

# Andry Rakotomalala | MBA | Net+ | Sec+ | CAPC

## Cybersecurity GRC | SaaS Onboarding & Training | Project Management

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I am a project manager and cybersecurity professional with 11 years of experience delivering complex GRC software implementations, risk and compliance programs, and security awareness training. I specialize in leading cross-functional teams through the full project lifecycle—from tool selection and vendor engagement to testing, rollout, and hypercare support. My background spans SaaS onboarding, SOC 2/ISO27001 audit readiness, and GRC migrations including LogicGate, ServiceNow GRC, and internal compliance tools. I bring a people-focused, results-driven mindset, and was recognized with the “Most Passionate” Award in 2017 for my commitment to learner and stakeholder success.

### Professional Highlights & Skills

- **GRC & Software Implementation:** Led GRC tool rollouts including LogicGate and Riskconnect from vendor selection to go-live.
- **Project & Program Management:** Managed 20+ technical projects over \$1.5m with stakeholder alignment and 4.3/5 CSAT average.
- **Security Awareness Campaigns:** Ran awareness programs through lectures, workshops, e-learning, and phishing simulations.
- **University Instructor:** Taught all levels of cybersecurity classes to adults at UNLV, NYU, SDSU, CUB, ASU, and more.
- **Emotional Intelligence in Training:** Built community engagement and learner rapport with empathy-driven instruction.

Implementation & Onboarding

Regulatory Compliance

Project Management (Agile/Waterfall)

Training Development & Delivery

GRC Software

Cybersecurity Awareness & Training

Red/Blue Team TTPs

Social Engineering

Excellent written & verbal communication

Vulnerability & Risk Assessments

Stakeholder Management

Cross-Functional collaboration

Cyber Security Concepts

Exceptional Presentation skills

Stakeholder Management

### Technical Skills

LogicGate, ServiceNow GRC, SaaS Implementation, Risk Assessments, Stakeholder Management, Regulatory Compliance, Red/Blue Team TTPs, SOC2, ISO27001, NIST CSF, CMMC, TTP, Linux/Unix, NIST, Cloud computing, HIPAA, CCPA, GDPR, Asana, Confluence, Jira, MS Project, Trello, Zoom, Slack, MS Teams, Proofpoint, SANS, Outlook, Powerpoint, Microsoft Office, Classroom Management, Public Speaking, LMS, Incident Response, Security Simulations,

### Contract & Professional Experience

#### Lead Cybersecurity University Instructor

January 2023 - Present

Los Angeles, CA

ThriveDX & Codepath (Freelance Contract) <https://thrivedx.com/> | <https://www.codepath.org>

- Taught classes of up to 300 students, leveraging training development and delivery skills to increase diverse learners knowledge
- Demonstrated lab exercises and lecture, improving students' knowledge of cybersecurity concepts and vulnerability assessments.
- Expertly taught cybersecurity University courses for NYU, UNLV, SDSU, CUB, NORC and ASU including Intro to Cyber 101 and others

#### Lead Cybersecurity Instructor

June 2024 - August, 2025

Los Angeles, CA

Amazon UK through Correlation One (Freelance Contract) <http://correlation-one.com/>

- Deliver 70+ hours of live cybersecurity instruction to over 8,000 learners across 10+ countries for 80% CompTIA Sec+ certification
- Enhanced cybersecurity awareness redesigning core modules and live Q&A flow, improving class participation and retention by 35%
- Rated as an outstanding instructor by learners for clarity, energy, and empathy—driving learner satisfaction scores above 90%

#### IT GRC Senior Specialist

February 2025 - June 2025

Bangkok, Thailand

Agoda (3 Month Contract) <https://www.agoda.com/>

- Conducted BIAs across 6 units to inform BCP, aligning with GRC migration readiness and improving overall operational resilience
- Facilitated GRC awareness campaigns during software transition phases, reducing human error and enhancing platform adoption
- Led GRC risk assessment workshops to support software evaluation, reducing exposure and aligning with migration strategy

#### GRC Program Manager

November 2024 - February 2025

San Diego, CA (USA)

Intuit (3 Month Contract) <https://www.intuit.com/>

- Spearheaded audit readiness for SOC2/ISO27001 while preparing documentation and controls for future GRC platform migration
- Streamlined GRC evidence collection for ServiceNow integration, reducing audit request response time by 35%
- Led 12+ cross-functional sessions to align stakeholders on tool configuration, control mapping, and data readiness

