term** action required

☐ Hypercare request

## REQUESTER INFORMATION

Email

reinaldo\_bermudez@cascades.com

First Name

Reinaldo

Last Name

Bermudez