

## Lab 8

### Persona #4

Alyssa is a student with dyslexia. She has trouble reading and though she isn't blind the use of braille and text to speech on the MTA's physical machine makes for a seamless experience when checking and adding funds her MetroCard. She also takes advantage of NVDA readers to navigate through and utilize features of websites.

#### *Scenario:*

Using the site was not the most fluid experience for Alyssa. She had trouble reading the text on the home page. But seeing a bright blue button she decided to click it. When she came across the page to enter her MetroCard number the task proved to be difficult. She couldn't understand the instructions on the website that told her the location of her MetroCard number. Just to see how the site would operate she entered a random MetroCard number. She saw but could not understand text regarding information on the card. She also saw buttons in which she struggled to understand their purpose. She immediately just closed the website and headed to her nearest subway station.