#### Information Security Program Manager, GRC

April 2024 - June 2024

Los Angeles, CA (USA)

AEG Worldwide (3 Month Contract) <https://www.aegworldwide.com/>

- Implemented 109 CMMC controls using LogicGate GRC, mapping to company goals and improving risk tracking and accountability
- Integrated MSSP and NIST CSF into LogicGate workflows, enhancing GRC platform detection and reporting capabilities

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## **Cybersecurity GRC | SaaS Onboarding & Training | Project Management**

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- Drove automated vendor reviews and cloud compliance via LogicGate, reducing assessment cycle time by 30%

### **IT Security Project Manager**

Accenture (3 Month Contract) <https://www.accenture.com/us-en>

January 2024 – April 2024

Los Angeles, CA (USA)

- Delivered SOC 2 and PCI DSS trainings aligned with new GRC tool rollout planning and ServiceNow documentation standards
- Directed Red Team assessments to validate control effectiveness pre- and post-GRC platform configuration
- Delivered weekly stakeholder training on updated risk workflows, supporting ServiceNow GRC reporting alignment

### **Cyber Security Course Creator/Instructor**

Coursera (3 Month Contract) <https://www.coursera.org/instructor/andryrakotomalala>

October 2023 – December 2023

Los Angeles, CA (USA)

- Taught 3 courses focused on risk frameworks, compliance, and security tooling including GRC tool best practices
- Created curriculum sections on disaster recovery and data protection based on real-world GRC implementation scenarios

### **IT Security Project Manager**

Accenture (6 Month Contract) <https://www.accenture.com/us-en>

May 2023 – October 2023

Los Angeles, CA (USA)

- Led design of GRC framework rollout, reducing risk by 25% and preparing company-wide alignment for tool migration
- Conducted simulations to test platform integration readiness and risk visibility during GRC transitions
- Delivered stakeholder briefings and training to prepare teams for GRC tool migration and audit readiness

### **Senior Technical Prog. Manager, Cybersecurity & Compliance**

Thumbtack <https://www.thumbtack.com/>

May 2022 – January 2023

Los Angeles, CA (USA)

- Strengthened incident response and global compliance through audit and GRC process improvements, prepping for tool selection
- Created newsletters and training content to align user behavior to new risk and control systems under consideration
- Ran phishing campaigns tied to upcoming GRC policy automation rollouts and behavioral change requirements

### **Senior Cyber Security Consultant**

Qvest <https://www.qvest.com/us-en/>

July 2021 – March 2022

Los Angeles, CA (USA)

- Led phishing and awareness efforts to support cultural readiness ahead of GRC platform changes
- Delivered audits and compliance projects aligned to GRC tool design and implementation frameworks (ISO 27001, NIST)
- Supported third-party GRC data reviews, reducing incidents by 15% and preparing vendor risk scoring system

### **Implementation Project Manager**

Emarsys <https://emarsys.com/>

June 2017 – July 2021

Indianapolis, IN (USA)

- Delivered 300+ SaaS implementations with SaaS compliance onboarding, preparing clients for platform use
- Facilitated customer training to align with new workflows including GDPR and privacy control structures
- Ran over 100 stakeholder sessions emphasizing control mapping and change management during system rollouts

### **Project Manager**

Amilia (4 Month Contract) <https://www.amilia.com/>

March 2017 – June 2017

Montreal, Canada

- Oversaw internal tool enhancement projects involving onboarding, compliance workflows, and future audit system planning
- Implemented onboarding process upgrades aligned with internal readiness for platform modernization
- Facilitated cross-functional meetings to ensure risk, compliance, and delivery targets met executive expectations

### **Implementation Project Manager**

Octiv (now Conga) <https://conga.com/>

November 2015 - November 2016

Indianapolis, IN (USA)

- Delivered 100+ client projects emphasizing onboarding, permission control, and internal GRC process readiness
- Conducted 60+ training sessions to streamline Tier 1 platform issue resolution during software rollouts
- Maintained strong CSAT through fast triage of compliance-related platform issues

### **Honors and Awards**

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[Learner's Choice Instructor Award \(Correlation One for Amazon\)](#)

2025

[Learner's Choice Instructor Award \(Correlation One for Amazon\)](#)

2024

Most Enthusiastic Award (Eleven Fifty Academy Leadership)

2021

Most Passionate Award (Emarsys Employee Awards)

2017

Team Spirit Award (Octiv Board of Directors)