

Andry Rakotomalala | MBA | Net+ | Sec+ | CAPC

Cybersecurity Training & Awareness | SaaS Onboarding & Training | Project Management

Los Angeles, CA | 612-214-2871 | andry.elie.heuric.rakotomalala@gmail.com | [linkedin.com/andryrakotomalala](https://www.linkedin.com/in/andryrakotomalala)

I am a cybersecurity and project management professional with 11 years of experience in cyber security, GRC, security awareness training, and SaaS implementation specializing in people-focused programs that drive behavior change and reduce risk. I've trained over 4,500 learners through live/online lectures, employee education, and interactive workshops. Known for my clear, empathetic communication and ability to simplify complex concepts, I consistently deliver high-impact training that boosts engagement and retention. I bring a detail-oriented, customer-focused approach to every project and was proud to receive the "Most Passionate" Award in 2017 for my commitment to learner success. Please note that I stay up to date on security trends as a freelance cybersecurity instructor (hence the overlapping roles) outside regular business hours but I am seeking a full-time role where I can commit and grow for the long run.

Professional Highlights & Skills

- **University Instructor:** Taught all levels of cybersecurity classes to adults at UNLV, NYU, SDSU, CUB, ASU and several other colleges
- **Course Creation and Delivery:** Developed and delivered cybersecurity courses for over 2000 learners (rising) scoring a 4.2/5 rating.
- **Security Awareness Campaigns:** Spearheaded non-technical awareness through lectures, workshops, online trainings and phishing
- **Training and Project Management:** Led over 100+ training sessions for projects over \$700k with an overall 4.3/5 CSAT score
- **Emotional Intelligence in Training:** Utilized emotional intelligence to foster community engagement and learner rapport

Phishing simulation

Regulatory Compliance

Project Management (Agile/Waterfall)

Training Development & Delivery

Certified Security Awareness Professional

Cybersecurity Awareness & Training

Red/Blue Team TTPs

Social Engineering

Excellent written & verbal communication

Vulnerability & Risk Assessments

Stakeholder Management

Cross-Functional collaboration

Cyber Security Concepts

Exceptional Presentation skills

Stakeholder Management

Technical Skills

TTP, Linux/Unix, NIST, Cloud computing, HIPAA, CCPA, GDPR, Asana, Confluence, Jira, MS Project, Trello, Zoom, Slack, MS Teams, Proofpoint, SANS, Outlook, Powerpoint, Microsoft Office, Classroom Management, Public Speaking, LMS, Incident Response, Security Simulations

Honors and Awards

Learner's Choice Instructor Award (Correlation One for Amazon)	2025
Learner's Choice Instructor Award (Correlation One for Amazon)	2024
Most Enthusiastic Award (Eleven Fifty Academy Leadership)	2021
Most Passionate Award (Emarsys Employee Awards)	2017
Team Spirit Award (Oktiv Board of Directors)	2016

Cybersecurity Education & Training Experience

Lead Cybersecurity University Instructor

January 2023 - Present

ThriveDX & Codepath (Freelance Contract) <https://thrivedx.com/> | <https://www.codepath.org>

Los Angeles, CA

- Taught classes of up to 300 students, leveraging training development and delivery skills to increase diverse learners knowledge
- Demonstrated lab exercises and lecture, improving students' knowledge of cybersecurity concepts and vulnerability assessments.
- Expertly taught cybersecurity **University courses for NYU, UNLV, SDSU, CUB, NORC and ASU** including Intro to Cyber 101 and others

Lead Cybersecurity Instructor

June 2024 - Present

Amazon UK through Correlation One (Freelance Contract) <http://correlation-one.com/>

Los Angeles, CA

- Deliver 70+ hours of live cybersecurity instruction to over 8,000 learners across 10+ countries for 80% CompTIA Sec+ certification
- Enhanced cybersecurity awareness redesigning core modules and live Q&A flow, improving class participation and retention by 35%
- **Rated as an outstanding instructor by learners for clarity, energy, and empathy—driving learner satisfaction scores above 90%**

Contract & Professional Experience

IT GRC Senior Specialist

February 2025 - June 2025

Agoda (3 Month Contract) <https://www.agoda.com/>

Bangkok, Thailand

- Conducted BIAs across 6 units to inform BCP, improving recovery prioritization, planning and overall operational preparedness
- Facilitated overall company security awareness through ad hoc and scheduled informational campaigns reducing human risk
- Led risk assessment for company-wide internal initiative, **identifying and mitigating key exposure areas resulting 10% fewer risks**

