
Instructions

GPI HAMEL - GRAPATGA: Trailers must be food grade, clean, odor free with no damage or holes. Trailers that contain glass or metal debris when inspected will be rejected, even if cleaned out. Max trailer age at mills is 10 yrs. unless paper spec, than 15 yrs

NO ROLL UP DOORS/SWING DOOR TRAILERS ARE REQUIRED

GPI HAMEL - GRAPATGA: INVOICE DEPT AT SURGE TRANSPORTATION MUST BE NOTIFIED OF LUMPERS WITHIN 24 HRS. PLEASE SEND A COPY OF THE RECEIPT TO INVOICE@SURGETRANSPORTATION.COM ALONG WITH THE LOAD #

DRIVER MUST EMAIL TRACKTRACE@SURGETRANSPORTATION.COM 45MIN PRIOR TO DETENTION STARTING. DETENTION IS NOT VALID FOR FCFS LOCATIONS. YOUR RATE CON WILL HAVE A WINDOW FOR PICKUP OR DELIVERY IF IT IS A FCFS LOCATION. DETENTION WILL MAX AT 250.00 PER 24HR PERIOD. ALL REQUESTS FOR DETENTION MUST BE EMAILED TO DETENTION@SURGETRANSPORTATION.COM WITHIN 48HRS OF DELIVERY.

AMERICAN BEVERAGE CORP - Drop: CHEP pallet code: 4000331662

Agreement**Please sign and send back to Surge Operations Team**

If DRY load the total weight can be up to 45,000 lbs; if REFRIGERATED load the weight can be up to 44,000 lbs.

NON-COMPLIANCE: IF YOU PICK UP THIS SHIPMENT AFTER YOU HAVE BEEN SENT A CANCELLATION NOTICE DUE TO NON-COMPLIANCE YOU WILL BE PAID \$1.00 PER MILE FOR MOVING THE SHIPMENT.

**All trailers must be food grade. No leaks, cracks, or odors are allowed.

**Commingling of product is not allowed even when there is room on the trailer.

**Shipments arriving with broken seals, not broken by DOT, are subject to complete refusal and a claim may be filed against the carrier for the full value of the product.

TRACKING: ***Mobile telephone satellite tracking is required for this load.***

RATE OF THIS LOAD INCLUDES TRACKING and there is no charge to the driver phone bill. If driver is not on tracking and we have to send in another truck to recover load, your company will be placed on our DO NOT LOAD LIST for poor communication.

**IN ORDER TO QUALIFY FOR DETENTION YOUR DRIVERS MUST HAVE ACTIVATED FOURKITES FOR THE DURATION OF THE ENTIRE TRIP TO VERIFY ARRIVAL AND DEPARTURE TIMES.

**IF THIS IS AN EXPEDITED SHIPMENT, YOU ARE BEING PAID A PREMIUM TO DELIVER ON-TIME. IF YOU DO NOT DELIVER ON TIME, THE RATE WILL BE ADJUSTED TO\$1 PER MILE..

UNLOADING ADVANCES: Surge will advance unloading/lumper costs which occur during our operating hours. The fee for this advance is \$10.00. Driver unloading is not permitted and not reimbursed. Send unloading receipts/reimbursement requests to Invoice@surgetransportation.com . If receipt is audited and not approved by Surge or customer, carrier will not be reimbursed. Lost/unapproved receipts will not be reimbursed and will be charged back if the funds were advanced.

FUEL ADVANCES/QUICK PAY: Surge DOES NOT provide fuel advances. Same day Quick Pay is available if invoice is received by 12noon. If after 12noon Quick Pay will be made the next day.

ON-TIME SERVICE: Surge is paying for On-Time Service. Carrier certifies that their driver, or drivers if team, has the available Hours of Service to pick up and delivery this shipment ON-TIME. Carrier can be charged up to \$50 per hour for late pick up/ deliveries or \$300 per day for late deliveries. For non-preventable delays, fees can usually be avoided with a check call or email notifying Surge Transportation of the late truck PRIOR to the appointment. Customer chargebacks will be passed to the carrier for late fees if they happen to occur.

RECOVERY SERVICE: If carrier picks a load and is not able to delivery, any recovery costs will be charged back to carrier. Surge reserves the right to have another carrier or tow company deliver the load when a delay becomes excessive due to mechanical delay or other issue.

DAMAGES: must be called in 24/7 at 844-591-6090 with UPC codes and case counts. Any return or donation requires own POD for pay for return and/or entire loads.

***DETENTION MUST BE SUBMITTED WITHIN 5 DAYS OF DELIVERY FOR APPROVAL.**

Detention is Approved/Denied within 45 days of sending in your request. You will receive a new load # for detention only upon approval.

Please email detention@surgetransportation.com with the following information:

-Load number (in the subject line and/or body of the email)

-In and Out times written in the body of the email AND recorded on the BOL (please include the BOL as an attachment to the email)

-Please note whether the detention request is for the pick up/delivery/both

INVOICES: Please send your invoice, BOL, and any additional paperwork to: invoice@surgetransportation.com

UNEXPECTED COSTS/FEES: If there are unexpected miles, layovers, or stop-offs that occur on this shipment the payment will be the following. Each additional stop off will be paid at \$75 per stop off. Each 24 hr day of layover will be paid at \$250 per day of layover. Out of route or additional miles will be paid at the same RATE PER MILE as the original agreement for hauling the load. Truck Ordered Not Used / Tonu will be paid at \$150.

UNAUTHORIZED LAYOVER: If carrier knowingly picks up this shipment late and then cannot make delivery on-time, Surge will not pay layover fees for days required to reschedule delivery appointment.

CARRIERS MOVING PERISHABLE SHIPMENTS: Carrier will verify that the equipment is suitable for the transportation of food, dairy and milk products for human or animal consumption as well as other perishables, and will comply with all applicable laws and regulations, including maintenance of permits and record keeping requirements as defined by the Food Safety Modernization Act. Carrier warrants that Carrier will inspect or hire a service to inspect vehicles refrigeration or heating unit at least once each month and that record will be retained for at least one year and provide copies to carrier's insurance and broker upon request. Each unit must maintain adequate fuel levels for refrigeration/heat and assume liability for failure to do so.

The terms and conditions of this confirmation and the written bilateral master transportation contract between Surge Transportation, Inc. (a property broker) and Carrier shall govern this agreement, if any. Otherwise, the parties agree that the Transportation Terms and Conditions found www.surgetransportation.com shall govern.

DRIVER MUST CALL SURGE FOR DISPATCH 844-591-6090

Signature: _____