

Rate Confirmation Load 21652963

Send invoices to:
CarrierInvoices@coyote.com
960 Northpoint Parkway
Suite 150
Alpharetta, GA 30005

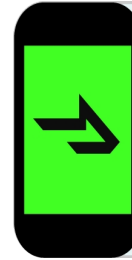
877-6COYOTE
(877-626-9683)

Cust Requirements

Equipment	Van, 53'
Pre Cooled Temp	None
Load Temp	None
Tarps	Undefined
Value	\$100,000

Booked By

Erin McManus
Erin.McManus@coyote.com
Phone: +1 (773) 365 6028
x6071
Fax: +1 (773) 365 4143



Get

CoyoteGO

Today!

- Dispatch
- Send updates
- Check in
- Submit paperwork

*Available for An-
droid or iPhone,
at App Store or
Google Play*

Load Requirements

No Camera Phone Photos Of Paperwork

Equipment Requirements

No Roll Door

Notes

All Van/Container loads MUST be sealed at origin either by shipper or driver with a seal number noted on bill of lading. The driver is responsible for re-sealing the trailer after each pickup/drop on a multi-stop shipment. In the event a shipment that was sealed at origin or after each additional pickup/drop arrives at the destination with a tampered seal or without the seal intact then (i) the Carrier shall be liable for any shortage or damage claims with respect to such shipment and (ii) the shipper shall have the right, in its sole discretion, to deem the entire shipment damaged, adulterated/contaminated and unsalvageable, without the need for any inspection and the Carrier shall be liable for the full value of the shipment. Carrier is required to weigh shipment within 50 miles of departing each shipper. If carrier fails to weigh shipment within 50 miles of departing each shipper, any citations/expenses incurred due to the equipment and/or shipment weight will be the carrier's sole responsibility. Carrier must meet and comply to shipper requirements at the facility. All drivers must wear masks or facial coverings to the extent required by laws or facilities.

Carrier must be in full compliance with the Food Safety Modernization Act (FSMA), if applicable.

By accepting the shipment, Carrier agrees that the driver has consented to receiving text messages and/or phone calls from or on behalf of Coyote.

thanks!

Route Directions

Carrier acknowledges that any routing instructions from the shipper herein are being provided for convenience only, and the Carrier may choose the route except as otherwise set forth herein.

Signature Line

By signing below, Dubai Express Haul LLC agrees to the terms and conditions set forth below and provided herewith, if any.



Rate Confirmation

Load 21652963

Stop 1: Pick Up

Pick Up 809396590;
Numbers 4001258421

Confirmation None
Numbers

Facility Hearthside Food
Solutions

Address 312 Rader Rd
Mccomb, OH 45858

Contact Unknown
Phone None

Appointment Scheduled For
Wed 12/02/2020
at 17:00

Driver Work
No Touch

SLIC
N/A

Facility Notes

- 53' DRY VAN ONLY
- No roll doors or translucent tops. Swing doors only.
- Trailer must be clean, dry, food grade and odor free.
- Two load locks or straps.
- No UPS trailers.
- Driver cell required.
- Failure to notify Coyote 30 minutes before detention starts may result in loss of detention.
- Failure to report accurate in/out times may result in loss of detention.
- CARRIER MUST SUBMIT SCANNED OR FAXED COPIES OF ALL PAGES OF POD AND ANY ACCESSORIAL DOCUMENTS WITHIN 48 HOURS OF DELIVERY OR PAYMENT WILL BE WITHHELD/DELAYED.

Stop 1 Requirements

In/Out Times W/ Signature

Commodity	Exp Wt	Pieces
Commodity	17,798 Lbs	3,472

Stop 2: Delivery

Delivery None
Numbers

Confirmation None
Numbers

Facility Excell Kellogg
Foodservice Sales

Address 6225 E Minooka Rd
Minooka, IL 60447

Contact Rebecca Barry
Phone None

Appointment Scheduled For
Thu 12/03/2020
at 01:00

Driver Work
No Touch

SLIC
N/A

Facility Notes

- All in/out times for detention must be signed by the facility for approval.
- Detention will be denied without the C&S Exit Pass or the Walmart/Sam's Club TCR when delivering into these facilities.
- Failure to notify Coyote 30 minutes before detention starts may result in loss of detention.
- Failure to report accurate in/out times may result in loss of detention.
- CARRIER MUST SUBMIT SCANNED OR FAXED COPIES OF ALL PAGES OF POD AND ANY ACCESSORIAL DOCUMENTS WITHIN 48 HOURS OF DELIVERY OR PAYMENT WILL BE WITHHELD/DELAYED.

Stop 2 Requirements

In/Out Times W/ Signature



Rate Confirmation

Load 21652963

Commodity	Exp Wt	Pieces
Commodity	17,798 Lbs	3,472

Directions are provided for convenience only. The Carrier may choose the route.

From Chicago, IL:

I-80 W

take exit 122 turn left at the bottom of the ramp

4th stop take a right onto Minooka rd 1.5 mi

facility will be on the left

at the last driveway turn left just past the building

Carriers may also call 877-6-COYOTE for directions if needed.

