

CHARLES LAMB

PROFESSIONAL SUMMARY

Diligent software engineer excelling in highly collaborative work environments, finding solutions to challenges and focused on customer satisfaction. Proven experience developing consumer-focused applications using HTML, CSS, JavaScript, React and Mongo DB. Responding to challenges with a detailed UX implementation skillset as well as developing time complexity based solutions.

WORK HISTORY

Quality Assurance Analyst, 03/2019 to 11/2019

EIA Electric, New York, United States

- Identified and tracked defects with software and supported developers in resolving problems by completing additional tests

Real Estate Agent, 03/2016 to 03/2019

Keller Williams, New York, United States

- Represented buyers and sellers of developed and undeveloped properties
- Advised prospective clients on current market activities

Samsung Experience Manager, 05/2014 to 02/2016

Mosaic Sales Solutions, New York, United States

- Increased customer satisfaction and repeat business through relentless pursuit of resolutions to problems arising from Samsung Experience footprint, protecting company reputation and loyal client base

Google Technology Lead, 07/2012 to 03/2014

Marketstar, New York, United States

- Managed quality assurance program including on site evaluations, internal audits and customer surveys
- Worked with Retail clients to understand requirements and provide exceptional field marketing service

Address : New York, NY 11435

Phone : (929) 307-6880

Email : Charles.lamb.dev@gmail.com

Website: www.charleslambjr.com

Github: www.github.com/cyberstizz

LinkedIn: www.linkedin.com/in/charles-lamb-jr/

SKILLS

- Javascript, React, Node, Express
- Java, Ruby, Rails
- Python, Django
- MongoDB, MySQL
- REST, OAuth, JSON
- Css, Bootstrap, Sass, Html

EDUCATION

Software Engineering Bootcamp, Full Stack Development, Expected in 05/2020

Per Scholas - New York, NY

Audio Engineer, Engineering Acoustics, 2005

Institute of Audio Research - New York, NY