



FST Brokerage Services  
PHONE 800-758-4599 EXT. 1773  
Sun-Th AFTER HOURS 614-529-7900 x1505  
afterhours@fstusa.com  
PC WEEKEND ON-CALL 614-735-1457

## TRUCKLOAD LOAD CONFIRMATION

**LOAD #: 243968**

Driver: \_\_\_\_\_

Unit#: \_\_\_\_\_

Trailer#: \_\_\_\_\_

Driver Cell: \_\_\_\_\_

\_\_\_\_\_ Rate Conf. Received

<b>CARRIER NAME:</b> DUBAI EXPRESS HAUL LLC	<b>PHONE:</b> 402-305-9975
608-N WASHINGTON ST LEXINGTON NE 6885	<b>FAX:</b>
<b>ATTENTION:</b> Mark	<b>EMAIL:</b> info@dubaiaexpresshaulllc.com
<b>DATE SENT:</b> Thursday, July 22, 2021 10:25:59AM	<b>BROKER:</b> Garrett Smith

Miles: 472.70    Weight: 40,930.00    Equipment: VR    Temperature(F):

### AGREED RATES

Rate Type	Amount
BASE	\$1,300.00
<b>TOTAL: \$USD</b>	<b>\$1,300.00</b>

### SPECIAL BILLING NOTES

- \* The above 'LOAD NUMBER' and 'OUR Reference Number(s)' must be referenced on your invoice.
- \* A copy of the **ORIGINAL BILLS** must be provided with your invoice.
- \* Rates include all Add-on and Surcharges.
- \* All BOL's must be marked with **IN and OUT** times from each consignee
- \* Lumper receipts need to have the corresponding freight bill written at the top of the receipt.

## DRIVERS PLEASE TEXT OR CALL:

### 800-758-4599

Tracking & Tracing Department: Ext. 1773  
OS&D Department: TEXT: 614-721-4458 or CALL: Ext. 1768  
*Please text all relevant information to begin the OS&D process*

## TO CONFIRM DISPATCH, TO REPORT ARRIVAL AND DEPARTURE TIMES, AND ANY DETENTION OR LUMPER FEES.

**PICK BK614735**    CHELTON HOUSE SWEDESBORO    856-507-3476  
200 PROGRESS CT, SWEDESBORO, NJ 08085  
**PICK UP APPOINTMENT: 07-22-2021 13:00PM**  
TL DRY FREIGHT; PCS: 3,588; WGT: 40,930.0

IN: \_\_\_\_\_

OUT: \_\_\_\_\_

### Caller Notes

### Driver Notes

### Directions

### Reference Numbers

Broker Reference Number	FNKN
Order Number	40191866
Pick Up Number	M246961-8B
Bill of Lading	0007786125
CSR	No Name
Other	1
Purchase Order	M246961-8B



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**DROP BK614735**

T MARZETTI

3357 SOUTHPARK PLACE/O FST LOGISTICS, GROVE CITY, OH 43123

IN: \_\_\_\_\_

**DELIVERY APPOINTMENT: 07-23-2021 09:00AM**

OUT: \_\_\_\_\_

TL DRY FREIGHT; PCS: 3,588; WGT: 40,930.0

### Caller Notes

### Driver Notes

### Directions

### Reference Numbers

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Order Number	40191866
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CSR	No Name
Other	1
Purchase Order	M246961-8B

### \*\*\* FAILURE TO DO ANY OF THE FOLLOWING WILL RESULT IN A \$50.00 FINE \*\*\*

1. All drivers must sign BOL's "S.L.C" if shipper makes you count each piece, you are responsible for the count. Any claim against FST will be a claim against the carrier.
2. By accepting and covering this load, the carrier agrees that the driver has the Hours of Service to Complete the load on time as stated on this rate confirmation. Failure to deliver on time will result in, at minimum, a \$500 deduction per day.
3. All rate agreements must be signed and faxed back to 614-529-7903 before payment is made
4. By accepting this load tender, the carrier is agreeing to abide by the Food Safety Modernization Act, enacted on April 6, 2017, which includes, but not limited to:
  - a. Arriving at shipper with Clean, Dry, odor-free food grade equipment.
  - b. Pre-cooling trailer to the temperature required per load.
  - c. Trailer must have the capability to download temperature data during the transit and the temperature data must be available for review upon request of FST or anyone representing the customer.
  - d. BOL's must be marked with appropriate temperature per each load.
  - e. Transportation must be provided under safe and sanitary conditions to protect product integrity.



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5. All carriers must be compliant with the DOT ELD mandate as of April 1, 2018.
6. Carrier must notify FST of any transloading of freight, freight consolidation, or double brokering. Double brokering of freight is against FST's Policies & procedures, unless otherwise agreed to in writing. Double brokering freight without written authorization from FST will void payment between parties. Should this occur, FST Logistics, Inc, DBA Franklin Specialty Transport, reserves the right to pay the delivering carrier. You agree that co-brokering or sub-loading this shipment is a violation of our Broker-Carrier agreement and doing so will result in your company forfeiting their rights to seek payment for this shipment from FST Logistics, Inc, DBA Franklin Specialty Transport, and its shippers and/or consignees.
7. \*Tracking\*: The carrier is responsible for calling into FST Tracking to report their IN and OUT times from each consignee. The carrier is responsible to all Fees at each consignee. This includes, but not limited to, lumper fees, late fees, and reschedule fees. The carrier must report all consignee fees to FST's tracking team in real time. Failure to do so could result in a \$50 no call fee. Carrier is required to provide valid receipts for all said fees at time of invoicing for full reimbursement. Comchecks are available for lumpers for a \$25 fee.



