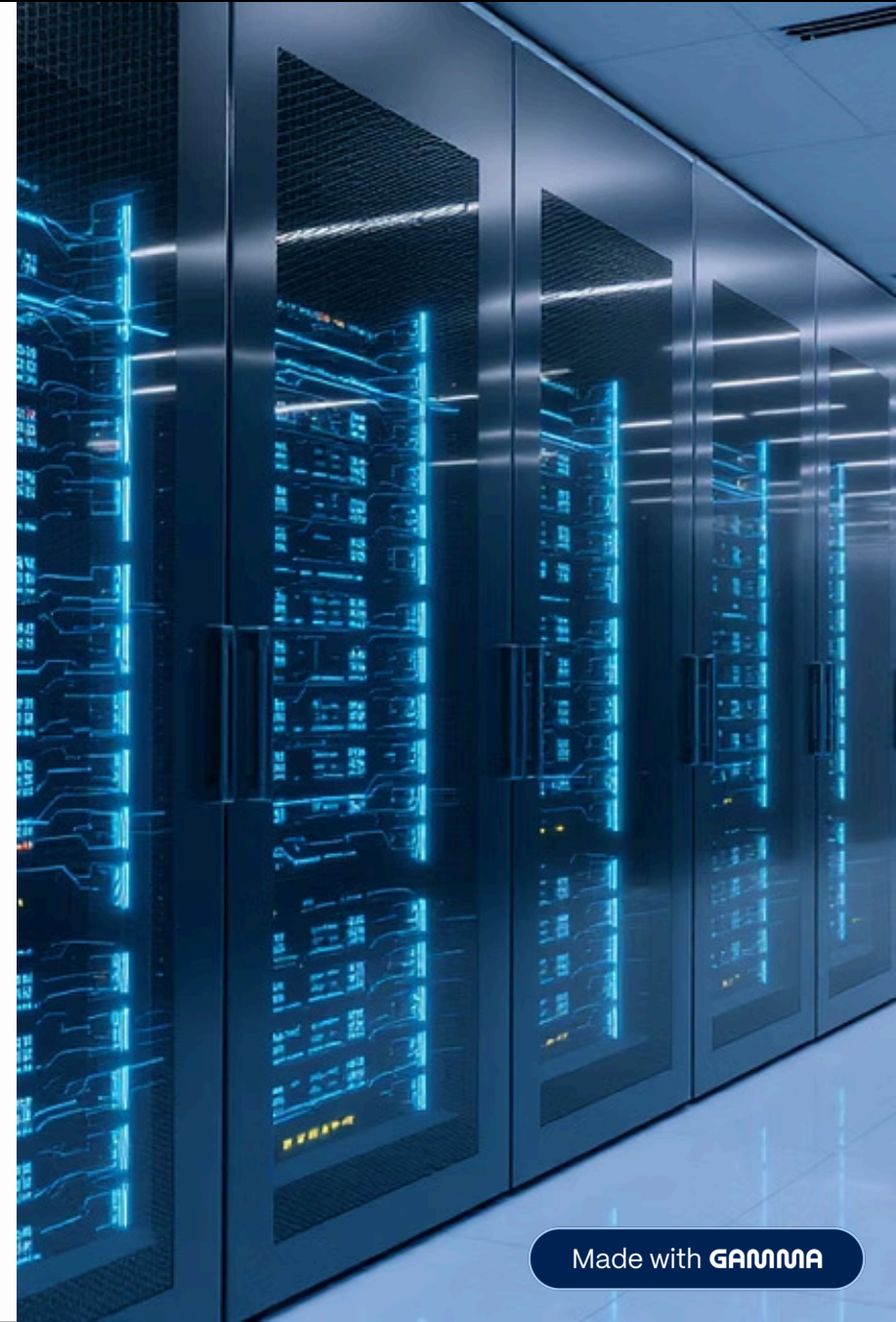# Managed IT Infrastructure, CyberSecurity and Cloud Services

Company Overview

Cybaem Tech is a dynamic IT solutions provider based in Pune, Maharashtra, India. Established in 2020, we specialize in delivering end-to-end IT services, including infrastructure setup, cloud solutions, network & cyber security, and dedicated on-premises and remote support. Our mission is to empower businesses with robust, scalable, and secure technology environments.

Head Office
304, Suratwala Plazzo,
Hinjewadi, Pune, 411057

Website
www.cybaemtech.com

Email
info@cybaemtech.com

Contact
+91 9028541383

What do we provide?

