



Republic of the Philippines
University of Southeastern Philippines
Obrero, Davao City
College of Information and Computing



System : Personal Loan Management System
Company/Office : AB Finance Corporation

Project Stage : Final Stage

Date : December 17, 2020

Subject : CS 213 – Database Management System
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I. REQUIREMENTS SPECIFICATION

1.1 Overview

With the rapid growth of technology, people's daily lives became more convenient than before. A system created by a group of programmers and designers helps many people starting from small businesses until the largest company in the world. However, there is still some field of works that needs a better system to help them. The database designers propose a personal loan management system that will help AB Finance Corporation and many lending companies to enhance their business and transform their manual system to a paperless one.

AB Finance Corporation is a Lending Company that offers personal loans at Juan Dela Cruz, Toril, Davao City. Eugene Quirino started the corporation on November 11, 2005, which has grown into multiple branches, such as in Talomo and Buhangin.

The type of organization designers proposed the system to is a corporation. The line of business would be a part of the economic sector that provides services, primarily financial. The corporation focuses on commercial banking, particularly on personal loans. A personal loan is an unsecured loan and is based solely on the Customer's creditworthiness, unlike a secured loan that is based on the security or collateral of the customer.

1.2 Existing Information Systems

Due to the confidentiality agreement's limitations, limited information is to be disclosed, such as the number of staff in a branch and other existing used by the corporation. However, describing a little of the system is allowed. The existing system is manual and does not maintain proper security details, and cannot track details easily. The existing system does not contain fast retrieval of information, which helps generate different reports needed for the business.

1.3 The Proposed System

The database designers plan to develop a system that store, update, and delete customers' data. Track all customer repayments, loan details, interest rate, lending records by the click of a mouse. Also, Provides a facility to generate reports quickly.

The proposed system's objective is to transform the manual system into a paperless system to reduce workload. Increase the decision process and consistency. Increase security as there are different dashboards or views for each position and increase communication and information access between offices.

Product Functions


- **Customer Information Module**
 - Shows the customer details such as customer name, address, contact number, UMIDNo, TIN and email.
- **Loan Transaction Module**
 - Tracking all loans availed by the customer.
 - Provides a concise summary of the customers' bill and how it compares to last months' bill or year.
 - One customer can have more than one loan as the system can generate a unique loan application number.
 - The system can find the customer in the system by their name or customer number generated by the system.
 - Give information for all the active loans.
- **Query Module**
 - Give information for a particular customer by entering their customer number. However, since the corporation instructs that the system will not cover an online system, this module will be used by the staff instead.
- **Staff Information Module**
 - Give staff information for all branches or a specific staff using the staff number.

1.4 Scope

The system's scope includes transforming the manual loan operations to a paperless system, tracking all loans availed by the customer, and assigning different assign roles for each staff. A branch manager manages the Branch. A loan officer will qualify and add the customer to the system and the loan processor, which processes the customer's documents. The underwriter will be the one who determines the decision of the loan application. The proposed system can do the following – add customers, track the submitted documents for processing, documentation and underwriting. Display customer, staff and active loan in a particular branch. Track customer, staff, loan using the generated number generated by the system and view its repayment history. One of the database's limitations is that it is only shared through a local network and does not involve making the database online.

II. CONCEPTUAL DATA MODEL

2.1 Identified User Views



Loan Purpose	
Loan Amount	Date Filed
Term <input type="checkbox"/> 6 mos. <input type="checkbox"/> 12 mos. <input type="checkbox"/> 18 mos. <input type="checkbox"/> 24 mos. <input type="checkbox"/> 36 mos. <input type="checkbox"/> Others _____	

PERSONAL INFORMATION					
Last Name	First Name	Middle Name	Sex	To facilitate processing of application, kindly fill up application form, writing N/A in areas not applicable. Thank you! Please attach here photo of applicant	
Date of Birth	Marital Status <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Widowed <input type="checkbox"/> Divorced/Separated <input type="checkbox"/> Living Together	No. of Dependents			
Current Home Address					
Mobile Phone No.	E-mail Address	Type of Residence <input type="checkbox"/> Rented <input type="checkbox"/> Owned <input type="checkbox"/> Mortgaged Property <input type="checkbox"/> Living w/ Relatives			
SSS No.		TIN No.			

EMPLOYMENT DETAILS (to be filled out if applicable)			
NAME OF PRESENT EMPLOYER		NATURE OF BUSINESS	
<input type="checkbox"/> PRESENT EMPLOYER ADDRESS (Please check the box if this is your mailing address) <small>No./Street Brgy. City/Municipality/Province Zip Code</small>			
EMPLOYMENT STATUS <input type="checkbox"/> Consultant <input type="checkbox"/> Pensioner <input type="checkbox"/> Recipient of Remittance <input type="checkbox"/> Contractual <input type="checkbox"/> Probationary <input type="checkbox"/> Regular <input type="checkbox"/> Freelance <input type="checkbox"/> Project - Hired <input type="checkbox"/> Trainee	TEL. NO. () - NATURE OF WORK	FAX NO. () - RANK / POSITION	LENGTH OF SERVICE _____ Years _____ Months

EXISTING LOANS					
BANK / FINANCIAL INSTITUTION	TYPE OF LOAN	ORIGINAL LOAN AMOUNT	MONTHLY AMORTIZATION	TERM (in months)	OUTSTANDING BALANCE

CREDIT CARD DETAILS				
CREDIT CARD COMPANY	CARD NO.	MAXIMUM LIMIT	DATE ISSUED	EXPIRY DATE

Figure 1: Finance Loan Application Form

Payment Report		
Event	Loan	Payment
Loan 1	30,000.00	
Payment 1		539.06
Payment 2		539.06
Payment 3		539.06
Payment 4		539.06
Payment 5		539.06
Payment 6		539.06
Payment 7		539.06

Figure 2: AB Finance Payment Report

BASIC REQUIREMENTS
<p><i>For Salaried Individuals:</i></p> <ul style="list-style-type: none"> <input type="checkbox"/> Completely filled out application form <input type="checkbox"/> Photocopy of latest ITR / Form 2316 <input type="checkbox"/> Photocopy of ID issued by the employer with photo and signature <input type="checkbox"/> Photocopy of one (1) month latest payslip <p><i>For Self-Employed Individuals:</i></p> <ul style="list-style-type: none"> <input type="checkbox"/> Completely filled out application form <input type="checkbox"/> Photocopy of latest BIR Form 1701 <input type="checkbox"/> Photocopy of unexpired Certificate of Registration from the Department of Trade and Industry (DTI) <input type="checkbox"/> Photocopy of latest two (2) months credit card statements <input type="checkbox"/> Photocopy of latest six (6) months bank statement of accounts <input type="checkbox"/> Photocopy of the face of credit card <input type="checkbox"/> Photocopy of two (2) government-issued IDs with photo <p>Note: Other documents may also be required by the Bank. Original copy of the requirements may be required prior to loan release.</p> <p>All applicants with incomplete information and lacking requirements will not be processed. Any alteration requires the full signature of the applicant.</p> <p>Upon approval, applicants will be required to issue post-dated checks for payment. Post-dated checks should be under the name of the borrower.</p> <p>A handling fee of ₱1,500.00 to ₱2,000.00 will be charged to the borrower and will be automatically deducted from the loan proceeds.</p> <p>NO FEE IS COLLECTED BY THE BANK OR ANY REPRESENTATIVE UPON APPLICATION.</p>

Figure 3: Required Documents

Figure 4: Decision Report

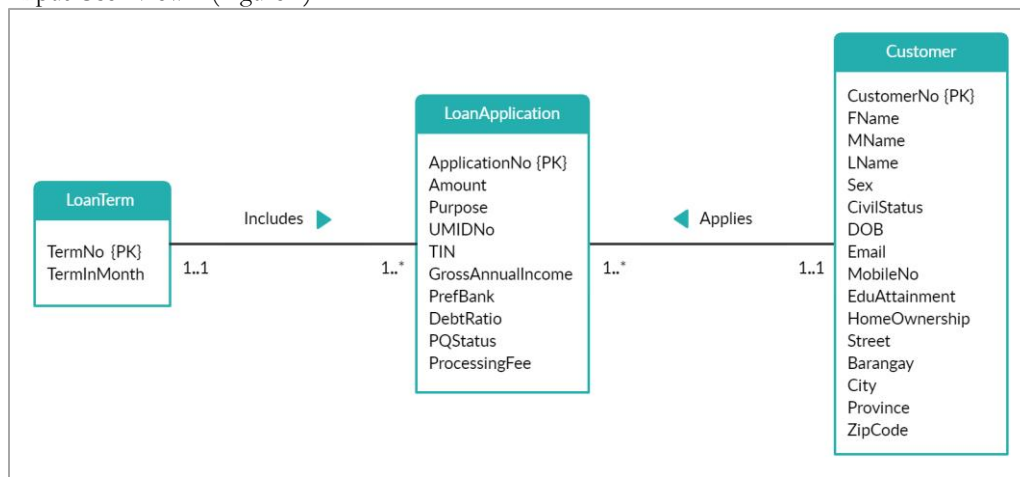
DECISION REPORT	
Status APPROVED	Decision Dt 01/30/2016
	Underwriter VEROUTHU
<u>Approved</u>	
Decision Term 15	
Pmt Amt 1,302.31	
Index FLAT RATE	
Max Financed Amt 18,900.00	
Grade D GRADE	
Score 0	