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8. **\*Detention Charges\*:** No detention shall be paid at First Come/First Serve locations unless FST receives compensation from the paying customer. FST will pay detention to appointment location at \$25 per hour after the 4-hour grace period is over and will pay up to 6 hours of detention, maximizing at \$150 per occurrence. To be eligible for detention, driver must call, text or email FST with in the initial first 4 hours mark of the appointment time. Carrier is responsible for getting arrival and departure times marked on all BOLs to be eligible for detention. The carrier will have 23 hours to provide copies of the BOLs to FST. FST cannot bill our customer without it. Documentation of detention and evidence of FST's approval (authorization number), must be submitted with the carriers POD and invoice.
9. **\*Overages, Shortages and Damages (OS&D)\*:** If any products are OVER, SHORT, or Damaged – you must text OS&D immediately before leaving the stop. They will need the name of the delivery location, purchase order#, item # description of product, quantity, and reason for refusal. OS&D Line 614-529-7900 ext. 1768  
Carrier must be on time for pickup and delivery. Failure to comply will result in a \$500.00 late fee fine along with any additional extra costs associated with being late or due to carrier negligence. Such cost could include drop costs and re-delivery costs.
10. **\*Layover Charges\*:** Layover charges for each 24-hour period to qualifying carrier caps at \$150 per occurrence.
11. **\*TONU Charges\* (Truck Order Not Used):** TONU's will be paid to qualifying carriers that caps at \$150 per occurrence. If FST gives the carrier 4 or more hours' notice prior to pickup, FST will not pay a TONU.
12. **\*Mobile Tracking\*:** MacroPoint, P44, or another mobile tracking could be required on this shipment. Failure to accept the requirements will result in a fine of \$200.
13. **\*Billing Instructions\*:** FST has recently partnered with Transflo Mobile+. Send invoices, POD's, lumper receipts, etc. via Transflo Velocity or Transflo Mobile+ app. To get started, download the Transflo Mobile+ app on your smartphone or device. Use the FST Logistics recipient ID FKSPV. (This is our preferred method). We also accept paperwork via email. For Quick Pay, email invoice, PODs and all other relevant documents to quickpay@fstusa.com. For standard payment, email invoice, PODs and all other relevant documents to paperwork@fstlogistics.com. Carrier must supply all lumper, late fee, etc. receipts and PODs within 72 hours to receive full payment. Upon receipt of delivery paperwork, carrier will be notified of any missing PODs, etc. and will have 5 business days to supply missing paperwork. After 5 business days, FST will pursue paperwork and carrier will be charged \$200 per missing POD. If paperwork cannot be obtained, FST will attempt to Bill FST's customer. If FST's customer pays in full, then the carrier will be paid in full, less the \$200 fine. If FST's customer does not pay in full, then carriers load payment will be prorated based on the number of stops with complete paperwork, less the \$200 fine. Example, 3 of 4 stops with completed paperwork, carrier will be paid 75% of the gross, less the \$200 fine for missing paperwork.
14. **\*Payment Options\*:** FST offers cash advances (to be used for fuel, lumpers, personal use, etc.) of up to 40% of the load gross pay once the carrier is loaded. If FST issues a cash advance, for any reason, the carrier defaults to our 5% Quick Pay Policy (see details below). Any subsequent cash advance written after the first cash advance, will result in a \$25 fee. FST has 3 different payment options for carriers. All Quick Pay's must be identified on the carrier invoice. They are as follows
  - a. Standard Pay. 30 Day Standard from invoice date or date in which all POD's have been received by FST. No Quickpay fees.
  - b. 24 Hour -5% Quick Pay. Payment to be received by carrier within 24 business hours once FST has received all POD's. 5% will be taken off the gross amount of the load.
  - c. 10 Day - 3% Quick Pay. Payment to be mailed to carrier, within 10 business days after all PODs and invoice have been received by FST.
  - d. For payment inquiries, email ap@fstusa.com
15. Stops are subjected to be added or cut during the loading process. Rate confirmations will be adjusted to reflect those changes. Agreed rates are based on a rate per mile, including fuel, plus \$50/stop excluding the final destination. Revised rate confirmations reflecting what the carrier actually ran, will be honored and paid.
16. Unauthorized Sunday loading at the FST Cross Dock will result in a \$150 deduction.



