

DAVID EISENMENGER

UX DESIGNER

PROFILE

A user experience designer with a varied background in social work, health care, and nonprofit management. Extensive history focused on customer care and wellbeing. Utilizes human centered design in eliciting user needs and goals working creatively and collaboratively toward solutions.

CONTACT

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EXPERIENCE

Eisenmenger Design

Dec 2017 - Present

Freelance Design

Front end web development and user experience design for clients. Developed initial web presence for economic empowerment organization EmpowerWest. Increased original views to site by 200%.

Friendship Health and Rehab

Feb 2016 - Present

Director of Social Services

Focus on customer wellbeing and family user experience. CMS facility star rating increased from one to three stars Feb 2016 to present.

Signature Healthcare

May 2013 - Feb 2016

Director of Education Research and Programming

Design, development, and deployment of education and training programs. Directed three company wide initiatives serving a network of 113 healthcare facilities. Trained 200 company leaders in program that increased student EQ by 15%

Signature Healthcare

Oct 2009 - May 2013

Director of Spirituality

Led initiatives focused on patient and staff wellbeing. Received Community Outreach Award for program connection patient and the community. Received to back CMS deficiency free annual surveys 2012, 2013.

EDUCATION

M.A. Marriage and Family Therapy

May 2007

Louisville Presbyterian Theological Seminary

B.A. Peace and Global Studies

May 2001

Earlham College