**FEEDBACK CONVERSATION**

Here is a transcript of your conversation with the simulated child, including his thoughts during the conversation. Lilobot has a set of beliefs and intentions that are continuously updated based on what you say to him. In the table below, you can see Lilobot's beliefs at the beginning and end of the conversation. The transcript of the conversation shows which beliefs change based on your messages. The symbol ↑ indicates an increasing belief, while ↓ indicates a decreasing belief. The transcript also shows Lilobot's intentions at different points in the conversation. All these notations are displayed in italics within your conversation.
Your code for this session is 00aeee4b908b4e28a093e67ed5a6e8df.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Belief | Five-Phase Model | Beginning | End | Difference |
| Lilobot feels safe in the conversation | all phases | 100% | 100% | 0% |
| Lilobot thinks he is in control | all phases | 50% | 50% | 0% |
| Lilobot thinks KT understands him | all phases | 0% | 10% | 10% |
| Lilobot feels connected to the Kindertelefoon | all phases | 30% | 63% | 33% |
| Lilobot thinks he has talked about his situation | phase 2 | 0% | 10% | 10% |
| Lilobot thinks KT is interested in his story | phase 2 | 0% | 80% | 80% |
| Lilobot thinks KT can be trusted | phase 2 | 60% | 80% | 20% |
| Lilobot thinks KT can solve his problem | phase 3 | 100% | 100% | 0% |
| Lilobot thinks KT can help him | phase 3 | 70% | 80% | 10% |
| Lilobot thinks KT is asking about his wish | phase 3 | 0% | 100% | 100% |
| Lilobot thinks KT is asking about a positive wish | phase 3 | 0% | 0% | 0% |
| Lilobot thinks his teacher can help him | phase 4 | 30% | 30% | 0% |
| Lilobot thinks KT is asking about a confidant | phase 4 | 0% | 0% | 0% |
| Lilobot thinks he is competent to solve problem | phase 4 | 30% | 30% | 0% |
| Lilobot thinks KT is going to solve the problem for him | phase 4 | 0% | 0% | 0% |
| Lilobot thinks he and KT will be able to reach a solution | phase 4 | 0% | 0% | 0% |
| Lilobot thinks KT wants to end the conversation | phase 5 | 0% | 0% | 0% |

**TRANSCRIPT**

KT: Hello, welcome to the child helpline

Belief: ↑ Lilobot thinks KT can be trusted

Emotion: ↑

Current emotion value: 0.4

Current Intention: Lilobot wants to feel acknowledged

Lilo: Hi, I'm Emma.

KT: how have you been

Belief: ↑ Lilobot thinks KT can be trusted

Emotion: ↑

Current emotion value: 0.5

Current Intention: Lilobot wants to feel acknowledged

Lilo: Well, I'm not so good.

Belief: ↑ Lilobot thinks KT is interested in his story

Belief: ↑ Lilobot thinks he has talked about his situation

Emotion: ↑

Current emotion value: 0.6

Lilo: I get bullied at school. Grr... :(

KT: i know that it's hard for you

Belief: ↑ Lilobot thinks KT understands him

Emotion: ↓

Current emotion value: 0.3

Current Intention: Lilobot wants to talk about his problem

Lilo: Thank you for getting it.

KT: when did this happen

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.4

Current Intention: Lilobot wants to talk about his problem

Lilo: They surprised me after school yesterday and punched me in the face. It made my nose bleed a lot!

KT: what exactly are they doing to you

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.5

Current Intention: Lilobot wants to talk about his problem

Lilo: They keep saying mean things to me and kicking and hitting me. It all started out not so bad, but now it's getting worse. I wish they would just leave me alone!

KT: how many of them are there

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.6

Current Intention: Lilobot wants to talk about his problem

Lilo: Ugh... :( I can identify around 4 or 5 kids who bully me.

KT: where fo they bully you

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.70000005

Current Intention: Lilobot wants to talk about his problem

Lilo: :((( This is the worst!!! In the school yard.

KT: how often do they bully you

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.8000001

Current Intention: Lilobot wants to talk about his problem

Lilo: You don't see the point!!! :((((( Every single week...

KT: do you know why they do that

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.9000001

Current Intention: Lilobot wants to talk about his problem

Lilo: You don't get me!!!!!.You're missing the point!!!!!.You don't know what I'm saying!!!!! :((((( I don't know for sure. I didn't do anything wrong.

KT: habe you told anyone about this

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 1.0000001

Current Intention: Lilobot wants to talk about his problem

Lilo: :((((( You don't get me!!!!!!.You're missing the point!!!!!!.You don't know what I'm saying!!!!!! I didn't talk to anyone about it yet. If I do, the teasing might get worse.

KT: what do you want to accomplish with this conversation

Belief: ↑ Lilobot thinks KT can help him

Emotion: ↓

Current emotion value: 0.7000001

Current Intention: Lilobot wants to end the conversation

Lilo: Byebye!!!! come on!!!! :(((