Imad Baraja

IT Support Specialist | Junior Linux Engineer | Cybersecurity Trainee

Tangerang, Indonesia
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Portfolio: GitHub Web Link

PROFESSIONAL SUMMARY

Indonesian-based IT Support Professional & Junior Linux Engineer with 2+ years of on-site international hands-on experience:

- Secured systems for 50+ users at Yemeni NGO via automated threat detection, CLI security tools, managing network infrastructure, USB intrusion blocking, and malware analysis.
- Currently developing e-commerce automation tools remotely in Tangerang.
- Fluent English, Arabic & conversational Indonesian | Proven under pressure.

TECHNICAL SKILLS

Linux & Automation | Cybersecurity | Networking & Tools

- Bash Scripting.
- Malware Analysis.
- Cron Jobs & rsync.
- System Hardening.
- Wireshark & Firewalls.
- udev Rules.
- Log Analysis.
- Python Automation.
- Threat Monitoring.
- Git/GitHub.

EXPERIENCE

IT Support Assistant
Child Protection Program (NGO) | Sana'a, Yemen (On-site) *January 2021 – March 2022*

- Secured Systems for 50+ staff:
  - Implemented malware scans + automated backups (rsync/cron).
- Deployed network infrastructure:
  - Configured routers/switches via Cisco Packet Tracer.
- Reduced security risks:
  - Documented system inventory + maintained audit-ready logs.

Founder & Tech Lead
beBuy Store (E-commerce) | Tangerang, Indonesia (Hybrid) *February 2025 – Present*

- Automated customer analytics:
  - Built Python-based Telegram bot handling 90%+ support queries.
- Streamlined operations:
  - Created automated order tracking + PDF reporting system.

PROJECTS

- **Secure Support Suite - Linux Edition** | Project GitHub Link
- **Linux Threat Dashboard** | Project GitHub Link
- **USB Intrusion Monitor** | Project GitHub Link
- **beBuy Support Automation** | Project GitHub Link

CERTIFICATIONS & TRAINING

1. **UniAthena:** Machine Learning Algorithms | Python Programming.
2. **TryHackme:** Pre-Security Path.
3. **LinkedIn Learning:** Cybersecurity Awareness.
4. **ISC2 CC (**Expected Dec 2025**)**
5. **freeCodeCamp Full Stack (**In Progress**)**

EDUCATION

Arrasheed Smart University - Sana'a, Yemen *August 2024 – May 2025*
Relevant Coursework in Cyber Security.

Swiss German University - Tangerang, Indonesia *August 2022 – March 2023*
IT Artificial Intelligence Exposure.

Yemen Modern Schools - Sana'a, Yemen *August 2020 – May 2021*
High-School Diploma.

Reference available upon request