Figure 5: Staff Details

New Hires 08/01/2012 through 08/31/2012			
Employee	SS#	Street	City
TORIL BRANCH			Federal Id# 946009999 State Id# 80049999
Allbee, Stacy L	121-74-0257	364 Wild Turkey Run	Roseville
Anderson, Brian	460-20-6572	861 Homestead Road	Roseville
Applebaum, Alison L	280-17-7163	3456 Sundial Lane	Roseville
Austin, Megan J	208-33-0922	3048 Wingfoot Drive	Roseville
Baca, Magdalena E	177-58-7028	2979 Escape Avenue	Roseville
Basher, Brooke M	189-05-5227	6161 Homestead Road	Roseville
Bernard, Andrew M	267-54-8514	4619 Escape Avenue	Rocklin

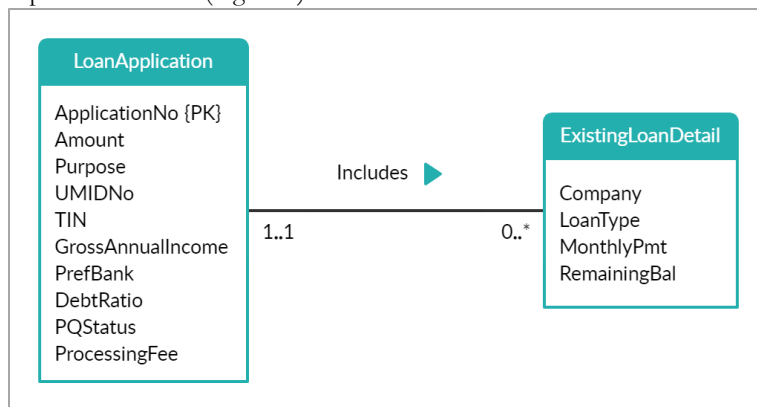
2.2 Conceptual Data Model

Input User View 1 (Figure 1)

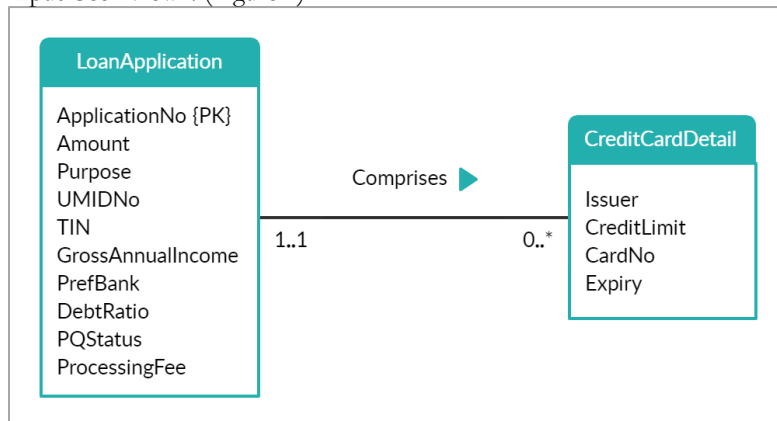


Input User View 2 (Figure 1)

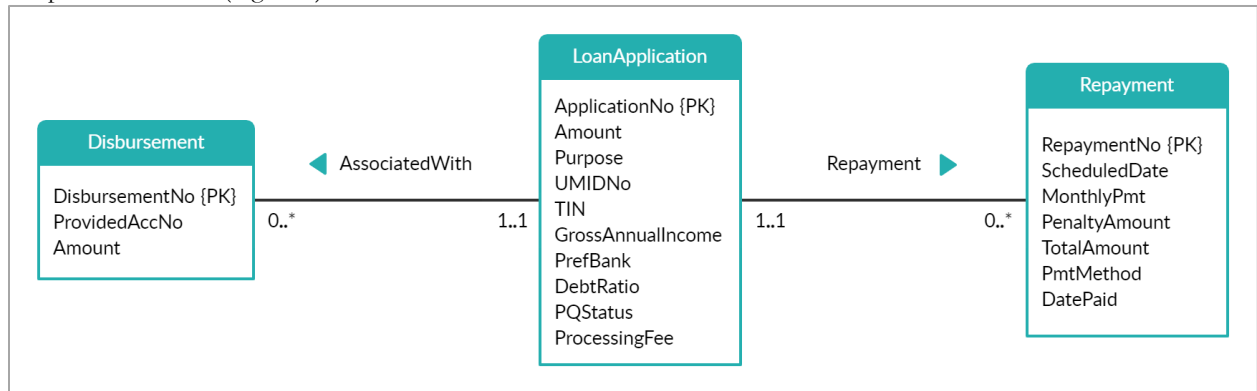
Input User View 3 (Figure 1)



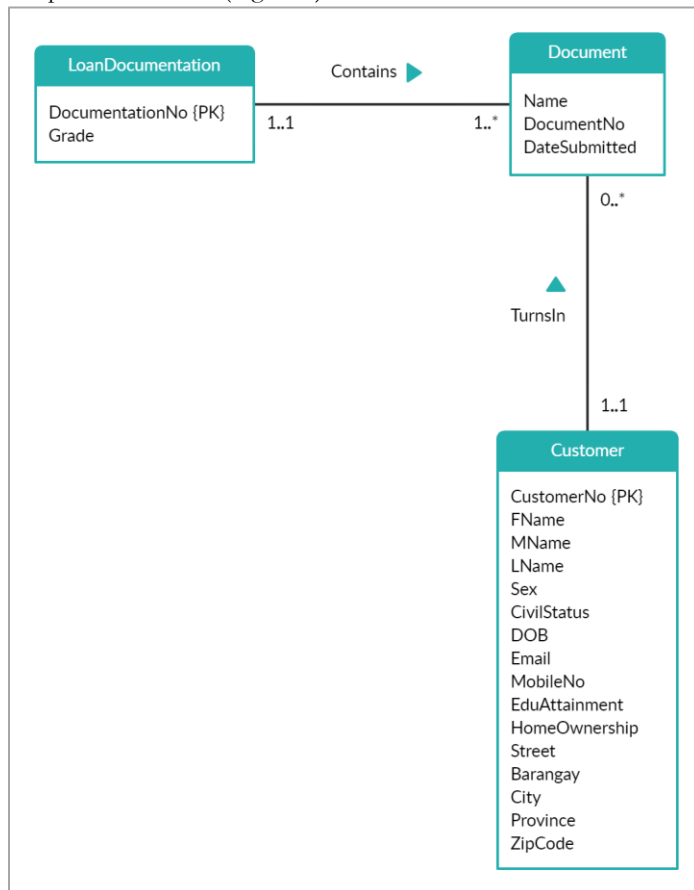
Input User View 4 (Figure 1)



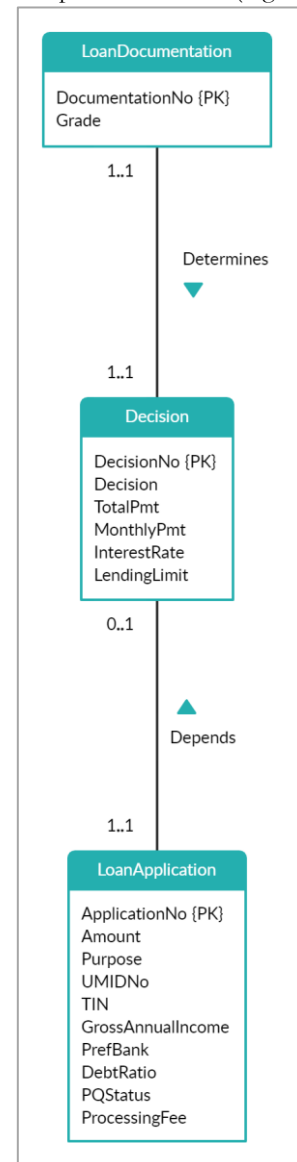
Output User View 1 (Figure 2)



