

Andry Rakotomalala | MBA | Net+ | Sec+ | CAPC

Cybersecurity GRC | SaaS Onboarding & Training | Project Management

Los Angeles, CA | 612-214-2871 | andry.elie.heuric.rakotomalala@gmail.com | [linkedin.com/andryrakotomalala](https://www.linkedin.com/in/andryrakotomalala)

I am a project manager and cybersecurity professional with 11 years of experience delivering complex GRC software implementations, risk and compliance programs, and security awareness training. I specialize in leading cross-functional teams through the full project lifecycle—from tool selection and vendor engagement to testing, rollout, and hypercare support. My background spans SaaS onboarding, SOC 2/ISO27001 audit readiness, and GRC migrations including LogicGate, ServiceNow GRC, and internal compliance tools. I bring a people-focused, results-driven mindset, and was recognized with the “Most Passionate” Award in 2017 for my commitment to learner and stakeholder success.

Professional Highlights & Skills

- **GRC & Software Implementation:** Led GRC tool rollouts including LogicGate and Riskconnect from vendor selection to go-live.
- **Project & Program Management:** Managed 20+ technical projects over \$1.5m with stakeholder alignment and 4.3/5 CSAT average.
- **Security Awareness Campaigns:** Ran awareness programs through lectures, workshops, e-learning, and phishing simulations.
- **University Instructor:** Taught all levels of cybersecurity classes to adults at UNLV, NYU, SDSU, CUB, ASU, and more.
- **Emotional Intelligence in Training:** Built community engagement and learner rapport with empathy-driven instruction.

Implementation & Onboarding

Regulatory Compliance

Project Management (Agile/Waterfall)

Training Development & Delivery

GRC Software

Cybersecurity Awareness & Training

Red/Blue Team TTPs

Social Engineering

Excellent written & verbal communication

Vulnerability & Risk Assessments

Stakeholder Management

Cross-Functional collaboration

Cyber Security Concepts

Exceptional Presentation skills

Stakeholder Management

Technical Skills

LogicGate, ServiceNow GRC, SaaS Implementation, Risk Assessments, Stakeholder Management, Regulatory Compliance, Red/Blue Team TTPs, SOC2, ISO27001, NIST CSF, CMMC, TTP, Linux/Unix, NIST, Cloud computing, HIPAA, CCPA, GDPR, Asana, Confluence, Jira, MS Project, Trello, Zoom, Slack, MS Teams, Proofpoint, SANS, Outlook, Powerpoint, Microsoft Office, Classroom Management, Public Speaking, LMS, Incident Response, Security Simulations,

Contract & Professional Experience

Lead Cybersecurity University Instructor

January 2023 - Present

ThriveDX & Codepath (Freelance Contract) <https://thrivedx.com/> | <https://www.codepath.org>

Los Angeles, CA

- Taught classes of up to 300 students, leveraging training development and delivery skills to increase diverse learners knowledge
- Demonstrated lab exercises and lecture, improving students' knowledge of cybersecurity concepts and vulnerability assessments.
- Expertly taught cybersecurity University courses for NYU, UNLV, SDSU, CUB, NORC and ASU including Intro to Cyber 101 and others

Lead Cybersecurity Instructor

June 2024 - August, 2025

Amazon UK through Correlation One (Freelance Contract) <http://correlation-one.com/>

Los Angeles, CA

- Deliver 70+ hours of live cybersecurity instruction to over 8,000 learners across 10+ countries for 80% CompTIA Sec+ certification
- Enhanced cybersecurity awareness redesigning core modules and live Q&A flow, improving class participation and retention by 35%
- Rated as an outstanding instructor by learners for clarity, energy, and empathy—driving learner satisfaction scores above 90%

IT GRC Senior Specialist

February 2025 - June 2025

Agoda (3 Month Contract) <https://www.agoda.com/>

Bangkok, Thailand

- Conducted BIAs across 6 units to inform BCP, aligning with GRC migration readiness and improving overall operational resilience
- Facilitated GRC awareness campaigns during software transition phases, reducing human error and enhancing platform adoption
- Led GRC risk assessment workshops to support software evaluation, reducing exposure and aligning with migration strategy

GRC Program Manager

November 2024 - February 2025

Intuit (3 Month Contract) <https://www.intuit.com/>

San Diego, CA (USA)

