# Cynthia (Mengyuan) Li

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# SUMMARY

Technical Product Manager with expertise in leading data-driven solutions and backend engineering. Proven ability to translate complex technical requirements into actionable strategies and aligning engineering efforts with business goals. Skilled in driving cross-functional collaboration, and delivering scalable platforms that enhance user experience and developer efficiency.

#### EXPERIENCE

Volvo Cars

Gothenburg, Sweden

Aug 2023 - Present

Global Rotation - Data Platform

• Lead Capture and Conversion: Spearheaded key initiatives in the Fleet cluster to enhance Search Engine Optimization (SEO) and Conversion Rate Optimization (CRO), driving a 25% improvement in lead quality tracking. Designed Power BI dashboards and user segmentation tools to support data-driven decision-making.

- Generative AI for Procurement: Led the development of a Generative AI platform for contract management using Azure OpenAI, cutting contract retrieval times by 70% and benefiting over 600 users. Delivered scalable solutions through close collaboration with engineering and procurement teams.
- Analytics Governance: Implemented a governance framework to standardize data practices across analytics teams, improving data integrity by 20%. Automated compliance workflows using Python and GitHub Actions, reducing validation time by 15%.

Atkins Atlanta, GA

Engineer II

Jan 2019 - Jun 2021, Aug 2022 - Jul 2023

Calendly: https://calendly.com/cynthiali/30min

- o **Data-Driven Structural Workflows**: Designed and implemented a **data ingestion platform** to streamline structural engineering processes, increasing decision-making efficiency by 30%. Automated bridge rating workflows using Python, accelerating project delivery timelines and enhancing operational efficiency by 30%.
- Interactive Data Visualization: Developed Python-based visualization tools (Bokeh, D3.js) to enable real-time analysis of large datasets, reducing analysis time by 40% and improving client reporting.

SAP

Shanghai, China

Feb 2022 - Aug 2022

- Consultant Cloud Platform
  - Data Integration Framework: Implemented a cloud-based data integration framework, achieving a 38% improvement in data processing accuracy and full compliance with EDIFACT standards.
  - Architecture Optimization: Refined and optimized data flow architecture, leading to a 20% increase in user adoption and reducing system error rates by 15%.
  - Stakeholder Alignment: Collaborated with stakeholders across product and engineering teams to deliver scalable cloud solutions that addressed client needs and compliance requirements.

Airwallex Shanghai, China

Product Manager - Global Transfer Payment Network

Nov 2021 - Feb 2022

- Workflow Scalability: Redesigned and optimized batch workflows, increasing transaction volume capacity by 20% and reducing processing times. Led cross-functional teams to ensure seamless implementation and improved user experiences.
- Payment Network Expansion: Collaborated with engineering teams to expand the SWIFT payment network to 17 countries, enhancing market reach by 12%. Aligned technical execution with strategic market expansion goals for successful deployments.

Alibaba Group

Backend Engineer - Last-mile Delivery

Hangzhou, China

Jul 2021 - Nov 2021

- Feedback System Optimization: Developed and deployed a RocketMQ-based feedback processing system, reducing false delivery reports by 74% and improving platform reliability.
- Scalable System Design: Enhanced system scalability to handle peak loads during high-demand periods, increasing customer satisfaction by 15%. Ensured robust fault tolerance through real-time monitoring solutions.
- Cross-Functional Collaboration: Worked closely with product and operations teams to align system performance with user experience expectations, delivering improvements within tight deadlines.

# SKILLS

- Platforms & Programming: Kubernetes, Kafka, Airflow, Snowflake, RocketMQ, Python, RESTful, GraphQL, YAML, Terraform
- Data Engineering & Analytics: SQL, Data Contracts, Data Governance, Data Pipelines, Power BI
- Product Management: JIRA, Confluence, Azure DevOps, Wireframing and prototyping dashboards and internal tools (Figma, Miro)
- Certifications: AWIT Product Management Professional (2024), IIBA Certified Product Manager (2023), Develop GenAI Solutions with Azure OpenAI (2023), SAP BTP Certified Developer (2022)
- Languages: Fluent in English, Mandarin, and Cantonese

# **EDUCATION**

# Georgia Institute of Technology

Atlanta, GA

M.Sc. in Computer Science (2021–2023), M.Sc. in Structural Engineering (2017–2018), GPA: 3.77/4.0

Hong Kong University of Science and Technology

Hong Kong

B.Eng. in Structural Engineering and Computer Science, Honors

Sep 2013 - Jun 2017