

PRIVACY POLICY

By accessing or using our mobile app , you acknowledge that you have read, understood, and agree to be bound to all the terms of this privacy policy and any other terms and conditions on our mobile app. If you do not agree to these terms or any other terms and conditions on our mobile app, please exit this page and do not access or use our mobile app.

This document is generated by a computer system and does not require any physical or digital signatures. Also this document is published in accordance with the provisions that require publishing the rules and regulations and privacy policy for access or usage of our mobile application”miyan”.

This privacy policy discloses the privacy practices for the respective mobile app and describes the ways in which we collect, store, use and protect the information collected due to your use of mobile app. By accessing our mobile app and/or providing us with your information you expressly consent to us processing your personal information. We reserve the right to delete, modify, change or supplement the content of mobile app and/or this Privacy Policy at any time for any reason without prior notification, and will use reasonable efforts to include up-to-date and accurate information. We may require changes to be made to the terms of this Privacy Policy from time to time depending on changes in our business or the in country law, so we encourage you to review this Privacy Policy on every occasion you use our Mobile App. It is your responsibility to carefully read, agree with the Privacy Policy on each occasion you use Mobile App and your continued use of the Mobile App shall signify your acceptance to be bound by the latest Privacy Policy.

The Information we collect about you may be described in following categories:

Personal Information: Your name, address, phone number, email address, user name, password, billing and credit card information, order history, feedback, IP address and location, digital device name, type and configuration, details relating to your download of Publications via the service (including details relating to the time of the download, any interruptions, and the success or failure of the downloads), the URL from which you accessed the Website, demographic information, and other such 'Personal Information'.

General Information: We may also receive more general information from you as a result of your use of, the respective app. This general information does not identify you personally, and can include information such as your IP address, the length of time you spend on the Mobile App, your browsing history, and other such 'General Information'. Personal Information and General Information shall collectively and individually be referred to as “Information”.

The above Information is collected for providing you

1. Better service and account maintenance
2. To seek your feedback or to contact you in relation to product/services
3. Making offers more relevant to you

4. Keeping track of the transactions, to help both parties in case of any dispute situations; dealing with enquiries, requests or complaints and other customer care related activities; and all other general administrative and business purposes; marketing products and services; carrying out any activity in connection with a legal, government/ regulatory requirement or in connection with legal proceedings, crime or fraud prevention, detection or prosecution.

We are not liable to verify the authenticity or accuracy of any Information you provide or of any information we collect from you. From time to time we may ask you to update your details with us on the Mobile App. This will help to keep you updated on our product and services and its enhancements.

We take all steps reasonably necessary to protect against the unauthorized access, use, alteration, disclosure or destruction of Personal Information. Any Information that we collect and store that is personally identifiable is protected using appropriate means, and although we do so, Miyan Technologies Pvt.ltd will not be held responsible for any unauthorized access to it by third parties. All Information shall be stored by us or one or more of our vendors. We reserve the right to hold your Information indefinitely.

You agree that all Personal Information shall be retained till such time required for the Purpose or required under applicable law, whichever is later. Non-Personal Information will be retained indefinitely. We may share or disclose the Information collected and received under this Privacy Policy:

1. With one or more of our corporate entities/ vendors/ affiliates to help detect and prevent identity theft, fraud and other potentially illegal acts; correlate related or multiple accounts to prevent abuse of our services; and to facilitate joint or co-branded services as part of service offered to you through the App..
2. As required by law, such as to comply with a legal process, etc
3. When we believe in good faith that disclosure is necessary to protect our rights and interests, protect your safety or the safety of others, investigate fraud, or respond to a government request and similar.
4. With our trusted services providers who work on our behalf, do not have an independent use of the Information we disclose to them, and have agreed to adhere to the rules set forth in this Privacy Policy.
5. If any of the entities or affiliates or group company is involved in a merger, acquisition, or sale of all or a portion of its assets, the business entity that consequently acquires such Information will receive and store the same as per this Privacy Policy.

Apart from above, we may use third party service providers to help us operate our business, or administer activities on our behalf, such as sending out newsletters or surveys and the like. We will only share your information with these third parties for those limited purposes. We may also share your Information with third parties under a confidentiality agreement which inter alia provides for that such third parties not disclosing the Information further unless such disclosure is for the purpose. However, we Miyan Technologies Pvt.ltd are not responsible for any breach of security or for any actions of any third parties that receive your Personal Information. Miyan Technologies Pvt.ltd are not liable for any loss or injury caused to you as a result of you providing your personal Information to third party or to us. (including any third party websites, even if links to such third party websites are provided on the respective Sites).

