# Raport

# $Szymon~G \c Alrka,~Rados \c L, aw~Cymer$

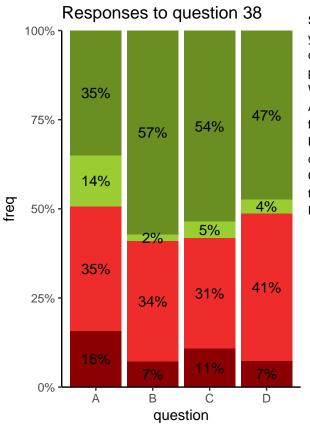
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#### 1 Albania



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

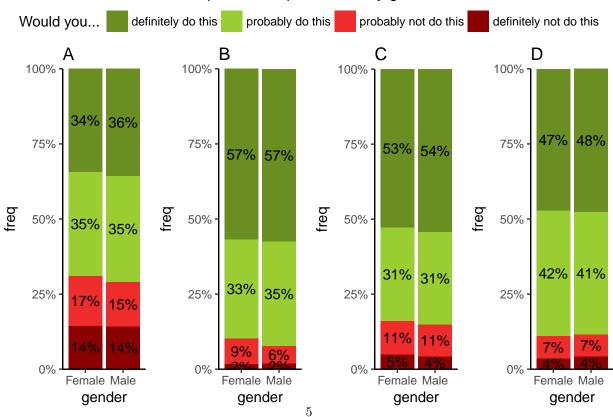
B = I think about what might have

caused the problem and what I can do to solve it.

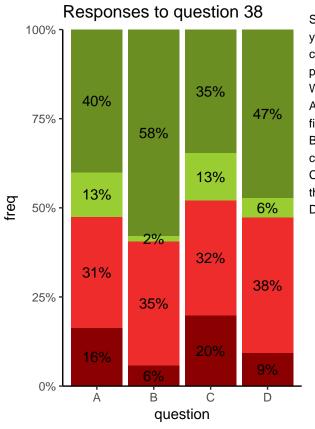
C = I read

the manual.

D = I ask a friend for help.



#### 2 United Arab Emirates



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

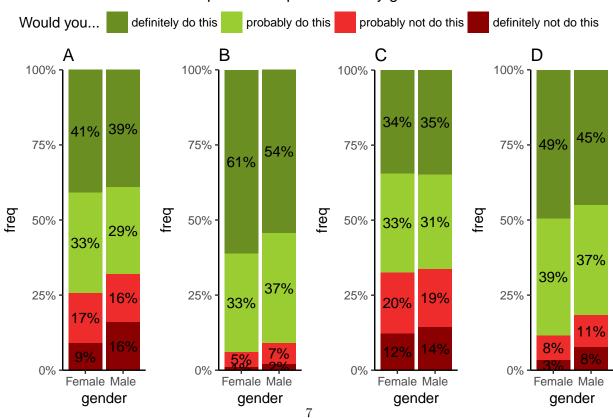
B = I think about what might have

caused the problem and what I can do to solve it.

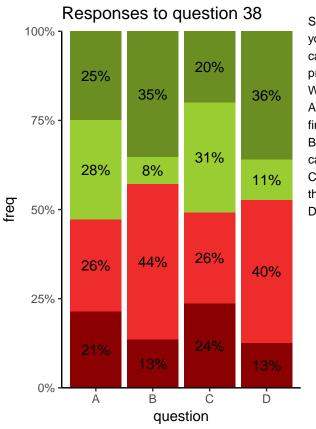
C = I read

the manual.

D = I ask a friend for help.



## 3 Argentina



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

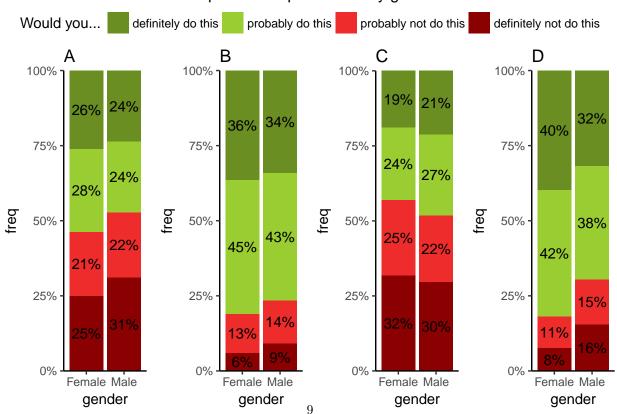
B = I think about what might have

caused the problem and what I can do to solve it.

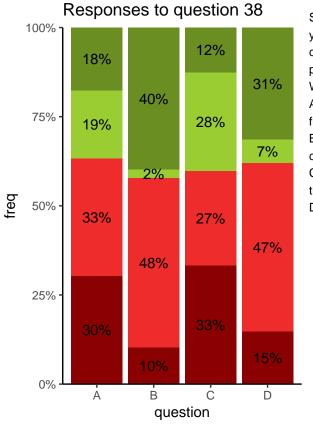
C = I read

the manual.

D = I ask a friend for help.



#### 4 Australia



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

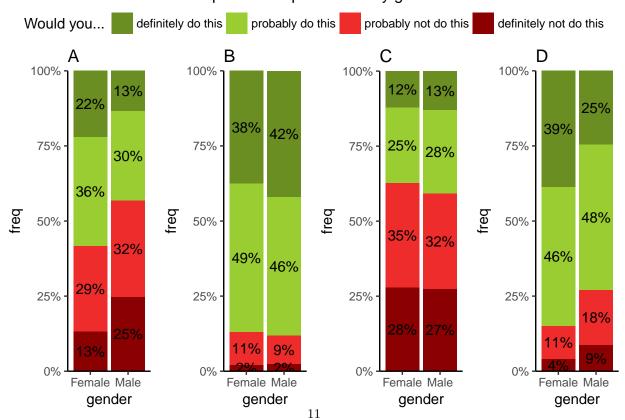
B = I think about what might have

caused the problem and what I can do to solve it.

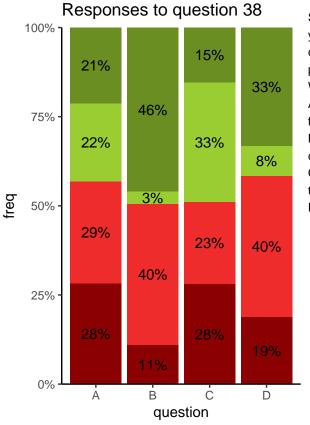
C = I read

the manual.

D = I ask a friend for help.



#### 5 Austria



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

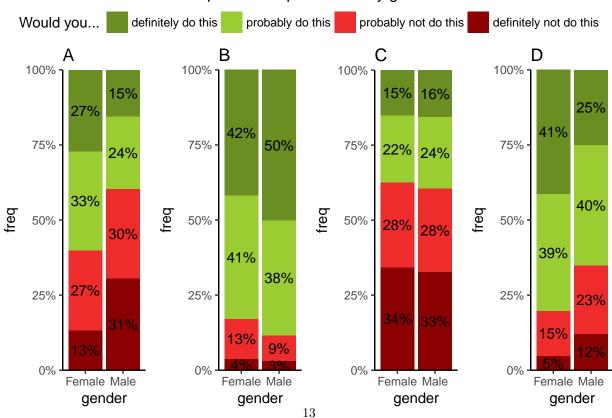
B = I think about what might have

caused the problem and what I can do to solve it.

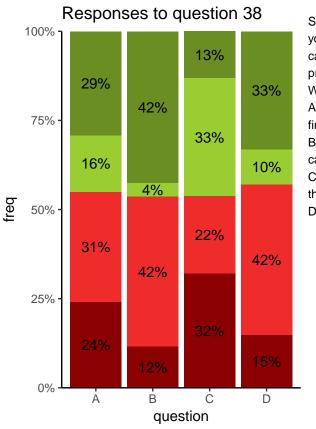
C = I read

the manual.

D = I ask a friend for help.



# 6 Belgium



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

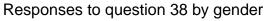
B = I think about what might have

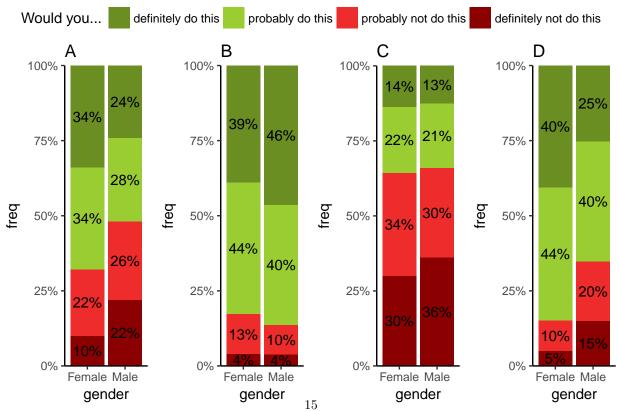
caused the problem and what I can do to solve it.

C = I read

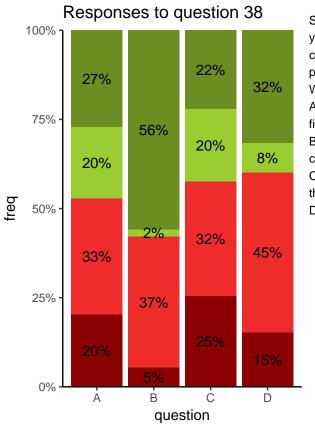
the manual.

D = I ask a friend for help.





# 7 Bulgaria



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

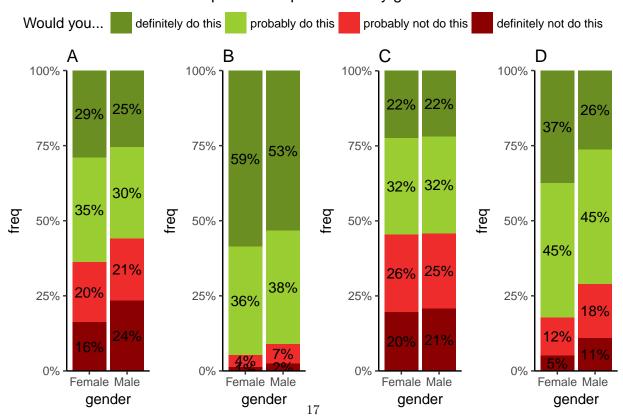
B = I think about what might have

caused the problem and what I can do to solve it.

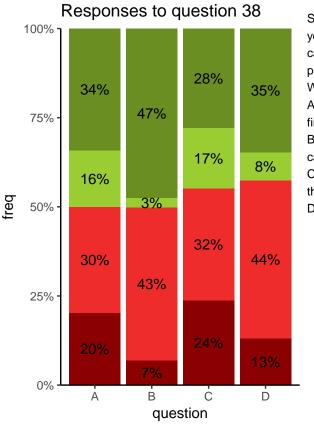
C = I read

the manual.

D = I ask a friend for help.



#### 8 Brazil



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

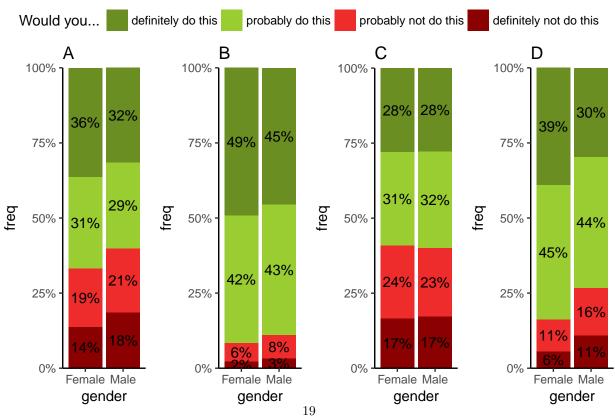
B = I think about what might have

caused the problem and what I can do to solve it.

