XYZ COMPANY WEBSITE

NON-FUNCTIONAL REQUIREMENTS

Version 1.0
07/20/2020

TABLE OF CONTENTS

1   INTRODUCTION

1.1   PURPOSE OF THE NON-FUNCTIONAL REQUIREMENTS DEFINITION

The Non-Functional Requirements (also referred to as *Quality of Service* by the International Institute of Business Analysts, Business Analysis Body of Knowledge) Definition documents and tracks the necessary information required to effectively define business and non-functional and technical requirements. The Non-Functional Requirements Definition document is created during the Planning Phase of the project. Its intended audience is the project manager, project team, project sponsor, client/user, and any stakeholder whose input/approval into the requirements definitions process is needed.

2   NON-FUNCTIONAL REQUIREMENTS

- The website must be completed within three to six months from the project launch date.
- The website must be operational 24 hours a day, 6 days a week, Monday through Saturday, and 20 hours on Sunday, including all national holidays.
- The website maintenance shall be performed as required from 8:00pm to 11:59pm on Sunday.
- The web application shall be easy to use by all employees, including sales representatives and managers.
- The web application shall be available in several languages, including English, Spanish, Japanese, French, and Italian.
- The web application shall allow several sales to be made at the same time without downgrading performance.

2.1   HARDWARE REQUIREMENTS

- Pending further review by key stakeholders.

2.2   SOFTWARE REQUIREMENTS

- Pending further review by key stakeholders.

2.3   PERFORMANCE REQUIREMENTS

- The website should be responsive to user inquiries, sales orders, and transactions with response times no greater than three seconds.
- Internal moves to product menus and inventory should respond within two or three seconds.

2.4   SUPPORTABILITY REQUIREMENTS

- Pending further review by key stakeholders.

2.5   SECURITY REQUIREMENTS

- The website functions should be encrypted for all transactions.

2.6   INTERFACE REQUIREMENTS

- Pending further review by key stakeholders.

2.7   AVAILABILITY REQUIREMENTS

- The website must be operational 24 hours a day, 6 days a week, Monday through Saturday, and for 20 hours on Sunday, including all national holidays.

- The website maintenance shall be performed as required from 8:00pm to 11:59pm on Sunday.

3   COMPLIANCE REQUIREMENTS

- All website functions should be compliant with city, state, and federal guidelines for international web operations for the following locations:
    - Los Angeles, CA
    - Toronto, Canada
    - New York, NY
    - Paris, France
    - London, England

Non-Functional Requirements Definition Approval

The undersigned acknowledge they have reviewed the XYZ Company website **Non-Functional Requirements Definition** and agree with the approach it presents. Any changes to this Requirements Definition will be coordinated with and approved by the undersigned or their designated representatives.

Signature:		Date:
Print Name:	Tom Kane	
Title:	Facilities Manager	
Role:	Project Sponsor	

Signature:		Date:
Print Name:	Jason Morris	
Title:	Senior Developer	
Role:	Technical Steward	

Signature:		Date:
Print Name:	Czara Reynolds	
Title:	Project Manager	
Role:	Project Manager	