**FEEDBACK CONVERSATION**

Here is a transcript of your conversation with the simulated child, including his thoughts during the conversation. Lilobot has a set of beliefs and intentions that are continuously updated based on what you say to him. In the table below, you can see Lilobot's beliefs at the beginning and end of the conversation. The transcript of the conversation shows which beliefs change based on your messages. The symbol ↑ indicates an increasing belief, while ↓ indicates a decreasing belief. The transcript also shows Lilobot's intentions at different points in the conversation. All these notations are displayed in italics within your conversation.
Your code for this session is 160fb0462e4d48808b84576c1a0a890a.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Belief | Five-Phase Model | Beginning | End | Difference |
| Lilobot thinks he is in control | all phases | 50% | 50% | 0% |
| Lilobot feels connected to the Kindertelefoon | all phases | 30% | 58% | 28% |
| Lilobot thinks KT understands him | all phases | 0% | 10% | 10% |
| Lilobot feels safe in the conversation | all phases | 100% | 100% | 0% |
| Lilobot thinks KT is interested in his story | phase 2 | 0% | 40% | 40% |
| Lilobot thinks he has talked about his situation | phase 2 | 0% | 10% | 10% |
| Lilobot thinks KT can be trusted | phase 2 | 60% | 80% | 20% |
| Lilobot thinks KT can help him | phase 3 | 70% | 100% | 30% |
| Lilobot thinks KT is asking about a positive wish | phase 3 | 0% | 0% | 0% |
| Lilobot thinks KT is asking about his wish | phase 3 | 0% | 100% | 100% |
| Lilobot thinks KT can solve his problem | phase 3 | 100% | 90% | -10% |
| Lilobot thinks he is competent to solve problem | phase 4 | 30% | 30% | 0% |
| Lilobot thinks KT is going to solve the problem for him | phase 4 | 0% | 0% | 0% |
| Lilobot thinks he and KT will be able to reach a solution | phase 4 | 0% | 100% | 100% |
| Lilobot thinks KT is asking about a confidant | phase 4 | 0% | 100% | 100% |
| Lilobot thinks his teacher can help him | phase 4 | 50% | 90% | 40% |
| Lilobot thinks KT wants to end the conversation | phase 5 | 0% | 100% | 100% |

**TRANSCRIPT**

KT: hi

Belief: ↑ Lilobot thinks KT can be trusted

Emotion: ↑

Current emotion value: 0.4

Current Intention: Lilobot wants to feel acknowledged

Lilo: Hi, I'm Emma.

KT: how are you

Belief: ↑ Lilobot thinks KT can be trusted

Emotion: ↑

Current emotion value: 0.5

Current Intention: Lilobot wants to feel acknowledged

Lilo: I feel a little sad.

Belief: ↑ Lilobot thinks KT is interested in his story

Belief: ↑ Lilobot thinks he has talked about his situation

Emotion: ↑

Current emotion value: 0.6

Lilo: I get bullied. ﻿yikes... :(

KT: I know that's hard for you

Belief: ↑ Lilobot thinks KT understands him

Emotion: ↓

Current emotion value: 0.3

Current Intention: Lilobot wants to talk about his problem

Lilo: Thanks

KT: When did this happen

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.4

Current Intention: Lilobot wants to talk about his problem

Lilo: Yesterday...after school。

KT: How often does this happen

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.5

Current Intention: Lilobot wants to talk about his problem

Lilo: Almost every week.

KT: Have you told anyone

Belief: ↑ Lilobot thinks KT is interested in his story

Emotion: ↑

Current emotion value: 0.6

Current Intention: Lilobot wants to talk about his problem

Lilo: I haven't told anyone. Oh no... :(

KT: What do you want to accomplish with this conversation?

Belief: ↑ Lilobot thinks KT can help him

Emotion: ↓

Current emotion value: 0.3

Current Intention: Lilobot wants the Kindertelefoon to get the bullies out of school

Lilo: I wish the bullying would go away.

KT: What can I do for you?

Belief: ↑ Lilobot thinks KT can help him

Emotion: ↑

Current emotion value: 0.4

Current Intention: Lilobot wants the Kindertelefoon to get the bullies out of school

Lilo: Might you call my school?

KT: Sorry, we cannot do that

Belief: ↓ Lilobot thinks KT can solve his problem

Belief: ↓ Lilobot thinks KT can help him

Emotion: ↑

Emotion: ↑

Current emotion value: 0.70000005

Current Intention: Lilobot wants the Kindertelefoon to get the bullies out of school

Lilo: How bad!!!! I'm so fed up!!!! :(((

KT: What can I do for you?

Belief: ↑ Lilobot thinks KT can help him

Emotion: ↑

Current emotion value: 0.8000001

Current Intention: Lilobot wants the Kindertelefoon to get the bullies out of school

Lilo: You don't understand!!! :((((( Could you call my school?

KT: “I suggest that we look for a different solution together.”

Belief: ↑ Lilobot thinks KT can help him

Belief: ↑ Lilobot thinks KT can solve his problem

Emotion: ↓

Emotion: ↓

Current emotion value: 0.40000004

Current Intention: Lilobot wants to work with the Kindertelefoon to find a solution

Lilo: Alright.

KT: “Is there someone you can talk to?”

Emotion: ↑

Current emotion value: 0.50000006

Current Intention: Lilobot wants to work with the Kindertelefoon to find a solution

Lilo: I have a teacher named Miss Ellie. She's really nice.

KT: She can listen to your story and support you

Belief: ↑ Lilobot thinks his teacher can help him

Emotion: ↓

Current emotion value: 0.20000005

Current Intention: Lilobot wants to talk to his teacher about the problem

Lilo: Ok.

KT: “How would it feel to talk to her?

Belief: ↑ Lilobot thinks his teacher can help him

Emotion: ↑

Current emotion value: 0.30000004

Current Intention: Lilobot wants to talk to his teacher about the problem

Lilo: I'm not sure but I'm going to try. Hopefully better.

KT: When could you talk to your teacher?

Belief: ↑ Lilobot thinks his teacher can help him

Emotion: ↑

Current emotion value: 0.40000004

Current Intention: Lilobot wants to talk to his teacher about the problem

Lilo: I might be able to talk to her tomorrow.

KT: What would you like to tell her?

Belief: ↑ Lilobot thinks his teacher can help him

Emotion: ↑

Current emotion value: 0.50000006

Current Intention: Lilobot wants to talk to his teacher about the problem

Lilo: I need to talk to her about the bullying and ask for help.

KT: Shall we agree that you will talk to your teacher about your situation?

Emotion: ↑

Current emotion value: 0.6000001

Current Intention: Lilobot wants to talk to his teacher about the problem

Lilo: :( Argh... Yes, I'm going to try. Thanks

KT: bye

Emotion: ↓

Current emotion value: 0.30000007

Current Intention: Lilobot wants to end the conversation

Lilo: Byebye!