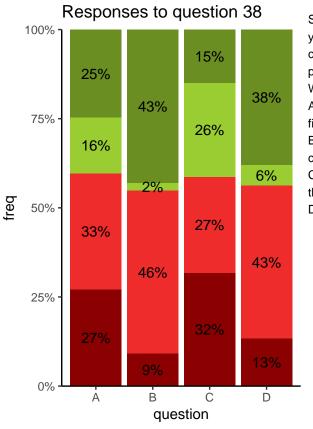
C = I read

the manual.

D = I ask a friend for help.



#### 9 Canada



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

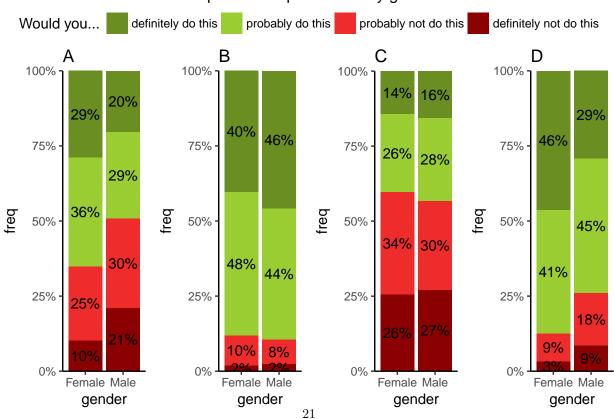
B = I think about what might have

caused the problem and what I can do to solve it.

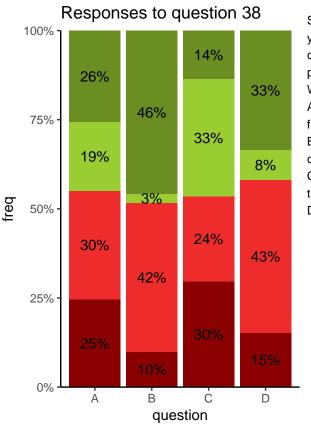
C = I read

the manual.

D = I ask a friend for help.



#### 10 Switzerland



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

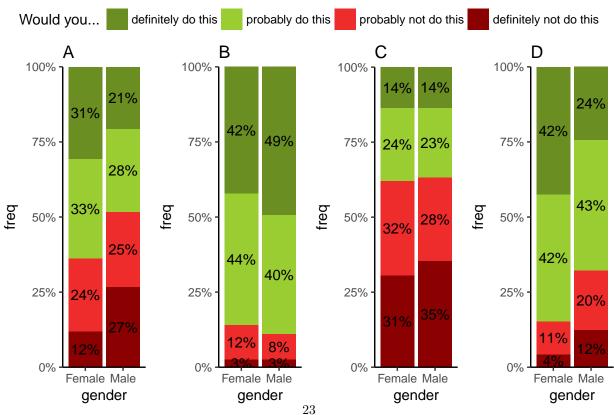
B = I think about what might have

caused the problem and what I can do to solve it.

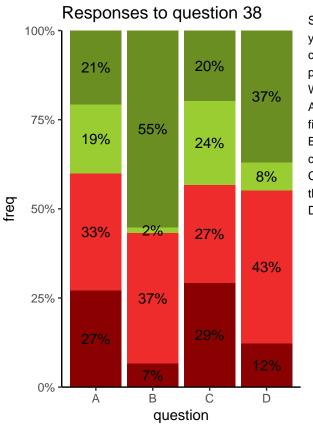
C = I read

the manual.

D = I ask a friend for help.



#### 11 Chile



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

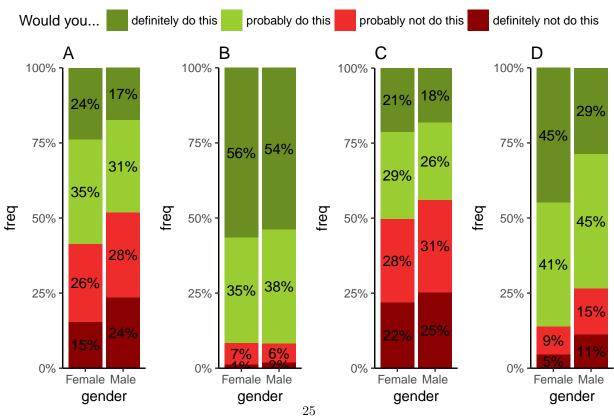
B = I think about what might have

caused the problem and what I can do to solve it.

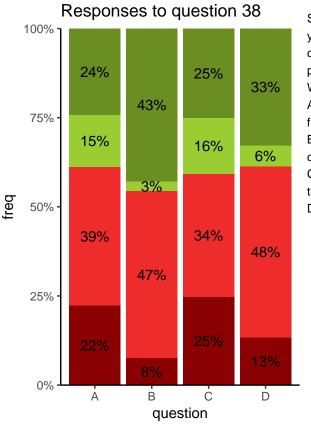
C = I read

the manual.

D = I ask a friend for help.



#### 12 Colombia



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

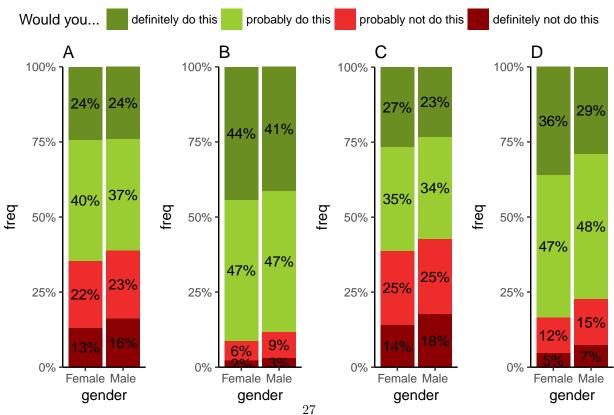
B = I think about what might have

caused the problem and what I can do to solve it.

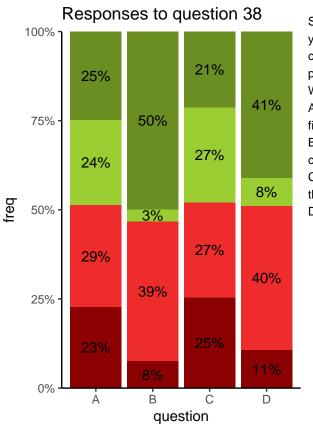
C = I read

the manual.

D = I ask a friend for help.



#### 13 Costa Rica



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

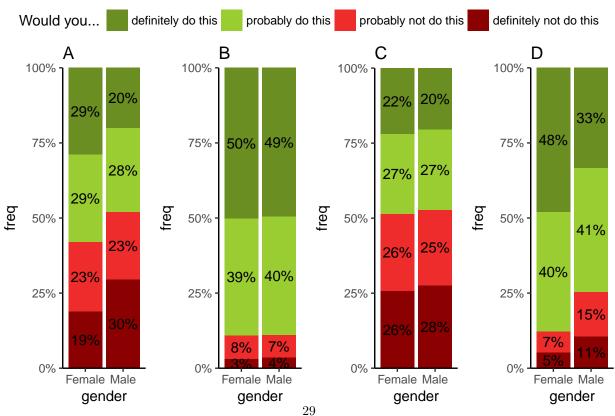
B = I think about what might have

caused the problem and what I can do to solve it.

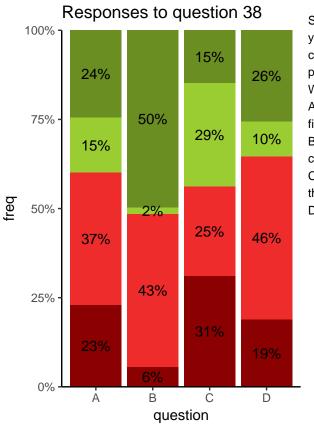
C = I read

the manual.

D = I ask a friend for help.



## 14 Czech Republic



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

B = I think about what might have

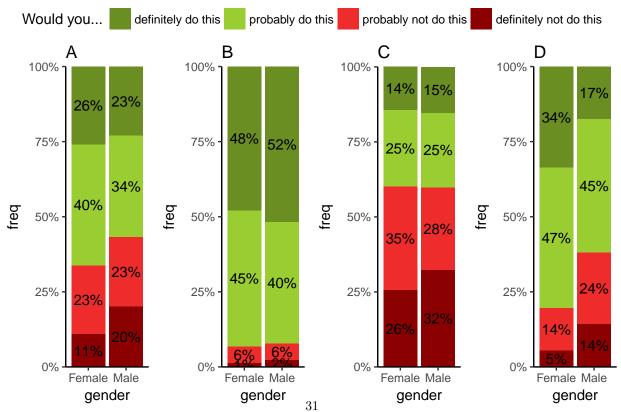
caused the problem and what I can do to solve it.

C = I read

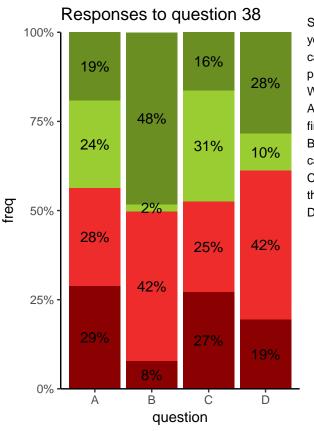
the manual.

D = I ask a friend for help.





## 15 Germany



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

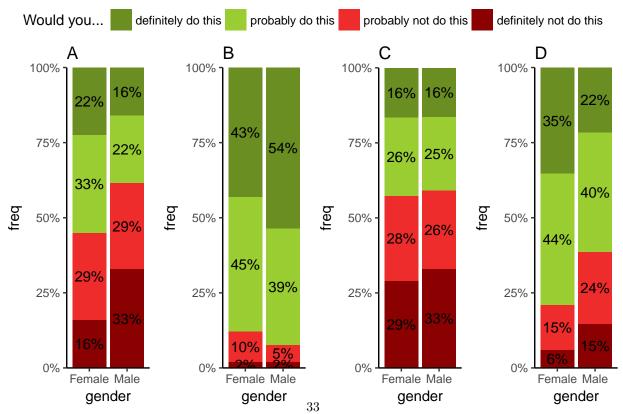
B = I think about what might have

caused the problem and what I can do to solve it.

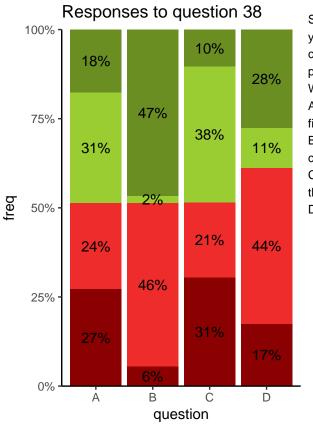
C = I read

the manual.

D = I ask a friend for help.



#### 16 Denmark



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

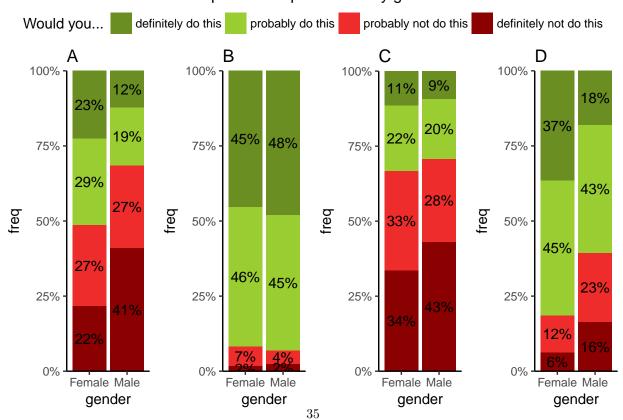
B = I think about what might have

caused the problem and what I can do to solve it.

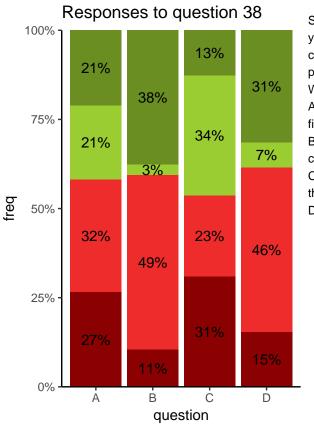
C = I read

the manual.