Charges

Description	Units	Per	Amount
Fuel Surcharge	269.00	\$0.220	\$59.18
Flat Rate	1.00	\$940.820	\$940.82

Total			USD \$1,000.00

Contact

Send invoices to:
960 Northpoint Parkway
Suite 150
Alpharetta, GA 30005

Please contact Coyote
at 877-626-9683 if the
charges are incorrect.

Agreement

Carrier Dubai Express Haul LLC

USDOT 3411708

Phone None

Email info@dubaiaexpresshaulllc.com

Fax None

Broker Coyote Logistics, LLC

Rep Erin McManus

Title Sales Rep

Phone +1 (773) 365 6028 x6071

Fax +1 (773) 365 4143

Date 12/02/2020 07:59

By signing below, Dubai Express Haul LLC agrees to the terms and conditions set forth below and provided herewith, if any.

Name and Title (Print)

Signature

Date

PLEASE SIGN THIS AGREEMENT AND FAX TO +1 (773) 365 4143

Coyote Logistics, LLC is an Equal Opportunity Employer



Terms and Conditions

The Broker-Carrier Agreement or Carrier Agreement (in each case, the "Agreement") between Coyote Logistics, LLC, a Licensed Property Broker - USDOT # 2236410, and Dubai Express Haul LLC is amended by the verbal agreement between Erin McManus of Coyote Logistics, LLC hereafter referred to as BROKER, and Abdikamil Ibrahim of Dubai Express Haul LLC hereafter referred to as CARRIER, dated 12/02/2020.

This confirmation is subject to the terms of the Agreement and this document constitutes an amendment thereto. If the CARRIER has not signed the Agreement, then the rate shown above is the agreed individually negotiated rate and no other rate shall apply including any carrier tariff rate or terms.

THIS LOAD SHALL NOT BE DOUBLE BROKERED. No additional charges not listed above may be added by the CARRIER. Any additional charges must appear on a revised confirmation sheet signed by the BROKER. CARRIER must include signed copy of the shipper's bill of lading and any other proof of delivery with invoice to BROKER. Rates, except as specifically designated above, are inclusive of any fuel surcharge. CARRIER certifies that it is in compliance with all requirements of the California Air Resources Board (CARB) that are applicable to the scope of CARRIER's operations, including, but not limited to: Statewide Truck and Bus Regulations, Transport Refrigeration Unit (TRU) Regulations, Tractor-Trailer Greenhouse (GHG) Gas Regulations, and Drayage Truck Regulations. CARRIER also warrants that it is in compliance with any comparable requirements of the Environmental Protection Agency (EPA) and other states, where applicable. CARRIER shall be responsible for any fines imposed on BROKER and/or shipper resulting from noncompliance.

CARRIER hereby confirms that it maintains applicable and valid insurance without exclusions that would prevent coverage for the items listed above. CARRIER has at least \$100,000.00 in cargo insurance and \$1,000,000.00 in automobile liability coverage. CARRIER further confirms that in transporting the shipment described hereinabove, it will comply with all U.S. DOT and FDA regulations applicable to its operations while transporting said shipment, including, but not limited to drivers' hours of service, and the Food Safety Modernization Act (FSMA), if applicable. CARRIER agrees to the attached requirements from the shipper, if any.

ALL LOADS ARE SUBJECT TO ELECTRONIC TRACKING

By accepting this shipment, CARRIER agrees that it has obtained a written agreement from each driver transporting a shipment tendered by BROKER to CARRIER pursuant to the Agreement in which each driver provides all necessary consents to (i) receiving text messages and/or phone calls from or on behalf of BROKER and (ii) allowing BROKER or its vendor to track such driver's location while transporting such shipment. CARRIER shall comply with all applicable laws relating to the collection, use, storage, retention, disclosure, and disposal of any information CARRIER provides to BROKER, including information regarding the drivers transporting shipments. CARRIER shall indemnify, defend, and hold BROKER and its affiliates harmless from and against any and all claims, damages, liabilities, losses, actions and expenses (including attorneys' fees) arising out of or in connection with CARRIER's breach of this Section. This Section shall survive the expiration or termination of the Agreement between BROKER and CARRIER.

Operating Parameters
Kellogg Sales Company ("Kellogg")

Carrier shall adhere to the following customer specific requirements:

