Chun Yip Wong

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Technical Skills

- Python
- Javascript
- HTML, CSS
- MongoDB
- Express
- React
- Node.js
- Firebase
- Bootstrap

Projects

MERN Shopping App | Personal project   Dec 2021
- An online store created with the MERN stack

TypingChallenge | Personal project   Dec 2021
- A react web app that allows users to challenge others in typing
- Utilized Socket.IO to enable real time communication between clients and server

PandemicTravel | BCIT hackathon team project   Dec 2021
- Worked in a team of 3 to create a web app that tracks worldwide COVID-19 data
- Fetched dynamic data from the internet using HTTP requests and APIs
- Hosted on Firebase: https://wt2021-6eddd.web.app/

Eggonomics | School team project   Oct 2021 - Nov 2021
- Worked in a team of 3 to create a web app that aims to help users save money on groceries
- Built front-end with HTML, CSS and Bootstrap
- Used Javascript and Firebase for back-end database and server
- Hosted on Firebase: https://eggonomics-35c2b.web.app/

Education

Computer Systems Technology Diploma | GPA: 95%   Sep 2021 - Present
British Columbia Institute of Technology

Bachelor of Commerce (Honors)   Sep 2011 - May 2015
University of Manitoba, Asper School of Business
Double Major - Finance & Management Information System

Work Experience

Client Care Representative | Telus, Burnaby, BC   August 2020 - June 2021
- Provided account related services to clients and resolved any billing issues they may have
- Handled clients complaints and escalated complaints to management when necessary

Member Service Executive | HKT Teleservices, Hong Kong   June 2019 – Oct 2019
- Processed ticketing and reservation requests from program members
- Enhanced brand loyalty by delivering friendly customer services to clients

Counter Service Officer | Hang Seng Bank, Hong Kong   November 2018 - May 2019
- Completed bank transactions and other bank services for customers
- Adhered to operational procedures and policies to manage financial crime risk

Cantonese Interpreter | CanTalk, Winnipeg, MB   January 2016 - February 2017
- Provided precise over the phone interpretation service to company's clients
- Ensured smooth delivery of translation service by maintaining a high level of concentration