D = I ask a friend for help.



# 17 Spain



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

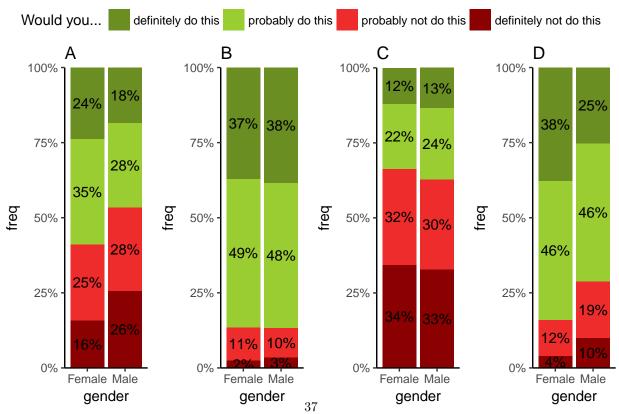
B = I think about what might have

caused the problem and what I can do to solve it.

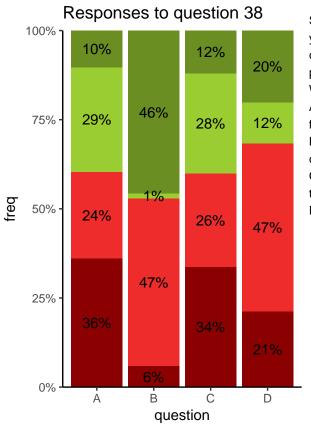
C = I read

the manual.

D = I ask a friend for help.



#### 18 Estonia



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

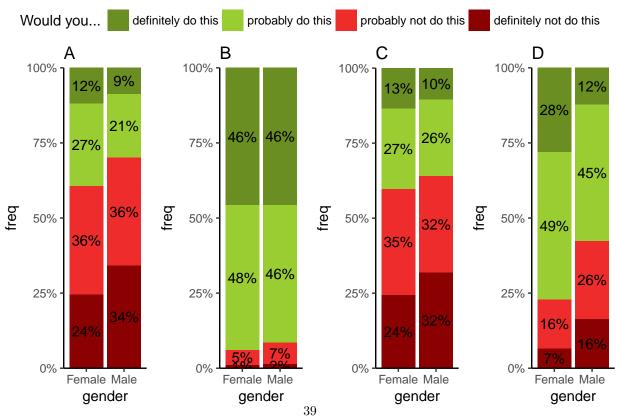
B = I think about what might have

caused the problem and what I can do to solve it.

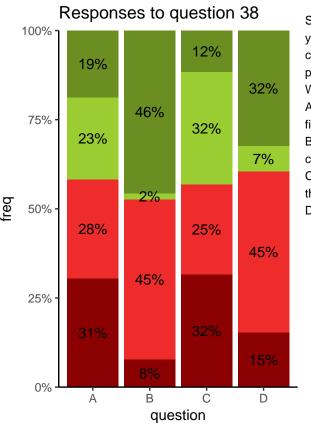
C = I read

the manual.

D = I ask a friend for help.



### 19 Finland



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

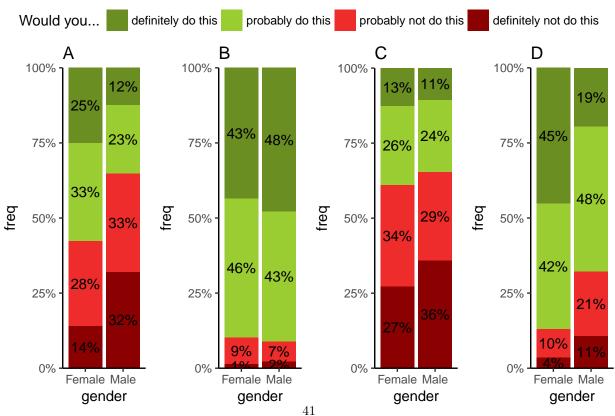
B = I think about what might have

caused the problem and what I can do to solve it.

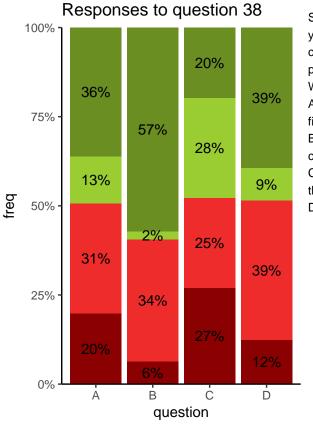
C = I read

the manual.

D = I ask a friend for help.



#### 20 France



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

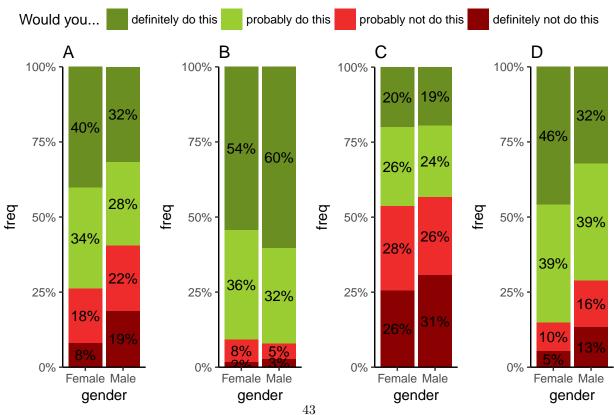
B = I think about what might have

caused the problem and what I can do to solve it.

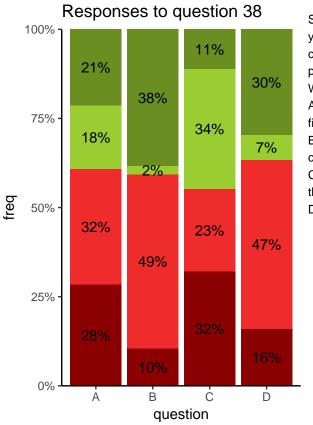
C = I read

the manual.

D = I ask a friend for help.



# 21 United Kingdom



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

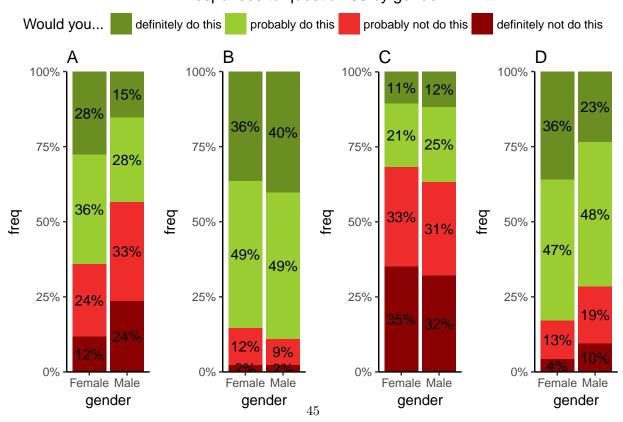
B = I think about what might have

caused the problem and what I can do to solve it.

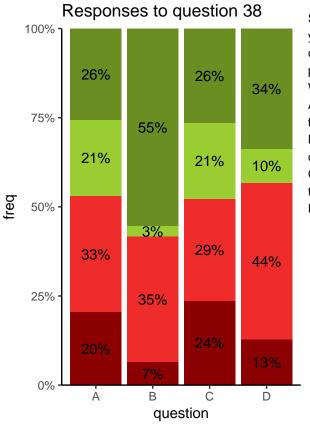
C = I read

the manual.

D = I ask a friend for help.



#### 22 Greece



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

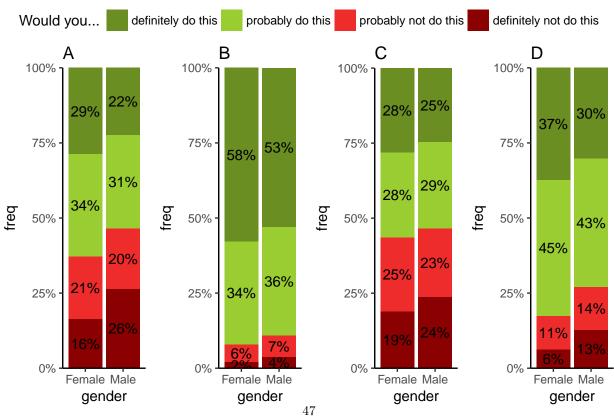
B = I think about what might have

caused the problem and what I can do to solve it.

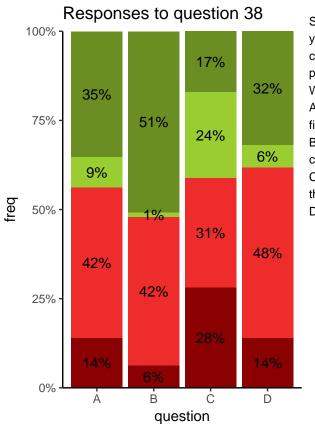
C = I read

the manual.

D = I ask a friend for help.



# 23 Hong Kong-China



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

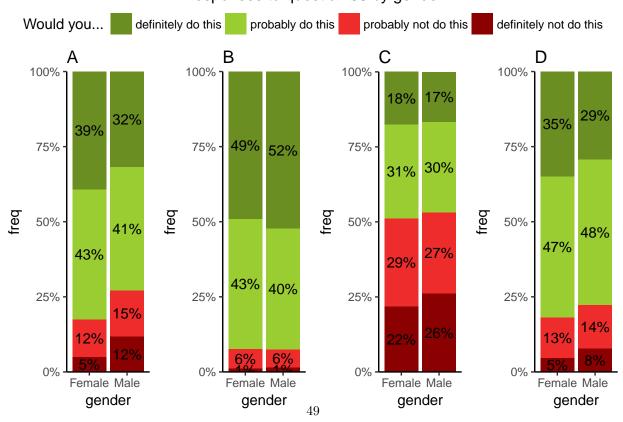
B = I think about what might have

caused the problem and what I can do to solve it.

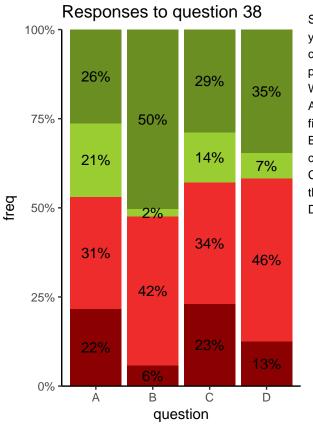
C = I read

the manual.

D = I ask a friend for help.



#### 24 Croatia



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

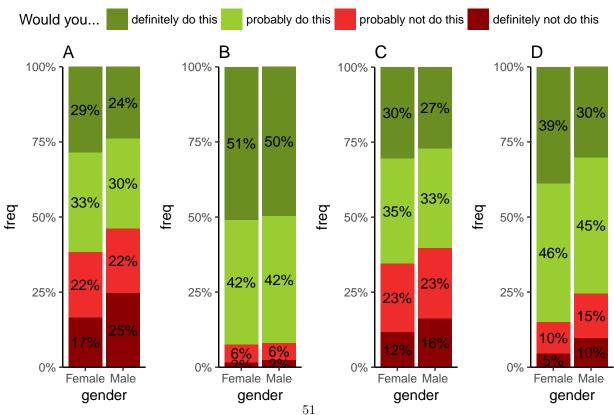
B = I think about what might have

caused the problem and what I can do to solve it.

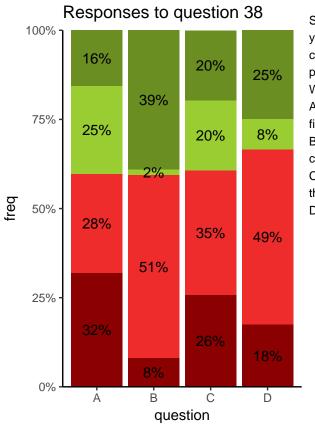
C = I read

the manual.