- Carrier warrants to Kellogg and its customers that Carrier's performance will conform with all applicable laws, ordinances, rules and regulations of governmental and regulatory authorities and/or industry standards to which either Kellogg, Carrier or the Goods transported hereunder are subject, including, without limitation, the Food Safety Modernization Act (and any amendments thereto) and the requirements of the U.S. Food and Drug Administration, the U.S. Department of Agriculture, the U.S. Environmental Protection Agency, the U.S. Consumer Product Safety Commission, the U.S. Federal Trade Commission, and the U.S. Customs and Border Protection. Carrier agrees that it will not transport any Goods in any way that would cause Carrier or Kellogg to be in violation of or be penalized by U.S. or other applicable laws. "Goods" means the goods, products, materials or items that Carriers, agree to transport and/or ship for Kellogg and includes, without limitation, all temperature-controlled goods.
- Carriers shall ensure that the Equipment utilized to transport Goods will be food-grade, clean, safe, serviceable, hazard-free, conform to applicable specifications and other requirements specified by Kellogg, be maintained in good operating condition at all times, and be fit and sufficient for Kellogg's intended purposes. Carriers will inspect all Equipment to ensure that the Equipment is sanitary, structurally sound, and has not or will not promote deterioration, contamination or damage to the Goods in accordance with the following requirements:
 - i. The Equipment is and will be free of holes, tears, or other defects or damage that would allow damage from weather, entrance and/or harborage of pests, or damage to the Goods.
 - ii. The Equipment's doors and hatches, when closed, provide and will provide a watertight seal to prevent contamination or damage to the Goods due to weather, insects, rodents, or other pests.
 - iii. The Equipment's floors, walls, and ceilings will be regularly checked for and will be free of nails, large splinters, bolts, or any other protrusion that may damage the Goods.
 - iv. The Equipment is and will be free of food materials, debris, and other contaminants such as broken glass, metal shavings, chemicals, or other material that may cause or potentially cause bodily injury or damage, contamination or degradation to the Goods.
 - v. The Equipment is and will be free of objectionable odors, mold, and insect, bird, and/or rodent activity.
 - vi. None of the Equipment storing the Goods will be treated with pesticides.
 - vii. Old fumigation placards, if any, will be removed prior to loading of the Goods.
 - viii. Carrier will not transport any waste, hazardous or any other contaminating material in any vehicle that may subsequently be utilized for shipments of the Goods.

Salvage

Carrier expressly waives the right to independently salvage or dispose of any of the Goods, unless such right of salvage is obtained with the prior express written consent of Kellogg in each and every instance. Carrier agrees to allow Kellogg to use its sole judgment in deciding to rework, salvage, dispose of, or return of damaged or unsaleable Goods to inventory.

Damage

Goods in damaged, tampered, or stolen trailers are considered unsalvageable, as determined solely and exclusively by Kellogg North America Quality. Carrier may be liable for all the Goods in the entire damaged or tampered trailer.

Multi-Stop Deliveries

When shipment contains more than one stop, Kellogg will provide Carrier with additional seals and Carrier will reseal the trailer with respect to such multi-stop deliveries after each delivery. Failure to reseal trailer on multi-stop loads and document seal numbers on any bill of lading used after first stop is made may result in Carrier assuming additional responsibility for shortage on subsequent stops.

Audit

With respect to all transportation services provided by Carrier, Carrier will maintain records that include, but may not be limited to, accounting records, written policies and procedures, subcontract files (if applicable), original estimates,

estimating worksheets, correspondence, change order files, and any other records or documents deemed necessary by Kellogg ("Records"). Upon written notice from Kellogg, such Records will be open to inspection and subject to audit and/or reproduction, during regular working hours, by Kellogg and its authorized representatives. For the purpose of such audits, inspections, examinations, and evaluations, Kellogg and its authorized representatives will have access to such Records for the Term of this Agreement and until 3 years thereafter.

Sustainability Commitment

Carrier must comply with all applicable environmental laws, regulations and operating permits. Carrier is expected to support Kellogg's Corporate Responsibility commitments by implementing and encouraging sustainable operating practices. Carrier must strive to reduce or optimize its use of energy and water, reduce its greenhouse gas emissions, and minimize landfill usage.

Detention Eligibility Criteria

Carrier will not charge Kellogg driver detention if any of the following conditions are found to be true:

- a. Driver arrives at a time later than the scheduled appointment time.
- b. Incorrect Equipment is sent in based on original load tender and instructions.
- c. Equipment fails to meet required standards at appointment time.
- d. Mechanical problem(s) with power or Equipment that causes a delay in arrival.
- e. Equipment seal is not intact, or a continuous seal record is not on hand.



U.S. FOREIGN TRADE PROCEDURE: SUPPLY CHAIN SECURITY SEAL BREACH PROCEDURE

ISSUE DATE: 3/28/2011

NUMBER: KELPROSEC2011

Revised: 1/23/2019

PAGE: 1

1. GENERAL INFORMATION:

1.1.0 PURPOSE:

The purpose of this procedure is to establish guidelines for Kellogg internal business partners (i.e. U.S. Foreign Trade, Global Security, Quality and Inventory Control) and external business partners (i.e. foreign suppliers, U.S. Customs brokers and carriers) in communicating a seal breakage or event that may compromise the integrity of Kellogg freight from foreign origin to U.S. destination.

1.2.0 GENERAL POLICY:

It is Kellogg Company policy to have all seal changes or security breaches of freight communicated by the carrier to the U.S. Customs broker who is to notify Kellogg's U.S. Foreign Trade Team.