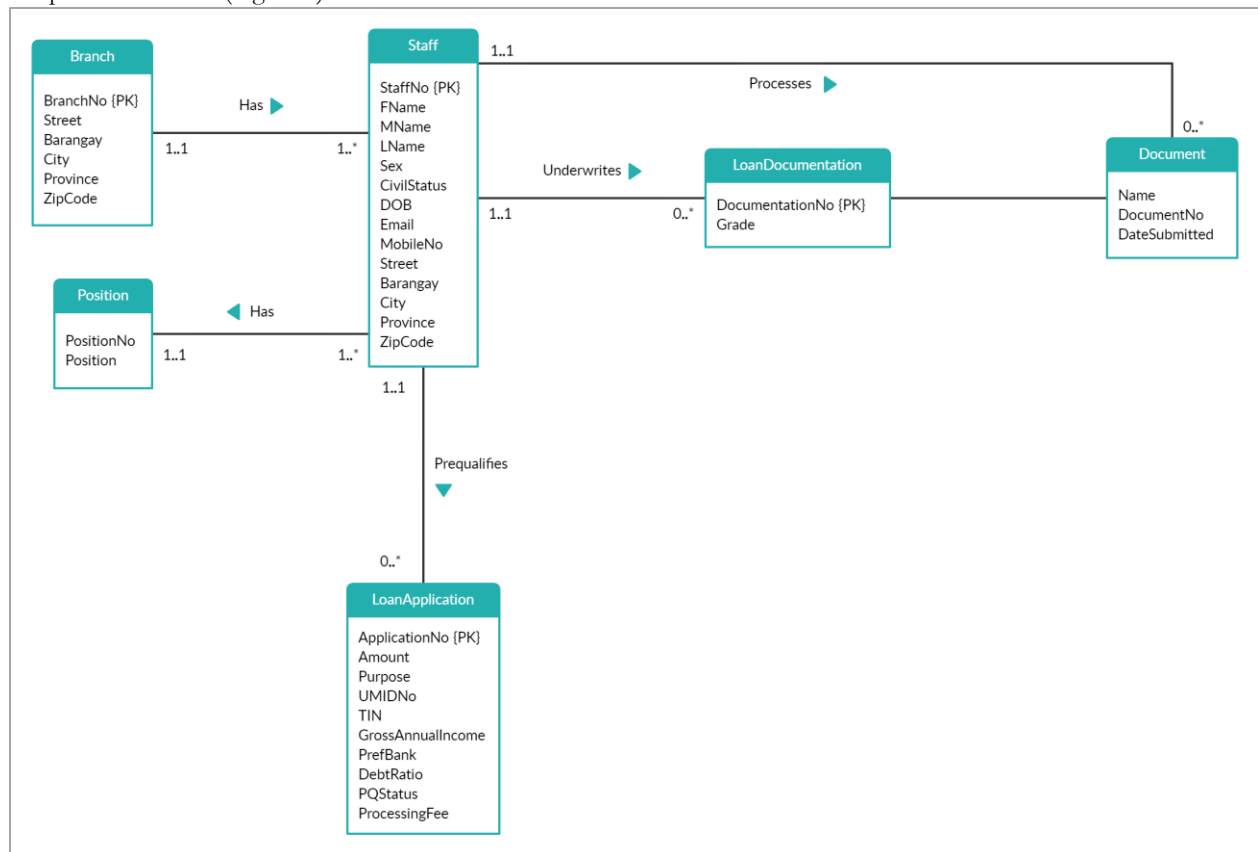
Output User View 2 (Figure 3)



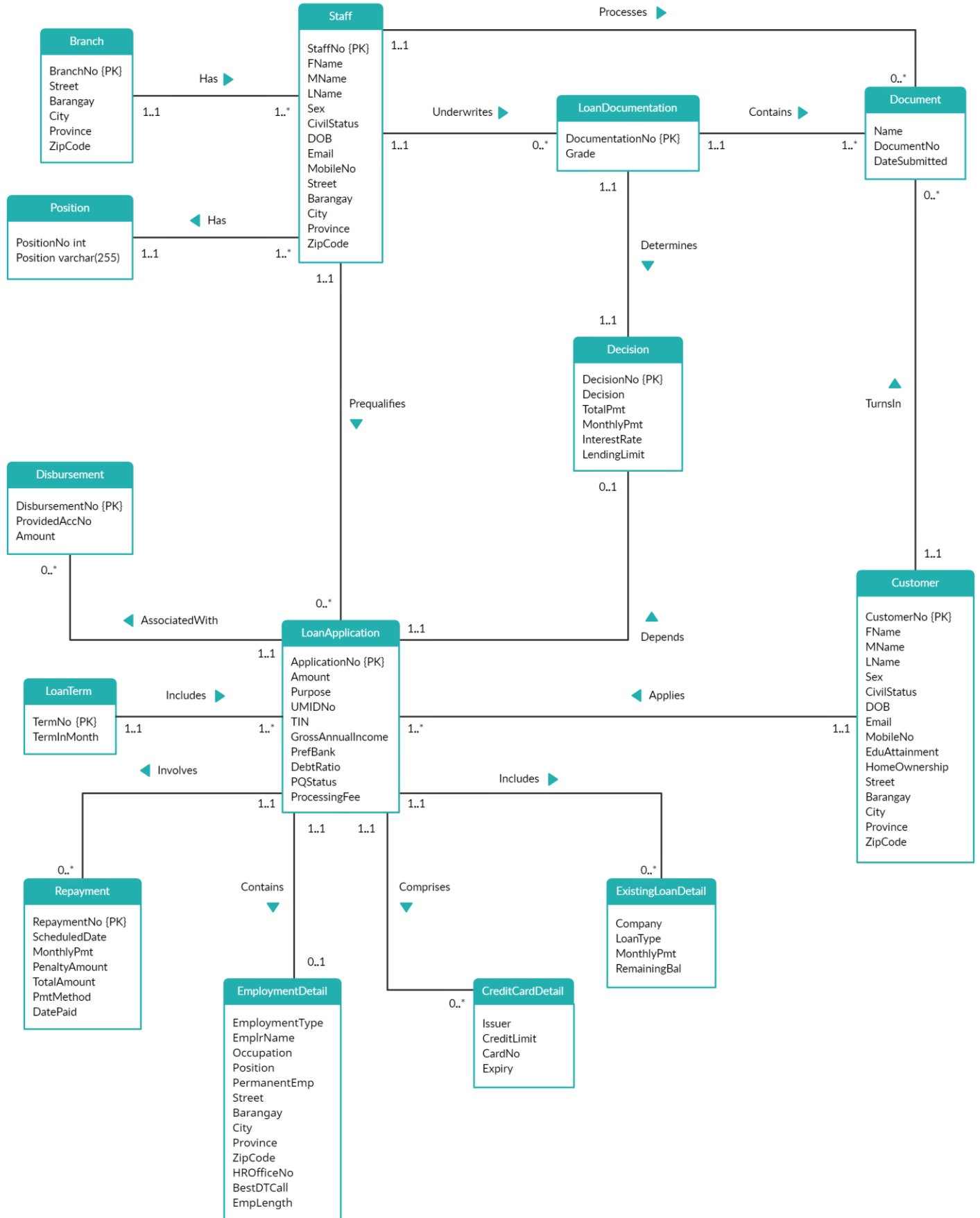
Output User View 3 (Figure 4)



Output User View 4 (Figure 5)



Single ERD of User Views



2.3 Documentation

Entity Types Description

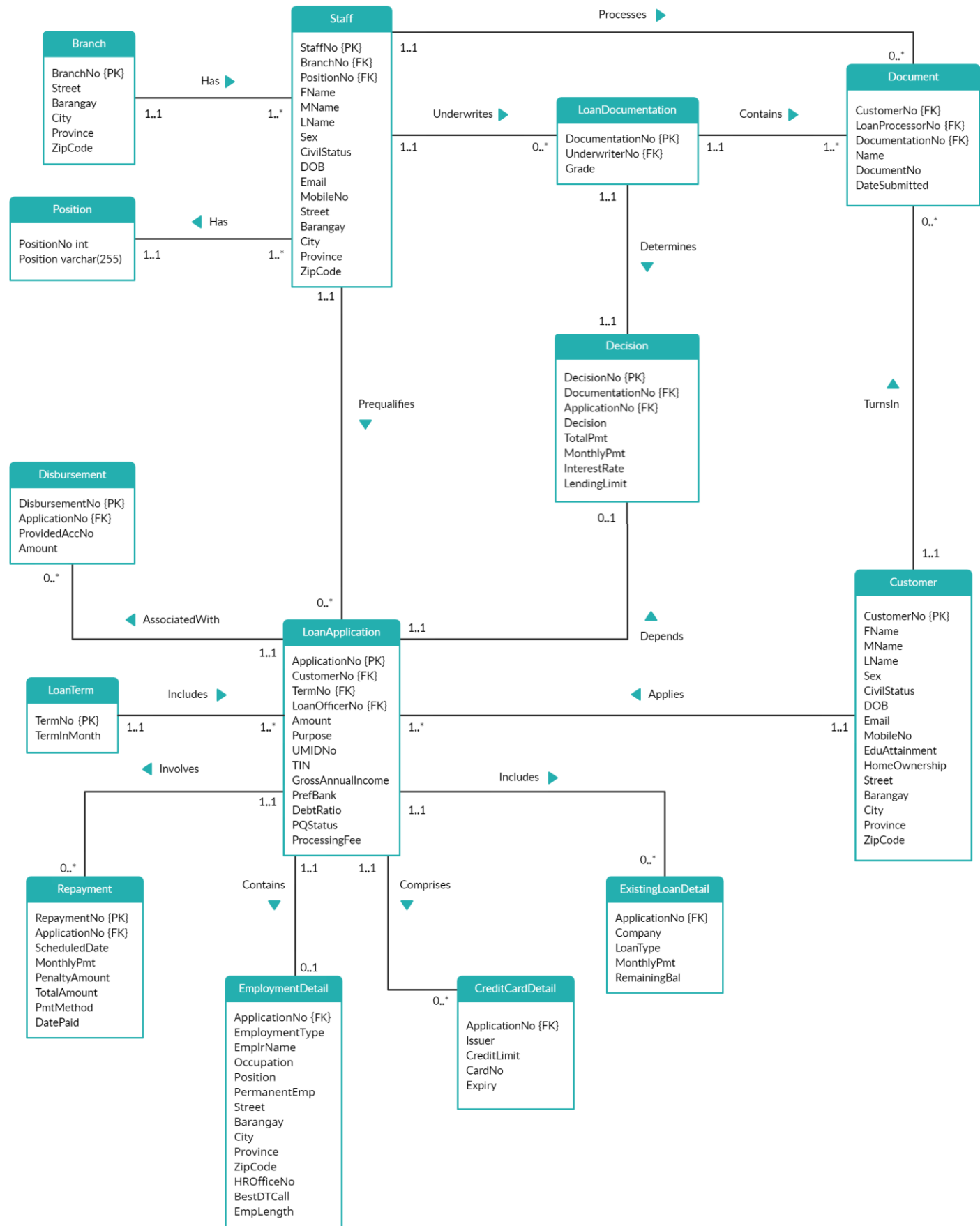
Entity Type	Description
Branch	General term describing all branch by AB Finance Corporation.
CreditCardDetail	General term describing all credit card own by a customer.
Customer	General term describing all customer.
Decision	General term describing the final loan decision of the loan application.
Disbursement	General term describing the funding or sending of the requested loan. Disbursement is along with the creation of the disbursement account in which the money will be disburse in that account.
Document	General term describing all documents required by a staff particularly loan officer that is for processing, verification and underwriting that will be used for the final loan decision of the loan application.
EmploymentDetail	Employment details of customer that is part of loan application.
ExistingLoanDetail	General term describing all existing loan in AB Finance Corporation or other financial institution offering different types of loan.
LoanApplication	General term describing the loan application applied by a customer.
LoanDocumentation	General term for the all documents compiled in a single file related to the loan application.
LoanTerm	General term for describing the term of the loan.
Position	General term for the position of staff.
Repayment	General term describing the repayment of the disbursement amount or loan application.
Staff	General term describing all staff employed by AB Finance Corporation which has specific roles in processing the loan application.