D = I ask a friend for help.



# 25 Hungary



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

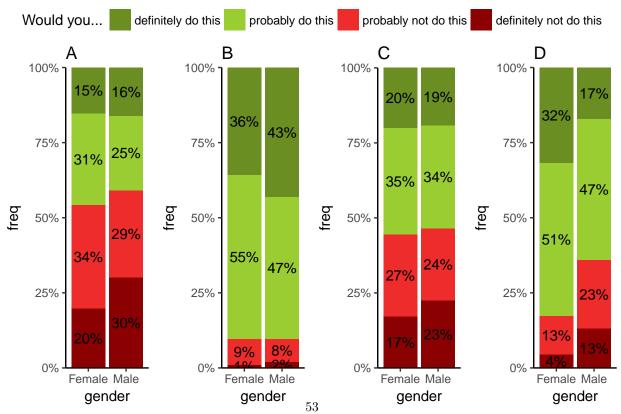
B = I think about what might have

caused the problem and what I can do to solve it.

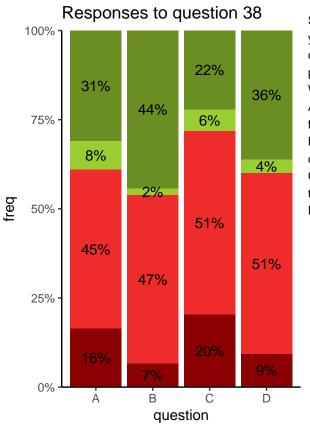
C = I read

the manual.

D = I ask a friend for help.



### 26 Indonesia



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

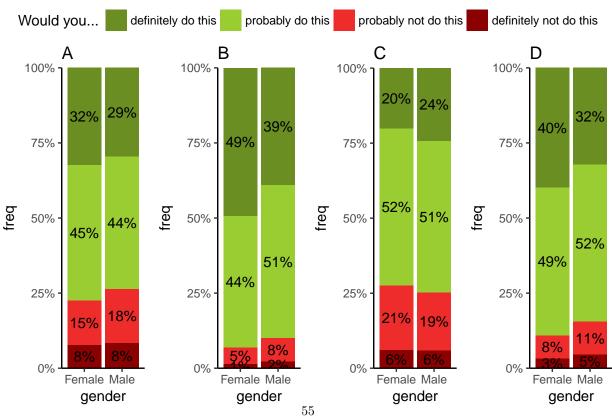
B = I think about what might have

caused the problem and what I can do to solve it.

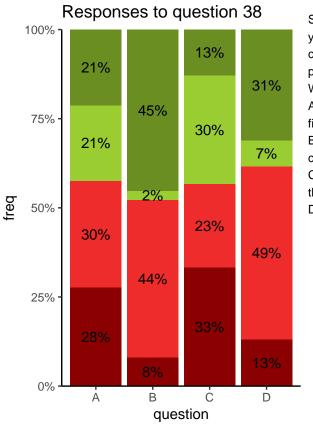
C = I read

the manual.

D = I ask a friend for help.



### 27 Ireland



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

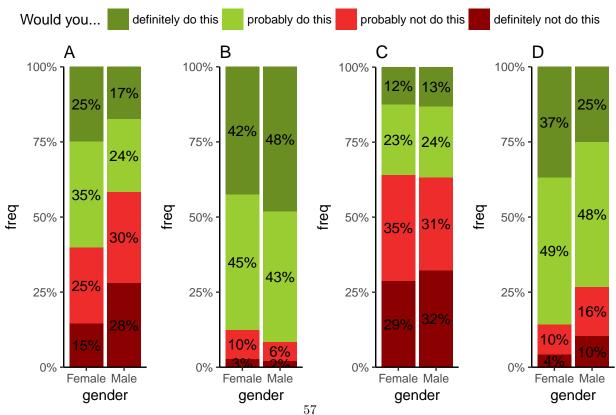
B = I think about what might have

caused the problem and what I can do to solve it.

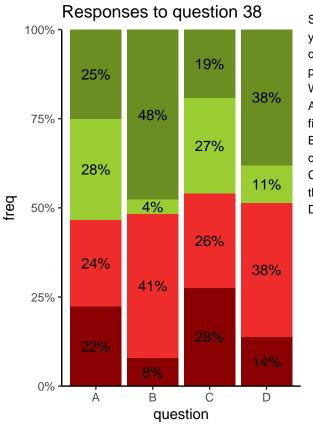
C = I read

the manual.

D = I ask a friend for help.



### 28 Iceland



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

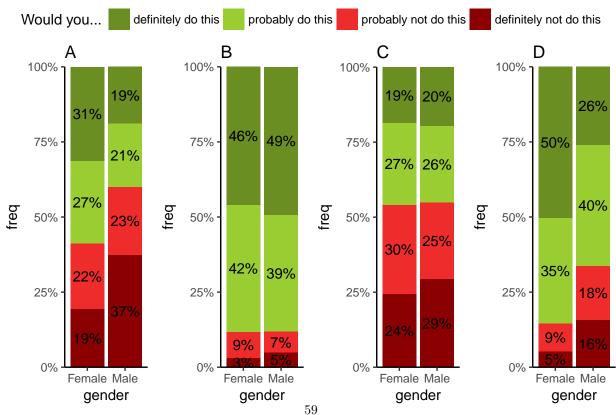
B = I think about what might have

caused the problem and what I can do to solve it.

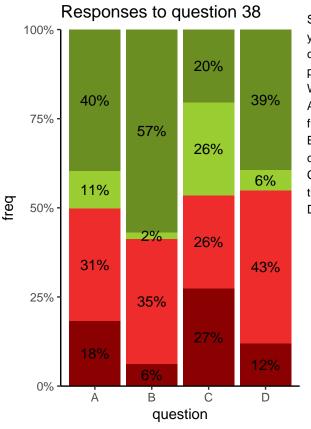
C = I read

the manual.

D = I ask a friend for help.



### 29 Israel



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

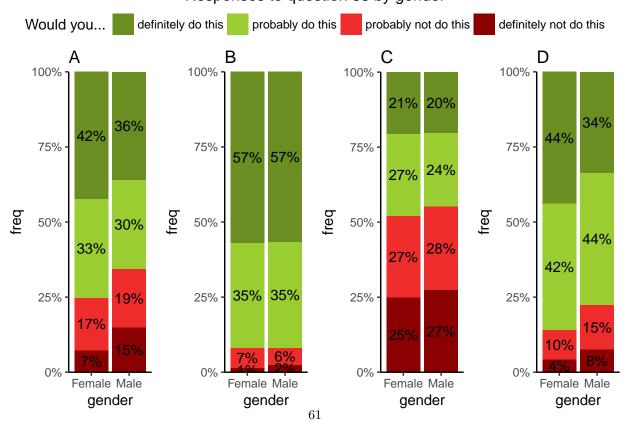
B = I think about what might have

caused the problem and what I can do to solve it.

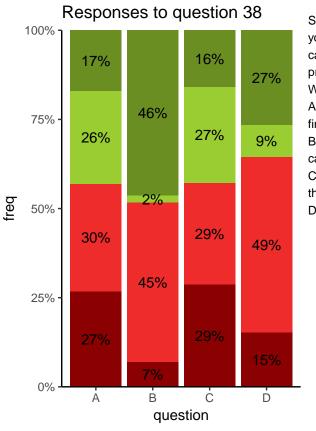
C = I read

the manual.

D = I ask a friend for help.



# 30 Italy



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

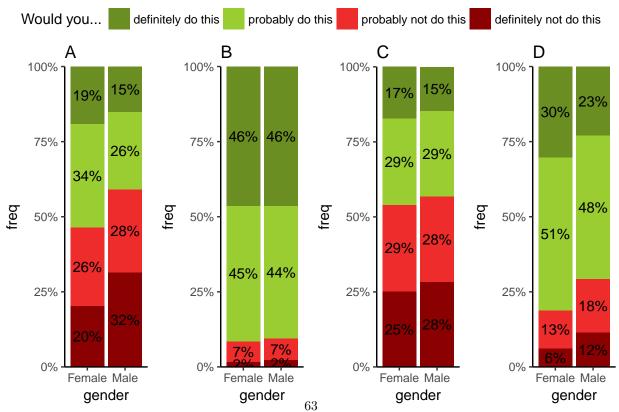
B = I think about what might have

caused the problem and what I can do to solve it.

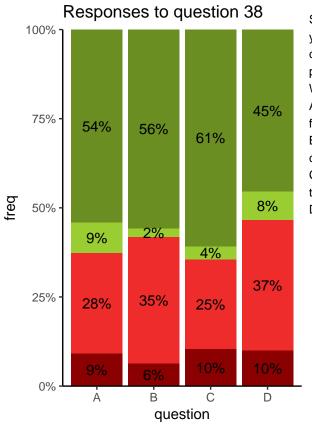
C = I read

the manual.

D = I ask a friend for help.



### 31 Jordan



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

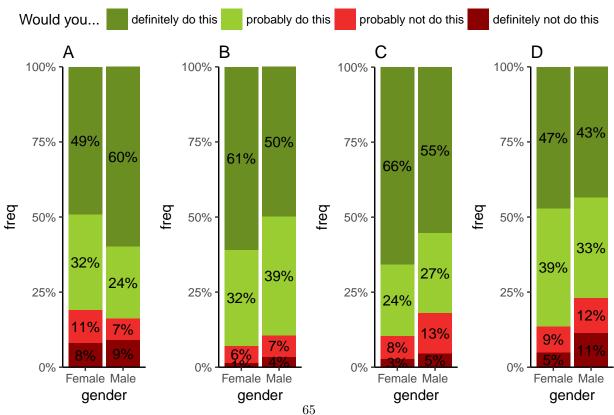
B = I think about what might have

caused the problem and what I can do to solve it.

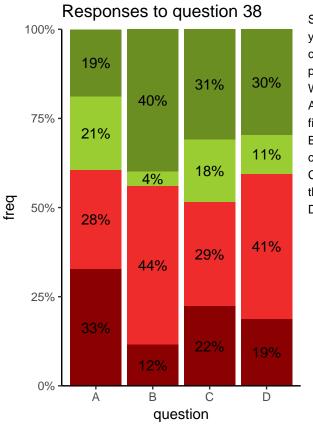
C = I read

the manual.

D = I ask a friend for help.



# 32 Japan



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

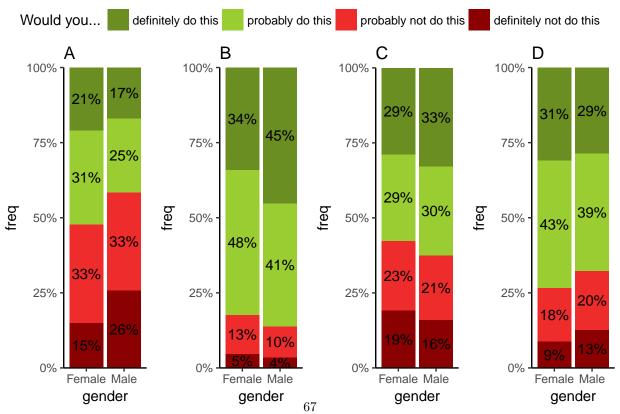
B = I think about what might have

caused the problem and what I can do to solve it.

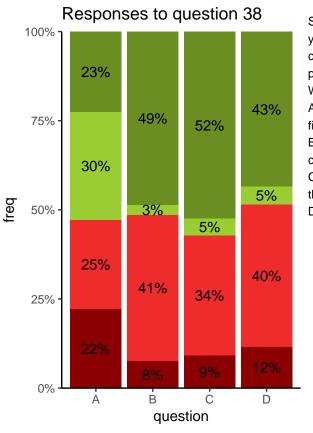
C = I read

the manual.