In the event of an inspection (sampling) by the Food and Drug Administration (FDA), the U.S. Customs broker shall also include Kellogg Quality, shipping and receiving contacts in their communication to Kellogg per our FDA Hold Process. For all other purposes, internal communication from the U.S. Foreign Trade Team to Quality and the receiving location is to follow with the Quality Distribution Business Partner confirming if the receiving location is permitted to receive the freight dependent on if the seal change is due to another valid purpose or if it is due to an invalid reason such as tampering or pilferage.

In the event of an invalid reason caused by a security breach, the U.S. Foreign Trade Team must also notify Global Security who in turn, is to inform CBP in a timely manner.

1.3.0 RELATED POLICIES AND PROCEDURES:

FDA and CBP Hold Process Directive for Brokers Quality and US Foreign Trade

Broker Standard Operating Procedure

Kellogg CTPAT Control Procedure

Inventory Control's Shipping Discrepancy SOP

1.4.0 CONSEQUENCE:

Failure to comply with these guidelines puts Kellogg at risk for non-compliance with Custom and Border Protection (CBP's) Customs-Trade Partnership Against Terrorism (C-TPAT) expectations and benefits. In addition, without proper communication along the international supply chain, the shipment may be refused at the receiving location due to a discrepancy in the seal number that may be valid.

1.5.0 SCOPE:

This procedure applies to all Kellogg shipments bound for the United States.



U.S. FOREIGN TRADE PROCEDURE: SUPPLY CHAIN SECURITY SEAL BREACH PROCEDURE

ISSUE DATE: 3/28/2011

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2. **PROCEDURE:**

2.1.0 COMMUNICATION AND PROPER HANDLING OF VALID GOVERNMENT RELATED CONTAINER INSPECTIONS / SEAL CHANGES

- 2.1.1 The carrier is to notify the broker immediately in the event of a government related inspection, regardless if a U.S. Government or foreign government agency. The communication shall include the government agency name and purpose of the inspection. Confirmation is required if the product will be offloaded and sampled, etc., with communication of the new seal number and color if known (either government issued or carrier issued).
 - 2.1.1.1 The broker is to notify the U.S. Foreign Trade Team, obtaining any additional information from the government agency, if possible, prior to communicating.
 - 2.1.1.1.1 For FDA hold shipments that involve sampling, the U.S. Customs broker is to also include contacts in Quality, the shipping location and the receiving location as outlined in the Kellogg FDA Hold Process. As additional steps may be required in securing product within the global supply chain from the producer.
 - 2.1.1.2 The U.S. Customs broker is to notify the U.S. Foreign Trade Team regularly providing a status update.
 - 2.1.1.2.1 For shipments on FDA hold requiring a sampling, the communication shall also be provided to the Quality, shipping and receiving contacts as outlined in the Kellogg FDA Hold Process.
 - 2.1.1.3 The U.S. Customs broker is include a notation within the entry packet regarding any devannings or changes in seals for Kellogg recordkeeping purposes as noted in the Kellogg Broker Standard Operating Procedure. In addition, the U.S. Customs broker is to provide Kellogg with a running log of any/all FDA/Customs samplings/devannings.

2.2.0 COMMUNICATION AND PROPER HANDLING OF PRODUCT OFFLOADED DUE TO OVERWEIGHT ISSUES

Although great care is given for shipments shipped to a destination within California (i.e. Fontana and Tracy DC locations) and/or thru California (i.e. all exports from Mexicali, MX) to ensure the containers are loaded with reduced quantities and the carrier adjusts the axle tandems, product may still need to come off the trailer to meet California Highway Patrol weight requirements. Should this happen, the following procedure must be followed:

- 2.2.1.1 The carrier is to notify the shipping location as well as the U.S. Foreign Trade Team, clearly identifying the load and the quantity that has been offloaded as well as the new seal number.
 - 2.2.1.1.1 For shipments shipped from Mexicali, the product is to be offloaded at the RL Jones Warehouse (only if it is impossible to rearrange the load to adjust the tandem weight distribution).
- 2.2.1.2 The U.S. Foreign Trade Team will notify the Quality Distribution Business Partner and the receiving location of the variance expected and the new seal number to accept the load upon receipt.



U.S. FOREIGN TRADE PROCEDURE: SUPPLY CHAIN SECURITY SEAL BREACH PROCEDURE

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- 2.2.1.3 The shipping location will work together with RL Jones to create a UPS BOL and ship LTL/courier to the original destination location. They will also reference the original BOL# and then add "UPS" in the reference field on the UPS BOL.
- 2.2.1.4 The receiving location will receive in the remainder of the original shipment and post a GR against the original PO within SAP.

Note: in order for 3.2.1.3 and 3.2.1.4 to occur, the following criteria must be met:

- Quality/Food Safety agrees to this process
- The LTL shipment can be arranged, shipped and received at the same destination as the shortened shipment **within 72 hours.**

If this timeframe is not met, the shipping location must process a shipping discrepancy movement adjustment to the receiving location count.

