



10/26/21

North Carolina State University

1020 Main Campus Drive,

Raleigh, NC 27695-7102

To Whom it May Concern:

It is my pleasure to recommend Daniel Craig for admission to Master of Science in Analytics at North Carolina State University. I have worked with Daniel in my capacity as the Chief Operating Officer at Daedong-USA, Inc. dba KIOTI Tractor. Daniel has been an employee at KIOTI Tractor for four years as our IT Supervisor/Database Specialist.

Throughout his time at KIOTI Tractor, Daniel has proven to be a leader in many ways. In particular, he demonstrated his leadership skills when our company went through ransomware attacks. This resulted in our entire company halting operations for a couple of weeks. Daniel distinguished himself from other employees by demonstrating exceptional leadership skills. He was relentless in finding ways to normalize the operation using all necessary resources. In addition, he worked 16 hour days and sometimes pulled overnight hours to ensure our company was back up and running as soon as possible. From this experience alone, I observed Daniel's innate ability to find the solution with exceptional work ethic.

From the Human Resources perspective, the company found him at the top of our talent group and promoted him to the leadership role that he is currently holding. He has a rare combination of high intelligence and driven work ethic. He excels in high pressured environments with methodical execution.

He works well with other department managers by exemplifying great communication skills and building a good rapport with them. His ability to connect with his peers at work and his talent at teaching concepts to others are superior. He has excellent written and verbal communication skills and strong organizational skills.

Overall, Daniel has a wonderful character and sets a high standard for himself in regards to honesty and integrity. Daniel would be a tremendous asset to your program, and I would recommend him to you without reservations. If you have any further questions with regard to his background or qualifications, please do not hesitate to contact me.

Sincerely,

Anna Kim

Chief Operating Officer/Director of HR & Legal