- Spearheaded audit readiness for SOC2/ISO27001 while preparing documentation and controls for future GRC platform migration
- Streamlined GRC evidence collection for ServiceNow integration, reducing audit request response time by 35%
- Led 12+ cross-functional sessions to align stakeholders on tool configuration, control mapping, and data readiness

Information Security Program Manager, GRC

April 2024 - June 2024

AEG Worldwide (3 Month Contract) <https://www.aegworldwide.com/>

Los Angeles, CA (USA)

- Implemented 109 CMMC controls using LogicGate GRC, mapping to company goals and improving risk tracking and accountability
- Integrated MSSP and NIST CSF into LogicGate workflows, enhancing GRC platform detection and reporting capabilities

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- Drove automated vendor reviews and cloud compliance via LogicGate, reducing assessment cycle time by 30%

IT Security Project Manager

January 2024 – April 2024

Accenture (3 Month Contract) <https://www.accenture.com/us-en>

Los Angeles, CA (USA)

- Delivered SOC 2 and PCI DSS trainings aligned with new GRC tool rollout planning and ServiceNow documentation standards
- Directed Red Team assessments to validate control effectiveness pre- and post-GRC platform configuration
- Delivered weekly stakeholder training on updated risk workflows, supporting ServiceNow GRC reporting alignment

Cyber Security Course Creator/Instructor

October 2023 – December 2023

Coursera (3 Month Contract) <https://www.coursera.org/instructor/andryrakotomalala>

Los Angeles, CA (USA)

- Taught 3 courses focused on risk frameworks, compliance, and security tooling including GRC tool best practices
- Created curriculum sections on disaster recovery and data protection based on real-world GRC implementation scenarios

IT Security Project Manager

May 2023 – October 2023

Accenture (6 Month Contract) <https://www.accenture.com/us-en>

Los Angeles, CA (USA)

- Led design of GRC framework rollout, reducing risk by 25% and preparing company-wide alignment for tool migration
- Conducted simulations to test platform integration readiness and risk visibility during GRC transitions
- Delivered stakeholder briefings and training to prepare teams for GRC tool migration and audit readiness

Senior Technical Prog. Manager, Cybersecurity & Compliance

May 2022 – January 2023

Thumbtack <https://www.thumbtack.com/>

Los Angeles, CA (USA)

- Strengthened incident response and global compliance through audit and GRC process improvements, prepping for tool selection
- Created newsletters and training content to align user behavior to new risk and control systems under consideration
- Ran phishing campaigns tied to upcoming GRC policy automation rollouts and behavioral change requirements

Senior Cyber Security Consultant

July 2021 – March 2022

Qvest <https://www.qvest.com/us-en/>

Los Angeles, CA (USA)

- Led phishing and awareness efforts to support cultural readiness ahead of GRC platform changes
- Delivered audits and compliance projects aligned to GRC tool design and implementation frameworks (ISO 27001, NIST)
- Supported third-party GRC data reviews, reducing incidents by 15% and preparing vendor risk scoring system

Implementation Project Manager

June 2017 – July 2021

Emarsys <https://emarsys.com/>

Indianapolis, IN (USA)

- Delivered 300+ SaaS implementations with SaaS compliance onboarding, preparing clients for platform use
- Facilitated customer training to align with new workflows including GDPR and privacy control structures
- Ran over 100 stakeholder sessions emphasizing control mapping and change management during system rollouts

Project Manager

March 2017 – June 2017

Amilia (4 Month Contract) <https://www.amilia.com/>

Montreal, Canada

- Oversaw internal tool enhancement projects involving onboarding, compliance workflows, and future audit system planning
- Implemented onboarding process upgrades aligned with internal readiness for platform modernization
- Facilitated cross-functional meetings to ensure risk, compliance, and delivery targets met executive expectations

Implementation Project Manager

November 2015 - November 2016

Octiv (now Conga) <https://conga.com/>

Indianapolis, IN (USA)

- Delivered 100+ client projects emphasizing onboarding, permission control, and internal GRC process readiness
- Conducted 60+ training sessions to streamline Tier 1 platform issue resolution during software rollouts
- Maintained strong CSAT through fast triage of compliance-related platform issues

Honors and Awards

Learner's Choice Instructor Award (Correlation One for Amazon)	2025
Learner's Choice Instructor Award (Correlation One for Amazon)	2024
Most Enthusiastic Award (Eleven Fifty Academy Leadership)	2021
Most Passionate Award (Emarsys Employee Awards)	2017
Team Spirit Award (Octiv Board of Directors)	