2.3.0 COMMUNICATION AND PROPER HANDLING OF PRODUCT COMPROMISED WITHIN THE GLOBAL SUPPLY CHAIN

It is Kellogg policy to contract with carriers that are either C-TPAT certified or have a robust security program in place (i.e. completes our Security Questionnaire and passes Global Security's review), including any carriers that they may broker out to for Kellogg loads. Thus, Kellogg depends on the carriers to notify the U.S. Customs broker immediately in the event the freight has been compromised, including the breakage or tampering of a seal. The process to follow is similar to a government related inspection devanning:

- 2.3.1.1 The carrier is to notify the broker immediately of any event that has compromised the integrity of the shipment, including the seal. The communication shall include detail of the event, the location of the trailer and if the original seal is still intact.
- 2.3.1.2 The broker is to notify the U.S. Foreign Trade Team with the information from the carrier as well as confirming if the shipment has cleared U.S. Customs.
- 2.3.1.3 The U.S. Foreign Trade Team will contact the Quality Distribution Business Partner and request guidance on how to proceed with the shipment from a food quality perspective (i.e. proceed to destination and notify the receiving location of the change in seal or have the product donated or destroyed).
- 2.3.1.3.1 If a security issue, the U.S. Foreign Trade Team will contact Kellogg's Director, Corporate Security.
- 2.3.1.3.2 The Director, Corporate Security will review any incident reported that results in the loss of load integrity, failure of security practices or the failure to comply with federal or state law. In the case of a serious incident, notification will be made to the Kellogg's CBP Supply Chain Security Specialist.



Kellogg Company OS & D Policy and Requirements

As provided in your transportation agreement with Kellogg, adherence to our OS & D policy and requirements is a non-negotiable responsibility of all transportation Service Providers within the Kellogg network. Failure to comply with the following instructions may result in a provider being subject to unnecessary claims and liabilities. Questions with respect to contract requirements can be addressed to dtscontracts@kellogg.com or the Kellogg transportation procurement manager assigned to your account. Questions with respect to OS & D situations or clarifications can be addressed to overshortagedamage@transplace.com or osd@kellogg.com.

I. Domestic Dry OS & D

- A. If any quantity of Kellogg Goods are not refused, but a bill of lading (“BOL”) is marked as accepted short or over unit count, Service Providers are required to complete and submit the following “Kellogg OS&D Request for Authorization Form” along with a signed copy of the BOL noting the delivered exception reason, quantity & description to the Transplace OS & D team via email to overshortagedamage@transplace.com.
- B. **If 14 pallets or less of Kellogg Goods are rejected for any reason**, Service Provider will call Transplace OS & D at 956-267-1710, 956-608-6563 or 956-608-6044 **before** its driver departs the receiver’s vicinity. Service Provider will be directed to either return refused product to the Kellogg origin, an alternate local facility, or to take refused Kellogg Goods to the nearest XPO Logistics LTL facility (Kellogg’s preferred LTL reverse logistics provider, email LTL.KelloggReturns@xpo.com or contact 817-812-5166).
 - i. If a Service Provider is a LTL carrier, it may choose to return freight through its own terminal network **only** if the cost has been approved by Transplace and Kellogg OS&D teams, or a specific accessorial for such returns has been built into their Agreement with Kellogg.
 - ii. XPO will provide pallets, dunnage and shrink wrap if needed to secure the freight, but Service Provider’s driver is responsible for stacking, palletizing and wrapping freight in order to avoid a freight claim or rejection by XPO.
 - iii. All OTR Service Providers will be compensated in accordance with the correct “**Return of Refused or Undelivered Freight (OS & D)**” accessorial charge in their master Agreement (**Exhibit E**, Accessorials).
- C. **If 14 pallets or more of Kellogg Goods are rejected for any reason**, Service Provider will call Transplace OS & D immediately at 956-267-1710, 956-608-6563 or 956-608-6044 while its driver is at the Recipient’s location. Transplace will work with the Kellogg OS&D Coordinator, Customer Service Representative and Recipient to attempt to resolve the refusal of product, and will respond to Service Provider within one hour with the next steps (return to a Kellogg DC, return to an alternate location or full acceptance by the Recipient).
- D. **Regardless of reason or size of refusal**, all Service Providers will complete and return the following within 24 hours of refusal occurrence (or next business day if occurrence is on a weekend or holiday) to the Transplace OS & D team via email to overshortagedamage@transplace.com:
 - i. Kellogg OS&D Request for Authorization Form (noting method of return and reason for refusal)
 - ii. Signed BOL or proof of delivery
 - iii. Photos (if available)
- E. Transplace and Kellogg OS&D teams will process the information and return a copy of the complete **Kellogg OS&D Request for Authorization Form** (inclusive of return authorization number) within 24 hours of receipt of original documentation from Service Provider.
 - i. If freight is being returned directly to a Kellogg origin, regardless of mode of transport, Service Provider is required to schedule a delivery appointment (no sooner than 24 hours from time of request), and will need to reference the Kellogg return authorization number when scheduling the return. Return delivery appointments will not be honored by the DC without a valid return authorization number, nor will detention be paid on returns to a Kellogg Facility without an appointment.
 - ii. Service Providers must list the Kellogg return authorization number on their freight invoice and enclose a signed proof of delivery for the returned Goods. Return freight invoices are to be sent

Kellogg Company OS & D Policy and Requirements

to Kellogg Company's freight payment service – Kellogg Company c/o Transplace Texas LP, P.O. Box 518, Lowell, AR 72745 or as otherwise directed by your master Agreement.

