Paramvir Poonia

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PROFESSIONAL SUMMARY

QA Analyst with 3.5 years of experience in software testing and quality assurance, adept at enhancing software quality and minimizing post-release issues through innovative testing methodologies. Proficient with tools like Jira, Selenium, Postman and TestRail, with a solid foundation in HTML, CSS, and JavaScript. Currently advancing skills in JavaScript and Cypress to transition into a Quality Automation Engineer role, showcasing a passion for continuous learning and technical growth.

EDUCATION

Kwantlen Polytechnic University
Bachelors in Information Technology (BTech)
GPA: 3.2/ 4.0

Sept 2015 – Sept 2019
Surrey, BC

SKILLS

QA & Testing: Smoke Testing, Regression Testing, Functional and Non-functional Testing, Cross-Platform Testing, Mobile Testing, API Testing, User Acceptance Testing

Tools & Technologies: Jira, TestRail, Selenium, Appium, Postman, Backtrace, Figma, Photoshop, Shopify.dev

Programming & Markup Languages: HTML, CSS, JavaScript, SQL, Python

Other: Bug Tracking, User Experience, Automation, Agile Methodologies, Test Strategy, Performance Testing

EXPERIENCE

LBC Studios Inc.
QA Analyst/ Tester

May 2022 – Feb 2024
Remote

- Designed and executed comprehensive test plans (smoke, regression, functional, and non-functional), improving software quality.
- Conducted rigorous mobile game testing, ensuring stability and performance across multiple game titles.
- Developed and maintained test cases in TestRail, streamlining test management and enhancing team efficiency.
- Identified, logged, and tracked defects in Jira, accelerating issue resolution and boosting product stability.
- Collaborated with global teams to perform smoke tests, ensuring timely and seamless product launches.
- Optimized QA workflows, reducing post-release defects and enhancing software reliability.

Electronic Arts (EA) **Feb 2019 – Feb 2020**

QA Analyst/ Lead

Burnaby, BC

- Directed cross-platform testing for web and mobile applications, ensuring seamless user experiences.
- Automated 300+ test cases, reducing manual effort and enhancing test coverage.
- Improved defect tracking and test execution, increasing test run efficiency by 50%.
- Mentored junior QA analysts, strengthening team expertise and efficiency.
- Collaborated with UI/UX and development teams to refine features and enhance user experiences.
- Managed QA documentation in Confluence and SharePoint, ensuring consistency in test processes.

PROJECTS

SneakerShop Website

- Developed a fully functional e-commerce website for a sneaker store from scratch as the final project for a web development class.
- Enabled users to browse inventory, add products to the cart, and complete secure transactions.
- Leveraged HTML, CSS, JavaScript, PHP, and Visual Studio Code to design and implement the website's frontend and backend, ensuring a seamless user experience.

World of Warcraft Backend Automation

- Collaborated in a group project to develop a system that manipulated the backend of World of Warcraft.
- Automated leveling processes and streamlined guild management by bypassing repetitive tasks and unlocking achievements effortlessly.
- Presented the project to the class, demonstrating improved team performance and game progression.

CERTIFICATIONS

- Cisco Certified Network Associate Routing and Switching (CCNA)
- Cisco Certified Network Associate Service Provider Operations (CCNA)
- CompTIA A+ Certification