## **REAL LIFE TIPS**



## **Learn the Words**

Many of us have attended medical or therapy appointments where the professional uses words we do not understand. We can not be involved in decision-making or manage our child's hearing loss if we do not comprehend what we are being told. When someone uses words or explanations that you do not understand:

- Ask the person to explain what they mean.
- Check that you have understood what they have said "Does that mean...?"

You can also be proactive and learn some of the terminologies you are likely to encounter.

