Imad Baraja

Indonesian citizen & IT support specialist with skills in system maintenance, networking, and cybersecurity fundamentals. Handled malware prevention, and managed Git Hub workflows. Founder of an e-commerce brand and fitness enthusiast. Education paused due to financial difficulties and conflict zones in Yemen but still pushing forward with self-driven certifications and practical projects.

CONTACT

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EXPERIENCE

Founder (Starter Business) – beBuy Store

2024 – Present | Remote

- Founded and managed a small e-commerce brand with over 90% customer satisfaction
- Oversaw customer inquiries, logistics, sourcing, and Instagram-based promotions
- Handled basic store analytics, social media engagement, and fulfillment tracking

IT Support Assistant – Child Protection Program Org.

2021 – 2022 | Sanaa, Yemen

- Delivered IT support to **over 50** staff across daily operations
- Set up routers/switches and tested configs using Cisco Packet Tracer
- Performed malware scans, Linux cron jobs, backups using rsyne
- Maintained **GitHub repos** and documented system inventory and logs

PROJECTS

Secure Support Suite - Linux Edition

IT support & Cybersecurity toolkit including bash scripts, phishing analysis, and helpdesk simulations.

Linux Threat Dashboard

Scripts and analysis tools to detect suspicious users and malware on Linux systems.

USB Intrusion Monitor

Monitors USB device activity, logs alerts, and prevents unauthorized access.

beBuy Customer Support Automation

Python-powered Telegram bot + GUI that handles customer chats, logs interactions, and generates PDF reports for beBuy e-commerce.

Imad Portfolio Website

Personal web portfolio showcasing projects with responsive design, animations, and GitHub Pages hosting. (HTML, CSS, JS) - Forward into developing and enhancing the website

SOFT SKILLS

- Reliable under pressure and fast learner
- Tech-savvy and detail-oriented
- Disciplined with strong time management
- · Good communicator and solution-oriented
- Attention to Details
- Teamwork

EDUCATION

Arrasheed Smart University

Bachelor of Cyber Security (On Hold) Sana'a, Yemen 2024 - 2025

Swiss German University

Bachelor of IT Artificial Intelligence Tangerang, Indonesia 2022 - 2023

Amideast

Scholastic Assessment Test (SAT) Sanaa, Yemen 2021

Yemen Modern Schools

High School Sanaa, Yemen 2021

TECHNICAL SKILLS

- Systems: Windows, Linux, cron jobs, rsync, malware scanning
- **Networking:** Cisco routers/switches, Wireshark, firewall config, port forwarding
- Scripting & Automation: Bash, Shell, Python, Cron
- Cybersecurity: Malware analysis, threat monitoring, USB detection, system hardening, udev rules
- Web & Dev: HTML, CSS (Advanced ongoing), Python (basic), GitHub, responsive design, SQL
- Tools: Microsoft Office, diagnostic tools (ping, ipconfig), Git, e-commerce dashboards, GitHub, CLI, log analysis
- Other: Instagram marketing, tech documentation, troubleshooting support, cybersecurity awareness content

CERTIFICATIONS

- ISC2 Cybersecurity Certificate Ongoing
- freeCodeCamp Full Stack Developer Ongoing
- UniAthena Basics of Machine Learning Algorithms
- UniAthena Basics of Python Programming Language
- TryHackMe Pre-Security Learning Path
- LinkedIn Learning Cybersecurity Awareness
- CodeSignal Dare to Lead Unlock Courageous Leadership Ongoing
- Udemy Advanced CSS (Audit only) Ongoing

LANGUAGES

- Arabic Native
- English Fluent
- Indonesian Moderate