Thank you very much for taking out time to answer our queries patiently. Our initial understanding was nowhere near this but with the help of your responses, the picture is getting clearer. Below are some more queries, for which we seek your advice.

**Queries**1. Should there be two kinds of registration viz., “Agent registration” and “Agency registration”

When an agency is registered, the administrator of the agency can add agents.

2. When an agent registers himself and links it to an agency name, should the agency name be a free-text field or chosen from an existing list ?

Note: If we make it a free-text field, chances are that there are duplicates created due to typo errors and we may have to do a data-remediation in future.

Alternatively, we could make it an auto-complete field for existing agency names and, allow new additions (may be). We would need API end points for fetching the list of existing agencies and adding new ones (if allowed). Kindly suggest your choice.

Just a free-text field. The person controlling the agency’s subscription can add the new agent themselves.

3. During agent registration, if the agency name has to be selected from the existing list, should we mandate registering the agency separately, before registering the agent themselves ? This would arise, if the agent is not permitted to add new agency, in “Agent registration” screen.

Yes register the agency first. Then agents can be attached to the agency’s subscription.

4. Can any agent register his agency and add agents to it? Does it require any additional authentication?

Possibly, will get back to you on that.

5. Please validate the below understanding:

When an agency is registered, and agents are added to it, each agent should receive an email with a link. When they click on that link, they would be redirected to a page to create their password and complete their individual registration.

Perfect.

6. Please validate the below understanding:

Similar to the above, when an agent sends out invites to clients, each client should receive an email with a link. When they click on that link, they would be redirected to a page to create their password and complete their individual registration, after which, they can navigate to the property page suggested by their agent.

Just a password. The name, email, phone etc. will be entered by the agent.

7. If the clients do not have their own profile created, then for each property view, the corresponding email link shared by their agent is the only entry pass. Kindly advice, if this is the desired state.

**Yes clients can only access the information through the invitation link.**

8. Can an agent be linked to more than one agency?

No.

9. For subscription payment, would the request have to be routed to a payment gateway, like in Amazon?

Yes, do you know a good payment system?

10. Would we have to facilitate a reminder for subscription renewal or would auto-debit be enabled during first time subscription?

**After a trial period, there would be an auto-debit month to month.**