- F. For rejections of 15 cases or less, Service Providers are authorized to dispose of via landfill or destroy such Kellogg Goods. Service Providers are still required to complete and submit a Kellogg OS&D Request for Authorization Form, and may be asked to provide proof of destruction or landfill disposition.
- G. In the event a rejection takes place after hours or on a holiday, Service Provider may act as follows:
- i. 1-40 cases: Service Providers are authorized to dispose of via landfill or destroy such Kellogg Goods.
 - ii. 41 cases – 14 pallets: Service Provider will layover until following day or drop at the nearest XPO terminal
 - iii. 14 pallets or more: Service Provider must return to closest Kellogg Facility
- H. In the event of an accident, Service Provider is required to reach to Transplace OS & D via phone and email, and its Transplace day-to-day operations contacts immediately.

OS&D REQUEST FOR AUTHORIZATION						<i>Kellogg's</i>
Carrier Name						
SCAC Code						
Carrier Contact						
Carrier or Customer E Mail Address						
Bill of Lading Number						
Destination PO#						
Destination Name						
Destination City						
Ship Date						
Shipping Origin Name						
Shipping Origin City						
ITEM DISCREPANCY DETAIL OSD REASON TYPE: OVERAGE, DID NOT ORDER, DAMAGED, SHORT, LANDFILL, OVERAGE ACCEPT, OTHER						
<p>Kellogg Case SKU **DO NOT USE CUSTOMER'S ITEM NUMBER**</p>			Quantities*	Reason for Refusal or Return	Notes	
*Quantities in Cases only						
CARRIER DISPATCH						
Kellogg's Location ID			TO BE COMPLETED BY KELLOGG COMPANY & TRANSPACE			
Customer Number						
Order Number						
Delivery Number						
Invoice Number						
Return Authorization Number						
Disposition Action						
Authorized By (Kellogg ID)						
Date						
RA Order number (405)						
FOR QUESTIONS, PLEASE CONTACT TRANSPACE AT 956-267-1710, 956-608-6044, 956-608-6563, OR 956-242-0121. NIGHTS AND WEEKENDS PLEASE CALL 479-770-7000 OR E MAIL cni@transplace.com.						
TRANSPORTATION CHARGES ARE THIRD PARTY COLLECT AND INVOICES SHOULD BE SENT TO: Kellogg Co %Transpace Texas LP , PO Box 518, Lowell, AR 72745						
Please keep the OSD form in its Excel format. No faxed copies. EMAIL : overshortagedamage@transplace.com						




Kellogg Company OS & D Policy and Requirements

II. Domestic Frozen OS & D

- A. If any quantity of Kellogg Goods are not refused, but a bill of lading (“BOL”) is marked as accepted short or over unit count, Service Providers are required to complete and submit the following frozen-specific “Kellogg OS&D Request for Authorization Form” along with a signed copy of the BOL noting the delivered exception reason, quantity & description to the Transplace OS & D team via email to overshortagedamage@transplace.com.
- B. **If 15 cases or less of Kellogg Goods are rejected for any reason**, Service Providers are authorized to dispose of via landfill or destroy such Kellogg Goods. Service Providers are still required to complete and submit a Kellogg OS&D Request for Authorization Form, and may be asked to provide proof of destruction or landfill disposition.
- C. **If 16 cases or more of Kellogg Goods are rejected for any reason**, Service Provider will call Transplace OS & D at 956-267-1710, 956-608-6563 or 956-608-6044 while the driver is at the Recipient’s location. Transplace will work with the Kellogg OS&D Coordinator, Customer Service Representative and Recipient to attempt to resolve the refusal of product, and will respond to Service Provider within one hour with the next steps (return to a Kellogg DC, return to an alternate location or full acceptance by the Recipient).
- D. All Service Providers will complete and return the following within 24 hours of refusal occurrence (or next business day if occurrence is on a weekend or holiday) to the Transplace OS & D team via email to overshortagedamage@transplace.com:
 - i. Kellogg OS&D Request for Authorization Form (noting method of return and reason for refusal)
 - ii. Signed BOL or proof of delivery
 - iii. Photos (if available)
- E. Transplace and Kellogg OS&D teams will process the information and return a copy of the complete Kellogg OS&D Request for Authorization Form (inclusive of return authorization number) within 24 hours of receipt of original documentation from Service Provider.
 - i. Regardless of mode of transport or if return facility is Kellogg or US Cold, Service Provider is required to schedule a delivery appointment (no sooner than 24 hours from time of request), and will need to reference the Kellogg return authorization number when scheduling the return. Return delivery appointments will not be honored by the receiving distribution center without a valid return authorization number, nor will detention be paid on returns without a confirmed appointment.
 - ii. Service Providers must list the Kellogg return authorization number on their freight invoice and enclose a signed proof of delivery for the returned Goods. Return freight invoices are to be sent to Kellogg Company’s freight payment service – Kellogg Company c/o Transplace Texas LP, P.O. Box 518, Lowell, AR 72745 or as otherwise directed by your master Agreement.
- F. In the event a rejection takes place after hours or on a holiday, Service Provider may act as follows:
 - i. 1-40 cases: Service Providers are authorized to dispose of via landfill or destroy such Kellogg Goods.
 - ii. 41 cases or more: Service Provider will layover until OS & D can provide disposition
- G. If a rejected shipment has originated from a US Cold Facility, please ensure to copy the appropriate site contact on the refusal notification.
- H. In the event of an accident, Service Provider is required to reach to Transplace OS & D via phone and email, and its Transplace day-to-day operations contacts immediately.



