

EDUCATION

<b>Kwantlen Polytechnic University   B. Tech in Information Technology</b>	<b>January 2023 – Present</b>
<ul style="list-style-type: none"><li>Currently perusing B. Tech in IT while having completed the Diploma in Computer Information Systems</li></ul>	
<b>Kwantlen Polytechnic University   Diploma in Computer Information Systems</b>	<b>January 2023 – December 2024</b>
<ul style="list-style-type: none"><li>Transferred 20 credits from Langara College</li></ul>	
<b>Langara College   Computer Science Transfer</b>	<b>September 2020 – December 2022</b>
<ul style="list-style-type: none"><li>Completed 50 credits and transferred</li></ul>	

EXPERIENCE

<b>Retail Supervisor   LEGO Brand Retail</b>	<b>July 2022 - Present</b>
<ul style="list-style-type: none"><li>Enhanced store appearance with regular maintenance, cleaning, and organization of merchandise areas.</li><li>Supported inventory management tasks including ordering stock items and conducting physical inventory counts ensuring proper stock levels.</li><li>Coordinated merchandising displays, signage and sales enablement.</li><li>Trained and oriented associates to maximize team performance.</li></ul>	
<b>Brick Specialist (Sales Associate)   LEGO Brand Retail</b>	<b>October 2021 – June 2022</b>
<ul style="list-style-type: none"><li>Built relationships with customers to encourage repeat business.</li><li>Solved customer challenges by offering relevant products and services.</li><li>Assessed customer needs and utilized suggestive selling techniques to drive sales.</li><li>Boosted customer satisfaction levels through exceptional service, addressing concerns promptly, and providing a welcoming store environment.</li></ul>	
<b>Voting Equipment Officer</b>	<b>October 2024</b>
<ul style="list-style-type: none"><li>Managed and monitored electronic voting equipment to ensure proper operation during election</li><li>Provided technical support for troubleshooting hardware/software issues in voting machines and laptops</li><li>Verified setup, configuration, and testing of electronic voting systems before polls opened</li><li>Collaborated with election officers to resolve procedural questions and maintain system integrity</li></ul>	

SKILLS

- Programming Languages: Java, C++, JavaScript, HTML/CSS
- Operating Systems: Windows, Linux, macOS
- Networking: DNS, MoCa, Access Point (AP), TCP/IP, Wireless Networks
- Server Administration: Active Directory (AD), Group Policy Management, User Account Management, File/Print Services
- Software/Tools: Microsoft Office, Adobe, Wireshark, VirtualBox
- Soft Skills: Customer Service, Teamwork, Problem-Solving, Communication, Time Management

PROJECTS

<b>Wireless Network Vulnerability Assessment</b>	<b>September 2024</b>
<ul style="list-style-type: none"><li>Conducted security audits on personal/home networks to identify weaknesses in Wi-Fi encryption</li><li>Simulated penetration testing using de-authentication tests and handshake captures</li><li>Recommended security improvements, including updated encryption methods</li></ul>	
<b>Advanced Multi-Boot System Configuration</b>	<b>July 2024</b>
<ul style="list-style-type: none"><li>Configured multi-boot system with multiple OS on a single machine</li><li>Deployed custom bootloaders and EFI configurations for compatibility</li><li>Optimized system stability and performance through advanced kernel extensions and troubleshooting</li></ul>	
<b>Proxmox Virtual Homelab</b>	<b>June 2024</b>
<ul style="list-style-type: none"><li>Set up personal DNS server with Pi-hole for enhanced security</li><li>Set up web hosting for personal websites</li><li>Installed Apache for web hosting; future plans for NAS and traffic interception</li></ul>	
<b>KPU INFO 2314 System Development Project</b>	<b>January 2024</b>
<ul style="list-style-type: none"><li>Led GUI design for mock POS system using JavaFX and SQL</li><li>Programmed functions and integrated with MySQL database</li></ul>	
<b>Personal Website Project</b>	<b>August 2023</b>
<ul style="list-style-type: none"><li>Developed a personal website using HTML and CSS, applying HCI principles</li><li>Integrated email and social media links; currently adding JavaScript for interactivity</li></ul>	