You may receive promotional offers, campaign details, updates, related product or service information, etc by email among other means. Selectively, you may also receive various offers via your mobile number or postal mail. We may also contact you via email for administrative purposes, such as change notifications or if we update our Privacy Policy. While you can elect to stop receiving email for promotional offers, you cannot unsubscribe from these administrative messages while enrolled on the Mobile App. Our customer care department may also contact you in response to an inquiry you submit. Customer care may also contact you about a specific problem that may have occurred with your account or with an offer in which you may have participated. We may use this information to learn more about your participation in the Mobile App and make it more relevant to your interests.

We respect your privacy and are committed to ensuring the confidentiality of your information with us. We may contact you with useful information on products and services through our telemarketing activities, which may be beneficial for you. We reserve the right to contact you through tele calling for services related to your account. All of the above said activities are done, to:

1. Improve customer satisfaction
2. Assure quality management and customer experience
3. Identify and analyze the patterns and the types of requests/complaints raised by customers
4. Initiate remedial measures to prevent the re-occurrence of such complaints/issues
5. Support any transactions that take place over the phone and/or if there is a dispute

Links to Other Sites:

The Mobile app or any activities made on the Mobile App may contain features which link to other websites that may collect information about you. In addition, such other websites may contain certain product and service offerings which are carried out independently by such third-party websites. We are neither responsible for the working of such third party websites nor do we warrant nor do we make any assurances of the existence, adequacy or functioning of security practices of any such third party websites.

Also we may use cookies or other technologies on the Mobile App. Cookies are small files or records that we may place on your web browser for collecting information about your activities on the Website, preparing reports, assessing trends, and otherwise monitoring the way in which the Website is being used. This is intended to enhance convenience for you, and to assist us to run an efficient operation. By accepting these Terms, you confirm your consent to our use of cookies, and other such technologies, for these purposes.

Treatment of Personal Information:

We take all steps reasonably necessary to protect against the unauthorized access, use, alteration, disclosure or destruction of Personal Information. In case we are sold to a third party, or Miyan Technologies Pvt.Ltd becomes subject to a merger, consolidation or acquisition, it would become necessary for us to transfer your Personal Information to a third party, and in such case Miyan Technologies Pvt.Ltd would require that the third party handles your Personal Information with no less care than taken by us. We maintain physical, electronic

and procedural safeguards to protect the Information. Specific employees only are authorized to access the Information on a need to know basis for business purposes only. You also hereby waive, and release all Miyan Technologies Pvt.ltd entities, its group companies from any claim of damages caused by using our Mobile App. If you choose a payment gateway to complete any transaction on the Mobile App then Your credit card data may be stored in compliance with industry standards/ recommended data security standard for security of financial Information such as the Payment Card Industry Data Security Standard (PCI-DSS).

Treatment of General Information: Miyan also collects your General Information to allow us, amongst other things, to better understand our users and improve the layout and functionality of the App. Miyan may use and disclose anonymous Information, including aggregate anonymous Information derived from your Personal Information, to inform publishers, partners, trusted affiliates, advertisers, and other interested parties as to the usage habits or characteristics of Miyan customer base, and to serve any other business purposes

Email Policy: Since email is an integral part for the Service being rendered, your sharing of email contact with us allows us to share the offers and promotions relating to the Service or Website via email with you. If you later decide not to receive any offers and or promotions relating to the Service or the respective Sites, you may unsubscribe by communicating to us. Please note that opting not to receive email does not exempt you from receiving administrative emails.

Guarding your own Information: We recommend that you take the following precautions to guard against the disclosure and unauthorized use of your Information:

1. Never provide Information that can be used to access your account over the phone unless you have initiated the call and know with whom you are speaking.
2. Update any changes in addresses or contact Information immediately through the proper channel.

Force Majeure: Notwithstanding anything contained in this Policy or terms of use or other terms and condition on the respective Sites or elsewhere, Miyan Technologies Pvt.ltd shall not be held responsible for any loss, damage or misuse of Your Personal Information, if such loss, damage or misuse is attributable to a Force Majeure Event (as defined below). "Force Majeure Event" shall mean any event that is beyond the reasonable control of Miyan Technologies Pvt.ltd and shall include, without limitation, sabotage, fire, flood, explosion, acts of God, civil commotion, strikes or industrial action of any kind, riots, insurrection, war, acts of government, computer hacking, unauthorized access to computer, computer system or computer network, computer crashes, breach of security and encryption (provided beyond reasonable control of Miyan Technologies Pvt.ltd), power or electricity failure or unavailability of adequate power or electricity. While We will endeavor to take all reasonable and appropriate steps to keep secure any Personal Information which We hold about You and prevent unauthorized access, You acknowledge that the internet or computer networks are not fully secure and that We cannot provide any absolute assurance regarding the security of Your Personal Information.

In case you have any discrepancies and grievances in connection with this Policy or Terms of Use or any other terms and conditions mentioned on the Website, you may please contact us at miyanalr@gmail.com. If you have any other questions or clarifications regarding privacy, or have questions about practices, please contact us via email at miyanalr@gmail.com.