Managed IT Infrastructure & Services

Cybersecurity Services

Cloud Services

Managed IT Services

Email Hosting Services

On Premises & Remote Support

A. Managed IT Infrastructure & Services

Server Management

Deployment, monitoring, and maintenance of physical and virtual servers

Firewall & Network Security

Setup and management of enterprise firewalls, VPNs, and threat protection

Cloud Infrastructure

Design, migration, and optimization across AWS, Azure, and private clouds

Data Backup & Recovery

Automated backups and disaster recovery solutions to protect business continuity

24/7 Monitoring & Helpdesk Support

Proactive system monitoring and technical support with SLA-based response

Scalable Solutions

Infrastructure tailored to meet evolving business needs

End-to-End Management

From setup to daily operations, we manage your entire IT infrastructure!

Monthly Health Check Reports & Asset Tracking

Comprehensive reports detailing system health and asset inventory.

Technology Consulting & Planning

Strategic IT guidance to align technology with your business goals

Preventive Maintenance & Performance Tuning

Regular system checks and optimizations to ensure peak performance.

Patch Management & Version Control

Timely updates and patch deployments to maintain system security and stability.

User Onboarding/Offboarding & Access Control

Streamlined processes for adding or removing users and managing their access rights.

Made with GAMMA

B. Cybersecurity Services

Firewall Deployment & Management

Enterprise-grade firewall setup (FortiGate, Sophos) for perimeter defence.

Threat Detection & Prevention

Real-time monitoring using IDS/IPS systems to identify and block threats

Endpoint Protection

Advanced antivirus, anti-malware, and EDR (Endpoint Detection & Response) for all user devices

Secure Remote Access (VPN)

Encrypted VPN configurations for safe work-from-anywhere connectivity

Vulnerability Assessment & Penetration Testing (VAPT)

Regular testing to identify and fix security gaps

Security Information & Event Management (SIEM)

Centralized logging and analysis of security incidents

Data Loss Prevention (DLP)

Policies to prevent unauthorized access, sharing, or leakage of sensitive data

Identity & Access Management (IAM)

Role-based access control and multi-factor authentication (MFA)

Incident Response & Recovery

Rapid containment, investigation, and recovery from cyberattacks

C. Cloud Services

Cloud Architecture & Deployment

Design and implementation of scalable cloud environments (AWS, Azure, Google Cloud)

Cloud Migration

Seamless migration of applications, servers, and databases from on-premise to cloud

Hybrid & Multi-Cloud Solutions

Integration of public, private, and hybrid cloud strategies for flexibility and resilience

Managed Cloud Services

Ongoing monitoring, patching, and support for cloud infrastructure

Cloud Security

Implementation of firewalls, encryption, identity management, and compliance controls

Auto-Scaling & High Availability

Ensure uptime and performance under dynamic workloads

Backup & Disaster Recovery (Cloud-based)

Automated cloud backups with fast and secure recovery options

DevOps & Automation

CI/CD pipelines, infrastructure as code (IaC), and environment provisioning

Cloud Health Monitoring

Continuous performance, security, and usage monitoring with alerts and insights

D. Email Hosting Services

Business-Class Email Hosting

Custom domain-based email (e.g., yourname@yourcompany.com)

Secure Email Communication

End-to-end encryption, spam filtering, and malware protection

Cloud-Based Mailboxes

Scalable storage with IMAP/POP3/SMTP access across all devices

Calendars & Collaboration

Shared calendars, contacts, and task management tools

Email Backup & Archiving

Automatic backups with long-term email retention options

Integration Support

Compatible with Microsoft Outlook, Gmail, and third-party apps

Mobile & Web Access

Seamless sync across desktops, smartphones, and webmail platforms

Migration Services

Hassle-free migration from existing email platforms to our servers

Admin Panel Access

Easy user management, password resets, and email controls

E. On-Premises Support

1. Dedicated On-Site Engineers

1. Provision of full-time, on-premises IT engineers to manage and support your infrastructure.

2. Immediate response to hardware and software issues, minimizing downtime.

3. Regular maintenance and updates to ensure system reliability.

2. Customised Support Plans

Tailored support packages to meet specific organizational needs and budgets.

Flexible scheduling and resource allocation to align with business operations.

Deliverables

- Comprehensive IT Infrastructure Setup Report & As-Built Documentation.

- Detailed Security Architecture Design & Audit Report.

- Configured Firewall and Monitoring Systems Documentation.

- Standard Operating Procedures (SOPs) for Backup, Disaster Recovery, Patch Management, and Incident Response.

- Monthly SLA & Asset Reports.

- Support Escalation Matrix outlining contact points and resolution timelines.