Relationship Description

Entity Type	Multiplicity	Relationship	Multiplicity	Entity Type
Branch	1..1	has	1..*	Staff
Customer	1..1	turnsin	0..*	Document
	1..1	applies	1..*	LoanApplication
LoanApplication	1..1	comprises	0..*	CreditCardDetail
	1..1	depends	0..1	Decision
	1..1	associatedwith	0..*	Disbursement
	1..1	contains	0..1	EmploymentDetail
	1..1	includes	0..*	ExistingLoanDetail
	1..*	includes	1..1	LoanTerm
LoanDocumentation	1..1	involves	0..*	Repayment
	1..1	determines	1..1	Decision
Staff	1..1	contains	1..*	Document
	1..1	processes	0..*	Document
	1..1	prequalifies	0..*	LoanApplication
	1..1	underwrites	0..*	LoanDocumentation
	1..*	has	1..1	Position

III. LOGICAL DATABASE DESIGN

3.1 FINAL ERD



3.2 FINAL DATA DICTIONARY

Branch

Name	Key	Data Type	Null	Default	References	Description
BranchNo	PK	tinyint				Primary key for branch table.
Street		varchar(255)				Name of the street.
Barangay		varchar(255)				Name of the barangay.
City		varchar(255)				Name of the city.
Province		varchar(255)				Name of the province.
ZipCode		char(4)				Zip code of the street address

CreditCardDetail

Name	Key	Data Type	Null	Default	References	Description
ApplicationNo	FK	int			LoanApplication	Foreign key to LoanApplication table
Issuer		varchar(255)				Provider of the credit card.
CreditLimit		int	Yes	Null		Credit limit.
CardNo		char(19)				Credit card number.
Expiry		date	Yes	Null		Expiration date.

Customer

Name	Key	Data Type	Null	Default	References	Description
CustomerNo	PK	int				Primary key for customer table.
FName		varchar(255)				First name.
MName		varchar(255)	Yes	Null		Middle name.
LName		varchar(255)				Last name.
Sex		enum				Gender.
CivilStatus		enum				Civil Status
DOB		date				Date of birth.
UMIDNo		char(13)				UMID. Also accepts SSS/GSIS number.
TIN		char(12)				Tax Identification Number.
Email		varchar(255)				Email Address.
MobileNo		char(12)				Mobile number.
EduAttainment		varchar(255)				Highest education attainment.
HomeOwnership		enum				Owner of the house.
Street		varchar(255)				Name of the street.
Barangay		varchar(255)				Name of the barangay.
City		varchar(255)				Name of the city.
Province		varchar(255)				Name of the province.
ZipCode		char(4)				Zip code of the street address

Decision

Name	Key	Data Type	Null	Default	References	Description
DecisionNo	PK	int				Primary key of Decision table.
DocumentationNo	FK	int			LoanDocumentation	Foreign key to LoanDocumentation table.
ApplicationNo	FK	int			LoanApplication	Foreign key to LoanApplication table.
Decision		enum				Final decision of the loan.
TotalPmt		decimal(11,4)				Total payment.
MonthlyPmt		decimal(11,4)				Monthly payment.
InterestRate		decimal(5,4)				Interest rate.
LendingLimit		decimal(11,4)				Maximum amount available to borrow.

Dibursement

Name	Key	Data Type	Null	Default	References	Description
DisbursementNo	PK	int				Primary key of Disbursement table.
ApplicationNo	FK	int			LoanApplication	Foreign key to LoanApplication table.
ProvidedAccNo		char(19)				Account number provided by branch.
Amount		decimal(11,4)				Amount disbursed.
DateDisbursed		date				Date of disbursement.

Document

Name	Key	Data Type	Null	Default	References	Description
CustomerNo	FK	int			Customer	Foreign key to Customer table.
LoanProcessorNo	FK	int			Staff	Foreign key to Staff table.
DocumentationNo	FK	int			LoanDocumentation	FK to LoanDocumentation.
DocumentNo		int				Unique identifier of the row.
Name		varchar(255)				Name of the document.
DateSubmitted		date				Date submitted.

EmploymentDetail

Name	Key	Data Type	Null	Default	References	Description
ApplicationNo	FK	int			LoanApplication	Foreign key to LoanApplication table.
EmploymentType		enum				Type of employment.
CompanyName		varchar(255)	Yes	Null		Name of company.
Occupation		varchar(255)				Occupation.
Position		varchar(255)	Yes	Null		Position.
Street		varchar(255)				Name of the street.
Barangay		varchar(255)				Name of the barangay.
City		varchar(255)				Name of the city.
Province		varchar(255)				Name of the province.
ZipCode		char(4)				Zip code of the street address
HROfficeNo		char(12)	Yes	Null		Contact number of HR Office.
YearsEmployed		tinyint				Total years at work/business.

ExistingLoanDetail

Name	Key	Data Type	Null	Default	References	Description
ApplicationNo	FK	int			LoanApplication	Foreign key to LoanApplication table.
CompanyName		varchar(255)				Loan provider of the existing loan.
LoanType		varchar(255)				Type of loan.
MonthlyPmt		decimal(11,4)				Monthly payment.
RemainingBal		decimal(11,4)				Remaining balance.

LoanApplication

Name	Key	Data Type	Null	Default	References	Description
ApplicationNo	PK	int				Primary key of LoanApplication table.
CustomerNo	FK	int			Customer	Foreign key to Customer table.
TermNo	FK	int			LoanTerm	Foreign key to LoanTerm table.
LoanOfficerNo	FK	int			Staff	Foreign key to Staff table.
Amount		decimal(11,4)				Loan amount applied.
Purpose		varchar(255)	Yes	Null		Purpose.
GrossAnnualIncome		decimal(11,4)				Gross annual income of customer.
PrefBank		varchar(255)				Preferred bank for disbursement.
DebtRatio		decimal(3,0)				Debt ratio of customer.
InitialStatus		enum				Initial status of the loan.
ProcessingFee		decimal(9,4)	Yes	0		Processing fee.

LoanDocumentation

Name	Key	Data Type	Null	Default	References	Description
DocumentationNo	PK	int				Primary key of LoanDocumentation table.
UnderwriterNo	FK	int			Staff	Foreign key to Staff table.
Grade		char(2)				Loan grade based on submitted documents.

LoanTerm

Name	Key	Data Type	Null	Default	References	Description
TermNo	PK	tinyint				Primary key of LoanTerm table.
TermInMonths		smallint				Term of the loan.

Position

Name	Key	Data Type	Null	Default	References	Description
PositionNo	PK	smallint				Primary key of Position table.
Position		varchar(255)				Position.

Repayment

Name	Key	Data Type	Null	Default	References	Description
RepaymentNo	PK	int				Primary key of Repayment table.
ApplicationNo	FK	int			LoanApplication	Foreign key to LoanApplication table.
ScheduledDate		date				Scheduled date of repayment.
MonthlyPmt		decimal(11,4)				Amount of monthly repayment.
PenaltyAmount		decimal(8,4)				Penalty amount.
TotalAmount		decimal(11,4)				Total amount.
PmtMethod		varchar(255)				Payment method.
DatePaid		date				Date the loan paid.

Staff

Name	Key	Data Type	Null	Default	References	Description
StaffNo	PK	int				Primary key of Staff table.
BranchNo	FK	tinyint			Branch	Foreign key to Branch table.
PositionNo	FK	int			Position	Foreign key to Position table.
FName		varchar(255)				First name.
MName		varchar(255)	Yes	Null		Middle name.
LName		varchar(255)				Last name.
Salary		decimal(11,4)				Salary.
Sex		enum				Sex
CivilStatus		enum				Civil status.
DOB		date				Date of birth.
Email		varchar(255)				Email address.
MobileNo		char(12)				Mobile number.
Street		varchar(255)				Name of the street.
Barangay		varchar(255)				Name of the barangay.
City		varchar(255)				Name of the city.
Province		varchar(255)				Name of the province.
ZipCode		char(4)				Zip code of the street address

Domain of Attributes

Attribute	Domain
Amount	30000.0000-2000000.9999
CivilStatus	Single, Married, Widow, Separated, Annuled
DebtRatio	1-100
Decision	Approved, Suspended, Rejected
EmploymentType	Government, Private, Self-Employed
HomeOwnership	Owned, Mortgaged, Rented, Used Free/Living With Parents/Relatives
InitialStatus	Approved, Rejected
InterestRate	1.0000-4.9999
LendingLimit	30000.0000-2000000.9999
Position	Branch Manager, Underwriter, Loan Processor, Loan Officer
Sex	Male, Female, Unknown

3.3 TRANSFORMATION OF ERDS TO NORMALIZED RELATIONS

- Due to the process made in the Conceptual Data Model where relations with repeating groups and multi-valued attributes were removed and made into a separate entity, most of the relations are sufficiently normalized. The process involved is shown below.

