

Questions:

1. **What role does Michael Levinson have on this website?**

Answer: Developer

Had Issues: ☒ No Issues: ☐

Struggled to find the Support page which had my name on it

2. **On the page which has the 2<sup>nd</sup> “View My Card” button what is the MetroCard number of the image on the left of it (green pointer)?**

Answer: 1234567898

Had Issues: ☒ No Issues: ☐

Text was a bit too small to read

3. **What balance does your MetroCard have?**

Answer: 10.50

Had Issues: ☐ No Issues: ☒

4. **How much do you need to pay when you click on the “1 Ride” button?**

Answer: 2.75

Had Issues: ☐ No Issues: ☐

5. **What is your “Order Type”?**

Answer:

Had Issues: ☐ No Issues: ☒

6. **Upon filling out the Billing Information form were there any issues or none at all?**

Answer: No

Had Issues: ☐ No Issues: ☒

Confused the user because after clicking submit a success alert popped up but the popup field for name said to fill out the field.

7. **What type of support does the website offer?**

Answer: Navigation

Had Issues: ☒ No Issues: ☐

Could not differentiate the drop-down menu on Support (Also the same on the expiration date tab).

8. **What card does this site feature?**

Answer: MetroCard

Had Issues: ☐ No Issues: ☒

9. **Does the MetroCard number match the one you have entered on the MetroCard information tab?**

Answer: Yes

Had Issues: ☐ No Issues: ☒

**10. What is the default MetroCard Expiration Date on your card?**

Answer: 5/10/2020

Had Issues: ☐

No Issues: ☒

Note: My mom tested it and she is more visually impaired than me.