

SUMMARY

- Visionary product manager with data-driven solutions, generative AI innovations, and scalable automation systems.
- Strategic orchestrator of collaboration across engineering, compliance, and UX to launch high-impact global products.
- Relentless driver of efficiency and growth through hands-on leadership and technical mastery.

EXPERIENCE

- **Volvo Cars**  
*Product Manager, Data Platform*
    - Defined product strategy for Car Asset Visualization Platforms, conducting extensive user research to shape the platform roadmap.
    - Launched fleet shopping features and event tracking for lead capture across 9 global markets, increasing lead generation by 18%.
    - Drove automation with an LLM Chatbot (Azure OpenAI + RAG) to increase contract efficiency by 70% for 600+ buyers globally.
    - Established Data Contract tools for analytics governance using Python and GitHub Actions, reducing validation time by 15%.
  - **SAP**  
*Technical Product Manager, Cloud Platform*
    - Led a cloud-based integration system to ensure secure and accelerate trade with EDIFACT, improving processing accuracy by 38%.
    - Orchestrated collaboration to define and prioritize features across three global teams and accelerated deployment timelines.
    - Founded a career mentorship program that has guided 150+ women in tech, supporting professional growth in STEM fields.
    - Organized a 300+ person hackathon, fostering innovation and cross-functional collaboration in emerging cloud technologies.
  - **Airwallex**  
*Product Manager, Global Transfer Payment Network*
    - Initiated workflow automation by redesigning batch processing, increasing transaction capacity by 20%.
    - Expanded market coverage leading the SWIFT payment launch in 17 countries, enhancing global transactions by 12%.
    - Led alignment with compliance and operations to ensure seamless API integrations, and settlement capabilities for global markets.
  - **Alibaba Group**  
*Software Engineer, Last-mile Delivery*
    - Reduced false delivery reports by 74% by launching a RocketMQ-based feedback processing system.
    - Enhanced platform scalability to handle peak loads during high-demand periods by robust fault tolerance and real-time monitoring.
    - Conducted in-depth visits to retail warehouses to identify and resolve pain points on robotic automation, gained satisfaction by 15%.
  - **Atkins**  
*Engineer I → Engineer II*
    - Launched interactive data visualization tool to enable real-time analysis of National Bridge Inventory (NBI) datasets.
    - Reduced analysis time by 43% and improved client reporting satisfaction by 30% with the real-time analysis tools.
    - Drove adoption and knowledge sharing, delivering a company-wide shareout that resulted in 350+ downloads and 2,000+ views.
  - **Apecyn Art**  
*Founder*
    - Built and scaled a multi-channel business leading a collaborative team of artists and forming strategic partnerships.
    - Achieved a \$5000+ monthly revenue with local breweries and media companies in the US and China to online and local stores.
    - Released 2 mobile apps to enhance customer engagement and streamline operations, amplifying business reach.

Gothenburg, Sweden

Aug 2023 - Present

Shanghai, China

Feb 2022 - Aug 2022

Shanghai, China

Nov 2021 - Feb 2022

Hangzhou, China

Jul 2021 - Nov 2021

Atlanta, GA

Jan 2019 - Jun 2021, Aug 2022 - Jul 2023

Atlanta, GA

Mar 2019 - Dec 2022
- EDUCATION
- **Georgia Institute of Technology**  
*M.Sc. in Computer Science, GPA: 3.8/4.0*
  - **Georgia Institute of Technology**  
*M.Sc. in Structural Engineering, GPA: 3.8/4.0*
  - **Hong Kong University of Science and Technology**  
*B.Eng. in Computer Science & Civil Engineering, Exchange at UNSW & WasedaU, Honors*

Atlanta, GA

2021 - 2023

Atlanta, GA

2017 - 2018

Hong Kong

2013 - 2017
- SKILLS
- Product Management: Roadmap Planning, OKRs, Agile, User Research, A/B Testing, GTM Strategy, KPI Definition
  - Data & Analytics: Snowflake, SQL, Data Governance, ETL Pipelines, Data Contracts, Event Tracking, Experimentation
  - AI & Automation: Azure OpenAI, LLMs, RAG (Retrieval-Augmented Generation), Chatbots, Workflow Automation
  - Software & Cloud: Kubernetes, AWS, GCP, Terraform, Microservices, GitHub Actions, API Integrations
  - Programming & Tools: Python, JavaScript, React, TypeScript, RESTful APIs, GraphQL, Bash Scripting
  - Certifications: AWIT PM (2024), IIBA PM (2023), GenAI Solutions with Azure (2023), SAP Cloud Platform (2022)