D = I ask a friend for help.



### 33 Kazakhstan



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

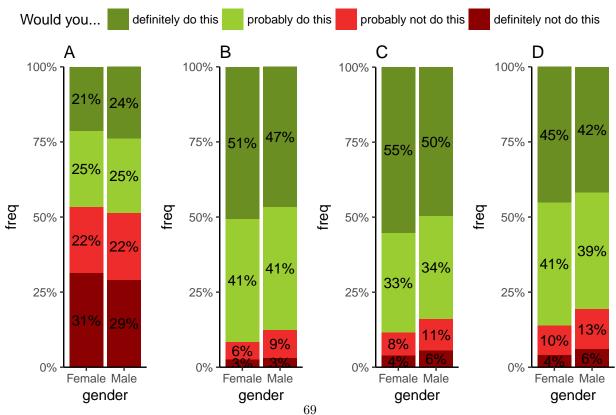
B = I think about what might have

caused the problem and what I can do to solve it.

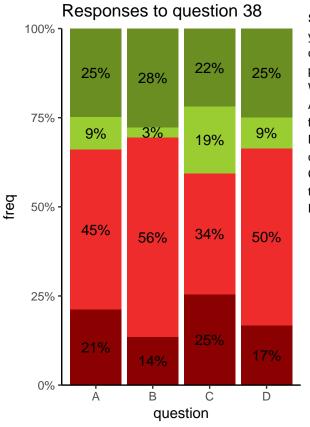
C = I read

the manual.

D = I ask a friend for help.



### 34 Korea



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

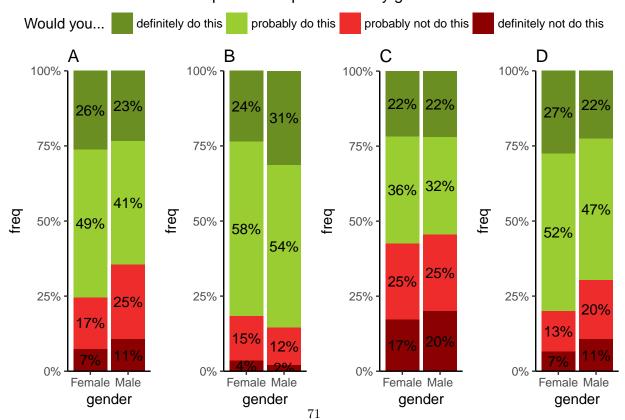
B = I think about what might have

caused the problem and what I can do to solve it.

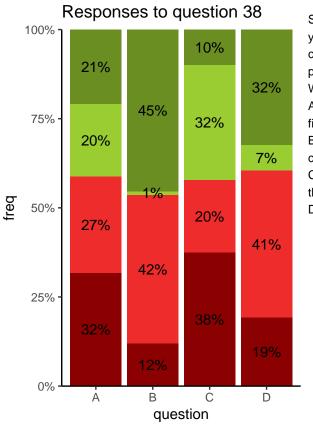
C = I read

the manual.

D = I ask a friend for help.



#### 35 Liechtenstein



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

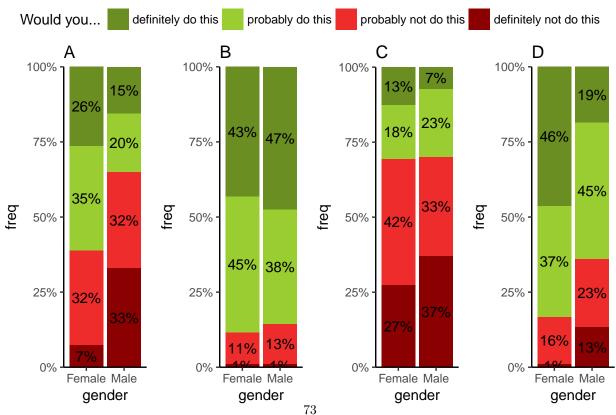
B = I think about what might have

caused the problem and what I can do to solve it.

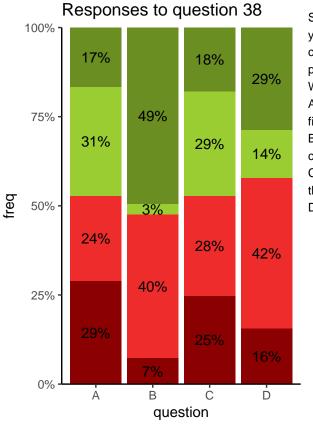
C = I read

the manual.

D = I ask a friend for help.



#### 36 Lithuania



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

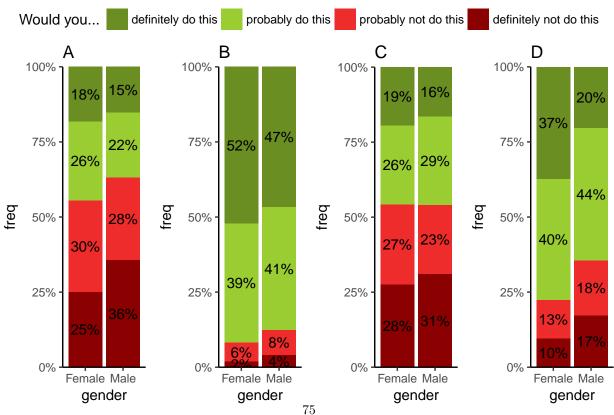
B = I think about what might have

caused the problem and what I can do to solve it.

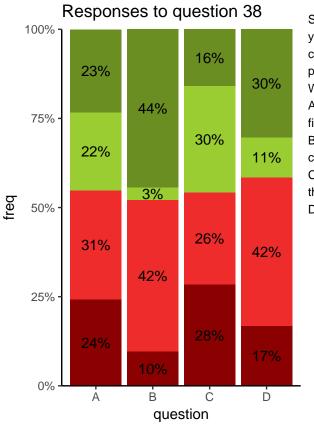
C = I read

the manual.

D = I ask a friend for help.



## 37 Luxembourg



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

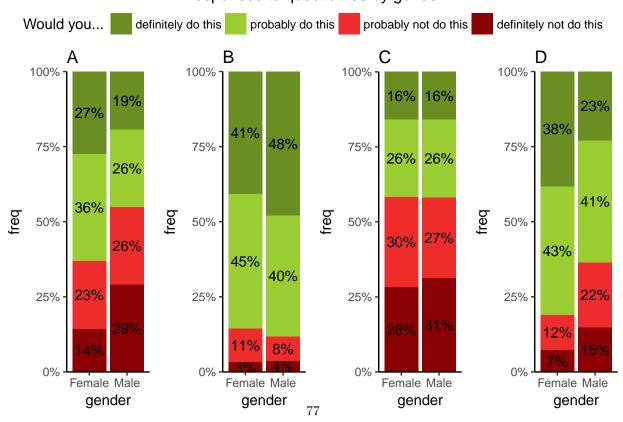
B = I think about what might have

caused the problem and what I can do to solve it.

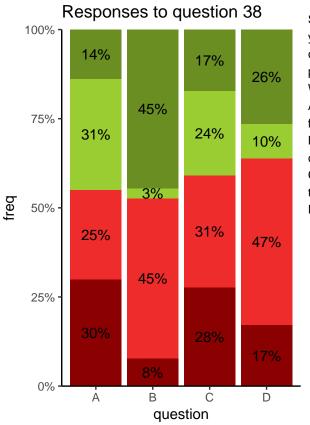
C = I read

the manual.

D = I ask a friend for help.



#### 38 Latvia



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

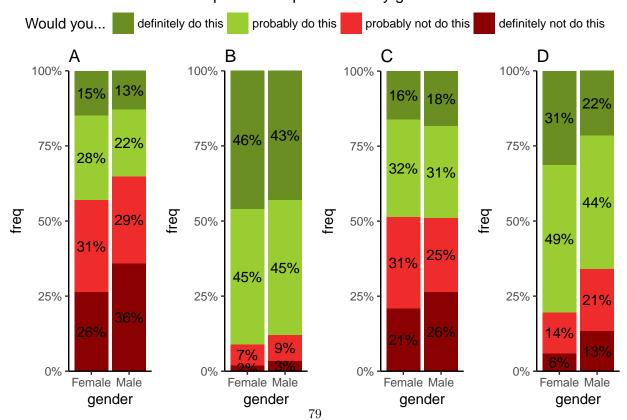
B = I think about what might have

caused the problem and what I can do to solve it.

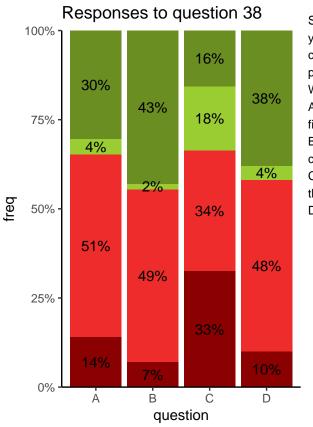
C = I read

the manual.

D = I ask a friend for help.



#### 39 Macao-China



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

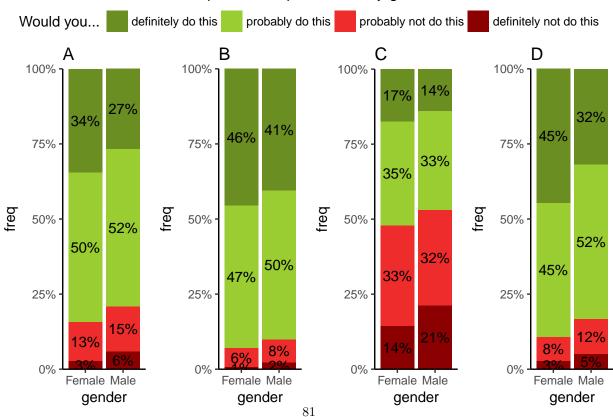
B = I think about what might have

caused the problem and what I can do to solve it.

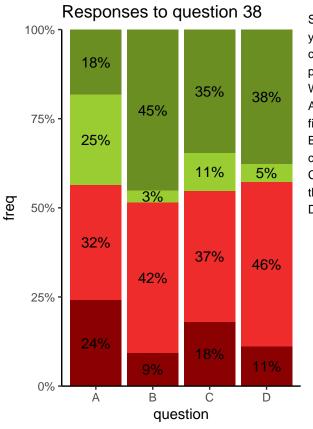
C = I read

the manual.

D = I ask a friend for help.



#### 40 Mexico



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

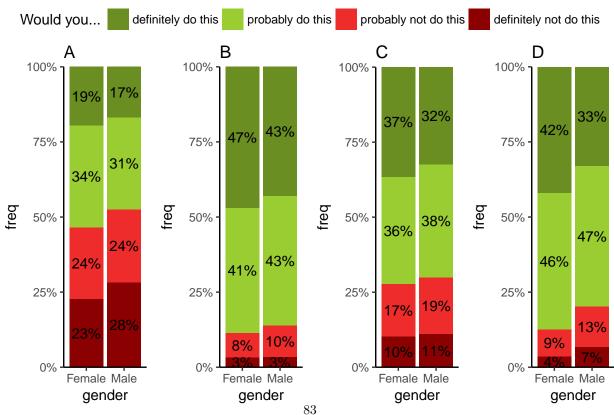
B = I think about what might have

caused the problem and what I can do to solve it.

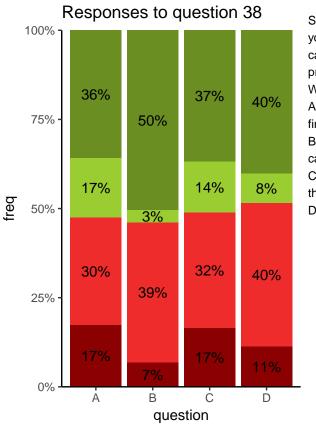
C = I read

the manual.

D = I ask a friend for help.



