Cynthia (Mengyuan) Li

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EXPERIENCE

Volvo Cars — Gothenburg, Sweden
Product Manager, Data & AI Platforms — *Aug 2023 – Present*

- **Platform Strategy:** Defined vision for internal visualization platforms; aligned 3 core systems to reduce development duplication by 30%.
- **Cross-Functional Alignment:** Conducted 50+ stakeholder interviews. Built ongoing feedback loops across 20+ teams, improving roadmap clarity and boosting internal CSAT by 25%.
- **Developer Experience & Enablement:** Created onboarding materials adopted by 50+ teams. Cut tool ramp-up time by 60%. Led GenAI enablement sessions and prompt library rollout, accelerating prototyping by 40%.
- **Applied GenAI & Internal Tooling:** Launched GenAI-powered procurement assistant for 600+ users, saving 6,800+ hours annually. Integrated RAG architecture with LangChain to reduce LLM response latency by 40%.
- **Data Governance:** Shipped governance tools to standardize compliance workflows and reduce analytics validation time by 15%.
- **Business Outcomes:** Connected platform metrics to $2M+ in pipeline from fleet tooling. Defined and tracked usage metrics that drove a 22% improvement in feature retention.

SAP — Shanghai, China
Product Specialist, Cloud Platform — *Feb 2022 – Aug 2022*

- **Platform Integration:** Led the integration of SAP cloud platform for EDIFACT-based automation, accelerating $50M+ in transactions.
- **Global Coordination:** Orchestrated 3 international teams to align priorities, cutting deployment time by 25% and improving uptime to 99.9%.

Airwallex (Fintech) — Shanghai, China
Product Manager Intern, Payments Infrastructure — *Nov 2021 – Feb 2022*

- **Workflow Optimization:** Redesigned batch transaction workflows in under 3 months. Boosted capacity by 20% and supported $10M+ in monthly volume. Authored detailed user stories and UAT plans to bridge compliance and engineering.
- **Cross-Border Feature Launch:** Drove launch of SWIFT payments in 17 countries. Adapted to local compliance changes and reduced settlement errors by 30% across 5,000+ monthly transactions.

Alibaba Group — Hangzhou, China
Software Engineer Intern, Logistics Platform Engineering — *Jul 2021 – Nov 2021*

- **Logistics APIs:** Built and integrated real-time delivery tracking APIs. Improved location accuracy by 12% across 3 regional hubs.
- **Agile Development:** Participated in sprint planning and code reviews. Increased deployment cadence by 10%.
- **QA & Release Readiness:** Collaborated with PMs and QAs to ensure API test coverage and readiness for logistics services.

Atkins — Atlanta, GA
Engineer I → II, Civic Data Infrastructure — *Jan 2019 – Jun 2021, Aug 2022 – Jul 2023*

- **Geospatial Visualization:** Led dashboard development for 8k+ U.S. bridges. Cut analysis time by 43% for DOT stakeholders.
- **Requirements Translation:** Transformed federal guidelines into scalable data workflows adopted across multi-state infrastructure teams.

Independent Projects & Entrepreneurship
Co-Founder and Product Builder

- Bootstrapped an art business with $15K+ in revenue from custom commissions in the U.S. and China.
- Designed and launched two iOS apps (Zoner & AkaTask); led UX, development in Swift, analytics instrumentation, and A/B testing.

EDUCATION

Georgia Institute of Technology — Atlanta, GA
M.Sc. in Computer Science, GPA: 3.8/4.0

- Teaching Assistant, Data Visualization Lab @Georgia Tech Library

Hong Kong University of Science and Technology — Hong Kong
B.Eng. in Computer Science & Engineering, Honors

- Sole engineering admit from Guizhou; Winner of President's Cup for Innovation

SKILLS & CERTIFICATIONS

- **Platforms & Tools:** Kubernetes, Azure AI Services, AKS, Kafka, Kubeflow, LangChain, RAG, PowerBI
- **Languages:** Python, Java, SQL, Swift, HTML/CSS, React
- **Product & UX:** Agile, JIRA, Figma, Miro, Notion
- **Certifications:** AWIT PM (2024), IIBA PM (2023), GenAI Solutions with Azure (2023), SAP Cloud Platform (2022)