0NF

LoanApplication

Loan Application									
ApplicationNo	Amount	LoanTerm	Purpose	GrossAnnualIncome			PrefBank	DebtRatio	InitialStatus
ProcessingFee	CustomerName	Sex	CivilStatus	DOB	UMIDNo	TIN	Email	MobileNo	EduAttainment
HomeOwnership	Address	ZipCode	EmploymentType	CompanyName		Occupation	Position	Address	
ZipCode	HROfficeNo	YearsEmployed	CompanyNameEL	LoanType	MonthlyPmt	RemainingBal	Issuer		
CreditLimit	CardNo	Expiry							

- Repeating Group 1 → CustomerName, Sex, CivilStatus, DOB, UMIDNo, TIN, Email, MobileNo, EduAttainment, HomeOwnership, Address, ZipCode.
- Repeating Group 2 → LoanTerm
- Nullable Group 1 → EmploymentType, CompanyName, Occupation, Position, Address, Address, ZipCode, HROfficeNo, YearsEmployed.
- Multi-valued Attribute 1 → CompanyNameEL, LoanType, MonthlyPMT, RemainingBal.
- Multi-valued Attribute 2 → Issuer, CreditLimit, CardNo, Expiry.

Physical Data Model Generated In MySQL Workbench

ALTERNATIVE 1NF

LoanApplication

ApplicationNo	Amount	LoanTerm	Purpose	GrossAnnualIncome	PrefBank	DebtRatio	InitialStatus
ProcessingFee							

Customer

CustomerName	Sex	CivilStatus	DOB	UMIDNo	TIN	Email	MobileNo	EduAttainment
HomeOwnership	Address	ZipCode						

EmploymentDetail

EmploymentType	CompanyName	Occupation	Position	Address	ZipCode	HROfficeNo	YearsEmployed
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ExistingLoanDetail

CompanyNameEL	LoanType	MonthlyPmt	RemainingBal
---------------	----------	------------	--------------

CreditCardDetail

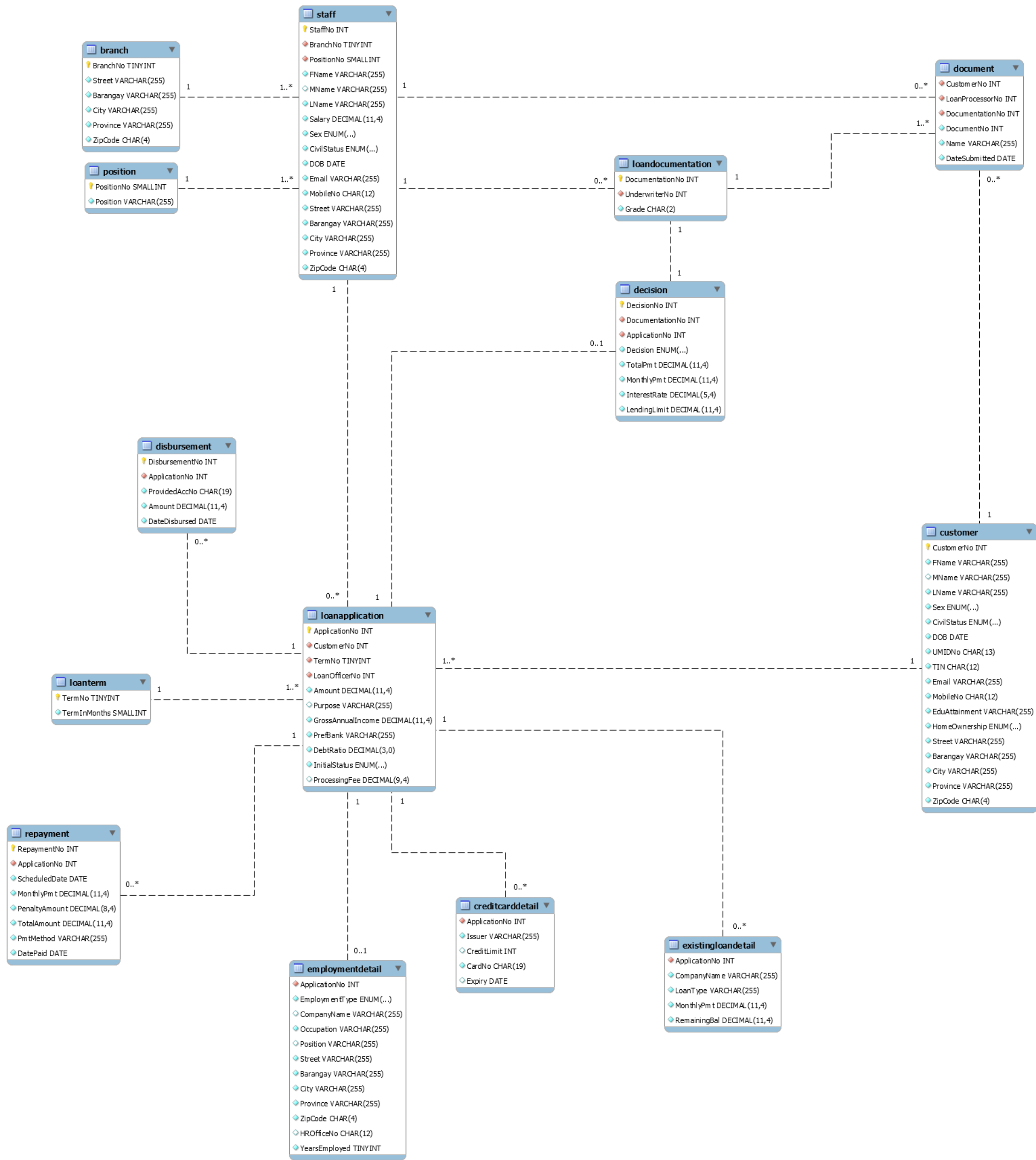
Issuer	CreditLimit	CardNo	Expiry
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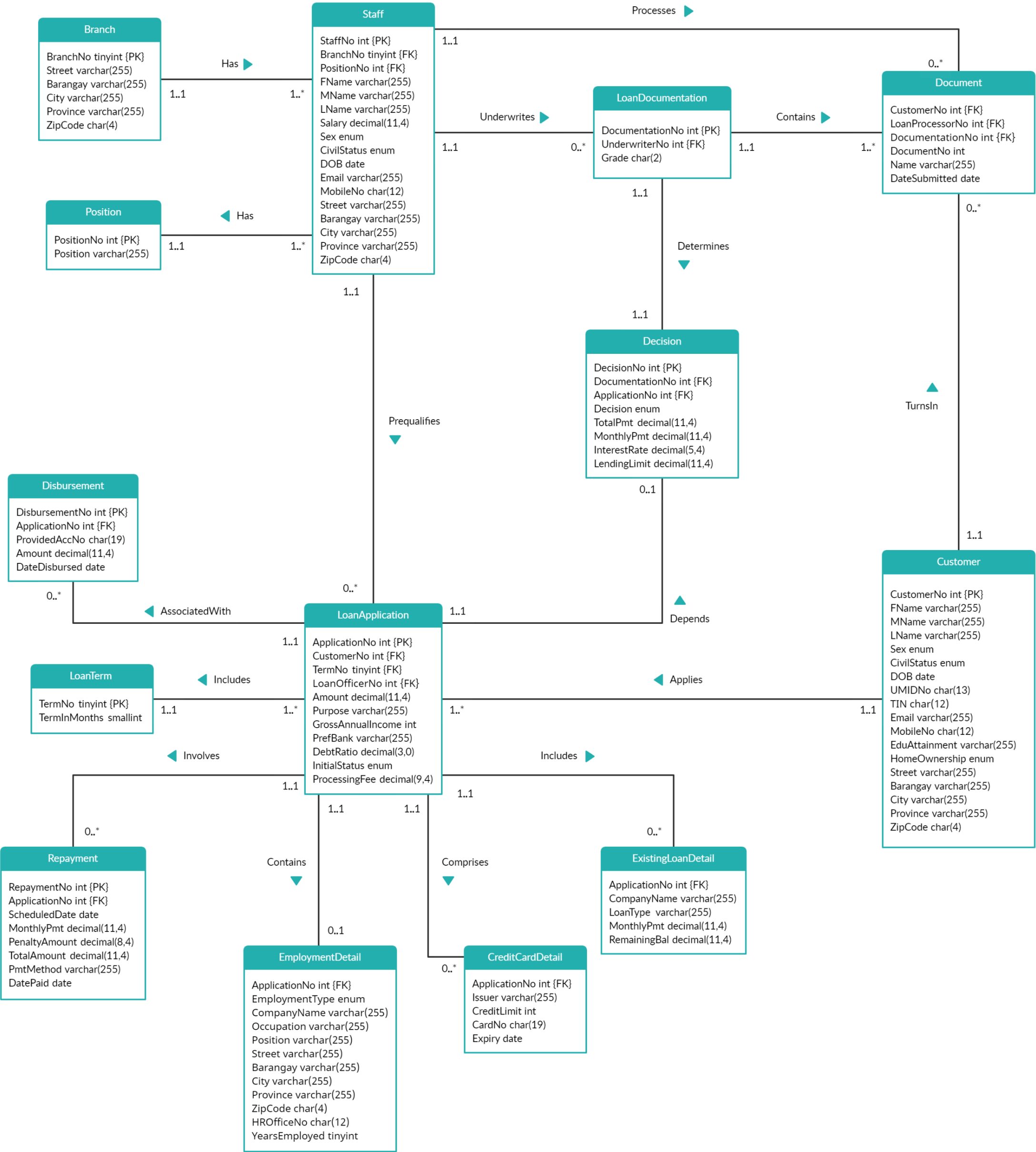
An alternative approach of 1NF is used on this relation where the repeating data is placed along with a copy of the original key attributes in a separate relation. This approach also normalized into the same set of 3NF relations. The nullable group is also separated on this relation as preferred by the database designers.

