

CATEGORY

☒ Access

Requests related to application access and user profile management.

Shared mailbox management, printers, distribution lists, SIT115, information requests etc.

ACCESS

Please select :

Printer - Access management

PRINTER - ACCESS MANAGEMENT

Printer name(s) :

P90015UPP

Example : P90015UPP

Request details:

Unable to connect to the printer.



- Indicate the full name of the printers affected by this request
- Include the first and last name of all persons affected by this request
- Specify the required modifications (addition, removal, default printer modification)
- Color printer additions must be approved by your controller

ATTACHED FILES

 [Click here to attach a file](#)



- It is possible to attach only one file.
- It is very important to attach a screenshot of any error messages or include any documents that could assist in resolving your issue as quickly as possible.
- Do not attach .Txt file type

PRIORITY

Impact

Affects a small number of users

Urgency


Short term action required

Impact

Affects a **small number of users** and has a minor impact on services

Urgence

Short term action required

 Hypercare request

REQUESTER INFORMATION

Email

nouralsafi@aircanada.ca

First Name

Nour

Last Name

Al Safi