
XYZ COMPANY WEBSITE
NON-FUNCTIONAL REQUIREMENTS

Version 1.0
07/20/2020

TABLE OF CONTENTS

1 INTRODUCTION	3
1.1 Purpose of The Non-Functional Requirements Definition	3
2 NON-FUNCTIONAL REQUIREMENTS	3
2.1 Hardware Requirements	3
2.2 Software Requirements	3
2.3 Performance Requirements	3
2.4 Supportability Requirements	3
2.5 Security Requirements	4
2.6 Interface Requirements	4
2.7 Availability Requirements	4
3 COMPLIANCE REQUIREMENTS	4
NON-FUNCTIONAL REQUIREMENTS DEFINITION APPROVAL	5

1 INTRODUCTION

1.1 PURPOSE OF THE NON-FUNCTIONAL REQUIREMENTS DEFINITION

The Non-Functional Requirements (also referred to as *Quality of Service* by the International Institute of Business Analysts, Business Analysis Body of Knowledge) Definition documents and tracks the necessary information required to effectively define business and non-functional and technical requirements. The Non-Functional Requirements Definition document is created during the Planning Phase of the project. Its intended audience is the project manager, project team, project sponsor, client/user, and any stakeholder whose input/approval into the requirements definitions process is needed.

2 NON-FUNCTIONAL REQUIREMENTS

- The website must be completed within three to six months from the project launch date.
- The website must be operational 24 hours a day, 6 days a week, Monday through Saturday, and 20 hours on Sunday, including all national holidays.
- The website maintenance shall be performed as required from 8:00pm to 11:59pm on Sunday.
- The web application shall be easy to use by all employees, including sales representatives and managers.
- The web application shall be available in several languages, including English, Spanish, Japanese, French, and Italian.
- The web application shall allow several sales to be made at the same time without downgrading performance.

2.1 HARDWARE REQUIREMENTS

- Pending further review by key stakeholders.

2.2 SOFTWARE REQUIREMENTS

- Pending further review by key stakeholders.

2.3 PERFORMANCE REQUIREMENTS

- The website should be responsive to user inquiries, sales orders, and transactions with response times no greater than three seconds.
- Internal moves to product menus and inventory should respond within two or three seconds.

2.4 SUPPORTABILITY REQUIREMENTS

- Pending further review by key stakeholders.

2.5 SECURITY REQUIREMENTS

- The website functions should be encrypted for all transactions.

2.6 INTERFACE REQUIREMENTS

- Pending further review by key stakeholders.

2.7 AVAILABILITY REQUIREMENTS

- The website must be operational 24 hours a day, 6 days a week, Monday through Saturday, and for 20 hours on Sunday, including all national holidays.

- The website maintenance shall be performed as required from 8:00pm to 11:59pm on Sunday.

3 COMPLIANCE REQUIREMENTS

- All website functions should be compliant with city, state, and federal guidelines for international web operations for the following locations:
 - Los Angeles, CA
 - Toronto, Canada
 - New York, NY
 - Paris, France
 - London, England

Non-Functional Requirements Definition Approval

The undersigned acknowledge they have reviewed the XYZ Company website **Non-Functional Requirements Definition** and agree with the approach it presents. Any changes to this Requirements Definition will be coordinated with and approved by the undersigned or their designated representatives.

Signature:	_____	Date:	_____
Print Name:	Tom Kane		
Title:	Facilities Manager		
Role:	Project Sponsor		

Signature:	_____	Date:	_____
Print Name:	Jason Morris		
Title:	Senior Developer		
Role:	Technical Steward		

Signature:	_____	Date:	_____
Print Name:	Czara Reynolds		
Title:	Project Manager		
Role:	Project Manager		