

Imad Abdulmalik Baraja

IT Support Specialist | Junior Linux Engineer | Cybersecurity Trainee

Indonesian self-taught, field-tested IT professional with strong hands-on experience in Linux systems, end-user support, and cybersecurity. Provided daily tech support for over 50 users, automated threat detection with bash scripts, and built secure environments using open-source tools. Obsessed with uptime, documentation, and solving problems with empathy and speed. Passionate about learning, reliable under pressure, and ready to contribute from day one.

EXPERIENCE

Founder (Starter Business) – beBuy Store

2024 – Present | Remote

- Founded and managed a small e-commerce brand with over **90%** customer satisfaction.
- Tracked orders, logistics, and analytics with automated reporting.
- Handled basic store analytics, social media engagement, and fulfillment tracking.

IT Support Assistant – Child Protection Program (NGO)

2021 – 2022 | Sanaa, Yemen

- Delivered technical support to **over 50** staff across daily operations.
- Installed routers/switches and tested configs using **Cisco** Packet Tracer.
- Performed malware scans, **Linux cron** jobs, backups using **rsync**.
- Maintained **GitHub repos** and documented system inventory and logs.

PROJECTS

Secure Support Suite - Linux Edition

Helpdesk-style scripts for phishing detection, system logging.

Linux Threat Dashboard

CLI toolkit for live process monitoring, suspicious port scans, and real-time malware patterns.

USB Intrusion Monitor

Custom udev + bash integration to block unauthorized USB use and log incidents for endpoint security.

beBuy Customer Support Automation

Python-powered Telegram bot + GUI that handles customer chats, logs interactions, and generates PDF reports for beBuy e-commerce.

Imad Portfolio Website

Fully responsive GitHub-hosted web portfolio + project links.

SOFT SKILLS

- Thrives under pressure during multi-device tech breakdowns.
- Builds fast empathy with frustrated users during live support.
- Disciplined with strong time management.
- Solution and detailed-oriented.
- Solo & team worker.

AVAILABILITY

- Full-time | Remote | On-site | Hybrid.
- Open to freelance, internships, contract, or permanent.
- Based in Tangerang but ready to relocate

CONTACT



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Imad Abdulmalik Baraja



Tangerang, Indonesia



cyberdawg2004.github.io/imadsec.github.io/

CERTIFICATIONS

- **ISC2** Cybersecurity Certificate - Ongoing
- **freeCodeCamp** Full Stack Developer - Ongoing
- **UniAthena** Basics of Machine Learning Algorithms
- **UniAthena** Basics of Python Programming Language
- **TryHackMe** Pre-Security Learning Path
- **LinkedIn Learning** Cybersecurity Awareness
- **CodeSignal** Dare to Lead Unlock Courageous Leadership - Ongoing
- **Udemy** Advanced CSS (Audit only) - Ongoing

TECHNICAL SKILLS

- **Linux & Bash:** CLI operations, automation, cron jobs, rsync backups.
- **Networking:** Cisco routers/switches, Wireshark, firewall config, port forwarding.
- **Scripting & Automation:** Bash, Shell, Python, Cron.
- **Cybersecurity:** Malware analysis, threat monitoring, USB detection, system hardening, udev rules.
- **Programming Languages:** HTML, CSS (Advanced – ongoing), JavaScript(basic), Python(basic), SQL.
- **Tools:** Ticketing (simulated), Microsoft Office, Diagnostic Tools (ping, ipconfig), Log Analysis, Telegram bot Integration.
- **Other:** Tech documentation, Troubleshooting support, Cybersecurity awareness content.
- **CI/CD:** Git, GitHub, GitLab(basic).

EDUCATION

Arrasheed Smart University

Bachelor of Cyber Security (On Hold)

Sana'a, Yemen

2024 - 2025

Swiss German University

Bachelor of IT Artificial Intelligence

Tangerang, Indonesia

2022 - 2023

Amideast

Scholastic Assessment Test (SAT)

Sanaa, Yemen

2021

Yemen Modern Schools

High School

Sanaa, Yemen

2021

LANGUAGES

- **Arabic** - Native
- **English** - Fluent
- **Indonesian** - Conversational

Reference available upon request