3.4 FINAL NORMALIZED DIAGRAM

[illegible]

Physical Data Model Generated In MySQL Workbench





IV. PHYSICAL DATABASE DESIGN

4.1 INTEGRITY CONSTRAINTS

- Branch & Staff
 - Every Branch must have a Staff.
 - Once a Branch record is updated, the Staff record will follow.
 - Once a Branch record gets deleted, the deletion will fail due to the Staff record's restrictions.
- Customer & Document
 - Every Customer may or may not turn in a document.
 - Once a Customer record is updated, a Document record will follow.
 - Once a Customer record gets deleted, the deletion will fail due to the document record's restrictions.
- Customer & LoanApplication
 - Every Customer must have a Loan Application.
 - Once a Customer record is updated, the Loan Application record will follow.
 - Once a Customer record gets deleted, the deletion will fail due to the Loan Application record's restrictions.
- LoanApplication & CreditCardDetail, Decision, Disbursement, EmploymentDetail, ExistingLoanDetail and Repayment
 - Every Loan Application may or may not have a Credit Card Detail, Decision, Disbursement, Employment Detail, Existing Loan and Repayment. However, once a Loan Application is updated, all the said records will follow.
 - Once a Loan Application record gets deleted, the deletion will fail due to the restrictions made by all the said records.
- LoanDocumentation & Decision and Document
 - Every Loan Documentation must have a Decision and Document.
 - Once a Loan Documentation record is updated, the Decision and Document record will follow.
 - Once a Loan Documentation record gets deleted, the deletion will fail due to the Decision and Document record's restrictions.
- LoanTerm & LoanApplication
 - For every Loan Term record, there should be a corresponding Loan Application record on it.
 - Once a Loan Term record is updated, the Loan Application record will follow.
 - Once a Loan Term record gets deleted, the deletion will fail due to the Loan Application record's restrictions.

- Position & Staff
 - For every Position record, there should be a corresponding Staff record on it.
 - Once a Loan Term record is updated, a Staff record will follow.
 - Once a Loan Term record gets deleted, the deletion will fail due to the restrictions made by the Staff record.
- Staff & Document
 - Every Staff may or may not assign working in Document.
 - Once a Staff record is being updated, Document records will follow.
 - Once a Staff record is being deleted, the deletion will fail due to the Document record's restrictions.
- Staff & LoanApplication
 - Every Staff may or may not prequalify a Loan Application.
 - Once a Staff record is being updated, Loan Application records will follow.
 - Once a Staff record is being deleted, the deletion will fail due to the Loan Application record's restrictions.
- Staff & LoanDocumentation
 - Every Staff may or may not underwrites Loan Documentation.
 - Once a Staff record is being updated, Loan Documentation records will follow.
 - Once a Staff record is being deleted, the deletion will fail due to the Loan Documentation record's restrictions.

4.2 GENERAL CONSTRAINTS

- Customer must age 21 and above.
- The customer must be no older than 65 upon loan maturity.
- The customer must have an active Philippine mobile number.
- Customers can reapply for a loan after six months of the last application.
- The allowable loan amount is up to ₱2,000,000.
- Customers can only have two loans.
- The initial status of the loan application must be approved to submit documents.
- Staff must age 21 and above.
- Staff must not higher than 65 years old.

4.3 TRANSACTIONS

STAFF

- A. Enter the details for the customer's new loan application and update customer information, including the existing loan, credit card, and employment details.
- B. Update the details of the loan application due to the loan adjustment.
- C. Identify the assigned loan application of staff.

BRANCH

- D. Update value of qualified debt ratio and other qualifications for the initial status of the loan application.
- E. Identify documents submitted by customers for underwriting.
- F. Identify the assigned staff of a particular loan application to update the disbursement.

Transaction / Relation	(A)				(B)				(C)				(D)				(E)				(F)			
	I	R	U	D	I	R	U	D	I	R	U	D	I	R	U	D	I	R	U	D	I	R	U	D
Branch													X						X					X
Staff		X				X			X															X
Customer			X																X					
Underwriting																			X					
EmploymentDetails			X																					
ELDetails			X																					
CCDetails			X																					
Document																			X					
FinalLoanDecision																								
LoanApplication	X						X		X						X								X	
Disbursement																								X
Repayment																								
LoanAdjustment						X																		

4.1 CHOSEN FILE ORGANIZATION

- B+ Tree is chosen as file organization in this project as it supports referential integrity constraints and since the file organization depend on the storage engine, InnoDB is used, the default storage engine of the chosen Database Management System, MySQL.

4.2 CHOSEN INDEX

- The index shown in the database depends on the attributes such as attributes that are a primary key is a primary index and attributes that are not is called an index. A unique index is also present for those attributes that are unique but not a primary key.

V. SQL DOCUMENTATION

5.1 SQL STATEMENTS

/* Creating Database*/

```
CREATE DATABASE PLMS CHARACTER SET utf8mb4 COLLATE utf8mb4_unicode_ci ;
```

/* Using the Database*/

```
USE PLMS;
```

/* Creating tables for the Database*/

```
CREATE TABLE Branch (  
    BranchNo tinyint NOT NULL AUTO_INCREMENT,  
    Street varchar(255) NOT NULL,  
    Barangay varchar(255) NOT NULL,  
    City varchar(255) NOT NULL,  
    Province varchar(255) NOT NULL,  
    ZipCode char(4) NOT NULL,  
    PRIMARY KEY (BranchNo)  
);
```

```

CREATE TABLE Customer (
    CustomerNo int NOT NULL AUTO_INCREMENT,
    FName varchar(255) NOT NULL,
    MName varchar(255),
    LName varchar(255) NOT NULL,
    Sex enum('Male', 'Female', 'Unknown') NOT NULL,
    CivilStatus enum('Single', 'Married', 'Widow', 'Separated', 'Annuled') NOT NULL,
    DOB date NOT NULL,
    UMIDNo char(13) NOT NULL,
    TIN char(12) NOT NULL,
    Email varchar(255) NOT NULL,
    MobileNo char(12) NOT NULL,
    EduAttainment varchar(255) NOT NULL,
    HomeOwnership enum('Owned', 'Mortgaged', 'Rented', 'Used Free/Living With Parents/Relatives')
    NOT NULL,
    Street varchar(255) NOT NULL,
    Barangay varchar(255) NOT NULL,
    City varchar(255) NOT NULL,
    Province varchar(255) NOT NULL,
    ZipCode char(4) NOT NULL,
    PRIMARY KEY (CustomerNo),
    KEY uiFullName (FName, MName, LName),
    KEY uiUMIDNO (UMIDNo),
    KEY uiMobileNo (MobileNo),
    KEY uiAddress (Street, Barangay),
    KEY uiZipCode (ZipCode)
);

```

```

CREATE TABLE LoanTerm (
    TermNo tinyint NOT NULL AUTO_INCREMENT,
    TermInMonths smallint NOT NULL,
    PRIMARY KEY (TermNo),
    KEY uiTerm (TermInMonths)
);

```

/* Values for LoanTerm*/

```

INSERT INTO LoanTerm (TermInMonths) VALUES (12), (18), (24), (36);

```

```

CREATE TABLE Position (
    PositionNo smallint NOT NULL AUTO_INCREMENT,
    Position varchar(255) NOT NULL,
    PRIMARY KEY (PositionNo)
);

```

/* Values for Position*/

```

INSERT INTO `Position` (Position) VALUES ('Branch Manager'), ('Loan Officer'), ('Loan Processor'),
('Underwriter');

```

```

CREATE TABLE Staff (
    StaffNo int NOT NULL AUTO_INCREMENT,
    BranchNo tinyint NOT NULL,
    PositionNo smallint NOT NULL,
    FName varchar(255) NOT NULL,
    MName varchar(255),
    LName varchar(255) NOT NULL,
    Salary decimal(11,4) NOT NULL,
    Sex enum('Male', 'Female') NOT NULL,
    CivilStatus enum('Single', 'Married', 'Widow', 'Separated', 'Annuled') NOT NULL,
    DOB date NOT NULL,
    Email varchar(255) NOT NULL,
    MobileNo char(12) NOT NULL,
    Street varchar(255) NOT NULL,
    Barangay varchar(255) NOT NULL,
    City varchar(255) NOT NULL,
    Province varchar(255) NOT NULL,
    ZipCode char(4) NOT NULL,
    PRIMARY KEY (StaffNo),
    KEY uiBranchNo (BranchNo),
    KEY uiPositionNo (PositionNo),
    KEY uiFullName (FName, MName, LName),
    KEY uiAddress (Street, Barangay),
    KEY uiZipCode (ZipCode),
    FOREIGN KEY (BranchNo) REFERENCES Branch(BranchNo) ON UPDATE CASCADE ON DELETE
    NO ACTION,
    FOREIGN KEY (PositionNo) REFERENCES `Position` (PositionNo) ON UPDATE CASCADE ON
    DELETE NO ACTION
);