Kellogg Company OS & D Policy and Requirements

		OS&D/FROZEN CARRIER REQUEST FOR AUTHORIZATION	
CARRIER NAME: _____		CARRIER PHONE#: _____	
CARRIER CONTACT: _____		CARRIER FAX#: _____	
CARRIER PHONE#: _____		EMAIL ADDRESS: _____	
SHIPMENT INFORMATION ** ALL FIELDS REQUIRED (TO BE COMPLETED BY CARRIER)			
BILL OF LADING #: _____		Carrier Comments: _____ _____ _____ _____ _____ _____ _____	
CARRIER PRO #: _____			
DESTINATION PO #: _____			
DESTINATION NAME: _____			
DESTINATION CITY/STATE: _____			
SHIP DATE/DELIVERY DATE: _____			
SHIPPING ORIGIN NAME: _____			
SHIPPING ORIGIN CITY: _____			
TOTAL CASES RECEIVED: _____		TOTAL CASES SHIPPED: _____	
ITEM DISCREPANCY DETAIL OSD REASON TYPE: OVERAGE, DID NOT ORDER, DAMAGED, SHORT, LANDRILL, OVERAGE ACCEPT, OTHER			
REASON _____	REASON _____	REASON _____	
ITEM # _____	ITEM # _____	ITEM # _____	
# OF CASES _____	# OF CASES _____	# OF CASES _____	
REASON _____	REASON _____	REASON _____	
ITEM # _____	ITEM # _____	ITEM # _____	
# OF CASES _____	# OF CASES _____	# OF CASES _____	
CARRIER DISPOSITION (TO BE COMPLETED BY KELLOGG COMPANY)			
LOCATION # _____	CUSTOMER # _____	ORDER # _____	DELIVERY # _____
CSAC REP _____	SALES ORG _____	INVOICE # _____	
RETURN AUTHORIZATION #: _____			
DISPOSITION ACTION: _____			
AUTHORIZED BY & DATE: _____			
OS&D NOTES: _____			
PLEASE DIRECT ALL QUESTIONS TO TRANSPPLACE AT 479/770-7510 OR overshortagedamage@transplace.com . ALL OS&D FREIGHT CHARGES ARE TO BE BILLED IN ACCORDANCE WITH YOUR AGREEMENT. THIS OS&D FORM MUST REMAIN IN THIS FORMAT.			

III. Canadian OS & D

- A. If any quantity of Kellogg Goods are not refused, but a bill of lading (“BOL”) is marked as accepted short or over unit count, Service Providers are required to complete and submit the following “Kellogg OS&D Request for Authorization Form” along with a signed copy of the BOL noting the delivered exception reason, quantity & description to the Transplace OS & D team via email to overshortagedamage@transplace.com.
- B. **If five cases or more of Kellogg Goods are rejected for any reason**, Service Provider will call Transplace OS & D at 956-267-1710, 956-608-6563 or 956-608-6044 before its driver departs the receiver's vicinity. Service Provider will be directed to either return refused product to the Kellogg origin, an alternate local facility, or to take refused Kellogg Goods to the nearest LTL facility.
 - i. If a Service Provider is a LTL carrier, it may choose to return freight through its own terminal network **only** if the cost has been approved by Transplace and Kellogg OS&D teams in advance, or a specific accessorial for such returns has been built into their Agreement with Kellogg.
 - ii. All OTR Service Providers will be compensated in accordance with the correct accessorial charge in their master Agreement or as approved in advance of return by Kellogg.
- C. **For rejections of less than five cases** Service Providers are authorized to dispose of via landfill or destroy such Kellogg Goods. Service Providers are still required to complete and submit a Kellogg OS&D Request for Authorization Form, and may be asked to provide proof of destruction or landfill disposition.
- D. **Regardless of reason or size of refusal**, all Service Providers will complete and return the following within 24 hours of refusal occurrence (or next business day if occurrence is on a weekend or holiday) to the Transplace OS & D team via email to overshortagedamage@transplace.com:
 - i. Kellogg OS&D Request for Authorization Form (noting method of return and reason for refusal)
 - ii. Signed BOL or proof of delivery
 - iii. Photos (if available)
- E. Transplace and Kellogg OS&D teams will process the information and return a copy of the complete Kellogg OS&D Request for Authorization Form (inclusive of return authorization number) within 24 hours of receipt of original documentation from Service Provider.
 - i. If freight is being returned directly to a Kellogg origin, regardless of mode of transport, Service Provider is required to schedule a delivery appointment (no sooner than 24 hours from time of request), and will need to reference the Kellogg return authorization number when scheduling the return. Return delivery appointments will not be honored by the DC without a valid return authorization number, nor will detention be paid on returns to a Kellogg Facility without an appointment.
 - ii. Service Providers must list the Kellogg return authorization number on their freight invoice and enclose a signed proof of delivery for the returned Goods. Return freight invoices are to be sent to Kellogg Company's freight payment service – Kellogg Company c/o Transplace Texas LP, P.O. Box 518, Lowell, AR 72745 or as otherwise directed by your master Agreement.
- F. In the event a rejection takes place after hours or on a holiday, Service Provider may act as follows:
 - i. 1-5 cases: Service Providers are authorized to dispose of via landfill or destroy such Kellogg Goods.
 - ii. 6 cases or more: Service Provider will layover until disposition can be received
- G. In the event of an accident, Service Provider is required to reach to Transplace OS & D via phone and email and its Transplace day-to-day operations contacts immediately.



