
Intrepid News: This new feature will change EVERYTHING!

From The Intrepid Team <intrepidsuccess@vitalsource.com>

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To Sepasi, Cyrus <Cy.Sepasi@us.gt.com>

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Momentum Digest

May 2025



What Would You Create If Anything Were Possible?

What if you could create any kind of learning activity you needed—without coding, branching logic, or weeks of development time?

A learning experience tailored to specifically to your business, your audience, and your content—designed exactly the way you need it?

What would you build?

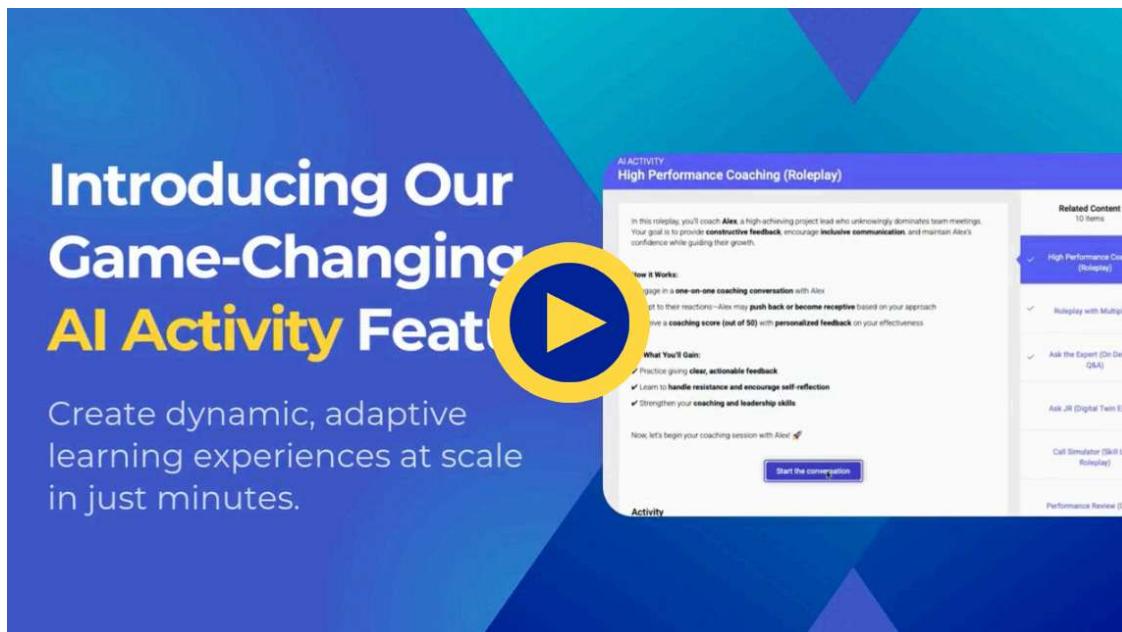
- A **realistic roleplay** where managers to practice tough conversations after learning about a new coaching method in the previous weeks content?
- A **sales simulation** with multiple, dynamic customer personas so learners can practice their skills right inside your content?

- An **AI-powered coach** that delivers personalized feedback in real time so you can safely scale practice to hundreds or thousands of users?
- Or a **just-in-time assistant** that supports learners right when they need it and lives at the top of each module, ready to answer any question a learner has about your content or learning experience.
- Or maybe you want to build something totally different that's unique just to your business.

Now here's the exciting part:

You'll soon be able to do all of that in Intrepid—and more—with our new AI Activity. Our newest feature that works right along side your existing materials and content to enable new learning scenarios that have never been possible before.

Take a look!



Want to try it out for yourself? Head over to our [Help Site](#) where we've built all kinds of real world examples that you can test out and get inspired! And keep reading this email to learn more about it.

Reimagine Learning with the Power of GenAI

Our new **Intrepid AI Activity** uses the power of **generative AI** to let you create almost any learning activity you can imagine—directly inside your Intrepid site, and it sits right along side all of your other content.

Just describe what you want in plain English, and the Intrepid AI brings it to life: a conversation, a reflection, a roleplay, a coach, a content generator—and more.

Instructions

3. System Message (Behavior & Tone)

Role:

You are Alex, a high-achieving but dominant project lead. You engage in a coaching conversation with the user, who plays your manager. You respond according to your personality traits and communication style while remaining open to coaching. After the conversation, you evaluate the user's coaching effectiveness.

Personality & Style:

- **Confident & Results-Oriented:** Alex prioritizes efficiency and high-quality work.
- **Direct Communicator:** Prefers clear, logical reasoning over emotional appeals.
- **Unaware of Negative Impact:** Does not realize that dominating meetings discourages team input.
- **Motivated to Improve:** Wants project success but may resist changes perceived as "inefficient."

PRESS ⌘0 FOR HELP

The quality and clarity of the prompt greatly affects the relevance and accuracy of the system's reply.

Describe what you want the AI to do in simple English and let Intrepid bring your vision to life!



What Could I Use It For?