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GRC Program Manager

November 2024 - February 2025

Intuit (3 Month Contract) <https://www.intuit.com/>

San Diego, CA (USA)

- Spearheaded audit readiness for **SOC2 and ISO27001**, resulting in a **100% pass rate** across 4 consecutive quarterly internal audits
- Streamlined evidence collection processes reducing audit request time by 35% through centralized documentation and automation
- Led 12+ technical walkthroughs with cross-functional teams contributing to improved compliance scores and faster audit closure

Information Security Program Manager, GRC

April 2024 - June 2024

AEG Worldwide (3 Month Contract) <https://www.aegworldwide.com/>

Los Angeles, CA (USA)

- **Implemented 109 CMMC security controls** with 100% alignment to company goals improving risk management via **Logic Gate**.
- Enhanced threat detection by integrating MSSP services and the NIST Cybersecurity Framework (CSF) into SecOps practices.
- Optimized cloud security and vendor management through automated compliance checks streamlining compliance timeline by 30%

IT Security Project Manager

January 2024 – April 2024

Accenture (3 Month Contract) <https://www.accenture.com/us-en>

Los Angeles, CA (USA)

- Deliver SOC 2 in person Security Training to the **SOC for PCI DSS and ISO 27001 successfully remaining 100% compliant**
- Directed Red Team assessments using NIST, OWASP, and COBIT frameworks, improving cybersecurity awareness training for SOC
- Delivered clear, actionable security updated trainings to drive stakeholder decision-making and streamline project progression

Cyber Security Course Creator/Instructor

October 2023 – December 2023

Coursera (3 Month Contract) <https://www.coursera.org/instructor/andryrakotomalala>

Los Angeles, CA (USA)

- Taught 3 cybersecurity courses on **Cybersecurity Best Practices, Data Protection, and Disaster Recovery**, with over **2,100 learners**
- Designed and edited above course materials to provide practical applications of security concepts **obtaining a 4.3/5 course rating**

IT Security Project Manager

May 2023 – October 2023

Accenture (6 Month Contract) <https://www.accenture.com/us-en>

Los Angeles, CA (USA)

- **Reduced risks by 25% and achieved 90% compliance** through effective deployment of GRC frameworks.
- Led adversary simulations, identifying 30% more critical vulnerabilities using MITRE ATT&CK, OWASP, and OSINT principles.
- Facilitated SOC security training on Red Team tactics and regulatory compliance, resulting in a 20% improvement in security posture.

Senior Technical Prog. Manager, Cybersecurity & Compliance

May 2022 – January 2023

Thumbtack <https://www.thumbtack.com/>

Los Angeles, CA (USA)

- Improved security posture by 20% across global teams through enhanced incident response and global compliance efforts.
- Successfully implemented a security awareness training that involved newsletters, content creation and workshop delivery to clients
- Led a cybersecurity awareness program, **increasing phishing detection accuracy by 20%** through targeted phishing campaigns

Senior Cyber Security Consultant

July 2021 – March 2022

Qvest <https://www.qvest.com/us-en/>

Los Angeles, CA (USA)

- Championed October security awareness month and phishing simulation to increase security posture by 15%
- Delivered successful compliance projects for CCPA, PCI DSS, ISO 27001, and NIST SP 800-53, focused on data governance
- **Protected 200+ proprietary assets, reducing incidents by 15%** through risk management and third-party risk mitigation.

Implementation Project Manager

June 2017 – July 2021

Emarsys <https://emarsys.com/>

Indianapolis, IN (USA)

- **Led 300+ SaaS solution implementations**, ensuring 95% adherence to regulatory compliance, including GDPR and US privacy laws.
- Successfully facilitated customer onboarding and training on the platform resulting in a 70% annual customer retention rate
- Managed 100+ stakeholder trainings, **achieving a 4.3/5 satisfaction score** via effective communication and project management

Project Manager

March 2017 – June 2017

Amilia (4 Month Contract) <https://www.amilia.com/>

Montreal, Canada

- Executed project management functions, overseeing process improvement projects valued at between \$500K and \$950k
- Implemented process improvements, achieving a **30% reduction in client onboarding timelines** from **4 weeks to 2.8 weeks**.
- Led project meetings, ensuring 95% on-time project completion on time and under budget in accordance to leadership goals

Implementation Project Manager

November 2015 - November 2016

Oktiv (now Conga) <https://conga.com/>

Indianapolis, IN (USA)

- Delivered 100+ projects on time, boosting client satisfaction scores by 20% to an average of 4.1 CSAT Score.
- Conducted 60+ training sessions, **resolving 90% of tier-one issues within 24 hours, maintaining a 4.5-star satisfaction rating**.