```

```

CREATE TABLE LoanApplication (
    ApplicationNo int NOT NULL AUTO_INCREMENT,
    CustomerNo int NOT NULL,
    TermNo tinyint NOT NULL,
    LoanOfficerNo int NOT NULL,
    Amount decimal(11,4) NOT NULL,
    Purpose varchar(255),
    GrossAnnualIncome decimal(11,4) NOT NULL,
    PrefBank varchar(255) NOT NULL,
    DebtRatio decimal(3,0) NOT NULL,
    InitialStatus enum('Approved', 'Rejected') NOT NULL,
    ProcessingFee decimal(9,4) DEFAULT '0.0000',
    PRIMARY KEY (ApplicationNo),
    KEY uiCustomerNo (CustomerNo),
    KEY uiTermNo (TermNo),
    KEY uiLoanOfficerNo (LoanOfficerNo),
    KEY uiAmount (Amount),
    KEY uiGAI (GrossAnnualIncome),
    KEY uiStatus (InitialStatus),
    FOREIGN KEY (CustomerNo) REFERENCES Customer(CustomerNo) ON UPDATE CASCADE ON
DELETE NO ACTION,
    FOREIGN KEY (TermNo) REFERENCES LoanTerm(TermNo) ON UPDATE CASCADE ON DELETE
NO ACTION,
    FOREIGN KEY (LoanOfficerNo) REFERENCES Staff(StaffNo) ON UPDATE CASCADE ON DELETE
NO ACTION
);

```

```

/* Creating Triggers for LoanApplication*/
DELIMITER //
CREATE TRIGGER utiOfficerOnly
BEFORE INSERT ON LoanApplication
FOR EACH ROW
BEGIN
    IF NOT EXISTS (
        SELECT
            Position.*
        FROM((Staff
            INNER JOIN LoanApplication ON Staff.StaffNo = LoanApplication.LoanOfficerNo)
            INNER JOIN Position ON Staff.PositionNo = Position.PositionNo)
        WHERE (NEW.LoanOfficerNo = Staff.StaffNo AND Position.Position = 'Loan Officer'))
    THEN SIGNAL SQLSTATE '45000' SET MESSAGE_TEXT = 'value is not a loan officer';
    END IF;
END //
DELIMITER ;

```

```

DELIMITER //
CREATE TRIGGER utuOfficerOnly
BEFORE UPDATE ON LoanApplication
FOR EACH ROW
BEGIN
    IF NOT EXISTS (
        SELECT
            Position.*
        FROM((Staff
            INNER JOIN LoanApplication ON Staff.StaffNo = LoanApplication.LoanOfficerNo)
            INNER JOIN Position ON Staff.PositionNo = Position.PositionNo)
        WHERE (NEW.LoanOfficerNo = Staff.StaffNo AND Position.Position = 'Loan Officer'))
    THEN SIGNAL SQLSTATE '45000' SET MESSAGE_TEXT = 'staff is not a loan officer';
    END IF;
END //
DELIMITER ;

```

```

CREATE TABLE CreditCardDetail (
    ApplicationNo int NOT NULL,
    Issuer varchar(255) NOT NULL,
    CreditLimit int,
    CardNo char(19) NOT NULL,
    Expiry date,
    KEY uiApplicationNo (ApplicationNo),
    FOREIGN KEY (ApplicationNo) REFERENCES LoanApplication(ApplicationNo)
    ON UPDATE CASCADE ON DELETE NO ACTION
);

```

```

CREATE TABLE LoanDocumentation (
    DocumentationNo int NOT NULL AUTO_INCREMENT,
    UnderwriterNo int NOT NULL,
    Grade char(2) NOT NULL,
    PRIMARY KEY (DocumentationNo),
    KEY uiUnderwriterNo (UnderwriterNo),
    FOREIGN KEY (UnderwriterNo) REFERENCES Staff(StaffNo) ON UPDATE CASCADE ON DELETE
    NO ACTION
);

```

```

/* Creating Triggers for LoanDocumentation*/
DELIMITER //
CREATE TRIGGER utiUnderwriterOnly
BEFORE INSERT ON LoanDocumentation
FOR EACH ROW
BEGIN
    IF NOT EXISTS (
        SELECT
            Position.*
        FROM((Staff
            INNER JOIN LoanDocumentation ON Staff.StaffNo =
            LoanDocumentation.UnderwriterNo)
            INNER JOIN Position ON Staff.PositionNo = Position.PositionNo)
        WHERE (NEW.UnderwriterNo = Staff.StaffNo AND Position.Position = 'Underwriter'))
    THEN SIGNAL SQLSTATE '45000' SET MESSAGE_TEXT = 'staff is not an underwriter';
    END IF;
END //
DELIMITER ;

```



```

DELIMITER //
CREATE TRIGGER utuUnderwriterOnly
BEFORE UPDATE ON LoanDocumentation
FOR EACH ROW
BEGIN
    IF NOT EXISTS (
        SELECT
            Position.*
        FROM((Staff
            INNER JOIN LoanDocumentation ON Staff.StaffNo =
            LoanDocumentation.UnderwriterNo)
            INNER JOIN Position ON Staff.PositionNo = Position.PositionNo)
        WHERE (NEW.UnderwriterNo = Staff.StaffNo AND Position.Position = 'Underwriter'))
    THEN SIGNAL SQLSTATE '45000' SET MESSAGE_TEXT = 'staff is not an underwriter';
    END IF;
END //
DELIMITER ;

CREATE TABLE Decision (
    DecisionNo int NOT NULL AUTO_INCREMENT,
    DocumentationNo int NOT NULL,
    ApplicationNo int NOT NULL,
    Decision enum('Approved', 'Suspended', 'Rejected') NOT NULL,
    TotalPmt decimal(11,4) NOT NULL,
    MonthlyPmt decimal(11,4) NOT NULL,
    InterestRate decimal(5,4) NOT NULL,
    LendingLimit decimal(11,4) NOT NULL,
    PRIMARY KEY (DecisionNo),
    KEY uiDocumentationNo (DocumentationNo),
    KEY uiApplicationNo (ApplicationNo),
    KEY uiDecision (Decision),
    KEY uiTotalPmt (TotalPmt),
    KEY uiMonthlyPmt (MonthlyPmt),
    FOREIGN KEY (DocumentationNo) REFERENCES LoanDocumentation(DocumentationNo) ON
    UPDATE CASCADE ON DELETE NO ACTION,
    FOREIGN KEY (ApplicationNo) REFERENCES LoanApplication(ApplicationNo) ON UPDATE
    CASCADE ON DELETE NO ACTION
);

```

```

CREATE TABLE Disbursement (
    DisbursementNo int NOT NULL AUTO_INCREMENT,
    ApplicationNo int NOT NULL,
    ProvidedAccNo char(19) NOT NULL,
    Amount decimal(11,4) NOT NULL,
    DateDisbursed date NOT NULL,
    PRIMARY KEY (DisbursementNo),
    KEY uiApplication (ApplicationNo),
    FOREIGN KEY (ApplicationNo) REFERENCES LoanApplication(ApplicationNo) ON UPDATE
    CASCADE ON DELETE NO ACTION
);

```

```

CREATE TABLE Document (
    DocumentNo int NOT NULL AUTO_INCREMENT,
    CustomerNo int NOT NULL,
    LoanProcessorNo int NOT NULL,
    DocumentationNo int NOT NULL,
    Name varchar(255) NOT NULL,
    DateSubmitted date NOT NULL,
    UNIQUE KEY uuiDocumentNo (DocumentNo),
    KEY uiCustomerNo (CustomerNo),
    KEY uiLoanProcessorNo (LoanProcessorNo),
    KEY uiDocumentationNo (DocumentationNo),
    KEY uiName (Name),
    FOREIGN KEY (CustomerNo) REFERENCES Customer(CustomerNo) ON UPDATE CASCADE ON
    DELETE NO ACTION,
    FOREIGN KEY (LoanProcessorNo) REFERENCES Staff(StaffNo) ON UPDATE CASCADE ON
    DELETE NO ACTION,
    FOREIGN KEY (DocumentationNo) REFERENCES LoanDocumentation(DocumentationNo) ON
    UPDATE CASCADE ON DELETE NO ACTION
);

```

```

/* Creating Triggers for Document*/
DELIMITER //
CREATE TRIGGER utiLoanProcessorOnly
BEFORE INSERT ON Document
FOR EACH ROW
BEGIN
    IF NOT EXISTS (
        SELECT
            Position.*
        FROM((Staff
            INNER JOIN Document ON Staff.StaffNo = Document.LoanProcessorNo)
            INNER JOIN Position ON Staff.PositionNo = Position.PositionNo)
        WHERE (NEW.LoanProcessorNo = Staff.StaffNo AND Position.Position = 'Loan Processor'))
    THEN SIGNAL SQLSTATE '45000' SET MESSAGE_TEXT = 'staff is not a loan processor';
    END IF;
END //
DELIMITER ;

