**FEEDBACK CONVERSATION**

Here is a transcript of your conversation with the simulated child, including his thoughts during the conversation. Lilobot has a set of beliefs and intentions that are continuously updated based on what you say to him. In the table below, you can see Lilobot's beliefs at the beginning and end of the conversation. The transcript of the conversation shows which beliefs change based on your messages. The symbol ↑ indicates an increasing belief, while ↓ indicates a decreasing belief. The transcript also shows Lilobot's intentions at different points in the conversation. All these notations are displayed in italics within your conversation.
Your code for this session is 095b60a48ba44b98afe9a1117d82bf74.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Belief | Five-Phase Model | Beginning | End | Difference |
| Lilobot thinks he is in control | all phases | 50% | 30% | -20% |
| Lilobot thinks KT understands him | all phases | 0% | 10% | 10% |
| Lilobot feels safe in the conversation | all phases | 100% | 100% | 0% |
| Lilobot feels connected to the Kindertelefoon | all phases | 30% | 28% | -2% |
| Lilobot thinks KT can be trusted | phase 2 | 60% | 80% | 20% |
| Lilobot thinks he has talked about his situation | phase 2 | 0% | 10% | 10% |
| Lilobot thinks KT is interested in his story | phase 2 | 0% | 30% | 30% |
| Lilobot thinks KT is asking about his wish | phase 3 | 0% | 0% | 0% |
| Lilobot thinks KT is asking about a positive wish | phase 3 | 0% | 0% | 0% |
| Lilobot thinks KT can help him | phase 3 | 70% | 70% | 0% |
| Lilobot thinks KT can solve his problem | phase 3 | 100% | 100% | 0% |
| Lilobot thinks his teacher can help him | phase 4 | 50% | 50% | 0% |
| Lilobot thinks he and KT will be able to reach a solution | phase 4 | 0% | 0% | 0% |
| Lilobot thinks he is competent to solve problem | phase 4 | 30% | 30% | 0% |
| Lilobot thinks KT is asking about a confidant | phase 4 | 0% | 100% | 100% |
| Lilobot thinks KT is going to solve the problem for him | phase 4 | 0% | 0% | 0% |
| Lilobot thinks KT wants to end the conversation | phase 5 | 0% | 0% | 0% |

**TRANSCRIPT**

KT: Hello, welcome to the Child Helpline

Belief: ↑ Lilobot thinks KT can be trusted

Emotion: ↑

Current emotion value: 0.4

Current Intention: Lilobot wants to feel acknowledged

Lilo: Hi, I'm Emma.

KT: how have you been

Belief: ↑ Lilobot thinks KT can be trusted

Emotion: ↑

Current emotion value: 0.5

Current Intention: Lilobot wants to feel acknowledged

Lilo: I feel a little sad.

KT: what happens

Emotion: ↑

Current emotion value: 0.6

Current Intention: Lilobot wants to feel acknowledged

Lilo: I don't understand what you mean.

Belief: ↑ Lilobot thinks KT is interested in his story

Belief: ↑ Lilobot thinks he has talked about his situation

Emotion: ↑

Current emotion value: 0.70000005

Lilo: come on!!! :((( I get bullied.

KT: it must be hard for you

Belief: ↑ Lilobot thinks KT understands him

Emotion: ↓

Current emotion value: 0.40000004

Current Intention: Lilobot wants to talk about his problem

Lilo: I appreciate your understanding.

KT: when did this happen

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.50000006

Current Intention: Lilobot wants to talk about his problem

Lilo: Yesterday...after school。

KT: have you told anyone about this

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.6000001

Current Intention: Lilobot wants to talk about his problem

Lilo: Argh... :( I haven't told anyone.

KT: Can you talk to your parents about this?

Emotion: ↑

Emotion: ↑

Current emotion value: 0.80000013

Current Intention: Lilobot wants to talk about his problem

Lilo: Nooo... You don't get me!!! :(((((

KT: Your parents are the people who care about you most

Belief: ↓ Lilobot feels connected to the Kindertelefoon

Belief: ↓ Lilobot thinks he is in control

Emotion: ↑

Emotion: ↓

Current emotion value: 0.80000013

Current Intention: Lilobot wants to end the conversation

Lilo: :((((( Why you don't understand!!! Byebye