

CYRUSS ALLEN S. AMANTE

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EDUCATION

McMaster University | Bachelor of Engineering, Hamilton, ON (Expected) 2021 - 2026

WORK EXPERIENCE

Gap Factory Outlet | Sales Associate, Mississauga, ON Oct. 2019 - Aug. 2021, May. 2022 - Present

- Provided service to customers in addition to maintaining the cleanliness of the merchandise in an attempt to provide an exceptional shopping experience.
- Utilized retail technology, such as cash point-of-sale systems, in an effective manner so as to achieve smooth and efficient line-ups at the registers.
- Captured a **record-high** amount of **123** marketing emails from customers within a single weekend, ultimately resulting in an increase of traffic towards the store.

PLASP Child Care Services | IT Administrative Assistant, Mississauga, ON Feb. 2020 - Apr. 2020

- Managed company voicemail database and device inventory, ensuring updated information.
- Troubleshooted technological problems, requiring research and **out-of-the-box** thinking.
- Installed new components within company devices while also updating necessary software.
- Researched new information on upcoming tasks that needed to be completed in the office.

City of Mississauga | Celebration Square Volunteer, Mississauga, ON Jul. 2017 - Nov. 2019

- Created a welcoming environment, **increasing visitor productivity** and engagement.
- Ushered guests towards arranged theatre seating, preventing unnecessary crowding.
- Effectively managed event lines, preventing visitor conflicts and increasing satisfaction.

PERSONAL DEVELOPMENT

Personal Portfolio Website | www.cyrussamante.com Apr. 2022

- Successfully transferred the use of HTML5 and CSS knowledge to create a personal website displaying the various projects completed and skills acquired throughout undergraduate degree.

SKILLS

Languages | Python, HTML5, CSS

Programs | Autodesk Inventor, Adobe Premiere Pro, Adobe Audition, Adobe Photoshop

Hardware | 3D Printing, Raspberry Pi

CERTIFICATIONS

Standard First Aid & CPR C Certification with AED | SAJE Vital Signs

Expires Feb. 2023