```

```

DELIMITER //
CREATE TRIGGER utuLoanProcessorOnly
BEFORE UPDATE ON Document
FOR EACH ROW
BEGIN
    IF NOT EXISTS (
        SELECT
            Position.*
        FROM((Staff
            INNER JOIN Document ON Staff.StaffNo = Document.LoanProcessorNo)
            INNER JOIN Position ON Staff.PositionNo = Position.PositionNo)
        WHERE (NEW.LoanProcessorNo = Staff.StaffNo AND Position.Position = 'Loan Processor'))
    THEN SIGNAL SQLSTATE '45000' SET MESSAGE_TEXT = 'staff is not a loan processor';
    END IF;
END //
DELIMITER ;

```

```

CREATE TABLE EmploymentDetail (
    ApplicationNo int NOT NULL,
    EmploymentType enum('Government', 'Private', 'Self-Employed') NOT NULL,
    CompanyName varchar(255),
    Occupation varchar(255) NOT NULL,
    Street varchar(255) NOT NULL,
    Barangay varchar(255) NOT NULL,
    City varchar(255) NOT NULL,
    Province varchar(255) NOT NULL,
    ZipCode char(4) NOT NULL,
    HROfficeNo char(12),
    YearsEmployed tinyint(2) NOT NULL,
    KEY uiApplicationNo (ApplicationNo),
    FOREIGN KEY (ApplicationNo) REFERENCES LoanApplication(ApplicationNo) ON UPDATE
    CASCADE ON DELETE NO ACTION
);

```

```

CREATE TABLE ExistingLoanDetail (
    ApplicationNo int NOT NULL,
    CompanyName varchar(255) NOT NULL,
    LoanType varchar(255) NOT NULL,
    MonthlyPmt decimal(11,4) NOT NULL,
    RemainingBal decimal (11,4) NOT NULL,
    KEY uiApplicationNo (ApplicationNo),
    FOREIGN KEY (ApplicationNo) REFERENCES LoanApplication(ApplicationNo) ON UPDATE
    CASCADE ON DELETE NO ACTION
);

```

```

CREATE TABLE Repayment (
    RepaymentNo int NOT NULL AUTO_INCREMENT,
    ApplicationNo int NOT NULL,
    ScheduledDate date NOT NULL,
    MonthlyPmt decimal(11,4) NOT NULL,
    PenaltyAmount decimal(8,4) NOT NULL,
    TotalAmount decimal(11,4) NOT NULL,
    PmtMethod varchar(255) NOT NULL,
    DatePaid date NOT NULL,
    PRIMARY KEY (RepaymentNo),
    KEY uiApplicationNo (ApplicationNo),
    KEY uiScheduledDate (ScheduledDate),
    FOREIGN KEY (ApplicationNo) REFERENCES LoanApplication(ApplicationNo) ON UPDATE
    CASCADE ON DELETE NO ACTION
);

```

```

/* Creating Stored Procedures for the Database*/

```

```

DELIMITER //

```

```

CREATE PROCEDURE uspCustomerReport(InputtedCustomerNo int)

```

```

BEGIN

```

```

    SELECT

```

```

        CustomerNo AS 'Customer No',

```

```

        CONCAT_WS(' ', FName, MName, LName) AS 'Full Name',

```

```

        UMIDNo AS 'UMID No',

```

```

        TIN AS 'TIN',

```

```

        Sex AS 'Sex',

```

```

        CONCAT_WS(' ', Street, Barangay, City, Province, ZipCode) AS 'Address',

```

```

        DOB AS 'DOB'

```

```

    FROM Customer

```

```

    WHERE (CustomerNo = InputtedCustomerNo);

```

```

END //

```

```

DELIMITER ;

```

DELIMITER //

CREATE PROCEDURE uspLoanDetailsReport(CustomerNo int)

BEGIN

SELECT

LoanApplication.CustomerNo AS 'Customer No',
LoanTerm.TermInMonths AS 'Loan Term',
LoanApplication.Amount AS 'Loan Amount',
COALESCE(Decision.InterestRate, 0) AS 'Interest Rate',
CONCAT_WS(' ', Customer.FName, Customer.MName, Customer.LName) AS 'Full Name',
CONCAT_WS(' ', Customer.Street, Customer.Barangay, Customer.City, Customer.Province,
Customer.ZipCode) AS 'Address',
Customer.MobileNo AS 'Contact No'

FROM (((LoanApplication

INNER JOIN LoanTerm ON LoanApplication.TermNo = LoanTerm.TermNo)

LEFT JOIN Decision ON LoanApplication.ApplicationNo = Decision.ApplicationNo)

INNER JOIN Customer ON LoanApplication.CustomerNo = Customer.CustomerNo)

WHERE (LoanApplication.CustomerNo = CustomerNo);

END //

DELIMITER ;

DELIMITER //

CREATE PROCEDURE uspReceivedPaymentReport(CustomerNo int)

BEGIN

SELECT

Repayment.RepaymentNo AS 'Receipt No',
LoanApplication.CustomerNo AS 'Customer No',
Repayment.DatePaid AS 'Receipt Date',
Repayment.ScheduledDate AS 'Scheduled Date',
Repayment.TotalAmount AS 'Repayment Amount',
Repayment.PenaltyAmount AS 'Penalty Charge',
Repayment.TotalAmount AS 'Total Amount'

FROM (Repayment RIGHT JOIN LoanApplication ON Repayment.ApplicationNo =
LoanApplication.ApplicationNo)

WHERE (LoanApplication.CustomerNo = CustomerNo AND Repayment.RepaymentNo IS NOT NULL);

END //

DELIMITER ;

/* Creating Views for the Database*/

CREATE VIEW uvActiveLoan AS

SELECT

Customer.CustomerNo AS 'Customer No',

CONCAT_WS(' ', Customer.FName, Customer.MName, Customer.LName) AS 'Full Name',

LoanApplication.ApplicationNo AS 'Application No',

Disbursement.DateDisbursed AS 'Start Date',

(SELECT (Disbursement.DateDisbursed + INTERVAL LoanTerm.TermInMonths MONTH)) AS 'End Date'

FROM (((LoanApplication

INNER JOIN Customer ON LoanApplication.CustomerNo = Customer.CustomerNo)

LEFT JOIN Disbursement ON LoanApplication.ApplicationNo = Disbursement.ApplicationNo)

INNER JOIN LoanTerm ON LoanApplication.TermNo = LoanTerm.TermNo)

WHERE (Disbursement.DateDisbursed + INTERVAL LoanTerm.TermInMonths MONTH) > NOW();

CREATE VIEW uvStaffDetails AS

SELECT

CONCAT_WS(' ', FName, MName, LName) AS 'Full Name',

CONCAT_WS(' ', Street, Barangay, City, Province, ZipCode) AS 'Address',

'Position' AS 'Position',

Sex AS 'Sex'

FROM Staff

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CURRICULUM VITAE



Personal Background

Name: Kenith S. Lumantas

Nickname: Ken-Ken

Address: Bataan, Lapu-lapu Street, Digos City, Davao del Sur

Mobile Number: 09560315143

Age: 21

Email: kslumantas@usep.edu.ph

Educational Background

Elementary School: Ramon Magsaysay Central Elementary School

Junior High School: Digos City National High School

Senior High School: Senior High School in Digos City

College: University of Southeastern Philippines

Course Taken: Bachelor of Science in Computer Science

Year Graduated: 2011 – 2012

Year Graduated: 2016 – 2017

Year Graduated: 2018 – 2019

Motto in Life: Keep all things simple

Achievements: NCII passer

Hobbies: Reading novels and playing games

Sports: Volleyball

Likes/Dislikes: I like simple things and exploring.

CURRICULUM VITAE



Personal Background

Name: Cyrelle John A. Domingo

Age: 21

Nickname: Cy

Address: Uphal Village, Lizada, Toril, Davao City

Mobile Number: 09673574943

Email: cjadomingo@usep.edu.ph

Educational Background

Elementary School: Don Juan Dela Cruz Central Elementary School

Year Graduated: 2011 – 2012

Junior High School: Doña Carmen Denia National High School

Year Graduated: 2016 – 2017

Senior High School: Brokenshire College Toril

Year Graduated: 2018 – 2019

College: University of Southeastern Philippines

Course Taken: Bachelor of Science in Computer Science

Motto in Life: Patience is a virtue

Hobbies: Playing video games

Sports: Frisbee

Likes/Dislikes: I like playing any genre of video games.

CURRICULUM VITAE



Personal Background

Name: Edgardo V. Amigo

Nickname: Ed

Address: Tibanban, Governor Generoso, Davao Oriental

Mobile Number: 09121850764

Age: 21

Email: evedgardo @usep.edu.ph

Educational Background

Elementary School: Enrique Orenca Elementary School

Junior High School: Sigaboy Agricultural Vocational High School

Senior High School: Sigaboy Agricultural Vocational High School

College: University of Southeastern Philippines

Course Taken: Bachelor of Science in Computer Science

Year Graduated: 2012 – 2013

Year Graduated: 2016 – 2017

Year Graduated: 2018 – 2019

Motto in Life: Where there's a will, there's a way

Achievements: CSS NCII Passer

Hobbies: Biking

Sports: Badminton

Likes/Dislikes: I like to explore a new place