### 41 Montenegro



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

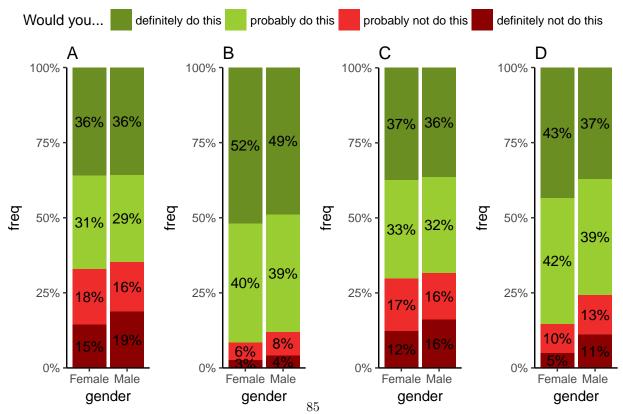
B = I think about what might have

caused the problem and what I can do to solve it.

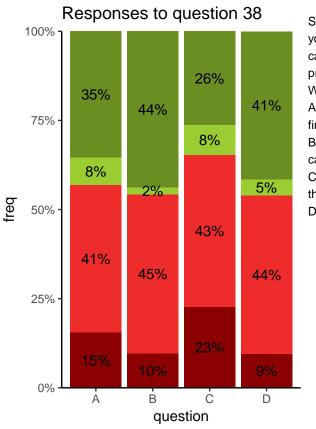
C = I read

the manual.

D = I ask a friend for help.



### 42 Malaysia



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

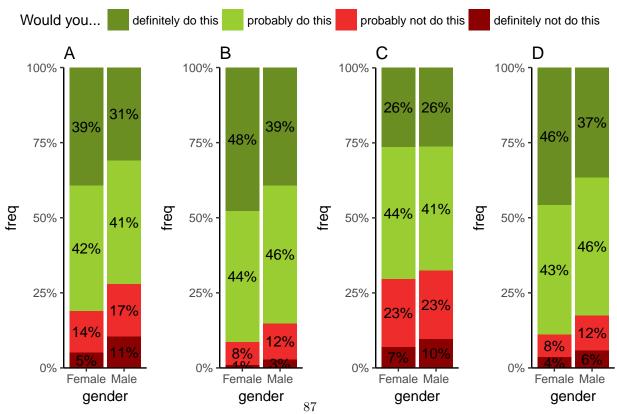
B = I think about what might have

caused the problem and what I can do to solve it.

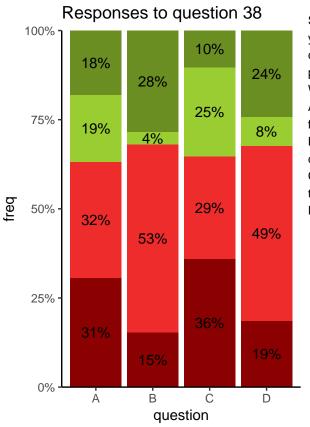
C = I read

the manual.

D = I ask a friend for help.



#### 43 Netherlands



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

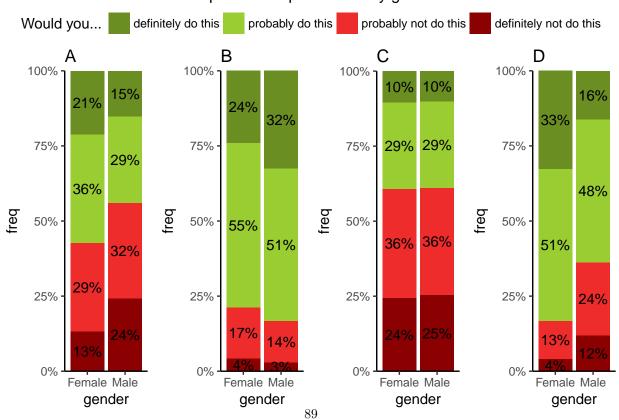
B = I think about what might have

caused the problem and what I can do to solve it.

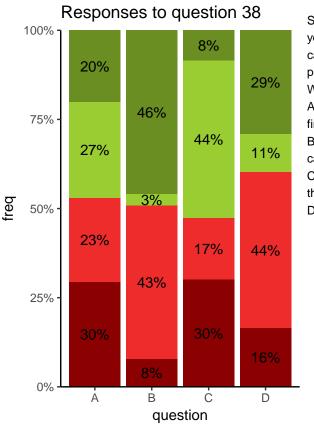
C = I read

the manual.

D = I ask a friend for help.



### 44 Norway



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

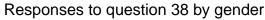
B = I think about what might have

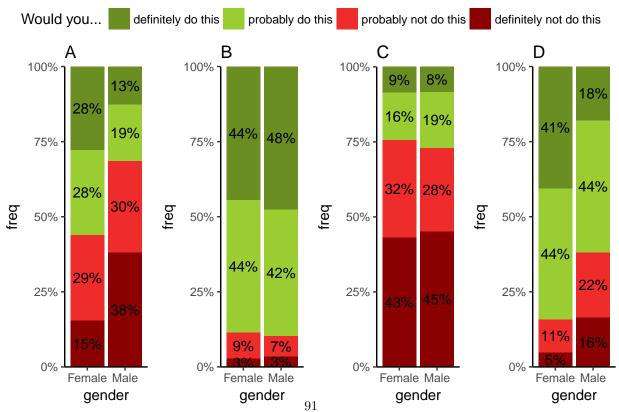
caused the problem and what I can do to solve it.

C = I read

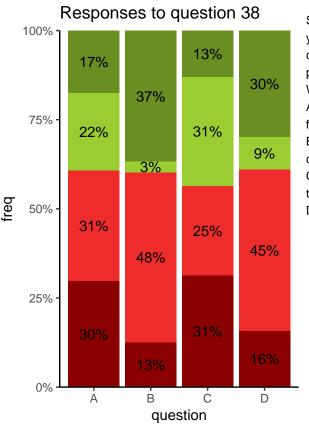
the manual.

D = I ask a friend for help.





#### 45 New Zealand



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

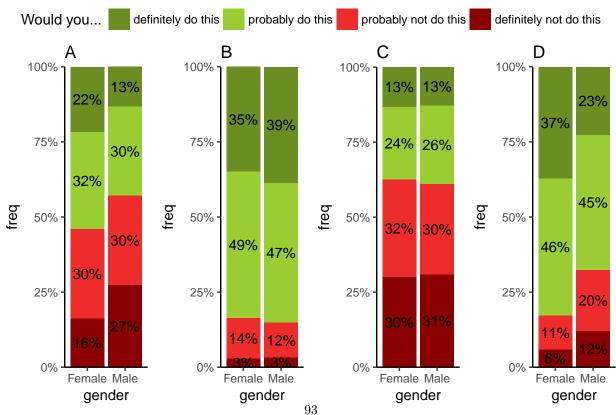
B = I think about what might have

caused the problem and what I can do to solve it.

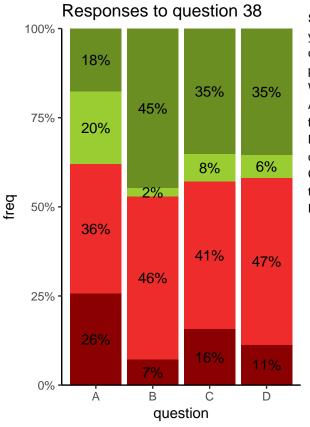
C = I read

the manual.

D = I ask a friend for help.



#### 46 Peru



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

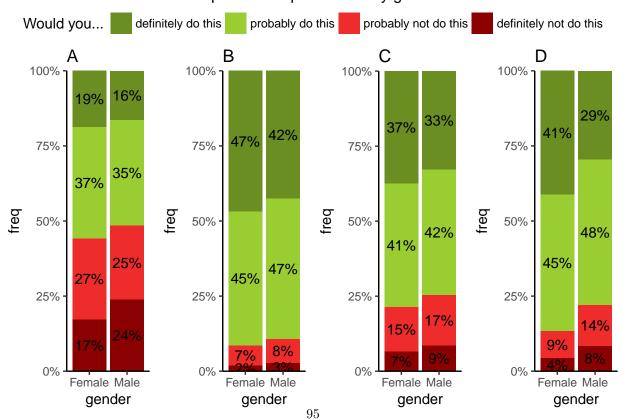
B = I think about what might have

caused the problem and what I can do to solve it.

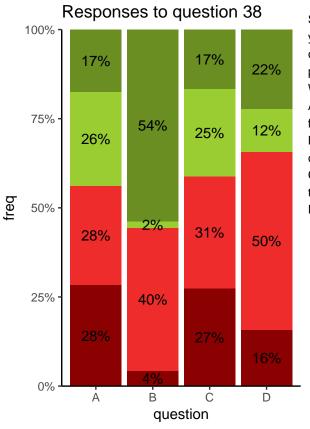
C = I read

the manual.

D = I ask a friend for help.



#### 47 Poland



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

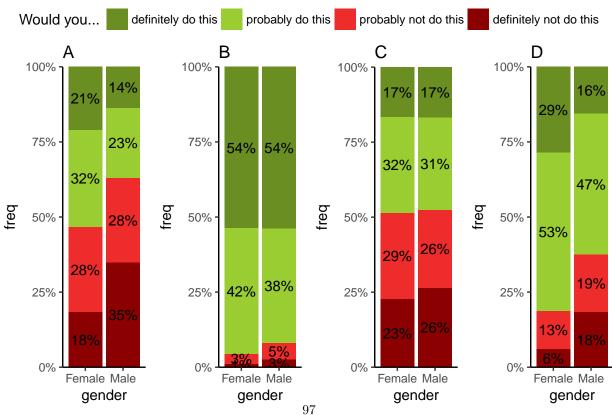
B = I think about what might have

caused the problem and what I can do to solve it.

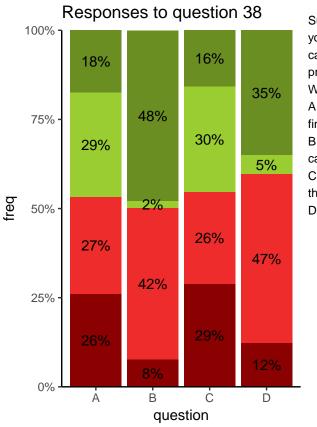
C = I read

the manual.

D = I ask a friend for help.



### 48 Portugal



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

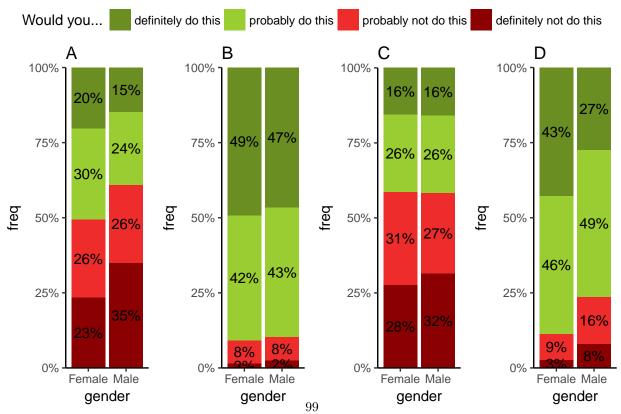
B = I think about what might have

caused the problem and what I can do to solve it.

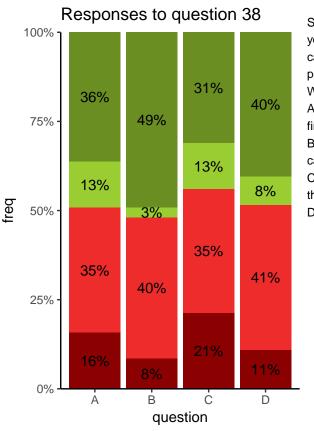
C = I read

the manual.

D = I ask a friend for help.