Kellogg Company OS & D Policy and Requirements



Kellogg Canada Inc. OS&D Carrier Request For Disposition FAX # 1-888-265-1569
or Email to OverShortageDamage@Transplace.com

Carrier Name:		Carrier Telephone #		Date:	
Carrier Fax #		Carrier Pro#		Contact Name:	
Shipping Origin:		Shipping City:		Destination P/O #:	
Destination Customer:		Destination City:		Shipping Province:	
Ship Date:		Delivery Date:		Destination Province:	
Kellogg Bill Of Lading (BOL)#:		Delivery # (Looks like this 64869619)			

Total Cases Shipped On BOL:	Variance +/-		**Please make sure that the full SKU # is listed** +When referring to Delivery# or the P/O # make sure you are referencing the correct # since Kellogg Canada Inc. ships multiple P/O #'s and delivery #'s on one truck or LTL+ **A completed and signed POD (Proof of Delivery) must be faxed with the Kellogg Disposition sheet** +When referring to an "OVERAGE" specify customer overage or shipping overage+ **Send requests for disposition to OverShortageDamage@Transplace.com and Kellogg Canada Inc. will respond within 24 business hours** ** For entire shipments refusals, write full shipment in Sku and the total piece count in cases & pallets column**
Total Cases Customer Received:	Total number of cases/pallets less any cases/pallets returned/short to carrier must be noted		

Kellogg Sku (64100*****) for each OR (FULL) for total shipment refusals	(Refused Due to....) (Overage/ Damage/Shortage)	Reason	Number Of Cases or Pallets	Kellogg Product Description
<u>64100 xxxxx</u>	<u>wet damage / torn box</u>		<u>2 cases</u>	<u>Corn Flakes (Example)</u>

Please Note: State the extent of the damage to the product, we would like to know if the product appears salvageable

Below is to be Completed by Kellogg Canada Inc. Only:

Customer #		Invoice #	
SAP Order # (Internal Kellogg Order #)		RA # Issued to Carrier	
Authorized By:		Authorization Date:	

Carriers must adhere to the guidelines attached and may be required to complete the attached document or possibly other documents when arriving at shipping/receiving locations.

If drivers fail to pass requirements, they will be turned away from the facility. A driver's failure to pass the customer's requirements and/or the carrier's failure to make drivers aware of this requirement at the time of dispatch could result in Coyote denying any TONU charges or requests for additional costs stemming from rejected drivers.

Good afternoon Kellogg carrier teams,

Thank you very much for your co-operation with newly implemented screening policies at Kellogg manufacturing and distribution centers this week. Kellogg has updated its screening questions effective immediately at all facilities for inbound and outbound drivers to provide affirmation to security personnel to the following questions in order to continue through the gates for access to shipments.

Please indicate accordingly	Yes	No
Have you in the past 21 days travelled to China, Japan, South Korea, Hong Kong, Iran, or Italy?		
To the best of your knowledge, have you or a member of your family come into contact with another individual that has recently travelled to China, Japan, South Korea, Hong Kong, Iran, or Italy in the past 21 days?		
Have you or any member of your family been in close contact with person(s) diagnosed with or person(s) suspected with <u>nCoV</u> or person(s) who have been quarantined at home during the last 21 days?		

Have you been experiencing any of the following?

1) Fever

Yes

No

2) Shortness of breath (respiratory related)

Yes

No

3) Cough

Yes

No

Should a driver answer "yes" to any of the questions above, it does not necessarily mean that they will be refused entry—it simply means that they will be confined to their truck and will have limited contact with site personnel through its window while on-site. However, if you are getting reports of facilities taking their screening measures a bit to the extreme, please escalate those specific incidents to your Kellogg transportation team representative for immediate assistance.