



10/26/21

North Carolina State University

1020 Main Campus Drive,

Raleigh, NC 27695-7102

To Whom it May Concern:

It is my pleasure to recommend Daniel Craig for admission to Master of Science in Analytics at North Carolina State University. I have been Daniel's direct supervisor in my capacity as the Chief Financial Officer at Daedong-USA, Inc., KIOTI Tractor. Daniel has been employed at KIOTI Tractor for four years as our IT Supervisor/Database Specialist.

Throughout his time at KIOTI, Daniel has taken the lead on many projects for our company. These projects exemplified his ability to conceptualize problems with innate technical aptitude. Daniel has a special skills in paying close attention to detail in which helped process improvements through out the company. Especially in the area of improving our security over the past two years and implementing many techonogies i.e. Veem, MFA, Phishing campaigns, and SIEM/SOC monitoring with vendors. Daniel was very instrumental in improving company SQL reporting and integrity of the company's data. He has shown genuine commitment to goals, ability to understand detailed processes, and achieving company wide objectives. He accomplished these tasks with a great initiative and passion with a driven energy.

Daniel has a wonderful rapport with his fellow co-workers. He has a special talent in understanding detailed processes between departments and creating accurate and applicable solutions to them with technology. He is diligent and highly competent with great work ethic.

Daniel is a valuable member of our organization whom we have learned we can rely on, regardless of the difficulty of the task on hand or the novelty of the challenge. His combination of intelligence, commitment, preservance, and creativity will certainly make him a valuable member of any academic program.

I encourage you to look favorably upon his application.

Sincerely,


Yung Park

Chief Financial Officer



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To Whom it May Concern:

It is my pleasure to recommend Daniel Craig for admission to Master of Science in Analytics at North Carolina State University. I have worked with Daniel in my capacity as the Chief Operating Officer at Daedong-USA, Inc. dba Kioti Tractor. Daniel has been an employee at Kioti Tractor for four years as our IT Supervisor/Database Specialist.

Throughout his time at Kioti Tractor, Daniel has proven to be a leader in many ways. In particular, he demonstrated his leadership skills when our company went through ransomware attacks. This resulted in our entire company halting operations for a couple of weeks. Daniel distinguished himself from other employees by demonstrating exceptional leadership skills. He was relentless in finding ways to normalize the operation using all necessary resources. In addition, he worked 16 hour days and sometimes pulled overnight hours to ensure our company was back up and running as soon as possible. From this experience alone, I observed Daniel's innate ability to find the solution with exceptional work ethic.

From the Human Resources perspective, the company found him at the top of our talent group and promoted him to the leadership role that he is currently holding. He has a rare combination of high intelligence and driven work ethic. He excels in high pressured environments with methodical execution.

He works well with other department managers by exemplifying great communication skills and building a good rapport with them. His ability to connect with his peers at work and his talent at teaching concepts to others are superior. He has excellent written and verbal communication skills and strong organizational skills.

Overall, Daniel has a wonderful character and sets a high standard for himself in regards to honesty and integrity. Daniel would be a tremendous asset to your program, and I would recommend him to you without reservations. If you have any further questions with regard to his background or qualifications, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Anna Kim". The signature is fluid and cursive, with a large loop at the end.

Anna Kim

Chief Operating Officer/Director of HR & Legal