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**Submit your invoice, signed bills, your signed rate confirmation sheet, any unloading or lumper receipts**

FST Express  
Attn: Accounts Payable  
1727 Georgesville Road  
Columbus, OH 43228  
800-758-4599 x1799

**or email (preferred): paperwork@fstlogistics.com or FAX: 614-529-7905**

**quickpay: quickpay@fstusa.com or FAX: 614-529-7903**

**For payment inquiries email ap@fstusa.com**

**Please sign and fax back to 614-529-7905**

\_\_\_\_\_  
(SIGNATURE)

\_\_\_\_\_  
(PRINTED NAME)

\_\_\_\_\_  
(DATE)



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### PARTNER CARRIER INSTRUCTIONS TO DISPATCHERS

**Dispatcher**, Please give your driver all necessary pick up information and suggested directions. I have included directions to your pick up and stop off locations as well as all appointed delivery times.

Please have your driver confirm dispatch by calling FST DISPATCH at 614-529-7901 x1779, with the FST Load number.

FST LOAD # 243968 PICK UP# \_\_\_\_\_

PLEASE READ!  
VERY IMPORTANT MESSAGE!!!

PLEASE CHECK IN AT THE SHIPPER WITH ALL THE REFERENCE NUMBERS SUPPLIED ON YOUR RATE CONFIRMATION. PLEASE MAKE SURE ALL REFERENCE NUMBERS ARE LOADED ON YOUR TRUCK. YOU WILL BE HELD RESPONSIBLE IF ANY OF YOUR LOAD DOES NOT GET PICKED UP.

PLEASE SIGN: \_\_\_\_\_ PRINT: \_\_\_\_\_  
AND RETURN TO FST

#### You also need to call FST Logistics by phone:

When your driver is loaded and when the driver is empty.

If your driver will not make a pick up on time or is being delayed by a shipper.

If your driver is running late to a delivery and can not make a delivery on time.

If any products are OVER, SHORT, OR DAMAGED - you must call or text with OS&D issues before leaving stop. We will need the name of the delivery location, purchase order #, item #, description of product, quantity and reason for refusal.

OS&D Phone: 614-529-7900 EXT. 1768

OS&D Text: 614-721-4458

-If your driver arrived on time and is being held up, we must be notified no more than two hours after the delivery appointment time. We will not be able to pay detention charges unless we are notified in a timely manner that your driver is being held up.

- Please call for pre-approval of all lumpers fees and or driver unloading (driver unloading max of \$35 per stop). All lumpers fees require a **VALID lumper receipt**. If the order was "driver assist", it must be marked on the bill of lading or delivery receipt that it was "driver unload". Receipts must be submitted with your invoice for charges to be paid. All lumper charges must be reported to customer service within 24HRS of delivery for charges to be paid. Unloading receipts should include the name of the contractor, SS#, the location, the PO#, and a phone #.

For prompt payment, please include a copy of the rate confirmation sheet along with your invoice, signed bills and any unloading or lumper receipts to: [paperwork@fstlogistics.com](mailto:paperwork@fstlogistics.com)

In case of EMERGENCY after 5:30PM to 7:30AM EST Monday thru Friday and 24 hours Saturday and Sunday, call (614) - 735 1457. Please leave a detailed message and your phone number and we will get back with you as soon as possible.



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**Please submit your INVOICE, SIGNED BILLS, your signed rate confirmation sheet, and any unloading or LUMPER RECEIPTS to the following:**

**Email (Preferred): paperwork@fstlogistics.com**

**Quickpay: quickpay@fstlogistics.com**

**Quickpay options:**

- 1 DAY: 5% of the total load. (Payment issued via Comcheck to non-factored carriers)
- 10 DAY: 3% of the total load. (Payment issued via check or ACH)
- Invoice processed 10 days from the date of request provided all paperwork is received.

FST has recently partnered with **Transflo Mobile+**. Send via Transflo Velocity or Transflo Mobile+ app. Download the Transflo Mobile+ app on your smartphone or device.

FST Logistics recipient: **ID FKSPV**

**Mail: FST Express**

**Attn: Billing**

1727 Georgesville Rd  
Columbus, OH 43228

**FOR PAYMENT INQUIRIES ONLY!**

**Email: ap@fstlogistics.com or call: (800) 758 4599 x1799**



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7/22/2021

*Dear Partner Carrier,*

*We hope this memo finds you well, and we hope you are staying safe.*

*The last year has been challenging for the transportation industry, but I am happy to say that FST Logistics is continuing to grow and prosper, despite these unprecedented times. I write to notify you of some recent changes within our organization.*

*After 30 years in business, we recently completed a major project in Q4 of 2020 to consolidate our companies and also rename them. We want to let you know that "Franklin Specialty Transport" was officially renamed to "FST Brokerage Services." Our federal Employer Identification Number (EIN) issued by the Internal Revenue Service did not change, and there were no other changes made to our operations that should impact our credit history. Our operating name remains the only thing that changed.*

*Should you encounter any issues running our credit or if you are unable to find our credit history, please immediately reach out to Matt Hartman, our CEO and President, and he will make sure that you get the information you need. We want to ensure that we are able to continue to maintain and grow our business partnership.*

*Below is his contact information:*

[mhartman@fstlogistics.com](mailto:mhartman@fstlogistics.com)  
*office: 614-529-7900 x1352*

*As always, we appreciate your continued partnership.*

*Warm regards,*

*Clay Stanger  
Vice President - Transportation*