## 49 Qatar



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

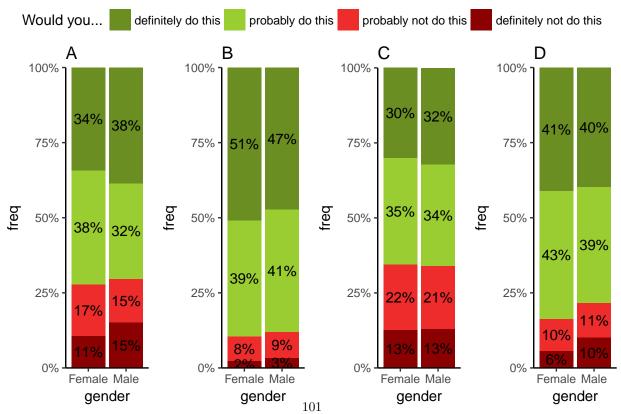
B = I think about what might have

caused the problem and what I can do to solve it.

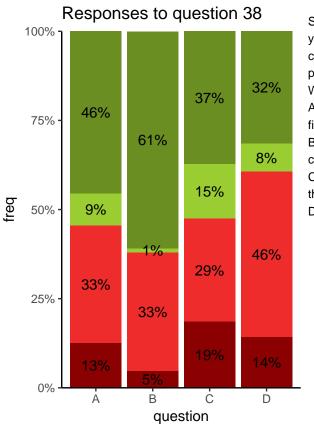
C = I read

the manual.

D = I ask a friend for help.



## 50 China-Shanghai



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

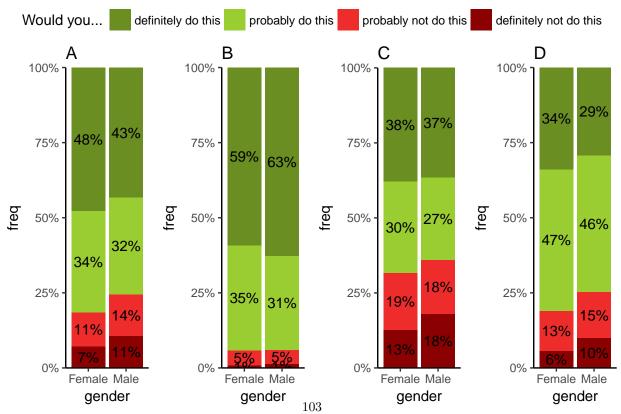
B = I think about what might have

caused the problem and what I can do to solve it.

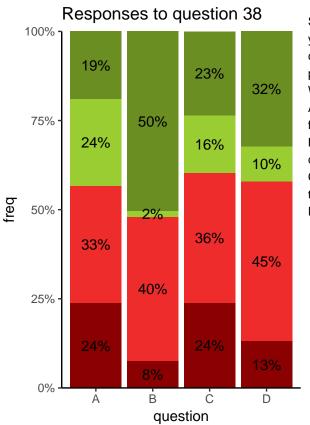
C = I read

the manual.

D = I ask a friend for help.



# 51 Perm(Russian Federation)



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

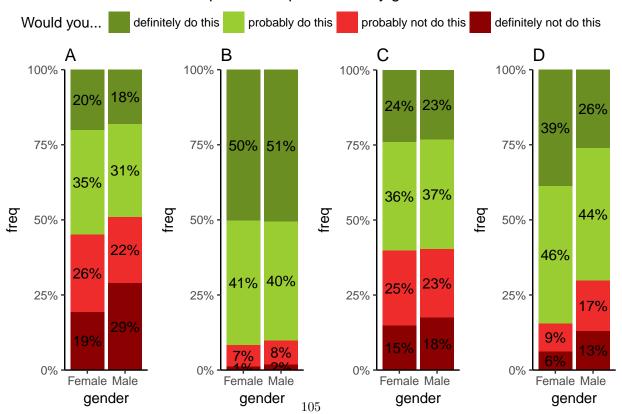
B = I think about what might have

caused the problem and what I can do to solve it.

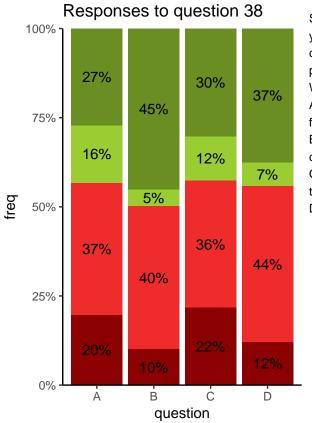
C = I read

the manual.

D = I ask a friend for help.



#### 52 Romania



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

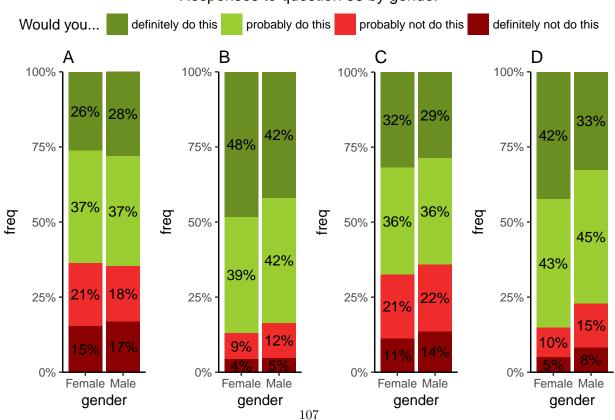
B = I think about what might have

caused the problem and what I can do to solve it.

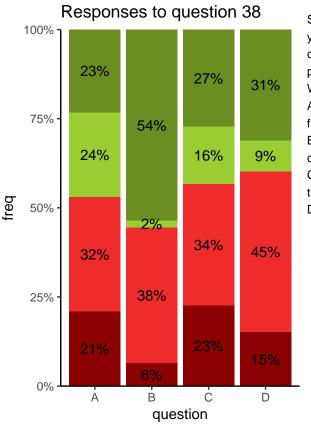
C = I read

the manual.

D = I ask a friend for help.



#### 53 Russian Federation



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

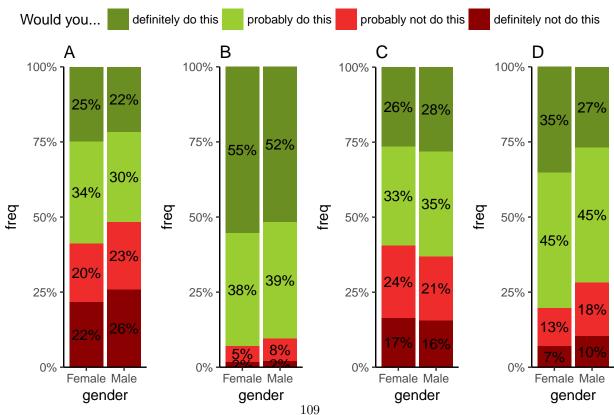
B = I think about what might have

caused the problem and what I can do to solve it.

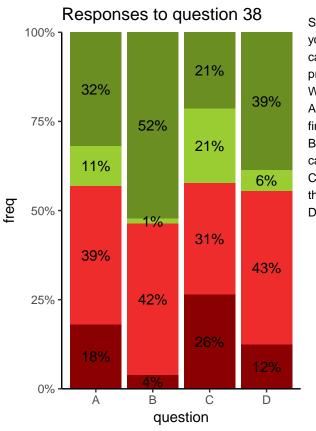
C = I read

the manual.

D = I ask a friend for help.



### 54 Singapore



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

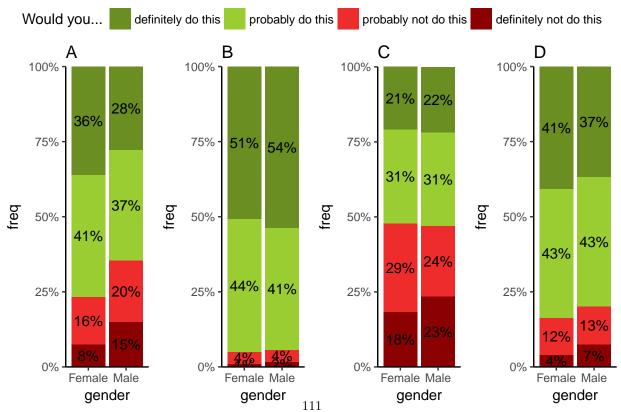
B = I think about what might have

caused the problem and what I can do to solve it.

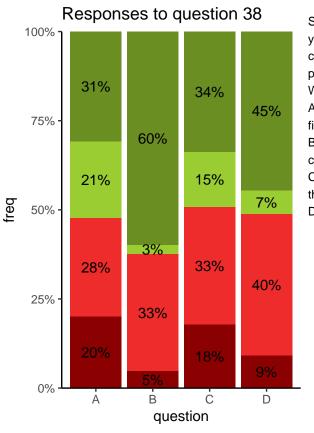
C = I read

the manual.

D = I ask a friend for help.



### 55 Serbia



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

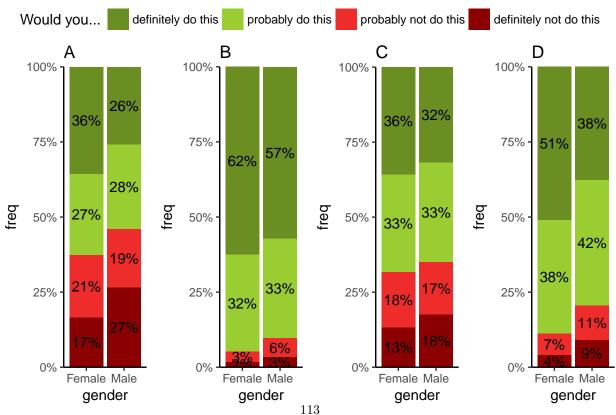
B = I think about what might have

caused the problem and what I can do to solve it.

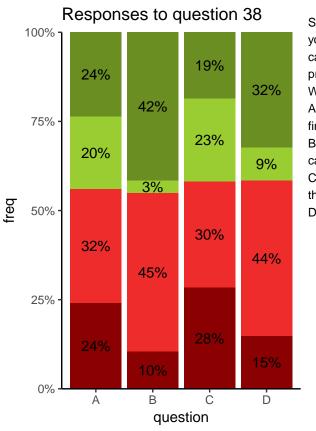
C = I read

the manual.

D = I ask a friend for help.



### 56 Slovak Republic



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

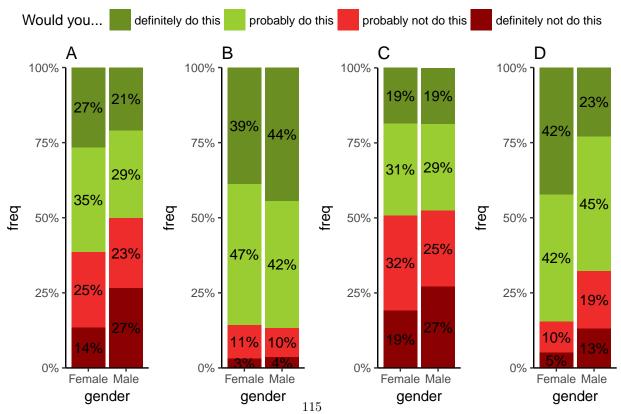
B = I think about what might have

caused the problem and what I can do to solve it.

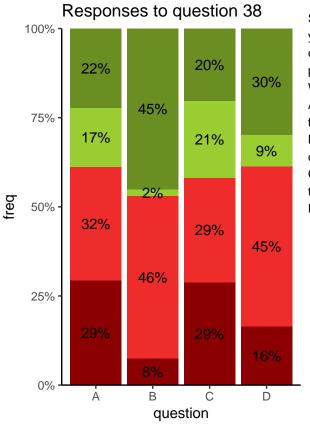
C = I read

the manual.

D = I ask a friend for help.



