

Joshua Cornell

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Education

Cypress College

Associate of Science Degree – Computer Programming December, 2019 GPA – 3.14

Certificates

- *Coding Dojo Full-Stack (Python, C#, MERN) - November, 2020*

Technical Proficiency

- Java
- C#
- C++
- Python
- MERN
- PC Repair and Virus Removal
- Linux
- Microsoft Windows

Technical Experience

Windows 10 OS Tech Support – Freelance July 2019 Anaheim, CA

- Performed user file restoration (photos, documents, and music)
- Backed up user data (hard disk and cloud)
- Formatted hard drives and performed clean windows installation

Phone Screen Repair – Freelance August 2018 Anaheim, CA

- Disassembled and reassembled various smartphone models
- Replace phone screens and applied screen shields along with protective casing

Technical Advisor/Consultant – Auron Trucking, Inc. April 2012 – March 2015 Lakewood, CA

- Set up and installed network and server for company office
- Advised on software and hardware purchasing decisions
- Purchased hardware components and built company workstations
- Installed, updated, and maintained hardware and software
- Provided 24/7 support and troubleshooting for software and applications

Technical Advisor/Consultant – Cypress College eSports Team September 2016 – December 2017 Cypress, CA

- Communicated with Tespa collegiate organization to ensure technical standards
- Worked directly with faculty team manager to maintain collegiate standards
- Ensured parity for all lab workstations used by team members
- Ensured network speed and stability met competitive league standards
- Provided support and troubleshooting for software and hardware issues
- Scheduled and coordinated campus computer lab times for team practices
- Provided emergency tech support at all team meetings, practices, and official matches
- Installed, updated, and maintained hardware and software for each team event

QA Experience

Closed Beta Tester November 2017 – 2018

- Provided feedback, bug reports, crash logs, QA testing, and recommendations on software development
- Contributed to closed beta forums, discord servers, and community portal discussions on game design
- *Auto Chess* – Dardo Studio
- *Microsoft Flight Simulator* – Xbox Game Studios
- *Skull & Bones* – Ubisoft (2019)
- *Spellbreak* – Proletariat
- *Stormdivers* – Housemarque

Leadership Experience

Student Leader & Officer – Cypress College Gaming Club June 2015 – May 2016 Cypress, CA

- Prepared audio/visual media cabinet and projector for club meetings
- Made purchasing recommendations for necessary audio visual cables and components
- Provided tech support at all club meetings
- Mentored junior club members serving in club support roles

Service Industry Experience

Sales Associate – Best Buy November 2017 – April 2018 Anaheim, CA

- Informed customers of products to suit their specific individual needs
- Responsible for maintaining a clean, organized, and efficient department
- Directly worked with customers to solve various software and hardware technical issues

Pre-loader – UPS November 2013 – October 2017 Angels Camp, CA

- Assisted drivers with making deliveries
- Prepared and organized trucks and packages for deliveries
- Ensured packages were correctly placed in corresponding trucks

Volunteer Experience

Common Ground Community Garden November 2017 – April 2018 Anaheim, CA

- Supported local efforts to promote organic living and healthy eating through honest gardening

Pine Grove Branch Library November 2017 – April 2018 Jackson, CA

- Weekly reader for 'KIDS Story Night' and 'Senior Reading Night'

Professional References

Zoran Cunningham – Professor at Cypress College Known since 2017 • Cell: 847-868-3484 E-mail: thevideogameprofessor@gmail.com