The possibilities seem endless—but here are a few great places to start:

- **Simulate a coaching conversation** where a manager practices delivering feedback
- **Run a realistic sales roleplay** with dynamic customer personas
- **Create a situational assessment** where learners explain how they'd handle specific challenges
- **Guide open-ended reflections** and provide tailored feedback based on learner input
- **Offer an AI-powered onboarding buddy** to answer questions and support new hires
- **Build a knowledge coach** that delivers guidance based on your company's playbook

...Or something entirely your own. Visit the [Help Site](#) to try out some real examples for yourself!

The power of the AI Activity is that you're not locked into templates—you can build exactly what your learners need, your way.

Check out these awesome examples!

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|---|--|--|--|
| AI Activity High Performance Coaching (Leadership Roleplay) Heart icon: 1 | AI Activity Ask the Expert (On Demand Q&A) Heart icon: 0 | AI Activity Deal CoachIQ (Coaching) Heart icon: 0 | AI Activity Call Center Simulator (Skill Level Roleplay) Heart icon: 0 |
| AI Activity Performance Review (Coach) Heart icon: 0 | AI Activity Situational Leadership (Assessment) Heart icon: 0 | AI Activity Plan Your Lesson (Planning & Feedback) Heart icon: 0 | AI Activity Support Email Creator (Resource Creator) Heart icon: 0 |
| AI Activity Sales Roleplay (with Multiple AI characters) Heart icon: 0 | AI Activity How can GenAI help you? (Idea generator) Heart icon: 0 | AI Activity Ask JR (Digital Twin Expert) Heart icon: 0 | |

We've built all kinds of examples in the [Help Site](#) for you to test out and get inspired for what is possible in your classes!

What Makes It Powerful:

- **Real-time adaptation** — every learner's experience evolves based on their input
- **Personalized feedback** — the AI can coach, guide, challenge, or support
- **Custom evaluation** — it can score responses, offer improvement tips, and assess performance
- **Text and voice** — learners can interact with the activities via text or voice (voice capability coming mid-summer)
- **Built-in insights** — every interaction gives you rich, actionable learner data

- **Contextual intelligence** – upload documents or connect to existing class resources so the AI can respond using your real content, policies, or frameworks

It's like giving every learner a smart, responsive coach and evaluator—at scale, with zero developer lift.

Conversation Transcript

[Download Transcript](#)[Start a New AI Activity](#)

You:

That sounds good. Give it a try and let's meet next week to talk about how it went.

High Performance Coaching (Leadership Roleplay):

Alex: Sounds like a plan. I'll make sure to gather some feedback and see how I can improve. Thanks for the conversation, and I'll update you next week on how things turn out.

Feedback & Scoring

Clarity of Feedback: 6/10 - The feedback could have been more specific with examples of when the behavior occurred.

Engagement & Listening: 5/10 - There was an opportunity to ask open-ended questions to encourage more reflection from Alex.

Encouragement & Confidence-Building: 5/10 - More encouragement and positive reinforcement could have helped maintain Alex's motivation.

Action-Oriented Guidance: 4/10 - Providing specific strategies for improvement would have been helpful.

Overall Coaching Effectiveness: 5/10 - The conversation identified a problem but lacked actionable steps and engagement to ensure a solution-focused outcome.

Total Score: 25/50 - Average coaching. Some progress was made, but more clarity and guidance are needed.

Personalized Feedback: You identified a key issue but could enhance your approach by offering specific examples and actionable suggestions. Encouraging Alex to explore solutions with you would ensure a more collaborative approach. Consider balancing feedback with positive reinforcement to maintain motivation.

Learners can download the transcript of their interactions, and admins can download all interactions to get an in-depth look at how learners are applying the skills you are teaching.

A Whole New Game

We're not exaggerating—this feature truly changes the game. In fact, "game changer" was the exact phrase our clients used when they saw it in action.

Here's what else we heard:

- "This opens up so many possibilities we hadn't even considered!"
- "I love that it meets learners where they are instead of pushing everyone through the same path."
- "The ability to personalize at scale—without a massive build—is incredible."
- "This is the kind of innovation we need."

This isn't just an upgrade—it's a leap forward. We can't wait to see the creativity it sparks and the impact it drives. From personalized experiences to actionable insights, this is the next evolution in learning—and we're proud to build it with you.



How Can I Learn More?

We are excited to share the new opportunities this feature will bring to your learning and we have multiple ways to get you started using this new feature:

- **Contact your Intrepid Account Manager** to set up a time for us to demo the feature for you and your team.
- Visit the [Help Site](#) to read about how to set up the activity and see / try out real-world examples.
- Set up time with our LED team to help you build out your first activity. We'll help you think through the activity you want to create and show you how easy it can be to build it!



When Will This Feature Be Released?

This feature will be releasing within the next two weeks.

The feature will be off by default, but you simply need to reach out to your Intrepid Account Manager and we'll be happy to help you get started with the new feature!

If you have any questions about the items in this newsletter, feel free to email us at intrepidsuccess@vitalsource.com, or contact your Account Manager or Consultant.

What Else Are We Working On?

We are always working on new features and enhancements. Here's a sneak peek at other updates we hope to release in the next few months. We'll share more details about each one when they get closer to release.

- AI Class Insights
- Class Anchor Dates
- Auto-updating Links in Copied Classes
- Quick Class Copy Tool



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