#### 57 Slovenia



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

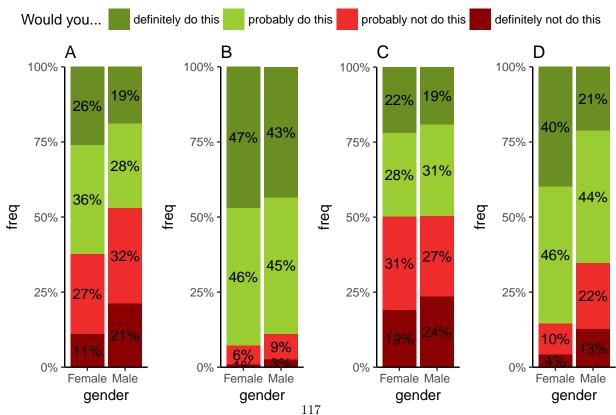
B = I think about what might have

caused the problem and what I can do to solve it.

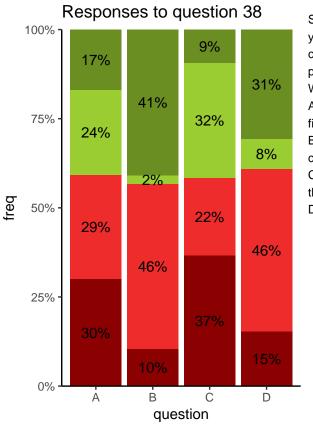
C = I read

the manual.

D = I ask a friend for help.



#### 58 Sweden



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

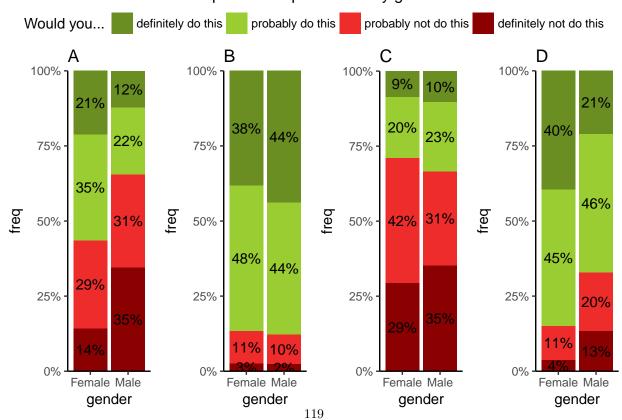
B = I think about what might have

caused the problem and what I can do to solve it.

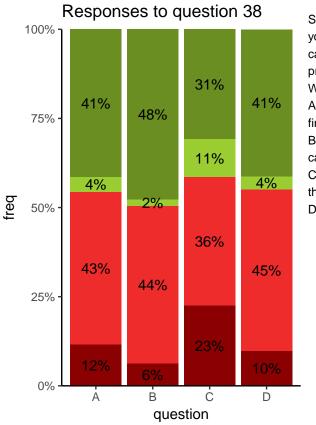
C = I read

the manual.

D = I ask a friend for help.



## 59 Chinese Taipei



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

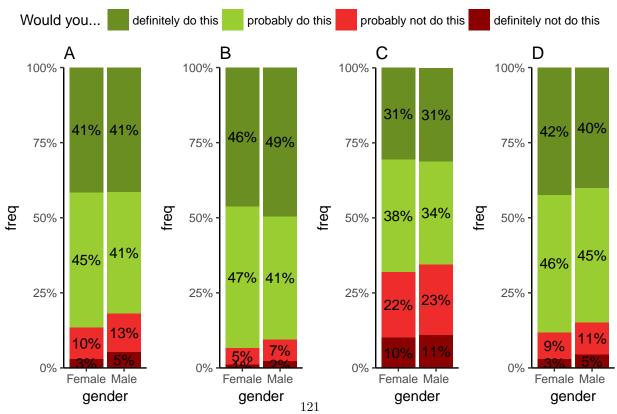
B = I think about what might have

caused the problem and what I can do to solve it.

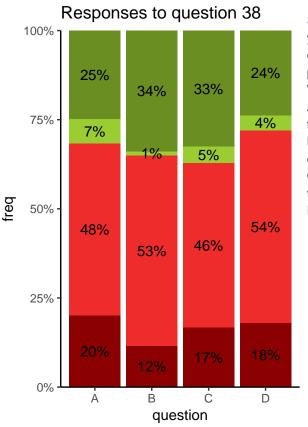
C = I read

the manual.

D = I ask a friend for help.



#### 60 Thailand



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

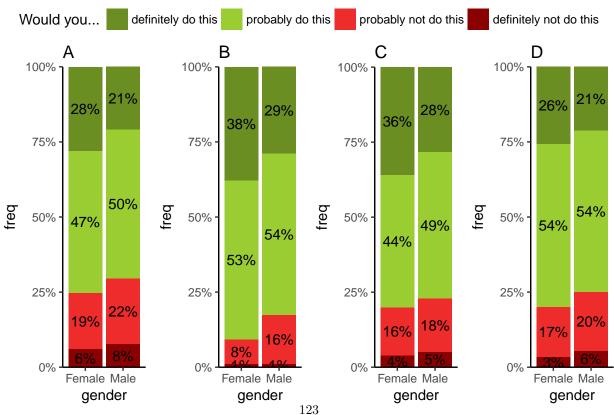
B = I think about what might have

caused the problem and what I can do to solve it.

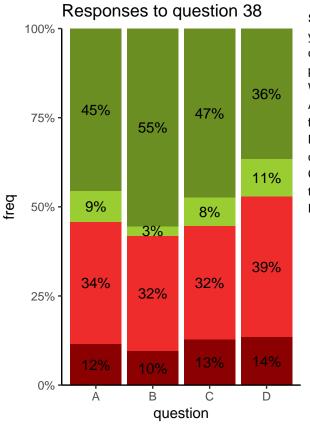
C = I read

the manual.

D = I ask a friend for help.



#### 61 Tunisia



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

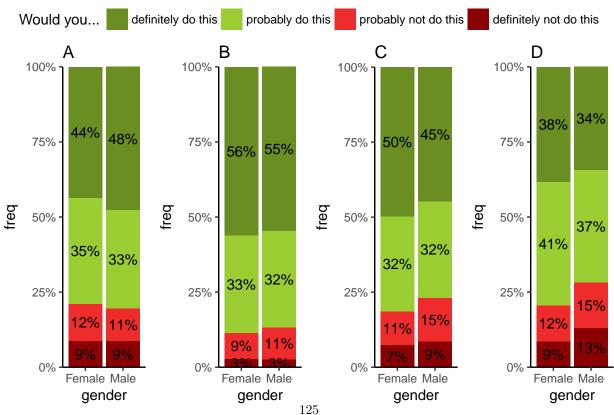
B = I think about what might have

caused the problem and what I can do to solve it.

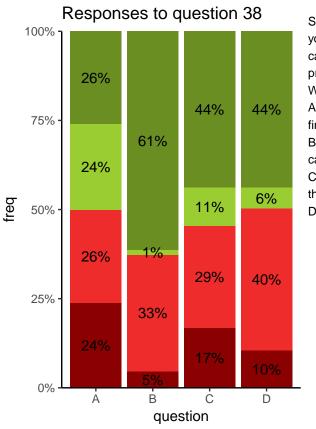
C = I read

the manual.

D = I ask a friend for help.



## 62 Turkey



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

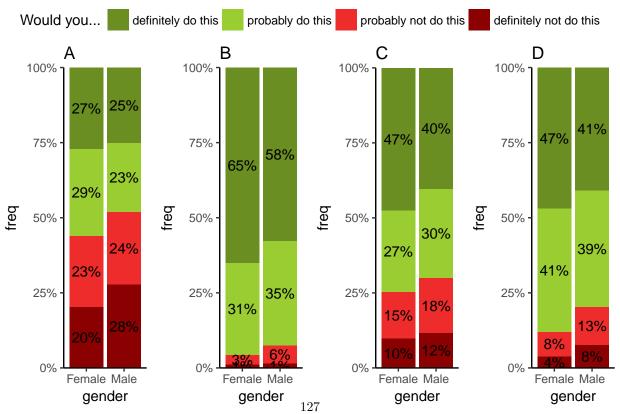
B = I think about what might have

caused the problem and what I can do to solve it.

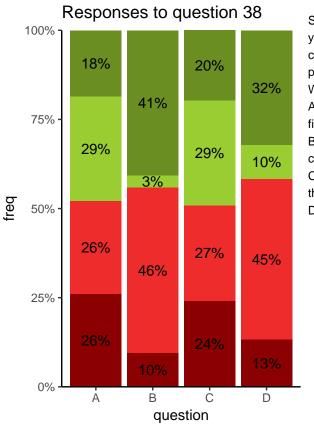
C = I read

the manual.

D = I ask a friend for help.



## 63 Uruguay



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

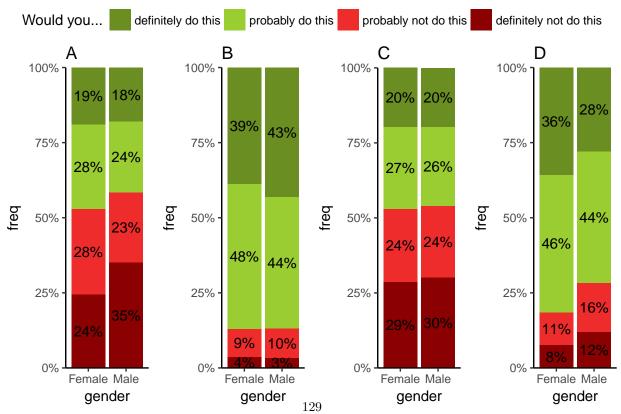
B = I think about what might have

caused the problem and what I can do to solve it.

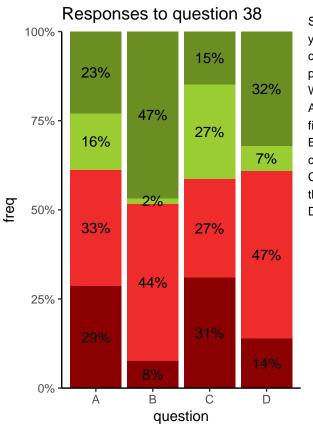
C = I read

the manual.

D = I ask a friend for help.



#### 64 United States of America



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

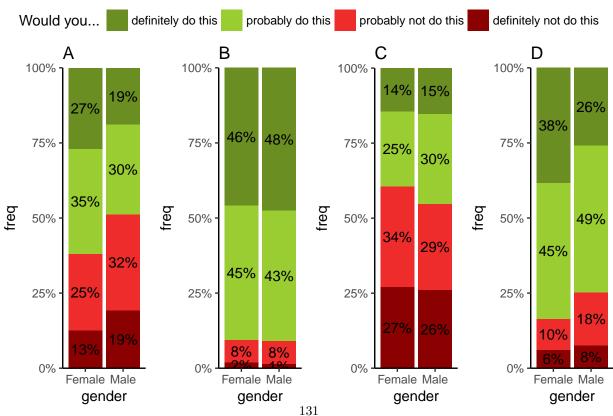
B = I think about what might have

caused the problem and what I can do to solve it.

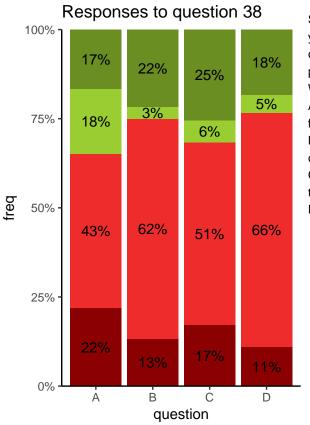
C = I read

the manual.

D = I ask a friend for help.



#### 65 Vietnam



Suppose that you have been sending text messages from your mobile phone for several weeks. Today, however, you can't send text messages. You want to try to solve the problem.

What would you do?

A = I press every button possible to

find out what is wrong.

B = I think about what might have

caused the problem and what I can do to solve it.

C = I read

the manual.

D = I ask a friend for help.

